



VIA E-MAIL

December 21, 2018

Mr. Edward Hasbrouck
The Identity Project
1222 Preservation Park Way #200
Oakland, CA 94612

Re: Freedom of Information Act Request – Final
Tracking Number: 15-FOI-00021

Dear Mr. Hasbrouck:

We are further responding to your October 29, 2014 request for information made under the Freedom of Information Act (FOIA), which was received via e-mail by Amtrak's FOIA Office on the same date.

Your request seeks the records described below:

- (1) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents pertaining to transfers of data about Amtrak passengers or customers to the Department of Homeland Security (DHS), any DHS component including US Customs and Border Protection (USCBP), the Canadian Border Services Agency (CBSA), any other Canadian government agency, or any other foreign government, or the subsequent handling or use of such data, including without limitation Advanced Passenger Information (API) and any personally identifiable data obtained or derived from the ARROW reservation system.
- (2) Any records pertaining to the legal basis for such data transfers, including any e-mail messages pertaining to this subject within or between Amtrak, Amtrak agents, Amtrak contractors, and any third party or parties.
- (3) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding disclosures to be made concerning transfers of data about Amtrak passengers or customers to government agencies including DHS.
- (4) Any records of policies, procedures, reports, or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding compliance with the Personal Information Protection and Electronic Documents Act (PIPEDA) of Canada, including handling of requests for records or other requests or complaints made pursuant to PIPEDA and any disclosures to be made to passengers or customers.

- (5) Any e-mail messages within or between Amtrak and Amtrak agents, Amtrak contractors, and any third party or parties containing any of the text strings "Personal Information Protection and Electronic Documents Act", "PIPEDA", or "Privacy Commissioner of Canada".
- (6) Any electronic file in which any of the above records are included.
- (7) All metadata pertaining to any such file, such as file system information indicating the creation data, modification date, etc.

The names and personal identifying information of Amtrak employees and other individuals have been redacted from the enclosed records pursuant to exemption 6 of the FOIA on the basis that disclosure would constitute a clearly unwarranted invasion of the personal privacy of these individuals. In weighing the public interest, it was determined that there was no FOIA public interest in disclosing this information.

If you have any questions regarding the processing of your request, please feel free to contact me at foiarequests@amtrak.com. For further assistance and to discuss any aspect of your request you may also contact our FOIA Public Liaison at FoiaPublicLiaison@amtrak.com. Additionally, you may contact the Office of Government Information (OGIS), National Archives and Records Administration, Room 2510, 8601 Adelphi Road, College Park, MD 20740-6001, e-mail at ogis@nara.gov, telephone at 202-741-5770; toll free at 1-877-684-6448; or fax 202-741-5769.

Pursuant to Amtrak's FOIA regulations (49 CFR 701.10), if you do not agree with Amtrak's decision to withhold the above-referenced information, you may file an appeal with Eleanor D. Acheson, Executive Vice President, Chief Legal Officer, General Counsel and Corporate Secretary, within ninety days (90) of the date of this letter, specifying the relevant facts and the basis for your appeal. Your appeal may be mailed to Ms. Acheson's attention: National Railroad Passenger Corporation, Law Department, 1 Massachusetts Avenue, NW, Washington, DC 20001. The President and CEO of Amtrak have delegated authority to the General Counsel and Corporate Secretary for the rules and compliance to the FOIA.

In order to respond to your request, Amtrak's FOIA Office contacted all offices that were likely to have responsive records. This is the last set of records.

Sincerely,



Sharron Hawkins
Lead FOIA Specialist

Attachments

Border Crossing.txt

Due to some technical issues in Arrow processing, Enforcement of the Passenger Information on SABRE PNRs was turned off. Agents can still enter the information, but Arrow will not enforce at Ticketing time. I'm not sure you need to tell your agents or publish a message, but We wanted to let you know.

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Monday, October 03, 2005 12:51 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.

[REDACTED],

Our online Format Finder reference information and agency Bulletin Updates will be available Thursday, Oct. 6. Therefore, please activate the changes on Thursday, Oct. 6.

Thanks,

[REDACTED]

Sabre / Travel Network
Manager, Rail Account Relations

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Monday, October 03, 2005 11:39 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.
Importance: High

Hello [REDACTED],

When would you like to activate the enforcement of Passenger information for SABRE. The original plan was for this Thursday, but as I haven't heard from you, would you prefer the following Tuesday?

Please let me know as soon as possible,

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Tuesday, September 20, 2005 2:39 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Border Crossing.txt

Hi [REDACTED],

Due to the time constraint, we were able to provide limited support covering the specific scenarios requested below. No automation test support was conducted.

Scenario A: OEE307/DTHFIE

Scenario B:
PNRS completed for to be processed for Infant scenario:

OEE323/DTLUDL
OEE328/DTLEWN
OEE332/DTMFQM

Scenario C: Non Border Train with PID Field

Result: PID accepted and ticket issued

OEE327/LDYCNO

Scenario D: 1 character first / surname field

Input: -T/A

Result: ‡FORMAT‡

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]

Sent: Tuesday, September 20, 2005 9:32 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET

1. SABRE ONLY

A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of birth)and a 5PID field. Modify / delete 5DOB and 5PID fields. Add new 5DOB / 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me([REDACTED]) the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter 1character name fields.

2. WORLDSPAN ONLY

Border Crossing.txt

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

<<Regression User testing 092005.doc>>

Please send [REDACTED] and myself the results. Thanks for your cooperation.

[REDACTED]
Amtrak Travel Agent Sales Center

[REDACTED]
From: [REDACTED]
Sent: Saturday, October 08, 2005 3:50 PM
To: [REDACTED]

Cc: [REDACTED]
Subject: Deactivation of APIS Enforcement of PID in ARROW (due to potential problems with Credit Card Settlement).

Importance: High

Hello,

on Thursday, October 6th at approximately 5am EST, a new function was activated to ensure all cross-border PNR's contain not only a valid Date of Birth (5DOB), but also the new Passenger ID (5PID) item required by APIS for every passenger. Agents would be unable to issue tickets for cross-border PNR's unless all such data was present. Entry of 5PID data prior to this activation was optional.

On Friday evening, Martin Mathews reported that Offline Credit Card Settlement processing was having some problems with missing or corrupted data that could affect settlement. A list of several affected credit cards was provided by Martin to Arrow for investigation.

Analysis of these credit cards on Saturday identified that they all were related to authorizations for PNR's that involved cross-border travel. A bug was found in the 5PID enforcement logic that had this negative impact on some of the credit card authorization details passed to Offline.

A decision was made to deactivate 5PID enforcement in order to resolve the problems being experienced by credit card settlement. Deactivation took place today (10/8) at approximately 2:45pm EST. Note that this does not affect the agents' ability to correctly enter all the required APIS data, they will just not receive warnings at PNR End Transaction if they have omitted any of the data.

Further information will be provided on Monday to determine the number of credit authorizations affected, but I believe it should be a relatively small number. Current analysis suggests that only those Cross Border PNR's that were paid for at time of ticketing from 10/6 at 5am until 10/8 at 2:45pm were affected. We think Advance Payment PNR's were not affected.

SD&CS representatives were contacted to inform call center and station agents to follow published procedures and training instructions/job aids to ensure all DOB and PID data is collected and entered. We will need to rely on this procedural approach until the systematic enforcement can be reactivated, an estimated date for which will be determined early next week.

Regards,
[REDACTED]

Border Crossing.txt

Amtrak Technologies

[REDACTED]
10 G Street, N.E.
Washington, D.C. 20002
Tel: [REDACTED]
Fax: [REDACTED]

From: [REDACTED]
Sent: Thursday, October 06, 2005 5:05 PM
To: [REDACTED]
Subject: pnr's w/two initials

Hi [REDACTED],

The consensus is to let the travel agent create the pnr with an initial and then send the pnr to a queue which we will then monitor. We can discuss time frame and which queue to use.

As to the error message ~ we would like something like:

Incomplete First Name - no initials, or
Full Name Required.

depending on the number of characters.

[REDACTED]
Manager, TASC
30th Street Station, [REDACTED]
Philadelphia, PA 19104
[REDACTED]

From: [REDACTED]
Sent: Thursday, October 06, 2005 12:26 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Fw: Passenger Information Requirements for Border Crossing
Attachments: Worldspan Border Crossing changes.doc

[REDACTED],
The doc you have provided for the provision of APIS data is a draft document, has this been finalised? I wished to be sure that we are working with defined requirements.

The Amtrak document suggests that the U.S. CBP has mandated that Worldspan and its subscribers must provide the API information. I have been asked to point out that CBP have not mandated any GDS or Travel Agency for the provision of this data and that this should be clear in any notices.

Your specification document appears to mandate the requirement of the API data at time of ticketing, that is, if it is not present at time of ticket request an error will be returned. A number of subscribers have raised this issue as it is at variance to their interpretation of the API requirement and their policy decision of non-provision. How should we respond to these enquiries? Can we redirect them to you?

Brgds,

[REDACTED]
----- Forwarded by [REDACTED]/LON/WSP on 23/09/2005 12:51 -----
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Border Crossing.txt

" [redacted]
< [redacted]@ [redacted].com>
25/07/2005 17:15

" [redacted] (E-mail)" To
< [redacted] >
" [redacted] E-mail)" cc
< [redacted] >,
" [redacted]"
< [redacted] >
Subject
Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

[redacted]

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
From: [redacted]
Sent: Thursday, October 06, 2005 10:34 AM
To: [redacted]
Cc: [redacted]
Subject: RE: SSRDOCS

[redacted],

I'll let you know as soon as it is available (hopefully in 1 or 2 weeks).

[redacted]

-----Original Message-----
From: [redacted] [mailto:[redacted]]
Sent: Thursday, October 06, 2005 10:03 AM
To: [redacted]
Cc: [redacted]
Subject: Fw: SSRDOCS

[redacted],

Can you please advise when your code for the SSR DOCS format will be

Border Crossing.txt

available in test..

Thanks

██████████

----- Forwarded by ██████████/MIA/AMADEUS on 10/06/2005 10:01 AM -----

From: ██████████ (ANH/MKT/PAR) on 10/04/2005 07:43 AM

To: ██████████ -

cc:

Subject: SSRDOCS
t:

██████████,

Here are a couple of rlocs for bookings I made which contain the SSRDOCS format.

X8NTI9
X8NTI1
X8NTIF
X8NTK8
X8NTHB
X8NTI2
X8NTIQ
X8NTLM
X8NTH9
X8NTH5

All of these returned the SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING error.

Please let me know if there's a problem

Regards,

██████████

From: ██████████
Sent: Wednesday, October 05, 2005 8:26 AM
To: ██████████
Subject: ██████████ APIS data

Hello ██████████,

A quick clarification, hopefully: the APIS format for documentation number (passport/ID/etc) states 15 characters, is this 1-15 characters? or should it have leading zeros?

Border Crossing.txt

Thx,

From: [REDACTED]
Sent: Tuesday, October 04, 2005 2:23 PM
To: [REDACTED]
Subject: RE: SC# 159163 - APIS Electronic Manifest Correction

Thanks. I've have [REDACTED] at CBP verify that it processed correctly, too.

[REDACTED], can I get this in for next week's load?

N-

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, October 04, 2005 1:46 PM
To: [REDACTED]
Subject: RE: SC# 159163 - APIS Electronic Manifest Correction

Looks good internally 125 followed by 87

ATTACHED CORE BLOCK	0095C000	AT LEVEL	0		
95C000	000	D6D40000	00000000	00000000	00000000 OM.....
95C010	010	0AFF0000	0000000D	0A01D8E4	40C4C3C1 QU DCA
95C020	020	E4E2C3D9	0D0A4BC9	C1C4C1E3	E7C840F0 USCR... IADATXH 0
95C030	030	F4F1F7F3	F80D0A02	E4D5C17A	4E4B6F40 41738... UNA: ...
95C040	040	7B0D0AE4	D5C24EE4	D5D6C17A	F44EC1D7 #. . UNB. UNOA: 4. AP
95C050	050	C9E26DC1	D4E37AF2	E54EE4E2	C3E2C1D7 I S. AMT: 2V. USCSAP
95C060	060	C9E27AE9	E94EF0F5	F1F0F0F4	7AF1F0F3 I S: ZZ. 051004: 103
95C070	070	F84EF1F0	F3F8F2F7	4E4EC1D7	C9E27B0D 8. 103827. . API S#.
95C080	080	0AE4D5C7	4ED7C1E7	D3E2E34E	C1D7C9E2 . UNG. PAXLST. API S
95C090	090	6DC1D4E3	7AF2E54E	E4E2C3E2	C1D7C9E2 . AMT: 2V. USCSAPI S
95C0A0	0A0	7AE9E94E	F0F5F1F0	F0F47AF1	F0F3F84E : ZZ. 051004: 1038.
95C0B0	0B0	F0F0F0F0	F0F0F0F0	4EE4D54E	C47AF0F2 00000001. UN. D: 02
95C0C0	0C0	C27B0D0A	E4D5C84E	F1F0F3F8	F2F74ED7 B#. . UNH. 103827. P
95C0D0	0D0	C1E7D3E2	E37AC47A	F0F2C27A	E4D57AC9 AXLST: D: 02B: UN: I
95C0E0	0E0	C1E3C14E	4EF0F17A	C67B0D0A	C2C7D44E ATA. . 01: F#. . BGM.
95C0F0	0F0	F7F4F54E	4E7B0D0A	D5C1C44E	D4E24E4E 745. . #. . NAD. MS. .
95C100	100	4EC1D9D9	D6E66F40	D6D56F40	C3C1D3D3 . ARROW. ON. CALL
95C110	110	7B0D0AC3	[REDACTED]	[REDACTED]	[REDACTED] #. . COM. [REDACTED]
95C120	120	F1F9F27A	[REDACTED]	[REDACTED]	[REDACTED]
95C130	130	[REDACTED]	C6E77B0D	0AE3C4E3	4EF2F04E [REDACTED] : FX#. . IDI. 20.
95C140	140	F2E5F6F9	7B0D0AD3	D6C34EF1	F2F54ED5 2V69#. . LOC. 125. N
95C150	150	E8D77B0D	0AC4E3D4	4EF1F8F9	7AF0F5F1 YP#. . DTM. 189: 051
95C160	160	F0F0F6F0	F8F1F57A	F2F0F17B	0D0AD3D6 0060815: 201#. . LO
95C170	170	C34EF8F7	4ED4E3D9	7B0D0AC4	E3D44EF2 C. 87. MTR#. . DTM. 2
95C180	180	F3F27AF0	F5F1F0F0	F6F1F8F3	F07AF2F0 32: 0510061830: 20
95C190	190	F17B0D0A	D5C1C44E	C6D34E4E	4EC1C4C1 1#. . NAD. FL. . [REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
95C1B0	1B0	0D0AC4E3	D44EF3F2	F97AF3F8	F0F5F0F1 . . DTM. 329: 380501
95C1C0	1C0	7B0D0AD5	C1E34EF2	4EC9E3C1	7B0D0AD9 #. . NAT. 2. I TA#. . R
95C1D0	1D0	C6C64EC1	E5C67AF1	F3F3C5F4	F37B0D0A FF. AVF: 133E43#. .
95C1E0	1E0	D5C1C44E	C6D34E4E	4EC2C5D3	C1D5C7C5 NAD. [REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
95C200	200	D44EF3F2	F97AF4F8	F0F9F3F0	7B0D0AD5 M. 329: 480930#. . N
95C210	210	C1E34EF2	4EC3C1D5	7B0D0AD9	C6C64EC1 AT. 2. CAN#. . RFF. A
95C220	220	E5C67AF0	F9F8C1F2	C37B0D0A	D5C1C44E VF: 098A2C#. . NAD.
95C230	230	C6D34E4E	4EC2D9D6	E6D57AD1	C5E2E2C9 [REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, October 04, 2005 8:16 AM
To: [REDACTED]
Subject: FW: SSRDOCS

fyi

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Tuesday, October 04, 2005 8:02 AM
To: [REDACTED]
Subject: RE: SSRDOCS

[REDACTED],
I did these this morning...
2V 038318
2V 038313
2V 038312
2V 038319
2V 03830F
2V 038317
2V 038316
2V 03831B
2V 038310
2V 038311

Regards,
[REDACTED]

From: "[REDACTED]" <[REDACTED]> on 10/04/2005 07:50 AM AST

To: '[REDACTED]'
<[REDACTED]>

cc: "[REDACTED]"
<[REDACTED]>

Subject: RE: SSRDOCS
t:

Yes - [REDACTED] code isn't loaded - when did you do these? and what's the Amtrak Record Locator?

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Tuesday, October 04, 2005 7:44 AM
To: [REDACTED]

Border Crossing.txt

Subject: SSRDOCS

██████████,

Here are a couple of rlocs for bookings I made which contain the SSRDOCS format.

X8NTI9
X8NTI1
X8NTIF
X8NTK8
X8NTHB
X8NTI2
X8NTIQ
X8NTLM
X8NTH9
X8NTH5

All of these returned the SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING error.
Please let me know if there's a problem

Regards,

██████████

From: ██████████ <██████████>
Sent: Monday, October 03, 2005 12:51 PM
To: ██████████
Cc: ██████████
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.

██████████,

Our online Format Finder reference information and agency Bulletin Updates will be available Thursday, Oct. 6. Therefore, please activate the changes on Thursday, Oct. 6.

Thanks,

██████████

Sabre / Travel Network
Manager, Rail Account Relations

██████████

-----Original Message-----

From: ██████████ [mailto:██████████]
Sent: Monday, October 03, 2005 11:39 AM
To: ██████████
Cc: ██████████
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.
Importance: High

Hello ██████████,

When would you like to activate the enforcement of Passenger information for

Border Crossing.txt
/ 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me ([REDACTED]) the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter 1 character name fields.

2. WORLDSPAN ONLY

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

<<Regression User testing 092005.doc>>
Please send [REDACTED] and myself the results. Thanks for your cooperation.

[REDACTED]
Amtrak Travel Agent Sales Center

[REDACTED]
From: [REDACTED]
Sent: Thursday, September 29, 2005 12:36 PM
To: [REDACTED]
Cc: [REDACTED]

Subject: Additional Amtrak testing.

Hi [REDACTED],
Here is the additional test information we discussed. If you have any questions please call me.

- 1- Create some border crossing PNRs with DOB info.
 - 2- Create some border crossing PNRs without DOB info.
 - 3- Try to issue tickets for all PNRs
- Only PNRs with valid DOB info should ticket.
4-Ticket some regular PNRs and check all ok. Use the attached regression script. Please forward all PNR's numbers to the test group.

Please send [REDACTED] and myself the results. Thanks for your cooperation.

[REDACTED]
Amtrak Travel Agent Sales Center

[REDACTED]
From: [REDACTED]
Sent: Thursday, September 29, 2005 11:54 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Change Number: 158917

Could you please answer [REDACTED] Border Crossing.txt
question.

Thanks

----- Forwarded by [REDACTED]/MIA/AMADEUS on 09/29/2005 10:19 AM -----

From: [REDACTED] (LLC/CSO/PMO/PSA/PMT) on 09/23/2005 01:28 PM

To : [REDACTED]/MIA/AMADEUS@AMAWORLD ANH/MKT/PAR

cc: [REDACTED]/MIA/AMADEUS@AMAWORLD -

Subject: Re: Fw: Arrow 'No Smoking' Indicator & PNR Name
Restrictions (Document Link: [REDACTED])

Hi [REDACTED],

I will ask for a message to be posted on these items.
Can you please advise what reference pages are being updated by Amtrak,
GGRAI 2V and/or G/TVL?

Also, I could not view the information in the attachment. I don't have the
application to open it, apparently.
Can you please advise what's in the attachment?

Regards,

From: [REDACTED] (ANH/MKT/PAR) on 09/21/2005 12:46 PM

To: [REDACTED]/MIA/AMADEUS@AMAWORLD LLC/CSO/PMO/PSA/PMT

cc: [REDACTED] ANH/MKT/PAR
[REDACTED]/AMADEUS@AMAWORLD

Border Crossing.txt

Subject: Fw: Arrow 'No Smoking' Indicator & PNR Name Restrictions

Ladies,

Please see attached note from Amtrak.

Regards,

[REDACTED]

----- Forwarded by [REDACTED]/MIA/AMADEUS on 09/21/2005 12:43 PM -----

From: "[REDACTED]" <[REDACTED]> on 09/21/2005 12:10 PM
AST

To:

[REDACTED]

CC:

[REDACTED]

Subject: Arrow 'No Smoking' Indicator & PNR Name Restrictions

1. Effective for availability displays of 31Oct05 and beyond, the 'N' service indicator which designates 'No Smoking' will no longer appear. Every train [except Auto Train (#'s 52/53)] and every Thruway bus service

Border Crossing.txt

is entirely non-smoking. This frees up a space in that display which will be used for a new service code in the future. This will also cause the phrase "non-smoking train" to disappear from www.amtrak.com train services displays. It does *not* mean that smoking is going to be allowed again.

2. We have been working on a project to convey customs-related passenger and crew information from Amtrak's Arrow system to the U.S Border Inspection Agencies Advance Passenger Information System (APIS). As part of this endeavor, effective 25Sep05, Amtrak will disallow PNR names if the surname or first name is less than two characters in length.

Please ensure that all your subscribers are informed of the above.

(See attached file: attvj10x.dat)

From: [REDACTED]
Sent: Tuesday, September 27, 2005 8:55 AM
To: [REDACTED]
Subject: RE: APIS Message

thanks. i'll call [REDACTED] again this a.m. and get him to chk production.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, September 27, 2005 8:52 AM
To: [REDACTED]
Subject: APIS Message

Looks good on TPFUSER - no extraneous data that I could see prior to the real data

From: [REDACTED]
Sent: Monday, September 26, 2005 9:53 AM
To: [REDACTED]
Subject: Middle initials

Hi [REDACTED],

We are receiving calls where middle initials are not being accepted. Error response is invalid psgr name. I know through testing you must have double diget characters in the first and last name fields but I didn't think it affected middle initials.

RESV #		HL 27SEP	CTC-NONE	**NONE**	
	NO NAME				
1	181 C	NYP-WAS	605A FR 30SEP	940A 30SEP	YD HK1
		ND 3 FLD			

TNVALTD PSGR NAME, INPUT FULL/FIRST NAME

From: [REDACTED]
Sent: Friday, September 23, 2005 2:37 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Change Request Opened

Border Crossing.txt

[REDACTED],

Here's the addendum for TUE, 27SEP05.

Let me know if you have any questions!

█-

-----Original Message-----

From: Production, ServiceCenter
Sent: Friday, September 23, 2005 2:36 PM
To: [REDACTED]
Subject: Change Request Opened

ServiceCenter Operator: [REDACTED]

Change Number: 158659
Requested By: [REDACTED] AM906779
Planned Start: 09/27/05 05:00:00
Planned End: 09/27/05 05:10:00
Brief Description= AEDIBP1D - APIS Phase 2
From: [REDACTED]
Sent: Friday, September 23, 2005 12:08 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Enforcement and two Character first Names

[REDACTED],

Thank you for your email. We need to discuss this internally, my colleagues will advise you accordingly.
Thank you.

Regards,

[REDACTED]

[REDACTED]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

" [REDACTED]
[REDACTED]

23/09/2005 15:29

" [REDACTED] To
[REDACTED]

[REDACTED] CC
[REDACTED]

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Friday, September 23, 2005 10:30 AM
To: [REDACTED] (E-mail); [REDACTED] (E-mail); [REDACTED] (E-mail)
Cc: [REDACTED]
Subject: APIS Enforcement and two Character first Names

Hello,

We will plan to implement this change into Arrow for Worldspan on the 1st November at approximately 5am. This will be subject to successful testing of the collection of APIS information and of the checks for Two Character first names.

Please let me know if this is acceptable.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Friday, September 23, 2005 10:30 AM
To: [REDACTED] (E-mail); [REDACTED] (E-mail); [REDACTED] (E-mail)
Cc: [REDACTED]
Subject: APIS Enforcement and two Character first Names

Hello,

We will plan to implement this change into Arrow for Worldspan on the 1st November at approximately 5am. This will be subject to successful testing of the collection of APIS information and of the checks for Two Character first names.

Please let me know if this is acceptable.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Friday, September 23, 2005 10:01 AM
To: [REDACTED]
Subject: TOG8

Here's where the change needs to be - I can make it if you like.

[REDACTED]
TOG82310 EQU *
XR R7, R7 CLEAR EXECUTE REGISTER
LH R7, TW21SI Z LOAD SIZE OF LREC
SH R7, =AL2(L' TW21SI Z+L' TW21KEY) SUBTRACT SIZE+KEY

New Code:

SH R7, =AL2(TW21TXT-TW21SI Z) SUBTRACT SIZE+KEY

From: [REDACTED]
Sent: Thursday, September 22, 2005 4:09 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: 5PID is not supporting internal calls from TTY

Hello,

Border Crossing.txt

I noted that the version of PDFJ in TPFUSER today to be loaded this weekend into Production doesn't include the changes for TTY support.

Those changes will be required prior any load for the GDS to support 5PID.

Was there any reason for the exclusion? When will they be then loaded?

Thanks

██████████

From: ██████████
Sent: Tuesday, September 20, 2005 2:49 PM
To: ██████████
Cc: ██████████
Subject: RE: 5PID is not supporting internal calls from TTY

I don't mean to be picky and become annoying but the TTY indicator is being cleared in PDFJ for TTY transactions. That's not what I meant. The branch in the test should have re-directed, not removed at all. See MVI instruction my original message below where my comment reads

(This is ok!! Do not clear for TTY!!)

That instruction should be skipped for TTY transactions. The other two (in bold) are being executed ok.

Something like this...

```
TM    WAOTI 1, X' 10'      * TTY?
BO    PDFJ1000            * Y, BR TO CONTINUE.
MVI   EBCM01, X' 00'     * N, CLEAR INTERNAL ENTRY INDIC.
PDFJ1000 EQU    *
*
L     R15, CE1CRO        * BASE INPUT MESSAGE.
LH    RO, MI OCCTF      * GET I/P MSG SIZE.
***  EDIT 5-PID PASSENGER ID NUMBER  ***
```

Let me know if you have any questions.

Border Crossing.txt

Thanks and sorry for the inconvenience.

██████████

From: ██████████
Sent: Monday, September 19, 2005 4:21 PM
To: ██████████
Cc: ██████████
Subject: RE: 5PID is not supporting internal calls from TTY

SORRY, LOOKS LIKE IT DIDN'T GET REASMD. WILL FIX FOR TOMORROW.

-----Original Message-----

From: ██████████
Sent: Monday, September 19, 2005 2:51 PM
To: ██████████
Cc: ██████████
Subject: RE: 5PID is not supporting internal calls from TTY

I didn't see the changes. They are not loaded in TPFT and the version of PDFJ in COMMON does not include those changes.

From: ██████████
Sent: Friday, September 16, 2005 4:07 PM
To: ██████████
Cc: ██████████
Subject: RE: 5PID is not supporting internal calls from TTY

Done.

-----Original Message-----

From: ██████████
Sent: Thursday, September 15, 2005 4:23 PM
To: ██████████
Cc: ██████████
Subject: 5PID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for 5PID requests from TTY.

Border Crossing.txt

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```




      TM      WAOTI 1, X' 10'      * TTY?
      BO      PDFJ1000             * Y, BR TO CONTINUE.
      MVI     EBCM01, X' 00'      * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do
not clear for TTY!!)
*
      L       R15, CE1CRO          * BASE INPUT MESSAGE.           (Not executed!!)
      LH      R0, MI OCCTF        * GET I/P MSG SIZE.           (Not executed!!)
      (. . .)
PDFJ1000 EQU *

```

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks


 From: 
 Sent: Thursday, September 22, 2005 2:09 PM
 To: 
 Subject: Arrow USERTEST testing

Good Afternoon,

Here are the items I tested in USERTEST. Let me know if you want anything additional tested in USERTEST.

Item # 158429

Rebuilding travel agency indexes. Appears to be a-ok

g-a1-aaa Travel/ua/cds/22sep
2-49551040/y/y/y/05

Border Crossing.txt

MANUAL TASR ENTRY - REJECTED - DUP FOUND

g-a1-test agency/ea/cds-22sep
2-33566153/y/y/y/05

MANUAL TASR ENTRY - REJECTED - DUP FOUND

Item #157148

Display record containing PNR data. Looks a-ok.

*N
14A77F RR HL 29SEP CTC-P 157.00/ 157.00
-01@ ██████████ 1

*R
14A77F RR HL 29SEP CTC-P 157.00/ 157.00
-01@ S ██████████
1 ██████████ 2150 M WAS-NYP 450A TH 29SEP 740A 29SEP J HK1
301@ R SEG # 1 BASIS 1F
* JOFE RAIL FARE 157.00
901@ ██████████ -H

*I
14A77F
-01@ ██████████
1 ██████████ 2150 M WAS-NYP 450A TH 29SEP 740A 29SEP J HK1

*H
14A77F
CTC- P
1190 AC 930A 22SEP2005 SAC
NO HISTORY

Item #158482

Border Crossing PNR's

14A992 RR HL 25SEP CTC-P 55.80/ 55.80
-01@ ██████████
1 ██████████ 69 C. NYP-MTR 815A WE 05OCT 630P 05OCT YB HK1
301@ R SEG # 1 BASIS 1SA
* YOB1 RAIL FARE 55.80
5001@ AAA- ██████████
5002@ DOB- ██████████ 21SEP1984/US/P1
5003@ PAX ID - ██████████
901@ ██████████ -H

14A99A RR HL 25SEP CTC-P 54.00/ 54.00
-01@ ██████████
1 ██████████ 510 C. SEA-VAC 745A TH 29SEP 1140A 29SEP YB HK1
301@ R SEG # 1 BASIS 1F
* BOF1 RAIL FARE 29.00
2 ██████████ 8909 C. VAC-SEA 1230P SA 01OCT 430P 01OCT T HK1
302@ R SEG # 2 BASIS 1F
* DOF1 RAIL FARE 25.00
5001@ DOB- ██████████ 05MAR1975/CA/P1
5002@ PAX ID - ██████████
901@ ██████████ -A

██████████
Amtrak Travel Agent Sales Center

Border Crossing.txt

[REDACTED]

From: [REDACTED]
Sent: Thursday, September 22, 2005 12:26 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: One Character First Names

Yes, if [REDACTED] could take a look, that would be terrific.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, September 22, 2005 12:10 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: One Character First Names

Would seem to be no impact to them.

Would you like [REDACTED] to take a look at the name processing, once he finishes up testing the PID stuff?

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Thursday, September 22, 2005 11:49 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: One Character First Names

Ok, got one pax to work:

1P- OYC8SL -
1. 1SMITH/C*ADT-
1 TR 2V 68YB24SEP SA MTR SDY HK1 950A 423P /0 \$
2 TR 2V 49YB24SEP SA SDY CHI HK1 716P 930A|1 /0 \$
P- 1. P8K -
T- 1. T/22SEP1148 1P/P8K/CE*5541277342323-
G- 1. OSI 2VD0B11NOV1948/US-SMITH/C-
2. SSRTKTL1PKK1 HLMT-23SEP/\$ 123.00 -
3. SSR0THS1PKK1 HLMT- NONE/\$ 123.00 -
**** ITEMS SUPPRESSED ****/DH/EDT/DR-

[REDACTED]
Sr. Information Technology Analyst
ENH / D2-032

Email: [REDACTED]

[REDACTED]
<[REDACTED]>

"[REDACTED]" To
Page 321

Border Crossing.txt

09/22/2005 10:29 AM

<[REDACTED]> cc
"[REDACTED] (E-mail)"
<[REDACTED]> Subject
RE: One Character First Names

Can you try a cross border and ticket issuance [REDACTED].

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Thursday, September 22, 2005 11:24 AM
To: [REDACTED]
Cc: [REDACTED] (E-mail); [REDACTED] (E-mail)
Subject: Re: One Character First Names

Hi [REDACTED], here is a copy of our PNR.

1P- OYCJXD -
1. 1 [REDACTED]*ADT-
1 TR 2V 30DA28SEP WE CHI WAS HK1 535P 1159A|1 /0 \$ -
CAR 3000 ROOM B -
2 TR 2V 94YB29SEP TH WAS BOS HK1 205P 945P /0 \$ -
P- 1. P8K -
T- 1. TAW/00/22SEP-
G- 1. SSRKTL1PKK1 HLMT-23SEP/\$ 519.00 -
**** ITEMS SUPPRESSED ****/EDT/DR-

*DR
M- 1. ACKN-2V 14A624 22SEP 1123A-

[REDACTED]
Sr. Information Technology Analyst
ENH / [REDACTED]
Email: [REDACTED]

<[REDACTED]om> To
" [REDACTED] (E-mail)"
< [REDACTED] (E-mail)">,
< [REDACTED] (E-mail)"> cc
One Character First Names Subject

Border Crossing.txt

Hello,

It seems that we were able to allow booking with One character first names for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

From: [Redacted]
Sent: Thursday, September 22, 2005 11:49 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: One Character First Names

Ok, got one pax to work:

1P- OYC8SL -
1. 1SMITH/C*ADT-
1 TR 2V 68YB24SEP SA MTR SDY HK1 950A 423P /0 \$
2 TR 2V 49YB24SEP SA SDY CHI HK1 716P 930A|1 /0 \$
P- 1. P8K -
T- 1. T/22SEP1148 1P/P8K/CE*5541277342323-
G- 1. OSI 2VDOB11NOV1948/US-SMITH/C-
2. SSRTKTL1PKK1 HLMT-23SEP/\$ 123.00 -
3. SSROTHS1PKK1 HLMT- NONE/\$ 123.00 -
**** ITEMS SUPPRESSED ****/DH/EDT/DR-

[Redacted]
Sr. Information Technology Analyst
ENH / [Redacted]
Email: [Redacted]

" [Redacted] <[Redacted]>
>
09/22/2005 10:29 AM
" [Redacted] (E-mail)" >
>
To
cc
Subject
RE: One Character First Names

Border Crossing.txt

Can you try a cross border and ticket issuance Janice.

-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Thursday, September 22, 2005 11:24 AM
To: [redacted]
Cc: [redacted] (E-mail); [redacted] (E-mail)
Subject: Re: One Character First Names

Hi [redacted], here is a copy of our PNR.

1P- OYCJXD -
1. 1 [redacted]*ADT-
1 TR 2V 30DA28SEP WE CHI WAS HK1 535P 1159A|1 /0 \$ -
CAR 3000 ROOM B -
2 TR 2V 94YB29SEP TH WAS BOS HK1 205P 945P /0 \$ -
P- 1. P8K -
T- 1. TAW/00/22SEP-
G- 1. SSRTKTL1PKK1 HLMT-23SEP/\$ 519.00 -
**** ITEMS SUPPRESSED ****/EDT/DR-

*DR
M- 1. ACKN-2V 14A624 22SEP 1123A-

[redacted]
Sr. Information Technology Analyst
ENH / [redacted]
Email: [redacted]

" [redacted]
< [redacted] >
09/22/2005 10:12
AM

" [redacted] (E-mail)" To
< [redacted] >,
< [redacted] (E-mail)" cc
< [redacted] >

Subject
One Character First Names

Hello,

It seems that we were able to allow booking with One character first names for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.

Border Crossing.txt

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

From: [REDACTED]
Sent: Thursday, September 22, 2005 11:45 AM
To: [REDACTED]
Cc: [REDACTED] (E-mail); [REDACTED]
Subject: RE: One Character First Names

[REDACTED],

I can't seem to get passed the DOB error to ticket this... any ideas?

1P- OYCJ33 -
1. 2 [REDACTED]*2ADT-
1 TR 2V 68YB28SEP WE MTR SDY HK2 950A 423P /0 \$ -
2 TR 2V 49YB28SEP WE SDY CHI HK2 716P 930A|1 /0 \$ -
P- 1. P8K -
T- 1. TAW/00/22SEP-
G- 1. SSR0THS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING-
NG-
2. SSRTKTL1PKK2 HLD LMT DTE 23SEP-
3. SSRTKTL1PKK2 HLMT-23SEP/\$ 246.00 -
4. OSI 2VDOB16JUN1948/US-[REDACTED]-
5. OSI 2VDOB16JUL1940/US-[REDACTED]R-
6. OSI 2VDOCCHK2/RA/US/123456789054321/16JUN2006/M/16JUL1948/G
B-2S [REDACTED]A-
7. OSI 2VDOCCHK1/RA/US/123456789054321/16JUN2006/M/16JUL1940/G
B- [REDACTED]-
M- 3. TEST-
**** ITEMS SUPPRESSED ****/EDT/DR-

>EZT|\$CK--
DOB INFORMATION REQUIRED BEFORE TICKETING -

[REDACTED]
Sr. Information Technology Analyst
ENH / [REDACTED]
Email: [REDACTED]

" [REDACTED] "
< [REDACTED] >
09/22/2005 10:29 AM
To: [REDACTED]
cc: [REDACTED] (E-mail)
Subject: RE: One Character First Names

Border Crossing.txt

Can you try a cross border and ticket issuance Janice.

-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Thursday, September 22, 2005 11:24 AM
To: [redacted]
Cc: [redacted] (E-mail); [redacted] (E-mail)
Subject: Re: One Character First Names

Hi [redacted], here is a copy of our PNR.

1P- OYCJXD -
1. 1 [redacted]*ADT-
1 TR 2V [redacted]30DA28SEP WE CHI WAS HK1 535P 1159A|1 /0 \$ -
CAR 3000 ROOM B -
2 TR 2V [redacted]94YB29SEP TH WAS BOS HK1 205P 945P /0 \$ -
P- 1. P8K -
T- 1. TAW/00/22SEP-
G- 1. SSRTKTL1PKK1 HLMT-23SEP/\$ 519.00 -
**** ITEMS SUPPRESSED ****/EDT/DR-

*DR
M- 1. ACKN-2V 14A624 22SEP 1123A-

[redacted]
Sr. Information Technology Analyst
ENH / [redacted]
Email: [redacted]

" [redacted]
< [redacted] >
om>
09/22/2005 10:12
AM

To
" [redacted] (E-mail)" >
< [redacted] (E-mail)" >
,
< [redacted] >
cc
Subject
One Character First Names

Hello,

It seems that we were able to allow booking with One character first names
Page 326

Border Crossing.txt

for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

From: [REDACTED]
Sent: Thursday, September 22, 2005 11:24 AM
To: [REDACTED]
Cc: [REDACTED] (E-mail); [REDACTED] (E-mail)
Subject: Re: One Character First Names

Hi [REDACTED], here is a copy of our PNR.

1P- OYCJXD -
1. 1 [REDACTED]*ADT-
1 TR 2V 30DA28SEP WE CHI WAS HK1 535P 1159A|1 /0 \$ -
CAR 3000 ROOM B -
2 TR 2V 94YB29SEP TH WAS BOS HK1 205P 945P /0 \$ -
P- 1. P8K -
T- 1. TAW/00/22SEP-
G- 1. SSRKTL1PKK1 HLMT-23SEP/\$ 519.00 -
**** ITEMS SUPPRESSED ****/EDT/DR-

*DR
M- 1. ACKN-2V 14A624 22SEP 1123A-

[REDACTED]
Sr. Information Technology Analyst
ENH / [REDACTED]
Email: [REDACTED]

" [REDACTED] <[REDACTED]>
09/22/2005 10:12 AM
" [REDACTED] (E-mail)" >
" [REDACTED] (E-mail)" >
To
cc
Subject
One Character First Names

Hello,

It seems that we were able to allow booking with One character first names for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.

Border Crossing.txt

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

From: [REDACTED]
 Sent: Thursday, September 22, 2005 11:16 AM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: Amtrak testing for Thursday and Friday September 22/23, 2005.

Good Morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 22SEP-12OCT
 The Test System should be ready for testing around 10:00am ET

1. SABRE ONLY

A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of birth) and a 5PID field. Modify / delete / add 5DOB and 5PID fields. Ticket and forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me ([REDACTED]) the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant. Please ticket and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB and 5PID field (not required in non-border crossing PNR's). Modify / delete / add 5DOB and 5PID fields. Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter character name fields.

2. AMADEUS, APOLLO, SABRE & WORLDSPAN

A. Create 2 PNR's. Create one WITHOUT Border Crossing segments and one WITH Border Crossing segments. Ensure there is a minimum of two characters in the first and last names. Add a 5DOB field to each PNR and forward the Amtrak PNR numbers. Do not ticket.

B. Create 1 PNR to any destination. Please drive the ticket and forward the ticket numbers and the Amtrak PNR number.

C. Please claim and ticket the PNR assigned to you system. Please forward the Amtrak PNR number.

AMADEUS	APOLLO	SABRE	WORLDSPAN
14A597	14A5B0	14A5B1	14A5B4

3. Do full ARROW regression testing based on the attached standard script.

Please send [REDACTED] and myself the results. Thanks for your cooperation.

[REDACTED]
 Amtrak Travel Agent Sales Center
 [REDACTED]

Border Crossing.txt

From: [REDACTED]
Sent: Thursday, September 22, 2005 11:13 AM
To: [REDACTED] (E-mail); [REDACTED] (E-mail)
Subject: One Character First Names

Importance: High

Hello,

It seems that we were able to allow booking with One character first names for Worldspan, but we need you to test this functionality in our User test system today. Please let us know if you have problems.

Off approximately 9000 PNRs, we found 335 had one character first names.

Many Thanks,

From: [REDACTED]
Sent: Thursday, September 22, 2005 11:00 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: One Character First Names

Importance: High

Hello All,

Worldspan called this morning and raised an issue about the one character first name change. We did send them the initial change request stating an October 1st date, but no follow up was sent to them till Yesterday - Obviously 4 days notice is a little short. I've told them I didn't think there was anything we could do, but I did say I would raise it to the powers that be. They assumed, that this enforcement would be tied to the acceptance of PID.

I am currently running a report for total number of Worldspan PNRs in the system with one character first names. Their Rail Manager is also going to call [REDACTED].

I actually just tested this in TPFUSER, and it allowed me to build a GDS PNR with a one character first name, So maybe we're okay!

Here's the PNR:

14A5B6/Y9065P-1P HL 29SEP CTC-T 1055604 192.00/ 192.00
-01@ [REDACTED]
-02@ [REDACTED]
1 170 C WAS-BOS 500A TU 18APR 1233P 18APR YB 0 HK2
301@ R SEG # 1 BASIS 2F
* YOTC RAIL FARE 192.00
5001@ FBD- 2F
901@ NONE

From: [REDACTED]
Sent: Wednesday, September 21, 2005 12:17 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Arrow 'No Smoking' Indicator & PNR Name Restrictions
Attachments: atte8nrb.dat

Border Crossing.txt

Hi [REDACTED],

Thank you for that email.

Could you please advise what kind of notification will be sent by Amtrak to their customers regarding both below items?

Regards,

[REDACTED]

[REDACTED]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]

Fax: [REDACTED]

email: [REDACTED]

"[REDACTED]"
<[REDACTED]>
[REDACTED]
21/09/2005 17:10

"[REDACTED] (E-mail)" To
<[REDACTED]>,
"[REDACTED] (E-mail)" >,
"[REDACTED] (E-mail)" >," [REDACTED]
<[REDACTED] (E-mail)" >," [REDACTED]
<[REDACTED] (E-mail)" >," [REDACTED]
<[REDACTED]>
"[REDACTED] (E-mail)" cc
<[REDACTED]>," [REDACTED]
"[REDACTED] (E-mail)" >," [REDACTED]
<[REDACTED]>," [REDACTED]
<[REDACTED]>
<[REDACTED]" <[REDACTED]" >
Subject
Arrow 'No Smoking' Indicator & PNR
Name Restrictions

1. Effective for availability displays of 31oct05 and beyond, the 'N' service indicator which designates 'No Smoking' will no longer appear. Every train [except Auto Train (#'s 52/53)] and every Thruway bus service is entirely non-smoking. This frees up a space in that display which will be used for a new service code in the future. This will also cause the phrase "non-smoking train" to disappear from www.amtrak.com train services

Border Crossing.txt

displays. It does *not* mean that smoking is going to be allowed again.

2. We have been working on a project to convey customs-related passenger and crew information from Amtrak's Arrow system to the U.S Border Inspection Agencies Advance Passenger Information System (APIS). As part of this endeavor, effective 25Sep05, Amtrak will disallow PNR names if the surname or first name is less than two characters in length.

Please ensure that all your subscribers are informed of the above.

(See attached file: atte8nrb.dat)

From: [REDACTED]
Sent: Wednesday, September 21, 2005 12:10 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Arrow 'No Smoking' Indicator & PNR Name Restrictions

1. Effective for availability displays of 31Oct05 and beyond, the 'N' service indicator which designates 'No Smoking' will no longer appear. Every train [except Auto Train (#'s 52/53)] and every Thruway bus service is entirely non-smoking. This frees up a space in that display which will be used for a new service code in the future. This will also cause the phrase "non-smoking train" to disappear from www.amtrak.com train services displays. It does *not* mean that smoking is going to be allowed again.

2. We have been working on a project to convey customs-related passenger and crew information from Amtrak's Arrow system to the U.S Border Inspection Agencies Advance Passenger Information System (APIS). As part of this endeavor, effective 25Sep05, Amtrak will disallow PNR names if the surname or first name is less than two characters in length.

Please ensure that all your subscribers are informed of the above.

From: [REDACTED] <[REDACTED]>
Sent: Wednesday, September 21, 2005 11:06 AM
To: [REDACTED]
Subject: Fw: WO 1507975 RAL: 2V: UPDATE SSR TABLE FOR AMTRAK BORDER CROSSING REQUIREMENTS

[REDACTED],
The list of document type (RA, PR, PP, RE, RT, NC, BC, MO) is different than the list provided in AIRIMP (F, AC, A, C, I, IP and P). Shall we also define the SSR DOCS to accept the document types defined in AIRIMP or only the list mentioned in the SOR?

The genders can be M or F. But in AIRIMP, the gender can also be U (Undisclosed gender). Shall we define the SSR DOCS to also accept U as gender or only F and M as mentioned in the SOR?

Thanks

[REDACTED]
From: [REDACTED] <[REDACTED]>
Sent: Wednesday, September 21, 2005 10:58 AM
To: [REDACTED]
Subject: Fw: SSR DOCS for AMTRAK

Border Crossing.txt

[REDACTED],

Can you confirm that you agree with the elements being all optional.

Thanks

[REDACTED]
----- Forwarded by [REDACTED]/[REDACTED]/AMADEUS on 09/21/2005 10:57 AM -----
From: [REDACTED] (ANH/MKT/PAR) on 09/13/2005 08:15 AM

To: [REDACTED] -

cc:

Subject: Fw: SSR DOCS for AMTRAK
t:

[REDACTED],

Here is the note sent by DEV, I forgot to mention the last item.

Regards,

[REDACTED]
Product Analyst - GMS Rail
aMaDEUS
Tel: [REDACTED]
Fax: [REDACTED]

[REDACTED]
----- Forwarded by [REDACTED]/AMADEUS on 09/13/2005 08:14 AM -----
From: [REDACTED] DEV/GCO/GCA/AIR/PDF on 09/13/2005 09:34 AM
CEDT

To: [REDACTED] ANH/MKT/PAR
[REDACTED]/MIA/AMADEUS@AMAWORLD

cc: [REDACTED] DEV/GCO/GCA/AIR/PDF
[REDACTED] DEV/GCO/GCA/AIR/PDF
[REDACTED] /NCE/AMADEUS@AMAWORLD
[REDACTED] /NCE/AMADEUS@AMAWORLD

Subject: SSR DOCS for AMTRAK
t:

Border Crossing.txt

Hi [REDACTED]

In your SOR, you mention some specific document types that are not defined in AIRIMP and have not been agreed by ICAO. If we have to accept these codes, then we will make no validation on the text and only check that 1 or 2 alpha characters are present.

Also, with regards to elements that are defined as mandatory. During the RESCOM meeting last week, the airlines decided that it is better to make most of the elements optional otherwise the agent will enter anything they want just to have the system accept the input.

Regards

[REDACTED]
From: [REDACTED]
Sent: Tuesday, September 20, 2005 4:08 PM
To: [REDACTED]
Subject: [REDACTED] FW: Infant Booking

Hi [REDACTED],

I answered the second paragraph. Have a good one.

[REDACTED]
Amtrak Travel Agent Sales Center
[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Tuesday, September 20, 2005 2:36 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Infant Booking

[REDACTED],

All looks good with the infant PNR. I was able to issue a ticket. User error... (my bad) I forgot to open the previous sabre PNR. I issued the ticket on newly created Sabre PNR. Although, result was the ticket issued fine.

What are the procedures for Travel Agents to add an infant? I need to be advised to add the documentation to Sabre Online Training. Will we be testing these formats again on Thursday / Friday?

Thanks,

[REDACTED]

From: [REDACTED] [mailto:[REDACTED]]
Sent: Tuesday, September 20, 2005 1:16 PM

Border Crossing.txt

To: [REDACTED]
Subject: RE: Infant Booking

Hi [REDACTED],

The infant has been added.

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Tuesday, September 20, 2005 1:57 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Infant Booking

Hi [REDACTED],

Can we try and adding an infant to this PNR?

OEE322 / DTLTTH

Thanks,

[REDACTED]

Sabre / Travel Network

Manager, Rail Account Relations

[REDACTED]

From: [REDACTED]
Sent: Tuesday, September 20, 2005 2:49 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: 5PID is not supporting internal calls from TTY

I don't mean to be picky and become annoying but the TTY indicator is being cleared in PDFJ for TTY transactions. That's not what I meant. The branch in the test should have re-directed, not removed at all. See MVI instruction on my original message below where my comment reads

(This is ok!! Do not clear for TTY!!)

That instruction should be skipped for TTY transactions. The other two (in bold) are being executed ok.

Something like this...

TM	WAOTI 1, X' 10'	* TTY?
B0	PDFJ1000	* Y, BR TO CONTINUE.

Border Crossing.txt
MVI EBCM01, X' 00' * N, CLEAR INTERNAL ENTRY INDIC.
PDFJ1000 EQU *
*
L R15, CE1CRO * BASE INPUT MESSAGE.
LH RO, MI OCCTF * GET I/P MSG SIZE.
*** EDIT 5-PID PASSENGER ID NUMBER ***

Let me know if you have any questions.

Thanks and sorry for the inconvenience.

██████████

From: ██████████
Sent: Monday, September 19, 2005 4:21 PM
To: ██████████
Cc: ██████████
Subject: RE: 5PID is not supporting internal calls from TTY

SORRY, LOOKS LIKE IT DIDN'T GET REASMD. WILL FIX FOR TOMORROW.

-----Original Message-----
From: ██████████
Sent: Monday, September 19, 2005 2:51 PM
To: ██████████
Cc: ██████████
Subject: RE: 5PID is not supporting internal calls from TTY

I didn't see the changes. They are not loaded in TPFT and the version of PDFJ in COMMON does not include those changes.

From: ██████████
Sent: Friday, September 16, 2005 4:07 PM
To: ██████████
Cc: ██████████
Subject: RE: 5PID is not supporting internal calls from TTY

Border Crossing.txt

Done.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, September 15, 2005 4:23 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: 5PID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for 5PID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```

      TM      WA0TI 1, X' 10'      * TTY?
      BO      PDFJ1000            * Y, BR TO CONTINUE.
      MVI     EBCM01, X' 00'      * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do
not clear for TTY!!)
*
      L       R15, CE1CRO        * BASE INPUT MESSAGE.                (Not executed!!)
      LH      R0, MI OCCTF       * GET I/P MSG SIZE.                (Not executed!!)
      (. . .)
PDFJ1000 EQU      *

```

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

[REDACTED]
From: [REDACTED] <[REDACTED]>

Border Crossing.txt

Sent: Tuesday, September 20, 2005 2:39 PM

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

Hi [REDACTED],

Due to the time constraint, we were able to provide limited support covering the specific scenarios requested below. No automation test support was conducted.

Scenario A: OEE307/DTHFIE

Scenario B:

PNRS completed for to be processed for Infant scenario:

OEE323/DTLUDL

OEE328/DTLEWN

OEE332/DTMFQM

Scenario C: Non Border Train with PID Field

Result: PID accepted and ticket issued

OEE327/LDYCNO

Scenario D: 1 character first / surname field

Input: -T/A

Result: ‡FORMAT‡

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]

Sent: Tuesday, September 20, 2005 9:32 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT

The Test System should be ready for testing around 10:00am ET

1. SABRE ONLY

A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of birth)and a 5PID field. Modify / delete 5DOB and 5PID fields. Add new 5DOB / 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email [REDACTED] the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name.

Border Crossing.txt

You should be unable to enter 1character name fields.

2. WORLDSPAN ONLY

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

<<Regression User testing 092005.doc>>

Please send [redacted] and myself the results. Thanks for your cooperation.

[redacted]
Amtrak Travel Agent Sales Center

[redacted]
From: [redacted]
Sent: Tuesday, September 20, 2005 1:39 PM
To: [redacted]
Subject: RE: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

yes

-----Original Message-----

From: [redacted]
Sent: Tuesday, September 20, 2005 1:30 PM
To: [redacted]
Subject: FW: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

this is working as designed right?

-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Tuesday, September 20, 2005 1:24 PM
To: [redacted]
Cc: [redacted]
Subject: RE: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

Hi [redacted],

Encountered issue when deleting DOB field. Where by the DOB field deletes the PID field. However, deletion of PID field does not delete DOB.

Sabre PNR: DTHFIE / Amtrak PNR: OEE307

[redacted]
-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Tuesday, September 20, 2005 9:32 AM
To: [redacted]
Cc: [redacted]

Border Crossing.txt

Subject: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET

1. SABRE ONLY

A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of birth) and a 5PID field. Modify / delete 5DOB and 5PID fields. Add new 5DOB / 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me [REDACTED] the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter 1 character name fields.

2. WORLDSPAN ONLY

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

<<Regression User testing 092005.doc>>
Please send [REDACTED], [REDACTED], [REDACTED] and myself the results. Thanks for your cooperation.

[REDACTED]
Amtrak Travel Agent Sales Center

From: [REDACTED]
Sent: Tuesday, September 20, 2005 1:29 PM
To: [REDACTED]
Cc: [REDACTED]

Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.

I believe this is working as designed.

-----Original Message-----

Border Crossing.txt

From: [REDACTED] [mailto:[REDACTED]]
Sent: Tuesday, September 20, 2005 1:24 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Hi [REDACTED],

Encountered issue when deleting DOB field. Where by the DOB field deletes the PID field. However, deletion of PID field does not delete DOB.

Sabre PNR: DTHFIE / Amtrak PNR: OEE307

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Tuesday, September 20, 2005 9:32 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Amtrak regression and end to end testing for Tuesday September 20, 2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT

The Test System should be ready for testing around 10:00am ET

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B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me ([REDACTED]) the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name.

You should be unable to enter 1 character name fields.

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A. Please create and ticket several reservations that contain PTA (Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use

Border Crossing.txt

the
attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

<<Regression User testing 092005.doc>>

Please send [REDACTED] and myself the results. Thanks for your cooperation.

[REDACTED]
Amtrak Travel Agent Sales Center

[REDACTED]
From: [REDACTED]
Sent: Tuesday, September 20, 2005 10:32 AM
To: [REDACTED]
Cc: [REDACTED]

Subject: Amtrak regression and end to end testing for Tuesday Sepetember 20, 2005.

Good morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 20SEP-10OCT
The Test System should be ready for testing around 10:00am ET

1. SABRE ONLY

A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of birth)and a 5PID field. Modify / delete 5DOB and 5PID fields. Add new 5DOB / 5PID field and ticket PNR's. Forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me([REDACTED]) the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB field (not required in non-border crossing PNR's). Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter 1character name fields.

2. WORLDSPAN ONLY

A. Please create and ticket several reservations that contain PTA(Prepaid Ticket Advice) numbers. Forward the PNR number to the test group. Use the attached regression script for PTA numbers.

3. Do full ARROW regression testing based on the attached standard script.

Please send [REDACTED] and myself the results. Thanks for your cooperation.

[REDACTED]
Amtrak Travel Agent Sales Center

Border Crossing.txt

From: [REDACTED] <[REDACTED]>
Sent: Monday, September 19, 2005 5:43 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing
Attachments: SABRE Border Crossing changes .doc

Hi [REDACTED],

Sorry...I didn't get much time to test. I conducted my testing from the attached functional requirements provided. However, I created and ticketed PNR "OED16C" and tested passenger with Passport and the other with Birth Certificate. Although, I noticed there was no TCN number sent from Sabre to Arrow.

I must say these formats are quite lengthy. Through all my errors I just about validated all the errors. I never was able to get an Infant booked. How does an infant booking work? Does this only work when a sleeper is booked?

Included in the test script it would be extremely helpful if a full scenario explaining the infant booking process could be included for [REDACTED] and [REDACTED] testing tomorrow.

Thanks,

[REDACTED]

Sabre / Travel Network

Manager, Rail Account Relations

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Monday, September 19, 2005 11:32 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing

Hello [REDACTED],

This is active in our test system, and has an End to End planned for tomorrow. If you can get to this today, to do a little testing, that would be great.

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Tuesday, August 16, 2005 4:31 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing

Hi [REDACTED],

I would like to confirm our IT Department have advised the proposed format will be accepted in Bypass. Please let me know when you are

Border Crossing.txt
ready to test the proposed Border Crossing format.

Regards,

[REDACTED]
Sabre / Travel Network
Manager, Rail Account Relations
[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Monday, July 25, 2005 11:15 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Passenger Information Requirements for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

[REDACTED]
<<SABRE Border Crossing changes.doc>>
From: [REDACTED]
Sent: Monday, September 19, 2005 2:51 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: 5PID is not supporting internal calls from TTY

I didn't see the changes. They are not loaded in TPFT and the version of PDFJ in COMMON does not include those changes.

From: [REDACTED]
Sent: Friday, September 16, 2005 4:07 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: 5PID is not supporting internal calls from TTY

Done.

-----Original Message-----
From: [REDACTED]

Border Crossing.txt
Sent: Thursday, September 15, 2005 4:23 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: 5PID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for 5PID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```
TM    WAOTI1, X' 10'    * TTY?  
BO    PDFJ1000          * Y, BR TO CONTINUE.  
MVI   EBCM01, X' 00'   * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do  
not clear for TTY!!)  
*  
L     R15, CE1CRO      * BASE INPUT MESSAGE.           (Not executed!!)  
LH    R0, MI0CCTF     * GET I/P MSG SIZE.           (Not executed!!)  
(. . .)  
PDFJ1000 EQU    *
```

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

[REDACTED]
From: [REDACTED]
Sent: Monday, September 19, 2005 6:36 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing

Border Crossing.txt

Hi [REDACTED],

Please see the PNR below

1P- LRS49X
 1. 1TEST [REDACTED]*ADT
 1 TR 2V [REDACTED] 7YD29NOV TU CHI SEA HK1 215P 1020A#2 /O \$
 2 TR B2V 8948T 1DEC TH SEA VAC SS1 1045A 215P /O \$
 P- 1. T2225522
 T- 1. TAW/00/21SEP-C2V
 G- 1. SSRTKTL1PKK1 HLMT-26SEP/\$ 125.00
 **** ITEMS SUPPRESSED ****/DR
 >>*R>01T12>01V12>01Y12>@A29NOVCHI VAC11A>01Y11*
 >OSI 2VDOCSHK1/RA/US/123456789012345/12DEC2005/F/12JUL1964/GB-1TE
 ST/ [REDACTED]
 RESTRICTED

Amtrak rec loc: 120386

Could you please cancel this pnr whenever you finish working on it.

Do we need to notify our customers 3 months in advance about this new functionality?

What kind of announcement will you proceed with? Please advise.

Thank you.

[REDACTED]

[REDACTED]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

" [REDACTED]
[REDACTED]
om>
15/09/2005 16:17

" [REDACTED] " To
 < [REDACTED] >
 [REDACTED] cc
 [REDACTED] Subject
 RE: Passenger Information
 Requirements for Border Crossing

Hello [REDACTED],

Border Crossing.txt

Could you build a test PNR with the OSI format we supplied in Test. We will hopefully have our code ready in the next week.

Thanks,

[Redacted]

-----Original Message-----

From: [Redacted] [mailto:[Redacted]]
Sent: Thursday, September 15, 2005 10:29 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

[Redacted],

Whereas the usage of the SSR format is preferable we are unable to complete this piece of functionality within any reasonable time. Consequently, we have decided to support the passenger ID and gender information through OSI message. OSI solution is much easier and quicker to implement for both sides, as we already support this format in the system.

Could you please advise what do you need from our side to complete the project and how do you usually notify your agencies.

I do apologise for this short notice.

I would also like to let you know that I will be on vacation starting September 24th till October 15th, in the meantime please address all questions, queries to my manager, [Redacted]. Thank you.

Regards,

[Redacted]

[Redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

"[Redacted]"
<[Redacted]@om>
06/09/2005 13:10

"[Redacted]"
<[Redacted]>
To
cc
Subject
RE: Passenger Information
Requirements for Border Crossing

Border Crossing.txt

Hello [REDACTED],

Sorry I didn't get back to you yesterday, it was a holiday here. To answer your question, Amtrak is making the changes in our inbound path to support these SSRs.

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Monday, September 05, 2005 1:21 PM
To: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing

[REDACTED],

Amtrak currently does not support the ssr formats. This is what I read in Worldspan info pages: WITH THE EXCEPTION OF GENERIC SEAT REQUESTS AMTRAK DOES NOT ACCEPT SPECIAL SERVICE REQUESTS

How will you deal with it? Will you make changes on your side to be able to receive these ssr formats?

Pls advise.

[REDACTED]

[REDACTED]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

"[REDACTED]"
<[REDACTED]>
02/09/2005 15:30

"[REDACTED]"
<[REDACTED]>
To
cc
Subject
RE: Passenger Information
Requirements for Border Crossing

Border Crossing.txt

If the SSR is sent, we will validate it, regardless of PNR

-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Friday, September 02, 2005 10:26 AM
To: [redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

[redacted],

Another question, when will you validate before end transaction of every single pnr, or only at the pnr's with the Canadian routing?

[redacted]

[redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

"[redacted]"
[redacted]
<[redacted]@[redacted].com>
02/09/2005 15:26

"[redacted]"
<[redacted]>
To
cc
Subject
RE: Passenger Information
Requirements for Border Crossing

Hello [redacted],

Amtrak's system will validate the format of the SSR and also most of the Data - if it's found to be invalid, an error will be returned.

Is Worldspan not planning to validate?

[redacted]

-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Friday, September 02, 2005 10:22 AM
To: [redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

Border Crossing.txt

Hi [REDACTED],

Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.

Thank you.

[REDACTED]

[REDACTED]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

"[REDACTED]"
<[REDACTED]@[REDACTED].com>
23/08/2005 13:03

"[REDACTED]" To
<[REDACTED]@[REDACTED].com> cc
"[REDACTED]"
<[REDACTED]@[REDACTED].com> Subject
RE: Passenger Information
Requirements for Border Crossing

Do you have a time line yet [REDACTED]?

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Friday, August 12, 2005 6:47 AM
To: [REDACTED]
Cc: [REDACTED] (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing

Hi [REDACTED],

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

[REDACTED]

Border Crossing.txt

Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

" [redacted] <[redacted]@[redacted].com>
25/07/2005 17:15
" [redacted] <[redacted]@[redacted]>
" [redacted] <[redacted]@[redacted]>
Subject: Passenger Information Requirements for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

[redacted]

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
From: [redacted]
Sent: Friday, September 16, 2005 4:07 PM
To: [redacted]
Cc: [redacted]
Subject: RE: 5PID is not supporting internal calls from TTY

Done.

-----Original Message-----
From: [redacted]
Sent: Thursday, September 15, 2005 4:23 PM
To: [redacted]
Cc: [redacted]

Border Crossing.txt
Subject: 5PID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for 5PID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```
TM    WA0TI 1, X' 10'      * TTY?  
BO    PDFJ1000             * Y, BR TO CONTINUE.  
MVI   EBCM01, X' 00'      * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do  
not clear for TTY!!)  
*  
L     R15, CE1CRO         * BASE INPUT MESSAGE.           (Not executed!!)  
LH    R0, MI OCCTF        * GET I/P MSG SIZE.           (Not executed!!)  
(. . .)  
PDFJ1000 EQU    *
```

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Thanks

██████████

From: ██████████
Sent: Friday, September 16, 2005 9:46 AM
To: ██████████
Cc: ██████████
Subject: "APIS Border Crossing Data Enhancements" Synergy Charges

██████████,

Border Crossing.txt

For the month of September, please charge 1/2 to 2/3 of your time spent on "APIS Border Crossing Data Enhancements" project to AEDIBP1D synergy id. The rest of your time spent on the APIS project may be charged to ARWCUSTA as a lot of your time will be spent analyzing how the different GDS's will support these new changes.

For the month of October, please charge any time spent to the APIS project to AEDIBP1D.

From: [REDACTED]
Sent: Thursday, September 15, 2005 4:23 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: 5PID is not supporting internal calls from TTY

Hello,

The PD package is not handling internal calls for 5PID requests from TTY.

It seems that PDFJ has a check for TTY that doesn't allow a counter (R0) to be initialized (don't know why).

See code below (italics mine, bold code that should have been executed)

```
TM    WAOTI1,X'10'    * TTY?  
BO    PDFJ1000        * Y, BR TO CONTINUE.  
MVI   EBCM01,X'00'    * N, CLEAR INTERNAL ENTRY INDIC. (This is ok!! Do  
not clear for TTY!!)  
*  
L     R15,CE1CRO      * BASE INPUT MESSAGE.           (Not executed!!)  
LH    R0,MI0CCTF      * GET I/P MSG SIZE.           (Not executed!!)  
      (. . .)  
PDFJ1000 EQU    *
```

This causes the entry to be messed up even if it is valid. While tracing, I forced the TTY path to go thru that code and it went right so I think that's the only problem.

Please let us know when this has been corrected.

Border Crossing.txt

Thanks

[REDACTED]

From: [REDACTED]
Sent: Thursday, September 15, 2005 10:29 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing

[REDACTED],

Whereas the usage of the SSR format is preferable we are unable to complete this piece of functionality within any reasonable time. Consequently, we have decided to support the passenger ID and gender information through OSI message. OSI solution is much easier and quicker to implement for both sides, as we already support this format in the system.

Could you please advise what do you need from our side to complete the project and how do you usually notify your agencies.

I do apologise for this short notice.

I would also like to let you know that I will be on vacation starting September 24th till October 15th, in the meantime please address all questions, queries to my manager, [REDACTED]. Thank you.

Regards,

[REDACTED]

[REDACTED]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

"[REDACTED]"
<[REDACTED]@[REDACTED].com>

06/09/2005 13:10

"[REDACTED]"
<[REDACTED]>

To

cc

Subject

RE: Passenger Information
Requirements for Border Crossing

Border Crossing.txt

Hello [REDACTED],

Sorry I didn't get back to you yesterday, it was a holiday here. To answer your question, Amtrak is making the changes in our inbound path to support these SSRs.

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]

Sent: Monday, September 05, 2005 1:21 PM

To: [REDACTED]

Subject: RE: Passenger Information Requirements for Border Crossing

[REDACTED],

Amtrak currently does not support the ssr formats. This is what I read in Worldspan info pages: WITH THE EXCEPTION OF GENERIC SEAT REQUESTS AMTRAK DOES NOT ACCEPT SPECIAL SERVICE REQUESTS

How will you deal with it? Will you make changes on your side to be able to receive these ssr formats?

Pls advise.

[REDACTED]

[REDACTED]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

"[REDACTED]"
<[REDACTED]@om>
02/09/2005 15:30

"[REDACTED]" To
<[REDACTED]> cc
Subject
RE: Passenger Information
Requirements for Border Crossing

Border Crossing.txt

If the SSR is sent, we will validate it, regardless of PNR

-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Friday, September 02, 2005 10:26 AM
To: [redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

[redacted],

Another question, when will you validate before end transaction of every single pnr, or only at the pnr's with the Canadian routing?

[redacted]

[redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

" [redacted]
" [redacted]
< [redacted]
om>
02/09/2005 15:26

" [redacted] " To
< [redacted] > cc
Subject
RE: Passenger Information
Requirements for Border Crossing

Hello [redacted],

Amtrak's system will validate the format of the SSR and also most of the Data - if it's found to be invalid, an error will be returned.

Is Worldspan not planning to validate?

[redacted]

-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Friday, September 02, 2005 10:22 AM
To: [redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

Hi [redacted],

Border Crossing.txt

Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.

Thank you.

[Redacted]

[Redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

"[Redacted]"
<[Redacted]@[Redacted].com>
23/08/2005 13:03

"[Redacted]" To
<[Redacted]>
[Redacted] cc
[Redacted]
>
Subject
RE: Passenger Information
Requirements for Border Crossing

Do you have a time line yet [Redacted]?

-----Original Message-----

From: [Redacted] [mailto:[Redacted]]
Sent: Friday, August 12, 2005 6:47 AM
To: [Redacted]
Cc: [Redacted] (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing

Hi [Redacted],

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

[Redacted]

[Redacted]

Border Crossing.txt

Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

"[redacted]"
[redacted]
<[redacted]om>
25/07/2005 17:15

"[redacted] (E-mail)"
<[redacted]>

To
cc

"[redacted]"
[redacted]>

Subject
Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

[redacted]

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
From: [redacted]
Sent: Tuesday, September 13, 2005 8:29 AM
To: [redacted]
Subject: FW: SSR DOCS for AMTRAK

We may end up with our codes from Amadeus

-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Tuesday, September 13, 2005 8:15 AM
To: [redacted]
Subject: Fw: SSR DOCS for AMTRAK

Border Crossing.txt

[REDACTED],

Here is the note sent by DEV, I forgot to mention the last item.

Regards,

[REDACTED]

Product Analyst - GMS Rail
aMADEUS

Tel: [REDACTED]

Fax: [REDACTED]

----- Forwarded by [REDACTED] /MIA/AMADEUS on 09/13/2005 08:14 AM -----

From: [REDACTED] DEV/GCO/GCA/AIR/PDF on 09/13/2005 09:34 AM
CEDT

To: [REDACTED] /AMADEUS@AMAWORLD ANH/MKT/PAR

cc: [REDACTED] /NCE/AMADEUS@AMAWORLD DEV/GCO/GCA/AIR/PDF
[REDACTED] /NCE/AMADEUS@AMAWORLD DEV/GCO/GCA/AIR/PDF

Subject: SSR DOCS for AMTRAK
t:

Hi [REDACTED]

In your SOR, you mention some specific document types that are not defined in AIRIMP and have not been agreed by ICAO. If we have to accept these codes, then we will make no validation on the text and only check that 1 or 2 alpha characters are present.

Also, with regards to elements that are defined as mandatory. During the RESCOM meeting last week, the airlines decided that it is better to make most of the elements optional otherwise the agent will enter anything they want just to have the system accept the input.

Regards

[REDACTED]
From: [REDACTED] <[REDACTED]>
Sent: Tuesday, September 13, 2005 8:15 AM
To: [REDACTED]
Subject: [REDACTED] Fw: SSR DOCS for AMTRAK

[REDACTED],

Here is the note sent by DEV, I forgot to mention the last item.

Border Crossing.txt

Regards,

[REDACTED]
Product Analyst - GMS Rail
aMaDEUS
Tel : [REDACTED]
Fax: [REDACTED]

----- Forwarded by [REDACTED] /MIA/AMADEUS on 09/13/2005 08:14 AM -----

From: [REDACTED] DEV/GCO/GCA/AIR/PDF on 09/13/2005 09:34 AM
CEDT

To: [REDACTED] / [REDACTED] /AMADEUS@AMAWORLD ANH/MKT/PAR

cc: [REDACTED] /NCE/AMADEUS@AMAWORLD DEV/GCO/GCA/AIR/PDF
[REDACTED] /NCE/AMADEUS@AMAWORLD DEV/GCO/GCA/AIR/PDF

Subject: SSR DOCS for AMTRAK
t:

Hi [REDACTED]

In your SOR, you mention some specific document types that are not defined in AIRIMP and have not been agreed by ICAO. If we have to accept these codes, then we will make no validation on the text and only check that 1 or 2 alpha characters are present.

Also, with regards to elements that are defined as mandatory. During the RESCOM meeting last week, the airlines decided that it is better to make most of the elements optional otherwise the agent will enter anything they want just to have the system accept the input.

Regards

[REDACTED]
From: [REDACTED]
Sent: Friday, September 09, 2005 2:33 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: [REDACTED] GDS program for APIS

Hello,

I had some programs that will need to be tested by the GDS (Sabre for now). I understand the APIS project is going to Network1 this coming week which is what

Border Crossing.txt
Sabre needs to test my changes so far.

Where should I put those programs? Should they go to any particular library or do you prefer those to be kept separately for now?

There are some more programs that I will be adding next week.

[REDACTED]
From: System Administrator [REDACTED]
Sent: Thursday, September 08, 2005 2:40 PM
To: [REDACTED]
Subject: Delivered: RE: APIS
Attachments: RE: APIS

Importance: High

<<RE: APIS>> Your message

To: [REDACTED]
Subject: RE: APIS
Sent: Thu, 8 Sep 2005 12:39:16 -0600

was delivered to the following recipient(s):

[REDACTED] on Thu, 8 Sep 2005 12:36:48 -0600
dentdsex03.tds.corp.cendant.org 2.1.5

From: [REDACTED]
Sent: Thursday, September 08, 2005 2:33 PM
To: [REDACTED]

[REDACTED]
Subject: Agenda for the 09/09 APIS Project Status Meeting
Attachments: APIS_Agenda_090905.doc; APIS_Phase2_IMP_Arrow_V1.doc

Attached is the Agenda for the 09/09 10am APIS Project Status Meeting.

Also attached is the Phase 2 Implementation plan.

This has already been reviewed by the technical groups involved, but we will be asking for formal User approval at the status meeting.

From: [REDACTED]
Sent: Wednesday, September 07, 2005 4:13 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: SPID pax field display

Hi [REDACTED],

Border Crossing.txt

I don't see any impact other than a little lack of clarity/consistency to the GDS when they first see a PNR they are about to claim. They will see then only passenger association for 5DOB fields, not 5PID. Once the PNR is claimed, they generally don't use that display anymore as they only will see their own copy in their systems.

█, do you see any other impact?

█

From: █
Sent: Wednesday, September 07, 2005 4:02 PM
To: █
Cc: █
Subject: RE: 5PID pax field display

Hi █ and █,

Currently the passenger association for 5PID will show on a *R/P (or 'acp aapi on') but will not show on a *R

We didn't really not in the external design what display view was given in the example (sorry) we were just showing to most granular view (*R/P)

Could you please let us know if this will cause any problems for the GDS partners?

Thanks, █

-----Original Message-----

From: █
Sent: Wednesday, September 07, 2005 3:49 PM
To: █
Cc: █
Subject: RE: 5PID pax field display

Not only Amadeus, Worldspan gets it (TKPV*16ED2F), so does Sabre (*074883).

Besides, according to the current external design document (for Amtrak, not GDS) 5PID always shows the name association.

(See \\wastpf01\docprod\ASDM\Project_Folders\RS - Rai I ResSTARS\APIS\APIS_Phase2_EXD.doc at 2.2.7 Display Examples) but it seems that

Border Crossing.txt

design has been changed and since the utility is the same we have either to accommodate those changes for GDS as well or make exception code only for GDS.

██████████

From: ██████████
Sent: Wednesday, September 07, 2005 3:28 PM
To: ██████████
Cc: ██████████
Subject: RE: 5PID pax field display

██████████,

I think only Amadeus get the *R/P display - the other GDS get the no passenger display on 5-field.

Can you check in Production.

██████████

-----Original Message-----
From: ██████████
Sent: Wednesday, September 07, 2005 3:22 PM
To: ██████████
Cc: ██████████
Subject: RE: 5PID pax field display

Hi ██████████,

I was planning to change PDU6 so the passenger number will show in the 5PID display, but found out that this is the way it was designed.

PDU6 will not be included in the load, however Laura is working with PDU6 and will be included later for different reasons (group changes).

Pls let me know if you have any questions,

██████████

Note: you can always type: 'acp aapi on' (will show the pax number)

Border Crossing.txt

From: [REDACTED]
Sent: Wednesday, September 07, 2005 3:14 PM
To: [REDACTED]
Subject: 5PID pax field display

Hi [REDACTED],

I'm testing my changes for the display of DOB/PID fields for GDS agents. TAK5 relies on PDU6 to append the passenger association info ("/P1") for 5 fields. This program is not yet in the AEDI BP1D library but I saw you are working on it. It still doesn't include the pax association for 5PID fields unless a *R/P is explicitly requested. Are you planning to include those changes soon?

Thanks,

Hi [REDACTED],

So far this is how a PNR would look like to a GDS agent.

```
*** GUEST REWARDS CUSTOMER ***
0383F0      RR HL 09SEP   CTC-P                314.00/    314.00
-01@ TESTAA/AMR
-02@ TESTAA/BMRS
  1 2V  2102M WASNYP  700A09SEP  959A09SEP J          HK2
301@ R SEG :  1 BASIS   2F
      * JOFE  RAIL FARE    314.00
501@  DOB-      01DEC1965/US/P2
503@                01JAN1964/US/P1
502@  PAX ID -  PP/US/123456790/01JAN2007/F
504@                PP/US/123456789/01JAN2009/M
505@  FQTV -    CO-FM123456
901@  [REDACTED] -B
```

Contrary to the examples in the external design document for GDS, only the first 5PID field has the tag "PAX ID -" as same as it does it for 5DOBs. Is that ok? (it
Page 363

Border Crossing.txt

looks better to me). The "/P" will be shown as soon as PDU6 is modified.

██████████

From: ██████████
Sent: Wednesday, September 07, 2005 3:22 PM
To: ██████████
Cc: ██████████
Subject: RE: 5PID pax field display

Hi ██████████,

I was planning to change PDU6 so the passenger number will show in the 5PID display, but found out that this is the way it was designed.

PDU6 will not be included in the load, however Laura is working with PDU6 and will be included later for different reasons (group changes).

Pls let me know if you have any questions,

Maria

Note: you can always type: 'acp aapi on' (will show the pax number)

From: ██████████
Sent: Wednesday, September 07, 2005 3:14 PM
To: ██████████
Subject: 5PID pax field display

Hi ██████████,

I'm testing my changes for the display of DOB/PID fields for GDS agents. TAK5 relies on PDU6 to append the passenger association info ("/P1") for 5 fields. This program is not yet in the AEDIBP1D library but I saw you are working on it. It still doesn't include the pax association for 5PID fields unless a *R/P is explicitly requested. Are you planning to include those changes soon?

Thanks,

Hi ██████████,

So far this is how a PNR would look like to a GDS agent.

Border Crossing.txt

*** GUEST REWARDS CUSTOMER ***

0383F0 RR HL 09SEP CTC-P 314.00/ 314.00

-01@ TESTAA/AMR

-02@ TESTAA/BMRS

1 2V 2102M WASNYP 700A09SEP 959A09SEP J HK2

301@ R SEG : 1 BASIS 2F

* JOFE RAIL FARE 314.00

501@ DOB- 01DEC1965/US/P2

503@ 01JAN1964/US/P1

502@ PAX ID - PP/US/123456790/01JAN2007/F

504@ PP/US/123456789/01JAN2009/M

505@ FQTV - CO-FM123456

901@ ██████████-B

Contrary to the examples in the external design document for GDS, only the first 5PID field has the tag "PAX ID -" as same as it does it for 5DOBs. Is that ok? (it looks better to me). The "/P" will be shown as soon as PDU6 is modified.

██████████

From: ██████████

Sent: Wednesday, September 07, 2005 3:14 PM

To: ██████████

Subject: ██████████ 5PID pax field display

Hi ██████████,

I'm testing my changes for the display of DOB/PID fields for GDS agents. TAK5 relies on PDU6 to append the passenger association info ("/P1") for 5 fields. This program is not yet in the AEDIBP1D library but I saw you are working on it. It still doesn't include the pax association for 5PID fields unless a *R/P is explicitly requested. Are you planning to include those changes soon?

Thanks,

Hi ██████████,

So far this is how a PNR would look like to a GDS agent.

Border Crossing.txt

*** GUEST REWARDS CUSTOMER ***
0383F0 RR HL 09SEP CTC-P 314.00/ 314.00
-01@ TESTAA/AMR
-02@ TESTAA/BMRS
1 2V 2102M WASNYP 700A09SEP 959A09SEP J HK2
301@ R SEG : 1 BASIS 2F
* JOFE RAIL FARE 314.00
501@ DOB- 01DEC1965/US/P2
503@ 01JAN1964/US/P1
502@ PAX ID - PP/US/123456790/01JAN2007/F
504@ PP/US/123456789/01JAN2009/M
505@ FQTV - C0-FM123456
901@ [REDACTED]-B

Contrary to the examples in the external design document for GDS, only the first SPID field has the tag "PAX ID -" as same as it does it for 5DOBs. Is that ok? (it looks better to me). The "/P" will be shown as soon as PDU6 is modified.

[REDACTED]
From: [REDACTED]
Sent: Wednesday, September 07, 2005 12:19 PM
To: [REDACTED]
Subject: FW: APIS Draft Implementation Plan
Attachments: APIS_Phase2_IMP_Arrow_V1.doc

From: [REDACTED]
Sent: Wednesday, September 07, 2005 12:16 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS Draft Implementation Plan

I would like to review the draft APIS phase 2 implementation plan as soon as tomorrow's 9.30am AUC mtg ends,
as most of the relevant players will be there on the conf call.

Border Crossing.txt

Please let me know if anyone sees a problem with that.

From: [REDACTED]
Sent: Tuesday, September 06, 2005 3:03 PM
To: [REDACTED]; TPF Test Coordinators
Subject: 156823 - Change LOC segment identifier for Departure/Arrival

Hello [REDACTED],

Here are test results for [REDACTED] change - these are internal to the application, thus the trapped data is recorded showing the switch of the identifier value for Departure and Arrival on TPFT (Old) and TPF20 (New). Once loaded to TPFT, we will generate data to CBP and have them validate the change prior to implementation.

Thanks,

[REDACTED]

From: [REDACTED]
Sent: Tuesday, September 06, 2005 2:35 PM
To: [REDACTED]
Subject: 156823 - Change LOC segment identifier for Departure/Arrival

Will you please test this for me? Originally, in the LOC segment I had '87' = Departure and '125' = Arrival. They are now switched.

Thanks.

[REDACTED]-

From: [REDACTED]
Sent: Monday, September 05, 2005 1:21 PM
To: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing

[REDACTED],

Amtrak currently does not support the SSR formats. This is what I read in Worldspan info pages: WITH THE EXCEPTION OF GENERIC SEAT REQUESTS AMTRAK DOES NOT ACCEPT SPECIAL SERVICE REQUESTS

How will you deal with it? Will you make changes on your side to be able to receive these SSR formats?

Pls advise.

[REDACTED]

[REDACTED]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

Border Crossing.txt

" [redacted]
" [redacted]
< [redacted]
om>
02/09/2005 15:30

" [redacted] " To
< [redacted] > cc
Subject
RE: Passenger Information
Requirements for Border Crossing

If the SSR is sent, we will validate it, regardless of PNR

-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Friday, September 02, 2005 10:26 AM
To: [redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

[redacted],

Another question, when will you validate before end transaction of every single pnr, or only at the pnr's with the Canadian routing?

[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

" [redacted]
" [redacted]
< [redacted]
om>
02/09/2005 15:26

[redacted] To
[redacted] cc
Subject
RE: Passenger Information
Requirements for Border Crossing

Border Crossing.txt

Hello [REDACTED],

Amtrak's system will validate the format of the SSR and also most of the Data - if it's found to be invalid, an error will be returned.

Is Worldspan not planning to validate?

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Friday, September 02, 2005 10:22 AM
To: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing

Hi [REDACTED],

Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.

Thank you.

[REDACTED]

[REDACTED]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

"[REDACTED]"
<[REDACTED]@[REDACTED].com>
23/08/2005 13:03

"[REDACTED]" To
<[REDACTED]> cc
"[REDACTED]"
[REDACTED]
> Subject
RE: Passenger Information
Requirements for Border Crossing

Border Crossing.txt

Do you have a time line yet Edyta?

-----Original Message-----

From: [redacted] [mailto:[redacted]]
Sent: Friday, August 12, 2005 6:47 AM
To: [redacted]
Cc: [redacted]
Subject: Re: Passenger Information Requirements for Border Crossing

Hi [redacted],

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

[redacted]

[redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

"[redacted]"
[redacted]
<[redacted]@[redacted].com>
25/07/2005 17:15

"[redacted]" To
<[redacted]> cc
"[redacted]"
[redacted]
> Subject
Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for

Border Crossing.txt
passing data that you will employ.

Thanks,

[Redacted]

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
From: [Redacted]
Sent: Friday, September 02, 2005 10:26 AM
To: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

[Redacted],

Another question, when will you validate before end transaction of every single pnr, or only at the pnr's with the Canadian routing?

[Redacted]

[Redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

" [Redacted]
< [Redacted]
om>
02/09/2005 15:26

" [Redacted] To
[Redacted] > cc
Subject
RE: Passenger Information
Requirements for Border Crossing

Hello [Redacted],

Amtrak's system will validate the format of the SSR and also most of the Data - if it's found to be invalid, an error will be returned.

Is Worldspan not planning to validate?

[Redacted]

-----Original Message-----
From: [Redacted] [mailto:[Redacted]]
Sent: Friday, September 02, 2005 10:22 AM
To: [Redacted]

Border Crossing.txt

Subject: RE: Passenger Information Requirements for Border Crossing

Hi [REDACTED],

Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.

Thank you.

[REDACTED]

[REDACTED]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

"[REDACTED]"
[REDACTED]
<[REDACTED]@[REDACTED].com>

23/08/2005 13:03

"[REDACTED]" To
<[REDACTED]>
[REDACTED] cc
[REDACTED]
> Subject

RE: Passenger Information Requirements for Border Crossing

Do you have a time line yet [REDACTED]?

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Friday, August 12, 2005 6:47 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Passenger Information Requirements for Border Crossing

Hi [REDACTED],

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

Border Crossing.txt

[Redacted]

[Redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

" [Redacted]
< [Redacted]
om>

25/07/2005 17:15

" [Redacted] >

To

" [Redacted] >

cc

Subject
Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

[Redacted]

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
From: [Redacted]
Sent: Friday, September 02, 2005 10:22 AM
To: [Redacted]
Subject: RE: Passenger Information Requirements for Border Crossing

Hi [Redacted],

Unfortunately, I do not have a time line yet.

Could you please answer the question about whether the system will audit the PNR for the new information before allowing end transaction.

Border Crossing.txt

Thank you.

[Redacted]

[Redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

"[Redacted]"
<MUSSELM@amtrak.com>
23/08/2005 13:03

"[Redacted]" To
<[Redacted]>
cc
"[Redacted]"
<[Redacted]>, "[Redacted]"
<[Redacted]>
Subject
RE: Passenger Information
Requirements for Border Crossing

Do you have a time line yet [Redacted]?

-----Original Message-----

From: [Redacted] [mailto:[Redacted]]
Sent: Friday, August 12, 2005 6:47 AM
To: [Redacted]
Cc: [Redacted] (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing

Hi [Redacted],

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

[Redacted]

[Redacted]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]

Border Crossing.txt

email: [REDACTED]

" [REDACTED]
" [REDACTED]
< [REDACTED]
om>
25/07/2005 17:15

" [REDACTED] (E-mail)" To
< [REDACTED] >
" [REDACTED] (E-mail)" cc
< [REDACTED] >,
" [REDACTED]
" [REDACTED]
Subject
Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

[REDACTED]

<<Worldspan Border Crossing changes.doc>>
(See attached file: Worldspan Border Crossing changes.doc)
From: [REDACTED]
Sent: Thursday, September 01, 2005 12:54 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - DRAFT - Implementation Plan

To all concerned,

On section 3.4 Fall back Scenarios for Distribution Channels Involved, please add that for IB when Arrow falls back and turned off the APIS load indicator, IB XAAPI servers need to be stopped and restarted to pick the Arrow load bit indicator change from ON to OFF (AAPI uses ACP ARROWPLUS 18 to inspect the load indicators).

-----Original Message-----

From: [REDACTED]
Sent: Thursday, September 01, 2005 9:45 AM
To: [REDACTED]

Border Crossing.txt

Subject: APIS - DRAFT - Implementation Plan

Hi,

Attached is the draft APIS implementation plan. Could you please return any comments as soon as possible.

Thanks,

<< File: APIS_Phase2_IMP_Arrow_081905.doc >>

From: [REDACTED]
Sent: Wednesday, August 31, 2005 1:52 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Summary of high level functions

That 3 less programs for us.

I did and it looks ok to me (TAX0 has wrong tag for commented-out code. 04.09 instead of 04.11).

Does this means that check for MA#PID (CEM table) is going to be performed by the DOB/PID utility?

[REDACTED]

From: [REDACTED]
Sent: Wednesday, August 31, 2005 1:43 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Summary of high level functions

Thanks [REDACTED] - [REDACTED] do you want to take a look to see you see a problem?

-----Original Message-----
From: [REDACTED]
Sent: Wednesday, August 31, 2005 1:20 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Summary of high level functions

[REDACTED],
I added code for new error message for 5PID items for programs TAAE/YPE2/TAX0 as a result of validation from revised RMUX (DOB/PID utility) to be implemented. I commented IBCUPDT code.

Programs are coded and ready for testing. My versions are in V7MR.TOF.REALTIME.

Border Crossing.txt

Thanks,

██████████

From: ██████████
Sent: Wednesday, August 31, 2005 12:56 PM
To: ██████████
Cc: ██████████
Subject: RE: Summary of high level functions

Hello All,

██████████ will be modifying the GDS ticketing programs and will remove the reference to TBCDIE - Those programs are TAAE, TPE3 and TAX0

██████████

-----Original Message-----

From: ██████████
Sent: Wednesday, August 31, 2005 12:51 PM
To: ██████████
Cc: ██████████
Subject: Summary of high level functions

Hi ██████████ and ██████████,

Attached is a document with a high level summary of the functions. Please let me know if you still have questions.

I am taking a go at the code in PDU7 for 5D0B.

Note: I will be available this afternoon via email and phone (██████████) (working from home)

Thanks, ██████████

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 31, 2005 9:34 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: 3 indicators for TKI enforcement

[REDACTED],

The following are the program changes I need to do. I will be using global field IBCDTE as PID date value.

1. Additional programs to be added to the loadset. Delete IEBDTE code check in the following programs.

TAAEE0/TPE3E0/TAX0E0.

2. RMUXE0 - Add check for new value of IBCDTE global for PID data check.

3. Add check for PID in TKSS for new value of IBCDTE global. Add checks for the 3 new indicators?

Adjust code for non-BC and BC indicators I added in the program.

Could you let me know if the 3 indicators for ARROW, GDS etc. have already been set up so I can incorporate for item#3 above?

As far as the DOB/PIDD cross check for group PNR still needs to be pursued further. Can't be definitive until actual code is in place for the 5 items for group PNRs. I don't think it's going to be a problem as long as all PAX in the PNR are associated correctly and no dups.

Thanks,

[REDACTED]

From: [REDACTED]
Sent: Wednesday, August 31, 2005 1:20 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Summary of high level functions

[REDACTED],

I added code for new error message for 5PID items for programs TAAE/YPE2/TAX0 as a result of validation from revised RMUX (DOB/PID utility) to be implemented. I commented IBCUPDT code.

Programs are coded and ready for testing. My versions are in V7MR.TOF.REALTIME.

Thanks,

[REDACTED]

From: [REDACTED]
Sent: Wednesday, August 31, 2005 12:56 PM
To: [REDACTED]

Border Crossing.txt

Cc: [REDACTED]
Subject: RE: Summary of high level functions

Hello All,

[REDACTED] will be modifying the GDS ticketing programs and will remove the reference to IBCDTE - Those programs are TAAE, TPE3 and TAX0

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 31, 2005 12:51 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Summary of high level functions

Hi [REDACTED] and [REDACTED],

Attached is a document with a high level summary of the functions. Please let me know if you still have questions.

I am taking a go at the code in PDU7 for 5DOB.

Note: I will be available this afternoon via email and phone ([REDACTED]) (working from home)

Thanks, [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 31, 2005 9:34 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: 3 indicators for IKI enforcement

[REDACTED],

The following are the program changes I need to do. I will be using global field IBCDTE as PID date value.

1. Additional programs to be added to the loadset. Delete IEBDTE code check in the following programs.
TAAEEO/TPE3EO/TAXOEO.
2. RMUXEO - Add check for new value of IBCDTE global for PID data check.
3. Add check for PID in TKSS for new value of IBCDTE global. Add checks for the 3 new indicators?
Adjust code for non-BC and BC indicators I added in the program.

Could you let me know if the 3 indicators for ARROW, GDS etc. have already been set up so I can incorporate for item#3 above?

As far as the DOB/PIDD cross check for group PNR still needs to be pursued further. Can't be definitive until actual code is in place for the 5 items for group PNRs. I don't think it's going to be a problem as long as all PAX in the PNR are associated correctly and no dups.

Thanks,
[REDACTED]

Border Crossing.txt

From: [REDACTED]
Sent: Wednesday, August 31, 2005 12:51 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Summary of high level functions
Attachments: Function summary.doc

Hi [REDACTED] and [REDACTED],

Attached is a document with a high level summary of the functions. Please let me know if you still have questions.

I am taking a go at the code in PDU7 for 5DOB.

Note: I will be available this afternoon via email and phone ([REDACTED]) (working from home)

Thanks, [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 31, 2005 9:34 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: 3 indicators for TKI enforcement

[REDACTED],
The following are the program changes I need to do. I will be using global field IBCDTE as PID date value.

1. Additional programs to be added to the loadset. Delete IEBDTE code check in the following programs.
TAAEE0/TPE3E0/TAXOE0.
2. RMUXE0 - Add check for new value of IBCDTE global for PID data check.
3. Add check for PID in TKSS for new value of IBCDTE global. Add checks for the 3 new indicators?
Adjust code for non-BC and BC indicators I added in the program.

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As far as the DOB/PIDD cross check for group PNR still needs to be pursued further. Can't be definitive until actual code is in place for the 5 items for group PNRs. I don't think it's going to be a problem as long as all PAX in the PNR are associated correctly and no dups.

Thanks,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, August 23, 2005 12:31 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS status - GDS

Hello,

The current status for each GDS is as follows:

SABRE - Awaiting Arrow's entries to be available in TPFT. Jairo to complete changes

Border Crossing.txt

to GDS PNR display and History

Amadeus - Initial coding is expected to be complete by the 16th September, with load targeted for the 19th October.

Apollo - I believe the initial code is ready, but awaiting a response from Apollo. Load planned for mid September

Worldspan - Contact on Holiday - late October implementation at the earliest.

[REDACTED]
From: [REDACTED]
Sent: Sunday, August 21, 2005 8:42 AM
To: Arrow On Call
Subject: is this a problem?

SOR70001I 05.35.00 BORDER CROSSING NAME LIST TRAIN 64/21AUG NFL
TRANSMISSION FAILURE 08/21/05 +

SOR70001I 05.35.10 BORDER CROSSING NAME LIST TRAIN 63/21AUG NFL
TRANSMISSION FAILURE 08/21/05 +

SOR70001I 05.35.22 BORDER CROSSING NAME LIST TRAIN 63/21AUG NFL
TRANSMISSION FAILURE 08/21/05 +

From: [REDACTED]
Sent: Friday, August 19, 2005 9:27 AM
To: [REDACTED]
Subject: New indicators in CEM table

[REDACTED],
I have changed the CEM table to include 2 new options: PID-(Y/N) and TCP-(Y/N). Please see TPF7 and tell me if display and parameters to alter it are ok.

CEMM5
COD-1A PID-Y TCP-N

[REDACTED]
From: [REDACTED]
Sent: Thursday, August 18, 2005 4:56 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APTS

[REDACTED],
Something came up that I had to handle today. Not finished yet. I'll get your messages and I'll get back to you tomorrow.

Border Crossing.txt

Galileo International
Product Delivery

From: [REDACTED] [mailto:[REDACTED]]
Sent: Thursday, August 18, 2005 11:45 AM
To: [REDACTED]
Subject: RE: APIS
Importance: High

Hello [REDACTED],

Yes we have the same list - but Customs gave us a different list - I believe what we need to do our side is map your codes to ours - I listed that below - what do you believe AD, A, C, I, IP, P, F mean and then we'll see about mapping them:

AI RIMP Code

Amtrak Code

Descripti on

RA

US Resi dent AI i en Card

PR

LPR (Legal Permanent Resi dent) Card

P

PP

Passport

IP

RE

Re-entry Permi t

RT

Refugee Travel Document

NC

Natural i zati on Certi fi cate

Border Crossing.txt

BC

Birth Certificate (requires photo id)

MO

Military Orders (requires photo id)

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Wednesday, August 17, 2005 5:11 PM
To: [REDACTED]
Subject: APIS

[REDACTED],
We will only recognize the following Document Types:
AD, A, C, I, IP, P, F
This is in AIRIMP 29th edition, page 143, 3.14.1.1.
I'll call you when I get in tomorrow.

[REDACTED]
Galileo International
Product Delivery
[REDACTED]

From: [REDACTED] <[REDACTED]>
Sent: Wednesday, August 17, 2005 5:11 PM
To: [REDACTED]
Subject: APIS

[REDACTED],
We will only recognize the following Document Types:
AD, A, C, I, IP, P, F
This is in AIRIMP 29th edition, page 143, 3.14.1.1.
I'll call you when I get in tomorrow.

[REDACTED]
Galileo International
Product Delivery
[REDACTED]

From: [REDACTED]
Sent: Tuesday, August 16, 2005 4:31 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing

Hi [REDACTED],

I would like to confirm our IT Department have advised the proposed format will be accepted in Bypass. Please let me know when you are ready to test the proposed Border Crossing format.

Border Crossing.txt

Regards,

[REDACTED]
Sabre / Travel Network

Manager, Rail Account Relations
[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]]
Sent: Monday, July 25, 2005 11:15 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Passenger Information Requirements for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

[REDACTED]
<<SABRE Border Crossing changes.doc>>
From: [REDACTED]
Sent: Tuesday, August 16, 2005 4:15 PM
To: [REDACTED]
Subject: RE: APIS Detailed Design

This message has been archived.

Perhaps not in the same category as they are not strictly part of the project, but we can just list them in a separate note:

Programs: PDE9, PDFC, TOEG and TAP1. Macro: RTOMA

From: [REDACTED]
Sent: Tuesday, August 16, 2005 4:09 PM
To: [REDACTED]
Subject: APIS Detailed Design

Hello,

I made a few changes and added the CEM table stuff - Do you think I should list the programs that we are commenting code out of?

[REDACTED]
<< File: GDS_API S_DSG.doc >>

Border Crossing.txt

From: [REDACTED]
Sent: Monday, August 15, 2005 4:09 PM
To: [REDACTED]
Subject: Minutes of the APIS project Status Meeting 08/12/05
Attachments: APIS_Phase2 _IMPL_Plan_081505.doc

The main discussion point of the meeting was the phase 2 implementation schedule.

Some minor changes were agreed to and the project team concurred to the updated schedule which is attached.

From: [REDACTED]
Sent: Monday, August 15, 2005 10:06 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Detailed Design Doc (draft) for APIS-GDS
Attachments: GDS_API S_DSG.doc

[REDACTED],

This is the doc I had completed early last week, before the GDS announced their choices to support this. Now that we know better how they want things to work, the document may need several modifications, but I think it is more important to start working in the development asap and then to modify the doc on the road..

[REDACTED]

From: [REDACTED]
Sent: Monday, August 15, 2005 9:44 AM
To: [REDACTED]
Subject: updated
Attachments: APIS_Phase2 _IMPL_Plan_081505.doc

From: [REDACTED]
Sent: Friday, August 12, 2005 12:18 PM
To: [REDACTED]
Subject: RE: CEM Table

Probably should use the 3P* bit, as it's only referenced in two programs.

-----Original Message-----
From: [REDACTED]

Border Crossing.txt
Sent: Friday, August 12, 2005 9:47 AM
To: [REDACTED]
Subject: CEM Table

I believe it's TIQ5, 6, & 7
From: [REDACTED]
Sent: Friday, August 12, 2005 6:47 AM
To: [REDACTED]
Cc: [REDACTED] - 1P (E-mail)
Subject: Re: Passenger Information Requirements for Border Crossing
Attachments: Worldspan Border Crossing changes.doc

Hi [REDACTED],

We have decided that we would go with SSR. I am not sure if we would be able to meet the deadline of 1st Oct.

Regards,

[REDACTED]

[REDACTED]

Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

"[REDACTED]"
[REDACTED]
<[REDACTED]@[REDACTED].com>

25/07/2005 17:15

"[REDACTED] (E-mail)" To
<[REDACTED]>
cc
"[REDACTED] (E-mail)"
<[REDACTED]>,
"[REDACTED]"
<[REDACTED]>
Subject
Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Border Crossing.txt
The activation bit for RailRes / STARS will be turned on.

However the Arrow code will have 2 further indicators, that will allow enforcement of the ticketing restrictions

(do not allow ticketing unless all the new fields are present) be turned on or off.

One indicator will be for RailRes / STARS ticketing of PNR's and one will be for Internet ticketing of PNR's.

The RailRes / STARS indicator will be turned off until the rollout of the new RailRes / STARS release has been completed,

likely to be October 4th.

4. Sep 25 Internet changes for phase 2 will be implemented. The switch in Arrow to enforce ticketing restrictions on Internet ticketing of

PNRs will be turned on.

Should the Internet load be delayed, then the ticketing enforcement switch in Arrow will remain off until the Internet release is implemented.

Also, should the internet release be fallenback, the ticketing enforcement switch for the Internet will be turned off.

4. Sep 30 – Oct 4: RailRes / STARS final push.

5. Oct 5 Turn on ticketing enforcement switch for RailRes / STARS

From: [REDACTED]
Sent: Thursday, August 11, 2005 4:47 PM
To: [REDACTED]
Subject: RE: Proposed APIS phase 2 Implementation Scenario

This looks good to me

-----Original Message-----
From: [REDACTED]
Sent: Thursday, August 11, 2005 4:46 PM
To: [REDACTED]
Subject: Proposed APIS phase 2 Implementation Scenario

Please review the proposed implementation scenario for APIS phase 2, and let me know if you see any issues affecting your area, or if you have any suggested changes.

Border Crossing.txt

1. Sep 6 – Unticketed PNRs that contain Cross Border segments and do not have first and last names with at least 2 characters will be queued for Reservations action. At least 2 separate queues will be used to separate the PNRs by close in travel dates and further out travel dates.

2. Sep 23 – RailRES STARS beta release containing APIS phase 2 changes will be loaded.

However, the APIS enhancements will not be active until the Arrow activation bit is loaded in Arrow.

3. Sep 25 – Arrow and GDS changes will be loaded to permit and prompt for the addition of additional passenger information

The activation bit for RailRes / STARS will be turned on.

However the Arrow code will have 2 further indicators, that will allow enforcement of the ticketing restrictions

(do not allow ticketing unless all the new fields are present) be turned on or off.

One indicator will be for RailRes / STARS ticketing of PNR's and one will be for Internet ticketing of PNR's.

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likely to be October 4th.

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4. Sep 30 – Oct 4: RailRes / STARS final push.

Border Crossing.txt

5. Oct 5 Turn on ticketing enforcement switch for RailRes / STARS

From: [REDACTED]
Sent: Thursday, August 11, 2005 4:46 PM
To: [REDACTED]
Subject: Proposed APIS phase 2 Implementation Scenario

Please review the proposed implementation scenario for APIS phase 2, and let me know if you see any issues affecting your area, or if you have any suggested changes.

1. Sep 6 – Unticketed PNRs that contain Cross Border segments and do not have first and last names with at least 2 characters will be queued for Reservations action. At least 2 separate queues will be used to separate the PNRs by close in travel dates and further out travel dates.

2. Sep 23 – RailRES STARS beta release containing APIS phase 2 changes will be loaded. However, the APIS enhancements will not be active until the Arrow activation bit is loaded in Arrow.

3. Sep 25 – Arrow and GDS changes will be loaded to permit and prompt for the addition of additional passenger information. The activation bit for RailRes / STARS will be turned on. However the Arrow code will have 2 further indicators, that will allow enforcement of the ticketing restrictions (do not allow ticketing unless all the new fields are present) be turned on or off. One indicator will be for RailRes / STARS ticketing of PNR's and one will be for Internet ticketing of PNR's. The RailRes / STARS indicator will be turned off until the rollout of the new RailRes / STARS release has been completed, likely to be October 4th.

Border Crossing.txt

4. Sep 25 Internet changes for phase 2 will be implemented. The switch in Arrow to enforce ticketing restrictions on Internet ticketing of

PNRs will be turned on.

Should the Internet load be delayed, then the ticketing enforcement switch in Arrow will remain off until the Internet release is implemented.

Also, should the internet release be fallenback, the ticketing enforcement switch for the Internet will be turned off.

4. Sep 30 – Oct 4: RailRes / STARS final push.

5. Oct 5 Turn on ticketing enforcement switch for RailRes / STARS

From: [REDACTED]
Sent: Tuesday, August 09, 2005 4:52 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Passenger Information Requirements for Border Crossing
Attachments: APIS SSRs v4.doc

[REDACTED] will be implementing the DOCS SSR in mid-September. We have to complete development to make this carrier specific because Amadeus carriers cannot support the new entry yet. The formats in your document do not agree with the formats we will be implementing. Please give me a call so we can discuss the testing and implementation. I am attaching the functional advisory and screen change notice.

[REDACTED]
Galileo International
Product Delivery
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, August 08, 2005 2:00 PM
To: [REDACTED]
Cc: [REDACTED]

Hello,

We have not heard any response from [REDACTED] on this request. Please response with any questions or your preferred approach. Amtrak will assume that your agents will be using the OSI format if no response is received.

Many Thanks in advance,

Border Crossing.txt

██████████
> -----Original Message-----

> From: ██████████
> Sent: Monday, July 25, 2005 12:16 PM
> To: ██████████
> Cc: ██████████
> Dave
> Subject: Passenger Information Requirements for Border Crossing

> Hello

> Please find attached the changes being proposed for the collection of
> additional identification data for the Border Crossing PNRs in Arrow.
> These changes are being mandated by the US Border Inspection Agencies.
> We have targeted the requirements to be of least impact to you, and
> have a targeted date of the 1st October. Please review and let me
> know which approach for passing data that you will employ.

> Thanks,

> ██████████

> << File: Apollo Border Crossing changes.doc >>

From: ██████████
Sent: Monday, August 08, 2005 2:58 PM
To: ██████████
Subject: Out of Office AutoReply: Passenger Information Requirements for
Border Crossing

I will be out of the office on business Monday and Tuesday, August 8-9 and
will have limited access to e-mail. If this matter is urgent, please
contact me via my cell phone at ██████████. Otherwise, I will respond
as soon as I am able.

From: ██████████
Sent: Friday, August 05, 2005 10:47 AM
To: ██████████
Cc: ██████████
Subject: RE: Implementation Schedule for APIS phase 2

So that increases our program count, which gives more weight to the idea of loading
on the Sunday, Sep 25.

██████████ has approved a Sunday load.

From: ██████████
Sent: Friday, August 05, 2005 10:43 AM
To: ██████████
Cc: ██████████
Subject: RE: Implementation Schedule for APIS phase 2

This is a rough count of segments (including how much change is required in each)
for the GDS. As ██████████ said, depending on the approach of each GDS this may change.
The ideal situation would be that all GDSs adopt the same approach (any bets?).

Border Crossing.txt

TAX0 Small

TAAE Small

TPE3 Small

T001 Small

TID6 Medium

TIG2 Small

TIG3 Small

TIG5 Big (Split into a new program?)

TAK5 Medium

TAH7 Medium

PDEC (Small/Medium depending how the regular 5PID entry is processed)

PDED (Small)

The PD program that handles 5PID process may need modifications as well.

So in short:

7 Segments w/small changes

4 Segments w/medium changes

1 Segment w/big changes or new segment

Total: 12 Segments.

██████████

From: ██████████
Sent: Thursday, August 04, 2005 11:08 AM
To: ██████████
Cc: ██████████
Subject: RE: Implementation Schedule for APIS phase 2

Hello ██████████,

Does your program count include GDS program changes - I have ██████████ working on that now - currently it'll only be a rough estimate as we are awaiting GDS feedback on the approach they wish to follow. It shouldn't change by more than a couple of segments if the GDS pick different approaches.

Border Crossing.txt

██████, can we have a rough count of segments by Monday?

██████

-----Original Message-----

From: ██████████
Sent: Thursday, August 04, 2005 10:04 AM
To: ██████████
Cc: Arrow On Call
Subject: Implementation Schedule for APIS phase 2

APIS phase 2 will be ready for implementation late September.

The implementation requires co-ordination of software loads on Arrow, XAAPI, RailRes / STARS, and the Internet

I am now in the process of trying to finalize the load schedule for each of these pieces.

The Arrow changes are not large. They involve:

Changing the requirement for all PNR name fields, both first and last, to be a minimum of two characters. Currently it is one.

For Border Crossing PNRs only, additional passenger information will need to be collected.

- 1.
2. Document Type (details to be defined in external design)
3. Document Number (details to be defined in external design)
4. Document Expiry Date (details to be defined in external design)
5. Gender

However, although the changes are not large and involve only about 15 segments, they do touch major system components,

PNR creation and End Transaction.

RR / STARS will be in Beta Sep 23, with the final push Sep 30.

Internet will be ready Sep 25

Border Crossing.txt

Arrow will be ready to load the week of Sep 25. We could load either Sunday Sep 25 or Tuesday Sep 27.

Sep 27 currently has no other implementations on the schedule, neither does Sep 25, although there is PNR related load, PRAD2V build of existing PNRs (one time conversion utility) on the Saturday Sep 24.

My preference would be Sunday Sep 25. This would simplify coordination with the Internet load,

and would also allow for 2 more days of RR / STARS Beta testing.

However, if there is a desire not to load this on Sep 25, following the Sep 24 PRAD2V build of existing PNRs load, we could live with Tuesday Sep 27.

Comments, questions, concerns ?

From: [REDACTED]
Sent: Thursday, August 04, 2005 11:45 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: AEDIBP1D - APIS-Border Xi ng

[REDACTED], You now have access. Please assign your tasks.

From: [REDACTED]
Sent: Thursday, August 04, 2005 11:38 AM
To: [REDACTED]

Subject: APIS P2 EXT Design

The final version of the APIS phase 2 External Design document was agreed to at Friday's (7/29) status meetings. The document is attached.

From: [REDACTED]
Sent: Thursday, August 04, 2005 10:04 AM
To: [REDACTED]
Cc: Arrow On Call
Subject: Implementation Schedule for APIS phase 2

APIS phase 2 will be ready for Implementation late September.

The implementation requires co-ordination of software loads on Arrow, XAAPI, RailRes / STARS, and the Internet

I am now in the process of trying to finalize the load schedule for each of these

Border Crossing.txt

pieces.

The Arrow changes are not large. They involve:

Changing the requirement for all PNR name fields, both first and last, to be a minimum of two characters. Currently it is one.

For Border Crossing PNRs only, additional passenger information will need to be collected.

Document Type (details to be defined in external design)

Document Number (details to be defined in external design)

Document Expiry Date (details to be defined in external design)

Gender

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My preference would be Sunday Sep 25. This would simplify coordination with the Internet load,

and would also allow for 2 more days of RR / STARS Beta testing.

However, if there is a desire not to load this on Sep 25, following the Sep 24

Border Crossing.txt

PRAD2V build of existing PNRs load, we could live with Tuesday Sep 27.

Comments, questions, concerns ?

From: [REDACTED]
Sent: Thursday, August 04, 2005 9:56 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB Issue - Appended text problem - PNR 355BE

The way the DOB is designed, too many programs would need to be changed, including possible impact to the GDSs. I just figured it would be very minor and I could just change it to help reduce the maintenance needed for the DOB package. However, based on the number of programs, it would have to be a change request if anyone ever desired more meaningful error responses. Please ignore my last note. I apologize for the inconvenience.

Thanks.

[REDACTED]
Amtrak Technologies - Arrow Software Developer
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 04, 2005 7:59 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB Issue - Appended text problem - PNR 355BE

I wanted to also include a change in DOB functionality that would make a different error response for missing required DOB information such as no country code. 5DOB entries do not require the country code but yet Ticketing does require the country code. However in the current system, the error message is the same for Ticketing whether or not it's a missing DOB or a DOB without a country code.

[REDACTED], do you see any problems with changing this? I have talked with Larry and he seemed ok with a more meaningful error response. The reason I bring it up is I sometimes waste quite a bit of time not realizing I forgot to put in the country code when it's required and I'm sure it would save some agents time staring at DOB information wondering if anything is missing or not.

[REDACTED], if we change this, are there any changes necessary for AAPI or XAAPI?

How about the following error response in the case of no country code in the 5DOB field at Ticketing time (TK and 7TKT entries), if everyone is ok with it?
COUNTRY CODE REQUIRED

Thanks.

[REDACTED]

Border Crossing.txt

Amtrak Technologies - Arrow Software Developer

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 04, 2005 7:44 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: DOB Issue - Appended text problem - PNR 355BE

I have recreated the problem that is in PNR 355BE. It's an appended text problem. It's the same problem as PNR 15E392 that was reported to Doug Kohn last week except that PNR 15E392 was because of an INFANT appended text not being found when it existed. Although I'm not sure why the agent was putting in DOB information in as appended text to begin with rather than as 5DOB. Had they not done this there wouldn't have been this DOB issue.

The ticketing never gets filed into the PNR because of the appended text confusion. I will look into this to see if this can be fixed without touching appended text entry functionality. Hopefully, ticketing can be made smarter to not have issues in this case.

Thanks.

Appended text entries from Agent Activity (These are the types of entries that really mess up appended text when appended text didn't exist for an item beforehand such as in this case.):

-01@1/[REDACTED]
FEB111943

-02@1/[REDACTED]
JUN171921

-03@1/[REDACTED]
DEC221979

TPF5 recreation:
040728 RR HL NONE CTC-P 117.00/

-01@[REDACTED]

-02@[REDACTED]
-03@[REDACTED]

1 510 C. SEA-VAC 745A SA 13AUG 1140A 13AUG Y *T HK3

301@ T SEG # 1 BASIS 3F /P1-3

* YOFC RAIL FARE 117.00

5001@ DOB- 19MAR1952/US/P1

5002@ 19MAR1952/US/P2

5003@ 19MAR1952/US/P3

7001@ TKT 2166981000018 SEG #1 CA \$39.00 /P1
SEG# 09, 10, 11, 12, 13, 14, 15, 16, 18, 26, 34, 42, 44, 45,
47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 59, 60, 61, 64, 66,
69, 71, 72, 73, 74, 75, 76, 81, 82, 83, 84

7002@ TKT 2166981000026 SEG #1 CA \$39.00 /P2
SEG# 09, 10, 11, 12, 13, 14, 15, 16, 18, 26, 34, 42, 44, 45,
47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 59, 60, 61, 64, 66,
69, 71, 72, 73, 74, 75, 76, 81, 82, 83, 84

7003@ TKT 2166981000034 SEG #1 CA \$39.00 /P3

901@[REDACTED]-H /P1

Border Crossing.txt

040728
 CTC- P
 6981 CS 325A 04AUG2005 HDQ
 XN 001 ONE/ONE
 XN 001 TWO/TWO
 XN 001 THR/THR
 AN 001 [REDACTED]
 AN 001 [REDACTED]
 AN 001 [REDACTED]
 6981 CS 326A 04AUG HDQ L055
 *
 AD DOB- 19MAR1952/US/P1
 AD DOB- 19MAR1952/US/P2
 AD DOB- 19MAR1952/US/P3
 6981 CS 327A 04AUG HDQ L055
 *

er
 DOB INFORMATION REQUIRED
 i
 DOB INFORMATION REQUIRED
 ir
 DOB INFORMATION REQUIRED
 7tkk
 DOB INFORMATION REQUIRED BEFORE TICKETING

Agent activity for 7943 NCR:

I+
 A13AUGSEAVAC+
 CRD*CTYSEA/CTC+
 A13AUGNCRVAC+
 A13AUGSEAVAC+
 N3Y1+
 -1 [REDACTED]+
 -1 [REDACTED]+
 -1 [REDACTED]+
 9 [REDACTED]-H/P1+
 6P+
 *R+
 ER+
 301@+
 *R+
 301@+
 *R+
 3I P2E, 1SA+
 *R+
 ER+
 5AAA [REDACTED]+
 *R+
 ER+
 ER+
 TKF??+
 [REDACTED] B
 -01@1/ [REDACTED] FEB111943+
 -02@1/ [REDACTED] JUN171921+
 -03@1/ [REDACTED] DEC221979+
 *R+
 ER+
 5AAA [REDACTED]/P3+
 *R+

Border Crossing.txt

ER+
TKF??+

[REDACTED]

G//POL/CDA/P7-P8+

*R+
-01*@+

*R+
G//POL/CDA/P7-P8+

[REDACTED]
+
+

*R+
TKF??+
ER+
TKF??+

[REDACTED]

*0213B7+

[REDACTED]
Amtrak Technologies - Arrow Software Developer

[REDACTED]

From: [REDACTED]
Sent: Thursday, August 04, 2005 9:54 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS - Combined Manifests

[REDACTED] / [REDACTED],

Apparently, our Niagara Falls agent spoke with a CBP representative [REDACTED] again yesterday. [REDACTED] is saying that the manifests for trains 63 and 64 on 03AUG05 appear to be combined on his report.

Can you check this out in Production APIS for me and let me know if something strange is happening? Thanks.

[REDACTED]
From: [REDACTED]
Sent: Thursday, August 04, 2005 9:45 AM
To: [REDACTED]
Subject: RE: DOB Issue - Appended text problem - PNR 355BE

Ugh, good point. I'm going to have to look into it further. It would be nice to have but perhaps we can't.

[REDACTED]
Amtrak Technologies - Arrow Software Developer

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Thursday, August 04, 2005 9:44 AM
To: [REDACTED]

Border Crossing.txt
Subject: RE: DOB Issue - Appended text problem - PNR 355BE

Ahhh - we'd have to change GDS ticketing also But with the phase 2 APIS changes, that's going to happen anyway.

Will the utility that checks return a different error number?

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Thursday, August 04, 2005 9:42 AM
To: [REDACTED]
Subject: RE: DOB Issue - Appended text problem - PNR 355BE

Yep! :)

[REDACTED]
Amtrak Technologies - Arrow Software Developer

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Thursday, August 04, 2005 9:42 AM
To: [REDACTED]
Subject: RE: DOB Issue - Appended text problem - PNR 355BE

It shouldn't - error only - need to test it - Is this at Ticketing time ?

-----Original Message-----
From: [REDACTED]
Sent: Thursday, August 04, 2005 9:00 AM
To: [REDACTED]
Subject: FW: DOB Issue - Appended text problem - PNR 355BE

Would this new error response cause any issues with the GDS? Would there be any 90-day notification needed?

[REDACTED]
Amtrak Technologies - Arrow Software Developer

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Thursday, August 04, 2005 7:59 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB Issue - Appended text problem - PNR 355BE

I wanted to also include a change in DOB functionality that would make a different error response for missing required DOB information such as no country code. 5DOB entries do not require the country code but yet Ticketing does require the country code. However in the current system, the error message is the same for Ticketing whether or not it's a missing DOB or a DOB without a country code.

Border Crossing.txt

301@ T SEG # 1 BASIS 3F /P1-3
 * YOFC RAIL FARE 117.00
 5001@ DOB- 19MAR1952/US/P1
 5002@ 19MAR1952/US/P2
 5003@ 19MAR1952/US/P3
 7001@ TKT 2166981000018 SEG #1 CA \$39.00 /P1
 SEG# 09, 10, 11, 12, 13, 14, 15, 16, 18, 26, 34, 42, 44, 45,
 47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 59, 60, 61, 64, 66,
 69, 71, 72, 73, 74, 75, 76, 81, 82, 83, 84
 7002@ TKT 2166981000026 SEG #1 CA \$39.00 /P2
 SEG# 09, 10, 11, 12, 13, 14, 15, 16, 18, 26, 34, 42, 44, 45,
 47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 59, 60, 61, 64, 66,
 69, 71, 72, 73, 74, 75, 76, 81, 82, 83, 84
 7003@ TKT 2166981000034 SEG #1 CA \$39.00 /P3
 901@ ██████████ -H /P1

040728
 CTC- P
 6981 CS 325A 04AUG2005 HDQ
 XN 001 ONE/ONE
 XN 001 TWO/TWO
 XN 001 THR/THR
 AN 001 ██████████
 AN 001 ██████████
 AN 001 ██████████
 6981 CS 326A 04AUG HDQ L055
 *
 AD DOB- 19MAR1952/US/P1
 AD DOB- 19MAR1952/US/P2
 AD DOB- 19MAR1952/US/P3
 6981 CS 327A 04AUG HDQ L055
 *

er
 DOB INFORMATION REQUIRED
 i
 DOB INFORMATION REQUIRED
 ir
 DOB INFORMATION REQUIRED
 7tkk
 DOB INFORMATION REQUIRED BEFORE TICKETING

Agent activity for 7943 NCR:

I+
 A13AUGSEAVAC+
 CRD*CTYSEA/CTC+
 A13AUGNCRVAC+
 A13AUGSEAVAC+
 N3Y1+
 -1 ██████████
 -1 ██████████+
 -1 ██████████+
 9 ██████████ -H/P1+
 6P+
 *R+
 ER+
 301@+
 *R+
 301@+
 *R+
 3I P2E, 1SA+

Border Crossing.txt

*R+
ER+
5AAA[REDACTED]+
*R+
ER+
ER+
TKF??+
[REDACTED]-[REDACTED]
-01@1/[REDACTED] FEB111943+
-02@1/[REDACTED] JUN171921+
-03@1/[REDACTED] DEC221979+
*R+
ER+
5AAA[REDACTED]/P3+
*R+
ER+
TKF??+
[REDACTED]-[REDACTED]
G//POL/CDA/P7-P8+
*R+
-01*@+
*R+
G//POL/CDA/P7-P8+
5DOB11FEB1943/US/P1+
5DOB17JUN1927/US/P2+
5DOB22DEC1979/US/P3+
*R+
TKF??+
ER+
TKF??+
[REDACTED]-[REDACTED]
*0213B7+

Amtrak Technologies - Arrow Software Developer

From: [REDACTED]
Sent: Thursday, August 04, 2005 9:00 AM
To: [REDACTED]
Subject: FW: DOB Issue - Appended text problem - PNR 355BE

Would this new error response cause any issues with the GDS? Would there be any 90-day notification needed?

Amtrak Technologies - Arrow Software Developer

-----Original Message-----
From: [REDACTED]
Sent: Thursday, August 04, 2005 7:59 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB Issue - Appended text problem - PNR 355BE

Border Crossing.txt

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COUNTRY CODE REQUIRED

Thanks.

██████████
Amtrak Technologies - Arrow Software Developer
██████████
██████████

-----Original Message-----

From: ██████████
Sent: Thursday, August 04, 2005 7:44 AM
To: ██████████
Cc: ██████████
Subject: DOB Issue - Appended text problem - PNR 355BE

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Thanks.

Appended text entries from Agent Activity (These are the types of entries that really mess up appended text when appended text didn't exist for an item beforehand such as in this case.):

-01@1/██████████
FEB111943

-02@1/██████████
JUN171921

-03@1/██████████
DEC221979

Border Crossing.txt

TPF5 recreation:
040728 RR HL NONE CTC-P 117.00/
-01@ [REDACTED]

-02@ [REDACTED]
-03@ [REDACTED]
1 510 C. SEA-VAC 745A SA 13AUG 1140A 13AUG Y *T HK3

301@ T SEG # 1 BASIS 3F /P1-3
* YOFC RAIL FARE 117.00
5001@ DOB- 19MAR1952/US/P1
5002@ 19MAR1952/US/P2
5003@ 19MAR1952/US/P3
7001@ TKT 2166981000018 SEG #1 CA \$39.00 /P1
SEG# 09, 10, 11, 12, 13, 14, 15, 16, 18, 26, 34, 42, 44, 45,
47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 59, 60, 61, 64, 66,
69, 71, 72, 73, 74, 75, 76, 81, 82, 83, 84
7002@ TKT 2166981000026 SEG #1 CA \$39.00 /P2
SEG# 09, 10, 11, 12, 13, 14, 15, 16, 18, 26, 34, 42, 44, 45,
47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 59, 60, 61, 64, 66,
69, 71, 72, 73, 74, 75, 76, 81, 82, 83, 84
7003@ TKT 2166981000034 SEG #1 CA \$39.00 /P3
901@ [REDACTED] -H /P1

040728
CTC- P
6981 CS 325A 04AUG2005 HDQ
XN 001 ONE/ONE
XN 001 TWO/TWO
XN 001 THR/THR
AN 001 [REDACTED]
AN 001 [REDACTED]
AN 001 [REDACTED]
6981 CS 326A 04AUG HDQ L055
*
AD DOB- 19MAR1952/US/P1
AD DOB- 19MAR1952/US/P2
AD DOB- 19MAR1952/US/P3
6981 CS 327A 04AUG HDQ L055
*

er
DOB INFORMATION REQUIRED
i
DOB INFORMATION REQUIRED
ir
DOB INFORMATION REQUIRED
7tkk
DOB INFORMATION REQUIRED BEFORE TICKETING

Agent activity for 7943 NCR:

I+
A13AUGSEAVAC+
CRD*CTYSEA/CTC+
A13AUGNCRVAC+
A13AUGSEAVAC+
N3Y1+
-1 [REDACTED] +
-1 [REDACTED] +
-1 [REDACTED] +
9 [REDACTED] -H/P1+
6P+

Border Crossing.txt

*R+
ER+
301@+
*R+
301@+
*R+
3IP2E, 1SA+
*R+
ER+
5AAA [REDACTED]+
*R+
ER+
ER+
TKF??+
[REDACTED]-[REDACTED]
-01@1/[REDACTED] FEB111943+
-02@1/[REDACTED] JUN171921+
-03@1/[REDACTED] DEC221979+
*R+
ER+
5AAA [REDACTED]/P3+
*R+
ER+
TKF??+
[REDACTED]-[REDACTED]
G//POL/CDA/P7-P8+
*R+
-01*@+
*R+
G//POL/CDA/P7-P8+
5DOB11FEB1943/US/P1+
5DOB17JUN1927/US/P2+
5DOB22DEC1979/US/P3+
*R+
TKF??+
ER+
TKF??+
[REDACTED]-[REDACTED]
*0213B7+

Amtrak Technologies - Arrow Software Developer

From: [REDACTED]
Sent: Thursday, August 04, 2005 7:13 AM
To: [REDACTED]
Subject: New Requirements for Name

[REDACTED],
Regarding the new name requirement by the US Customs, how will Amtrak be rejecting these invalid requests?
Will you generate a message into the 1A PNR with the advise? Or will you stop it even before EOT and how?

Thanks for your help,
Regards,

Border Crossing.txt

From: [REDACTED]
Sent: Tuesday, August 02, 2005 4:27 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS - Phase 1 Transmissions

[REDACTED],
As of 4:30pm, ET, we have successfully sent 23 train manifests to APIS.

Only one issue has been reported. If the STARS screen is not cleared before the SOL*B/SEND entry, the agent response is not seen on the screen. [REDACTED] is going to investigate, and let me know what is happening. In the interim, I have advised [REDACTED] that a simple clear of the screen or ignore prior to the SOL*B/SEND entry will resolve the issue.

[REDACTED]
From: [REDACTED]
Sent: Tuesday, August 02, 2005 1:00 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Production Manifest Transmissions

I agree. He seems to think he needs to check one against the other, when they will always be the same.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 02, 2005 12:32 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Production Manifest Transmissions

[REDACTED],
We just need to reiterate to [REDACTED], et al, that the electronic manifests and faxes are created from the same source data, and contain the same information; there is no difference between the two devices.

[REDACTED]
-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 02, 2005 8:57 AM
To: [REDACTED]
Subject: FW: APIS - Production Manifest Transmissions

I think he spelt your name wrong so you probably didn't get either of these messages.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 02, 2005 8:56 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Production Manifest Transmissions

Border Crossing.txt

[REDACTED], I will add this issue to the agenda for discussion at our meeting Thursday. I think there may be some misunderstandings on this issue.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 02, 2005 8:49 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Production Manifest Transmission

AMTRAK should continue to FAX manifests until a means is developed to validate the passengers boarded. CBP officers will use the faxed list and compare it against the electronic APIS transmission to identify the sufficiency level.

[REDACTED]
Program Manager / Supervisor
Office of Field Operations (BS&F)
[REDACTED]

[REDACTED] " [REDACTED] "
[REDACTED] To: " [REDACTED] "
[REDACTED] cc: " [REDACTED] "
[REDACTED] " [REDACTED] " [REDACTED] "
[REDACTED] " [REDACTED] " [REDACTED] "
08/02/05 07:02 AM [REDACTED]

Subject: RE: APIS - Production Manifest Transmission

Excellent! Thanks for checking!!

The field will start their regular transmissions today; these two were just Production tests for us. In the meantime, the field agents will continue faxing our manifests, too. Once we are comfortable that there are no issues, we will cease the faxes.

If you see any concern on your end with our transmissions, please let me know.

Thanks again.

[REDACTED]

-----Original Message-----

From: [REDACTED]

Border Crossing.txt

Sent: Tuesday, August 02, 2005 6:51 AM

To: [REDACTED]

Cc: [REDACTED]

F: [REDACTED]

Subject: Re: APIS - Production Manifest Transmission

[REDACTED]
We received both transmissions:

7 paxs for Oct 7th
98 paxs for Aug 2nd

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]

[REDACTED]
08/02/05 05:38 AM

>-----

|
| To: [REDACTED]
| [REDACTED]
| [REDACTED]
|
| cc: [REDACTED]
| [REDACTED]
|
| Subject: APIS - Production Manifest Transmission
|

[REDACTED] and [REDACTED],

We sent two APIS transmissions to your Production SITA address this morning:

- 1. train 69 NYP-MTR on 03OCT05 (small manifest; single message)
- 2. train 69 NYP-MTR on 02AUG05 (large manifest; three messages)

Border Crossing.txt

Will you please check APIS and let us know if the transmissions were successfully received and processed by APIS?

Thanks!

[REDACTED]

From: [REDACTED]
Sent: Tuesday, August 02, 2005 12:32 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Production Manifest Transmission

[REDACTED],

We just need to reiterate to [REDACTED], et al, that the electronic manifests and faxes are created from the same source data, and contain the same information; there is no difference between the two devices.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 02, 2005 8:57 AM
To: [REDACTED]
Subject: FW: APIS - Production Manifest Transmission

I think he spelt your name wrong so you probably didn't get either of these messages.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 02, 2005 8:56 AM
To: [REDACTED];
[REDACTED],
[REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Production Manifest Transmission

[REDACTED], I will add this issue to the agenda for discussion at our meeting Thursday.

I think there may be some misunderstandings on this issue.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 02, 2005 8:49 AM
To: [REDACTED]
[REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Production Manifest Transmission

AMTRAK should continue to FAX manifests until a means is developed to validate the passengers boarded. CBP officers will use the faxed list and compare it against the electronic APIS transmission to identify the sufficiency level.

[REDACTED]

Border Crossing.txt

Program Manager / Supervisor
Office of Field Operations (BS&F)

[Redacted]

"[Redacted]"

[Redacted]

To: [Redacted]

m> [Redacted]

cc: "[Redacted]"

[Redacted]

08/02/05 07:02 AM

<[Redacted]>

Subject: RE: APIS - Production

Manifest Transmission

Excellent! Thanks for checking!!

The field will start their regular transmissions today; these two were just Production tests for us. In the meantime, the field agents will continue faxing our manifests, too. Once we are comfortable that there are no issues, we will cease the faxes.

If you see any concern on your end with our transmissions, please let me know.

Thanks again.

[Redacted]

-----Original Message-----

From: [Redacted]

Sent: Tuesday, August 02, 2005 6:51 AM

To: [Redacted]

Cc: [Redacted]

Subject: Re: APIS - Production Manifest Transmission

[Redacted]

We received both transmissions:

7 paxs for Oct 7th
98 paxs for Aug 2nd

[Redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

Border Crossing.txt

Ph. [redacted]
Fax. [redacted]
External Email: [redacted]

[redacted]
" [redacted]
08/02/05 05:38 AM

>-----

|
|
| To: [redacted]
| [redacted]
| [redacted]
|
| cc: " [redacted]"
| [redacted]
|
| Subject: APIS - Production Manifest Transmission
|
>-----

[redacted] and [redacted],

We sent two APIS transmissions to your Production SITA address this morning:

- 1. train 69 NYP-MTR on 03OCT05 (small manifest; single message)
- 2. train 69 NYP-MTR on 02AUG05 (large manifest; three messages)

Will you please check APIS and let us know if the transmissions were successfully received and processed by APIS?

Thanks!

[redacted]

From: [redacted]
Sent: Tuesday, August 02, 2005 8:55 AM
To: [redacted];
[redacted]
Cc: [redacted]
Subject: RE: APIS - Production Manifest Transmission

Border Crossing.txt

[REDACTED], I will add this issue to the agenda for discussion at our meeting Thursday. I think there may be some misunderstandings on this issue.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 02, 2005 8:49 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Production Manifest Transmission

AMTRAK should continue to FAX manifests until a means is developed to validate the passengers boarded. CBP officers will use the faxed list and compare it against the electronic APIS transmission to identify the sufficiency level.

[REDACTED]
Program Manager / Supervisor
Office of Field Operations (BS&F)
[REDACTED]

[REDACTED] "
[REDACTED] To: "[REDACTED]
[REDACTED] m> cc: "[REDACTED]
[REDACTED]
[REDACTED] 08/02/05 07:02 AM [REDACTED]
Subject: RE: APIS - Production

Manifest Transmission

Excellent! Thanks for checking!!

The field will start their regular transmissions today; these two were just Production tests for us. In the meantime, the field agents will continue faxing our manifests, too. Once we are comfortable that there are no issues, we will cease the faxes.

If you see any concern on your end with our transmissions, please let me know.

Thanks again.

[REDACTED]

-----Original Message-----

Border Crossing.txt

From: [REDACTED]
Sent: Tuesday, August 02, 2005 6:51 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS - Producti on Mani fest Transmi ssi on

[REDACTED]

We received both transmi ssi ons:

7 paxs for Oct 7th
98 paxs for Aug 2nd

[REDACTED]
Department of Homel and Securi ty
Customs and Border Protecti on
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
" [REDACTED] "
08/02/05 05:38 AM

>-----

|
| To: " [REDACTED] "
| [REDACTED] ,
| [REDACTED] |
|
| cc: " [REDACTED] "
| [REDACTED] ,
| [REDACTED] |
|
| Subject: APIS - Producti on Mani fest Transmi ssi on
|
>-----

[REDACTED] and [REDACTED],

We sent two APIS transmi ssi ons to your Producti on SITA address thi s morni ng:

- 1. train 69 NYP-MTR on 030CT05 (small mani fest; si ngl e message)

Border Crossing.txt

<<SABRE Border Crossing changes.doc>>

From: [REDACTED]
Sent: Thursday, July 28, 2005 4:28 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Second Fax of Manifest

[REDACTED],

Currently, on the TWO route, [REDACTED] has advised that there is an initial faxing of the train manifest to CBP and other agencies. Additionally, the Conductor has a hardcopy of the train manifest. As tickets are lifted, the person is check-off the manifest as "on-board." This Conductor-verified manifest is then faxed to CBP and other agencies.

Our electronic transmission will not be able to provide this "on-board" manifest.

Should the practice of faxing this second manifest be continued?

[REDACTED]-
From: [REDACTED]
Sent: Thursday, July 28, 2005 4:19 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Country Code Differences

Unreal - they have countries in there that don't even exist any more (Soviet Union, etc.).

We'll stick with ISO 3166 (with the Burma exception). Let me know if I can help in any other way.

<http://www.iso.org/iso/en/prods-services/iso3166ma/02iso-3166-code-lists/list-en1.html>

[REDACTED]

From: [REDACTED]
Sent: Thursday, July 28, 2005 4:04 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Country Code Differences

[REDACTED],

As we discussed, the attached MS-Word document shows the differences between the current Arrow country code table and the data we received from CBP (US Customs and Border Protection).

In all cases, the data in Arrow took precedence over what was received from CBP.

For reference, I have included the MS-Excel spreadsheet that CBP provided.

Let me know if you have any questions.

[REDACTED]-

Border Crossing.txt

<< File: Country Code Differences.doc >> << File: Country Codes1.xls >>
From: [REDACTED]
Sent: Thursday, July 28, 2005 4:04 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Country Code Differences

[REDACTED],
As we discussed, the attached MS-Word document shows the differences between the current Arrow country code table and the data we received from CBP (US Customs and Border Protection).

In all cases, the data in Arrow took precedence over what was received from CBP.

For reference, I have included the MS-Excel spreadsheet that CBP provided.

Let me know if you have any questions.

■-

From: [REDACTED]
Sent: Thursday, July 28, 2005 1:27 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Amtrak testing for today/tomorrow, July 28/29, 2005

I will send the results from the regression script later.

Here are the locators for the first part of testing:

153801
153851
15393A
153B8E

Here is a copy of the results from the ZZRM*CY entry.
It looks like some of the country codes are not moving down to the next line.

ZZRM*CY
RM*CY

COUNTRY CODE	COUNTRY NAME
AB	ABW ARUBA
AD	AND ANDORRA
AE	ARE UNITED ARAB EMIRATES
AF	AFG AFGHANI STAN
AG	ATG ANTIGUA BARBUDA
†	
MD	
AI	AI A ANGUI LLA
AJ	AZR AZERBAI JAN
AL	ALB ALBANI A
AM	ARM ARMENI A
AN	ANT ANTILLES †NETHERLANDS\$AO
AQ	ATA ANTARCTI CA
AR	ARG ARGENTI NA
AS	ASM AMERI CAN SAMOA
	AGO ANGOLA

Border Crossing.txt

‡

MD
 AT AUT AUSTRIA
 AU AUS AUSTRALIA
 AZ AZE AZERBAIJAN
 BA BIH BOSNIA AND HERCEGOVINA
 BB BRB BARBADOS
 BD BGD BANGLADESH
 BE BEL BELGIUM
 BF BFA BURKINA FASO - OLD COUNTRY CODE
 BG BGR BULGARIA

‡

MD
 BH BHR BAHRAIN
 BI BDI BURUNDI
 BJ BEN BENIN
 BK BIH BOSNIA AND HERCEGOVINA
 BM BMU BERMUDA
 BN BRN BRUNEI DARUSSALAM
 BO BOL BOLIVIA
 BR BRA BRAZIL
 BS BHS BAHAMAS

‡

MB
 YE YEM YEMEN ARAB REPUBLIC †SANAA\$YM YEM YEM
 EN, REPUBLIC OF †SANAA\$YO SRM YUGOSLAVIA †INCLUDES SER
 BIA, MONTENEGRO\$YU YUG YUGOSLAVIA
 ZA ZAF SOUTH AFRICA, REPUBLIC
 ZM ZMB ZAMBIA
 ZR ZAR ZAIRE

END OF DISPLAY

MU
 VU VUT VANUATU
 WF WLF WALLIS AND FUTUNA
 WK WAK WAKE ISLAND
 WS WSM WESTERN SAMOA
 XX XXX UNKNOWN
 XO XXO WEST INDIES †FRENCH\$X5 XX5 GAZA STRIP
 X9 XX9 INDIAN OCEAN AREAS †FRENCH\$YD YMD YEM
 EN, SOUTH †ADEN\$‡

MD
 YE YEM YEMEN ARAB REPUBLIC †SANAA\$YM YEM YEM
 EN, REPUBLIC OF †SANAA\$YO SRM YUGOSLAVIA †INCLUDES SER
 BIA, MONTENEGRO\$YU YUG YUGOSLAVIA
 ZA ZAF SOUTH AFRICA, REPUBLIC
 ZM ZMB ZAMBIA
 ZR ZAR ZAIRE

-----Original Message-----

From: [REDACTED]
 Sent: Thursday, July 28, 2005 9:11 AM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: Amtrak testing for today/tomorrow, July 28/29, 2005

Border Crossing.txt

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: 28JUL-17AUG
The Test System should be ready for testing around 10:30am ET

- A. Cross-Border date of birth(DOB)testing
- 2. Create a few cross-border PNR's from NYP-MTR. Include the Date of Birth info. Forward the record locators.
- B. Worldspan, Apollo & Amadeus only
- 1. Create and ticket a few test PNR's to any destination. Forward the record locators.
- C. APOLLO, SABRE & AMADEUS only
Display the country code table in the Amtrak system using normal GDS entries.
Apollo: L)(2V-RM/*CY Sabre: ZZRM*CY Amadeus: R//RM*CY
Ensure country code list appears.
- D. Do full ARROW regression testing based on attached standard script

<<Regression User testing 07282905.doc>>

Please send me, [REDACTED], [REDACTED], [REDACTED] and [REDACTED] the results. Thanks

[REDACTED]
Amtrak Travel Agent Sales Center

From: [REDACTED]
Sent: Thursday, July 28, 2005 12:24 PM
To: [REDACTED]
Subject: From ISO's own page

CS and SCG for "Serbia and Montenegro"
As of 23 July 2003 the ISO 3166-1 country code elements for Serbia and Montenegro are:
CS (Alpha-2 code)
SCG (Alpha-3 code)
891 (Numeric-3 code)

From: [REDACTED]
Sent: Thursday, July 28, 2005 11:50 AM
To: [REDACTED]
Subject: FW: Request by Formosan Association for Public Affairs to remove R.O.C. from cover letter and invoices for

fyi...
-----Original Message-----
From: [REDACTED]
Sent: Thursday, July 28, 2005 11:45 AM
To: [REDACTED]
Cc: [REDACTED]

Subject: RE: Request by Formosan Association for Public Affairs to remove R.O.C. from cover letter and invoices for

Border Crossing.txt

To all,

Changes have been applied to Arrow and the IB system.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 28, 2005 9:31 AM
To: [REDACTED]
Cc: [REDACTED]

Subject: RE: Request by Formosan Association for Public Affairs to remove R.O.C. from cover letter and invoices for

To all,

This is in regards to the use of "Taiwan, Province of China" in the Internet Booking Billing field. As history, in 2001 there was one update into Arrow of country code data from the ISO IATA standard list. That list was copied into Arrow and to our knowledge there have been no other updates or changes. That list shows "Taiwan, Province of China". That terminology is being objected to by the Formosan Assoc. for Public Affairs as documented in a letter to [REDACTED]. My group has an Arrow database entry that will allow us to change the country name to "Taiwan", which is more politically correct. We plan to perform the update sometime this morning after we test the change.

However, the IB system has a manually created cached XML file of the data that still reads "Taiwan, Province of China". We are working with the IB group to modify their file and cached data. Again this is a manual process.

In the future, we will need a business process that allows us to review the country names for correctness and possibly receive more frequent updates. In addition, we also probably need to ensure that there is one source of data and that any updates to the prime source can automatically be updated in the distribution channels. In the absence of an automated process a business process needs to be developed.

I will notify you when all updates have been made.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 28, 2005 8:29 AM
To: [REDACTED]
Subject: FW: Request by Formosan Association for Public Affairs to remove R.O.C. from cover letter and invoices for
Importance: High

FYI -

[REDACTED]
Amtrak Technologies - Requirements Office
[REDACTED]

From: [REDACTED]
Sent: Thursday, July 28, 2005 8:29 AM

Border Crossing.txt

To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Request by Formosan Association for Public Affairs to remove R.O.C. from cover letter and invoices for
Importance: High

[REDACTED]:

I understand that this is the issue [REDACTED] had Emailed you about in the past. At that time, you were reluctant to change it because you pull the table from an International Standards list. However, we understand that this list is not always accurate. Please accommodate this request.

Thank you.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, July 27, 2005 4:08 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Request by Formosan Association for Public Affairs to remove R.O.C. from cover letter and invoices for
Importance: High

[REDACTED],
Just sending you this as an FYI. Originally we thought this may have been part of an AT Billing for our support of the Taiwan ARROW deal with IBM. However, research completed by [REDACTED] found it was actually within the online ticketing display.

I will assume that [REDACTED] will fill you in. However you should be aware that the original faxed complaint went to DLG and [REDACTED]. Therefore, we wanted to get the appropriate attention as quick as possible.... [REDACTED]

[REDACTED]
Chief Information Officer
Amtrak Technologies
[REDACTED]
Visit our Website at www.amtrak.com

From: [REDACTED]
Sent: Wednesday, July 27, 2005 4:02 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Request by Formosan Association for Public Affairs to remove R.O.C. from cover letter and invoices for
Importance: High

[REDACTED],

I have investigated the concern that the Formosan Association for Public Affairs regarding the display of "Taiwan, Province of China" on our online billing screen. The screen that they are referring to is the Billing Address associated with a passenger purchasing a ticket online through our internet booking system. In the Billing Address section Country is requested and on the list it displays "Taiwan, Province of China".

I am not sure where we are obtaining the valid country list, so I am passing this on to [REDACTED] - Director E Commerce in Marketing. [REDACTED] controls the content of the reservation web site and will be able to determine if and when we can honor their

Border Crossing.txt

request to just display "Taiwan".

So you are aware, I contacted the FAPA - [REDACTED] to ask them exactly what online billing screen they were referring too. A [REDACTED] returned my call and provided me with the necessary information. During our conversation, [REDACTED] agreed that if necessary we would be allowed to use Taiwan, Republic of China or Taiwan, R.O.C.. However they would prefer that we just list Taiwan.

The next step will be for [REDACTED] to let us know whether the change can be made and if not the reason. Then [REDACTED] will be able to respond in an appropriate manner. In the mean time I will inform FAPA that we understand what their concern is and am working it through the appropriate channels.

Please let me know if you have any questions or comments.

[REDACTED]
Amtrak Technologies - Requirements Office

[REDACTED]
From: [REDACTED]
Sent: Thursday, July 28, 2005 10:30 AM
To: [REDACTED]
Subject: Country Code Table Differences

Here are the differences in the country code tables.

The questionable ones are most likely Germany and Hong Kong -- understanding that we are changing Taiwan.

Please keep in mind, we will be using this table in validating passenger documents presented to Amtrak. CBP (can forward the note, if you like) said that while some of the country codes may no longer be used (e.g., East and West Germany), at some time, they were used to issue official citizen documents that may still be valid and in circulation.

Let me know what you want me to do.

■-

Production Country Code Table

CBP Country Code Table

-----	-----
AW/ARUBA	AB/ABW/ARUBA
AX/ALAND ISLAND	(del eted)
CS/SERBIA AND MONTENEGRO	CS/CZE/CZECHOSLOVAKI A
DE/GERMANY	DE/DEU/GERMANY (WEST)
FEDERAL REPUBLIC	
(none)	DD/DDR/GERMANY (EAST)
DEMOCRATIC REPUBLIC	
(none)	EN/EST/ESTONI A
(none)	GE/GER/GERMANY (UNI FIED)
GE/GEORGIA	GG/GRZ/GEORGIA
GS/S. GEORGIA AND S. SANDWICH IS.	(del eted)
HK/HONG KONG	HK/HKG/HONG KONG SAR
(none)	HO/HNK/HONG KONG
KH/CAMBODIA	KH/KHM/CAMBODIA (FORMER
KAMPUCHEA)	

Border Crossing.txt

KP/KOREA, NORTH (NORTH)	RMACY/KP/PRK/KOREA, DEM. REP.
KR/KOREA, SOUTH	RMACY/KR/KOR/KOREA, REPUBLIC (SOUTH)
LK/SRI LANKA CEYLON)	LK/LKA/SRI LANKA (FORMER
(none)	MI /MI D/MI DWAY I SLANDS
MM/BURMA	MM/BUR/BURMA /
MYANMAR	MT/MLT/MALTA AND
MT/MALTA	
GOZO	
(none)	NQ/DML/DRONNING MAUD LAND
(none)	NT/NTZ/NEUTRAL ZONE (S.
ARABIA/I RAQ)	
PS/PALESTINIAN TERRITORY, OCCUPIED	PS/Y04/PALESTINE
RU/RUSSIAN FEDERATION	RU/RUS/RUSSIA
(none)	SU/SUN/SOVIET SOCIALIST REPS
UNION (USSR)	
SY/SYRIAN ARAB REPUBLIC	SY/SYR/SYRIA
TF/FRENCH SOUTHERN TERRITORIES	(del eted)
TW/TAIWAN, REPUBLIC OF CHINA	TW/TWN/CHINA (TAIWAN)
TZ/TANZANIA, UNITED REPUBLIC OF	TZ/TZA/TANZANIA
UM/UNITED STATES MINOR OUTLYING IS	(del eted)
(none)	WK/WAK/WAKE ISLAND
(none)	XX/XXX/UNKNOWN
(none)	X0/XX0/WEST INDIES (FRENCH)
(none)	X5/XX5/GAZA STRIP
(none)	X9/XX9/INDIAN OCEAN AREAS
(FRENCH)	
(none)	YD/YMD/YEMEN, SOUTH (ADEN)
YE/YEMEN	YE/YEM/YEMEN ARAB
REPUBLIC (SANAA)	
(none)	YM/YEM/YEMEN, REPUBLIC OF
(SANAA)	
(none)	Y0/SRM/YUGOSLAVIA (INCLUDES
SERBIA, MONTENEGRO)	
ZW/ZIMBABWE	(del eted)
(none)	ZR/ZAR/ZAI RE

From: [REDACTED]
 Sent: Wednesday, July 27, 2005 1:50 PM
 To: [REDACTED]
 Subject: RE: TPF LOAD REPORT for next week - Tuesday 08/02/05 - DRAFT COPY

If GDS is impacted, we probably should. I'll talk to [REDACTED] to have it added.

■-

-----Original Message-----

From: [REDACTED]k
 Sent: Wednesday, July 27, 2005 1:48 PM
 To: [REDACTED]
 Subject: FW: TPF LOAD REPORT for next week - Tuesday 08/02/05 - DRAFT COPY

APIS change doesn't mention regression testing of DOB and RM*CY entries - Do we need to add - If so, then GDS needs to be added too.

-----Original Message-----

From: [REDACTED]
 Sent: Wednesday, July 27, 2005 10:28 AM

Border Crossing.txt

To: Arrow
Subject: TPF LOAD REPORT for next week - Tuesday 08/02/05 - DRAFT COPY

Good Morning,

Attached is a draft copy of the TPF LOAD REPORT for next week - Tuesday 08/02/05.

PROGRAMMERS: Please review your items and verify all the information is present and correct.

MANAGERS: Please review the items of your team members and verify there is sufficient information in each item.

Send any updates to me, via EMAIL, by 2:30 this afternoon. The load report will be published to all users and AUC members before 3:00. Updates must be sent to me via EMAIL, any updates made to the Service Center items will NOT be updated on the load report.

Thank You,

[REDACTED]
Amtrak Technologies
[REDACTED]

From: [REDACTED]
Sent: Tuesday, July 26, 2005 6:21 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS Phase 1 - Testing

I should have also mentioned in this email that the RM*CY display and DOB entry should be tested for negative impact.

The service center item that will be listed on the load report will detail all testing and negative impact testing.

Thanks, [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 26, 2005 10:05 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS Phase 1 - Testing
Importance: High

Good Morning,

APIS Phase 1 is scheduled for production load on Tuesday August 2 at 5am ET.

We have been in our test system for several weeks, and the testing has been very productive. Today our modifications are part of the end-to-end test, followed by User Acceptance testing on Thursday and Friday.

Could you please email myself and [REDACTED] with the train/date items that you do using the send option so that we can verify with CBP that the electronic message was successfully processed on their side. In addition to the send option please do

Border Crossing.txt
negative impact testing for the Border Crossing Manifest display.

We appreciate your testing efforts on this project.

Thanks, [REDACTED]

APIS Phase 1 - Summary

This phase of the APIS (Automated Passenger Information System) project automates sending the border-crossing train manifest, electronically, to CBP's (Customs and Border Protection) APIS. A new option on the SOL*B entry (below) initiates the electronic transmission.

This product will only test successfully in a test system where Network-1 is attached due to our SITA link to APIS. Successful transmissions return (train number, departure date and transmission date vary by entry):

BORDER CROSSING NAME LIST TRAIN 69/01APR NYP
TRANSMISSION SUCCESSFUL 06/14/05

Any attempt to test with Network-2 or no Network will return (train number, departure date and transmission date vary by entry):

BORDER CROSSING NAME LIST TRAIN 68/28MAR MTR
TRANSMISSION FAILURE 06/14/05
MANUALLY FAX MANIFEST TO CBP - CALL HELP DESK TO REPORT ERROR

SOL* B tttt / (ddmmm) ccc (/SEND)

Where:

- SOL*B - Action code for Border Crossing Manifest
- tttt - Train number (1 - 4 numerics)
- / - Delimiter
- ddmmm - Optional date; default to "train origin date" or "city train date"
- ccc - Display all passengers on-board at, or after this city
- /SEND - Optional parameter to transmit Border Crossing Manifest to CBP (Customs Border Protection)

From: [REDACTED]
Sent: Tuesday, July 26, 2005 3:58 PM
To: [REDACTED]
Cc: [REDACTED]

Subject: Re: APIS -- Volume testing 1

All processed correctly. The only error I saw was the transmission of 8/19 had 1 passenger without a date of birth.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

Border Crossing.txt

07/26/2005 03:30 PM

To: [REDACTED]

cc: [REDACTED]

Subject: APIS -- Volume testing 1

[REDACTED]

As part of our official testing today, I sent manifests for 10 different days; some will arrive to APIS in a single message, others will arrive in multiple messages.

When you have an opportunity, will you please check the APIS Test System to verify if they processed, or not?

Some of the transmissions contain the "group" reservations that we discussed yesterday. Again, at least for Phase 1, the NAD segments for group-bookings will look a little strange because of how Amtrak stores the Group name; also, for those group-bookings, the corresponding DTM and NAT segments will be absent.

Let me know if you have any questions, and thanks in advance!

[REDACTED]

Train#	Destination	Date	Origin	
69		15AUG05	NYP	MTR
69		16AUG05	NYP	MTR
69		17AUG05	NYP	MTR
69		18AUG05	NYP	MTR
69		19AUG05	NYP	MTR
69		03OCT05	NYP	MTR
69		04OCT05	NYP	MTR
69		05OCT05	NYP	MTR
69		06OCT05	NYP	MTR
69		07OCT05	NYP	MTR

Border Crossing.txt

From: [REDACTED]
 Sent: Tuesday, July 26, 2005 3:30 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: APIS -- Volume testing 1

[REDACTED],

As part of our official testing today, I sent manifests for 10 different days; some will arrive to APIS in a single message, others will arrive in multiple messages.

When you have an opportunity, will you please check the APIS Test System to verify if they processed, or not?

Some of the transmissions contain the "group" reservations that we discussed yesterday. Again, at least for Phase 1, the NAD segments for group-bookings will look a little strange because of how Amtrak stores the Group name; also, for those group-bookings, the corresponding DTM and NAT segments will be absent.

Let me know if you have any questions, and thanks in advance!

[REDACTED]

Train#	Date	Origin	Destination
69	15AUG05	NYP	MTR
69	16AUG05	NYP	MTR
69	17AUG05	NYP	MTR
69	18AUG05	NYP	MTR
69	19AUG05	NYP	MTR

69	03OCT05	NYP	MTR
69	04OCT05	NYP	MTR
69	05OCT05	NYP	MTR
69	06OCT05	NYP	MTR
69	07OCT05	NYP	MTR

From: [REDACTED]
 Sent: Tuesday, July 26, 2005 10:05 AM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: APIS Phase 1 - Testing

Importance: High

Good Morning,

APIS Phase 1 is scheduled for production load on Tuesday August 2 at 5am ET.

We have been in our test system for several weeks, and the testing has been very productive. Today our modifications are part of the end-to-end test, followed by User Acceptance testing on Thursday and Friday.

Could you please email myself and [REDACTED] with the train/date items that you do using the send option so that we can verify with CBP that the electronic message was successfully processed on their side. In addition to the send option please do negative impact testing for the Border Crossing Manifest display.

We appreciate your testing efforts on this project.

Thanks, [REDACTED]

Border Crossing.txt

APIS Phase 1 - Summary

This phase of the APIS (Automated Passenger Information System) project automates sending the border-crossing train manifest, electronically, to CBP's (Customs and Border Protection) APIS. A new option on the SOL*B entry (below) initiates the electronic transmission.

This product will only test successfully in a test system where Network-1 is attached due to our SITA link to APIS. Successful transmissions return (train number, departure date and transmission date vary by entry):

BORDER CROSSING NAME LIST TRAIN 69/01APR NYP
TRANSMISSION SUCCESSFUL 06/14/05

Any attempt to test with Network-2 or no Network will return (train number, departure date and transmission date vary by entry):

BORDER CROSSING NAME LIST TRAIN 68/28MAR MTR
TRANSMISSION FAILURE 06/14/05
MANUALLY FAX MANIFEST TO CBP - CALL HELP DESK TO REPORT ERROR

SOL* B tttt / (ddmmm) ccc (/SEND)

Where:

- SOL*B - Action code for Border Crossing Manifest
- tttt - Train number (1 - 4 numerics)
- / - Delimiter
- ddmmm - Optional date; default to "train origin date" or "city train date"
- ccc - Display all passengers on-board at, or after this city
- /SEND - Optional parameter to transmit Border Crossing Manifest to CBP (Customs Border Protection)

From: [REDACTED]
Sent: Tuesday, July 26, 2005 9:01 AM
To: [REDACTED]
Subject: Re: Passenger Information Requirements for Border Crossing

[REDACTED],
There's a CR 1097494 opened to study the feasibility of creating and storing the new PNR data elements in order to support the new APIS requirements initiated by US Customs, it currently has a target date of October 19th.

Am checking with the Rail development group as well, will be in touch.

Regards,
[REDACTED]

From: [REDACTED] on 07/25/2005 12:14 PM AST

To: [REDACTED]

cc: [REDACTED]

Border Crossing.txt

[REDACTED]

Subject: Passenger Information Requirements
for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

[REDACTED]

<<Amadeus Border Crossing changes.doc>>

ALL ATTACHMENTS WITHIN THIS MAIL HAVE BEEN REMOVED

From: [REDACTED] >
Sent: Monday, July 25, 2005 6:32 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Large Message 6

[REDACTED]

Thanks for checking-out the manifest! Our Users will be testing for the rest of the week. I may call on you periodically to verify that certain manifests were received and processed by APIS.

Border Crossing.txt

Thanks again!

█-

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 25, 2005 6:19 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS - Large Message 6

After some initial errors on the table we use in the EDU environment, the manifest were re-submitted as received and processed correctly.

[REDACTED] Security
Customs and Border Protection
[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/25/2005 04:14 PM

>-----
>-----
|
| To: [REDACTED]
| [REDACTED]
|
| cc: [REDACTED]
| [REDACTED]
|
| Subject: APIS - Large Message 6
|
>-----
>-----

█,

Okay, here it is -- a large manifest (you would have received 3 separate messages) with 3-character country codes.

Border Crossing.txt

Let me know how it looked to APIS, please.

Thanks!

[Redacted]

<<Train 69 25JUL05 Large Msg 6.doc>>
(See attached file: Train 69 25JUL05 Large Msg 6.doc)

From: [Redacted]
Sent: Monday, July 25, 2005 6:19 PM
To: [Redacted]
Cc: [Redacted]

Subject: Re: APIS - Large Message 6
Attachments: Train 69 25JUL05 Large Msg 6.doc

After some initial errors on the table we use in the EDU environment, the manifest were re-submitted as received and processed correctly.

[Redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
[Redacted]
External Email: [Redacted]

[Redacted]
07/25/2005 04:14 PM

>-----
|
| To: [Redacted]
| [Redacted]
| [Redacted]
| cc: [Redacted]
| [Redacted]
| Subject: APIS - Large Message 6
>-----

[Redacted]

Border Crossing.txt

Okay, here it is -- a large manifest (you would have received 3 separate messages) with 3-character country codes.

Let me know how it looked to APIS, please.

Thanks!

██████████

<<Train 69 25JUL05 Large Msg 6.doc>>
(See attached file: Train 69 25JUL05 Large Msg 6.doc)
From: ██████████
Sent: Monday, July 25, 2005 4:18 PM
To: ██████████
Cc: ██████████
Subject: APIS Phase 1

Hi ██████████,

Could you please forward this.

APIS Phase 1 is scheduled for production load on Tuesday August 2 at 5am ET.

We have been in our test system for several weeks, and the testing has been very productive.

The final formal testing begins tomorrow with an end-to-end test followed by User Acceptance testing later this week.

APIS Phase 1 will provide Passenger data currently collect (Passenger name, date of birth, country of citizenship) in an electronic transmission to the Customs Border Protection APIS system. These electronic transmissions will be initiated by agent input via a STARS screen.

Please note that we send what data we 'may' have for Group PNRs. We have discussed with the APIS group, the group scenarios may cause a 'flag' in the APIS system that would have been used for enforcement purposes. Amtrak has not yet reached the phase for APIS fines, and this situation does not create system errors. There are documented open issues for group PNRs which will be addressed in a future phase.

Thanks, ██████████
From: ██████████
Sent: Monday, July 25, 2005 4:14 PM
To: ██████████
Cc: ██████████
Subject: APIS - Large Message 6

██████████,

Okay, here it is -- a large manifest (you would have received 3 separate messages) with 3-character country codes.

Let me know how it looked to APIS, please.

Thanks!

██████████

Border Crossing.txt

From: [redacted] >
Sent: Monday, July 25, 2005 2:15 PM
To: [redacted]
Cc: [redacted]

Subject: Re: FW: APIS - Corrected 3-Character Country Code
Attachments: Train 68 05OCT05 3 Char Country Code.doc

This attached manifest processed okay in our development region. The real problem was the following NAD segment:

NAD+FL+++SULLIVAN GROUP: BKD11JUL/DAW/7931++++#

[redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [redacted]

[redacted]
07/25/2005 12:25 PM

>-----
|
| To: [redacted]
| [redacted]
| cc: [redacted]
| [redacted]
| Subject: FW: APIS - Corrected 3-Character Country Code
|
>-----

Sorry, here's the attachment.

[redacted]
<<Train 68 05OCT05 3 Char Country Code.doc>>

> -----Original Message-----
> From: [redacted]

Border Crossing.txt

> Sent: Monday, July 25, 2005 10:56 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: APIS - Corrected 3-Character Country Code
>
> [REDACTED] and [REDACTED],
>
> Please find attached a copy of a short manifest with the updated
> 3-character country codes. Hopefully that will be the last mod that we
> need.
>
> Let me know how the message looks, please. If it looks good, we'll be
> giving it to our Users today for testing and anticipate loading next TUE,
> 02AUG05.
>
>
>

(See attached file: Train 68 05OCT05 3 Char Country Code.doc)

From: [REDACTED]
Sent: Monday, July 25, 2005 1:19 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS phase 1

Importance: High

Hi [REDACTED],

[REDACTED] and [REDACTED] have been loading APIS phase 1 to TPFTST as needed for the past few weeks as it needs network 1 for it's full testing.

We believe that all of the Department of Homeland security requirements are now being fulfilled. We have a target load date of next Tuesday August 2. With your permission we would like to add those programs to common today so that they are part of tomorrow's end-to-end test and go to TPFUSER for User acceptance testing on Thursday and Friday.

We will wait for your okay to move to Common.

Thanks, [REDACTED]

(sorry to hear about your dentist appointment.....mine also didn't go as I hoped...another week wired).

From: [REDACTED]
Sent: Monday, July 25, 2005 12:25 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: APIS - Corrected 3-Character Country Code

Sorry, here's the attachment.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 25, 2005 10:56 AM
To: [REDACTED]

Border Crossing.txt

Cc: [REDACTED]
Subject: APIS - Corrected 3-Character Country Code

[REDACTED] and [REDACTED],

Please find attached a copy of a short manifest with the updated 3-character country codes. Hopefully that will be the last mod that we need.

Let me know how the message looks, please. If it looks good, we'll be giving it to our Users today for testing and anticipate loading next TUE, 02AUG05.

[REDACTED]
From: [REDACTED]
Sent: Monday, July 25, 2005 10:56 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS - Corrected 3-Character Country Code

[REDACTED] and [REDACTED],

Please find attached a copy of a short manifest with the updated 3-character country codes. Hopefully that will be the last mod that we need.

Let me know how the message looks, please. If it looks good, we'll be giving it to our Users today for testing and anticipate loading next TUE, 02AUG05.

[REDACTED]
From: [REDACTED]
Sent: Tuesday, July 19, 2005 1:14 PM
To: [REDACTED]
Subject: APIS-Border Xing Edifact Infrastructure - AEDI BP1D

Hello [REDACTED] and [REDACTED],

RE: [REDACTED] Status Report

I have made an assumption, albeit maybe not correctly, that AEDI BP1D is for Phase 1 of the APIS project. (If not, of course, correct me.) In addition, KG's question to you is this: If there is a delay of Phase 1, will it cause a delay in Phase 2? I have a date of Aug 2nd for implementation.

From: [REDACTED]
Sent: Wednesday, July 13, 2005 12:31 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: APIS phase 1 Implementation Date
Attachments: Country Codes1.xls

Okay, so [REDACTED] says APIS has the money to get started on managing this 3-char country code.

- Based on my other note, are you available, and can we acquire your services to:
1. Update the GR522V DBDEF and DSECT to insert a 3-char country code between the 2-char country code and the country name,
 2. Update RMACY to accept a 3-char country code (i.e., RMACY/AD/AND/ANDORRA),
 3. Update RMDCY to delete by either a 2 or 3-char country code (i.e., RMDCY/AD or RMDCY/AND),
 4. Update RM*CY to display the 3-char country code,

Border Crossing.txt

5. Update RM*CYC to accept up to a 3-char country code (i.e., RM*CYC/A, RM*CYC/AN and/or RM*CYC/AND), and finally,
6. Create a script that will initialize [clear] the table and populate based on the attached document

What do you say? Doable by 22JUL05? Oh, come on... :-)

■-

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, July 13, 2005 12:11 PM
To: [REDACTED]

Cc: [REDACTED]
Subject: APIS phase 1 Implementation Date

We are having problems with APIS as regards country codes. For this reason, I do not feel we will be ready by July 26.

August 2nd currently shows as open on [REDACTED] implementation sheet. Would like to move APIS phase 1 from July 26 to August 2nd.

Please let me know if anyone sees a problem with that.

From: [REDACTED]
Sent: Wednesday, July 13, 2005 12:11 PM
To: [REDACTED]

Cc: [REDACTED]
Subject: APIS phase 1 Implementation Date

We are having problems with APIS as regards country codes. For this reason, I do not feel we will be ready by July 26.

August 2nd currently shows as open on [REDACTED] implementation sheet. Would like to move APIS phase 1 from July 26 to August 2nd.

Please let me know if anyone sees a problem with that.

From: [REDACTED]
Sent: Wednesday, July 13, 2005 8:23 AM
To: [REDACTED]
Cc: [REDACTED]


Subject: RE: APIS Manifest Transmissions - Large Message 4

I spoke with [REDACTED] this morning and he agrees that the country code is 3 characters.

Border Crossing.txt

Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email:

		 07/12/2005 04: 22 PM
--	--	--

>-----|

|

| To: 


| cc: 

| 

| 


| Subject: RE: APIS Manifest Transmissions - Large Message 4

>-----|

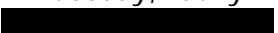
 told us previously that APIS would accept a 2-character country code. Is the 3-character country code a definite?




-----Original Message-----

From: 

Sent: Tuesday, July 12, 2005 4:12 PM

To: 

Cc: 

Subject: RE: APIS Manifest Transmissions - Large Message 4

sorry i missed these errors earlier, but the country code has to be three characters in the NAT segment.

Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

Border Crossing.txt

External Email: [Redacted]

	<p>[Redacted]</p> <p>07/12/2005 03: 53 PM</p>	
--	---	--

>-----

|

| To: [Redacted]

| cc: [Redacted]

| [Redacted]

| Subject: RE: APIS Manifest Transmissions - Large Message 4

Thanks; I will wait to hear back from you.

-----Original Message-----

From: [Redacted]

Sent: Tuesday, July 12, 2005 3:50 PM

To: [Redacted]

Subject: RE: APIS Manifest Transmissions - Large Message 4

the error was corrected, but there is an error in the edifact and the transmission errored off. I have to research the error and get back to you.

[Redacted]

Department of Homeland Security
 Customs and Border Protection
 Enforcement Systems Branch

External Email: [Redacted]

	<p>[Redacted]</p>	
--	-------------------	--

Border Crossing.txt
07/12/2005 02:27 PM

To: "[REDACTED]"
cc: "[REDACTED]"
Subject: RE: APIS Manifest Transmissions - Large Message 4

[REDACTED],
Let's try that again... Same train/date sent around 2:20pm, ET. Thanks.
[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Tuesday, July 12, 2005 1:28 PM
To: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message 4

none of the messages processed today. they were missing the UNA segment.
here is an example of one received:

QU DCAUSCR. IADATXH 121737A: +. ? #
B+UNOA: 4+APIS_AMT: 2V+USCSAPIS: ZZ+050712: 0937+0
93721++APIS#-G+PAXLST+APIS_AMT: 2V+USCSAPIS: ZZ+050712: 0937+00000001+UN+D: 02B#

H+
093721+PAXLST: D: 02B: UN: IATA++001: F#M+745+++# D+MS+++CENTRALIZED? NATIONAL?
OPERA
TIONS? CENTER# M+[REDACTED]: TE+[REDACTED]
[REDACTED]: FX#T+20+2V68#C+125+NYP#M+232: 0507
071940: 201#C+87+MTR#M+189: 0507070950: 201# NAD+FL+++ZOSMAN: OFER
MR++++#DTM+329:
530308#NAT+2+US#RFF+AVF: 06A9C3#NAD+FL+++[REDACTED]++++#DTM+329: 430907#NAT+

Border Crossing.txt

2+C

A#RFF+AVF: 0383C1#T+42: 105#T+00423+093721#E+1+00000001#Z+1+093721#

All had the same error.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

[REDACTED]
07/12/2005 12:44 PM

>-----

|
|
| To: [REDACTED]
|
| cc: [REDACTED]
| [REDACTED]
| [REDACTED]
| Subject: APIS Manifest Transmissions - Large Message 4

>-----

[REDACTED],
I think we have the passenger data packaged correctly and the trailer counts resolved.

I sent another large manifest (attached) to APIS around 12:40pm, ET. Will you please check that it was received and processed correctly?

Thanks in advance!

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 08, 2005 3:08 PM
To: [REDACTED]
Subject: Re: FW: APIS Manifest Transmissions - Large Message 3

Yes, the data pertaining to a single passenger has to stay in together

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

[REDACTED]
07/08/2005 11:37 AM

>-----

|
| To: "[REDACTED]"
| [REDACTED]
| CC: "[REDACTED]"
| [REDACTED]
| [REDACTED]
| Subject: FW: APIS Manifest Transmissions - Large Message 3
|

>-----

[REDACTED]

Below is the outbound message we sent to SITA. It appears to contain the
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Border Crossing.txt

NAD segment in question. The rest of the data (i.e., DTM, NAT and RFF) for the same passenger would have been sent in the next message.

Is APIS looking for all of the data pertaining to a single passenger to be grouped as one unit, in its entirety (i.e., NAD, DTM, NAT and RFF) and in the same message?

[Redacted]

> -----Original Message-----
> From: [Redacted]
> Sent: Friday, July 08, 2005 10:46 AM
> To: [Redacted]
> Cc: [Redacted]
> Subject: RE: APIS Manifest Transmissions - Large

Message 3

> Here's the bottom of the first block - that's where the name is.

> Start of next block will be whatever is the next item:

> 70EE00 E00 C64EC1E5 C67AF0C5 F6F5F1F6 7B0D0AD5
F. AVF: 0E6516#.. N
> 70EE10 E10 C1C44EC6 D34E4E4E D3C9D4C1 40C2C1D9 AD. FL... [Redacted]
BAR
> 70EE20 E20 C2D6E2C1 7AE3C8D6 D4C1E24E 4E4E4E4E
[Redacted]: [Redacted]
> 70EE30 E30 7B0D0AC4 E3D44EF3 F2F97AF9 F8F0F5F1
#.. DTM. 329: 98051
> 70EE40 E40 F47B0D0A D5C1E34E F24EC3C1 7B0D0AD9
4#.. NAT. 2. CA#.. R
> 70EE50 E50 C6C64EC1 E5C67AF0 C5F6F5F1 F67B0D0A
FF. AVF: 0E6516#..
> 70EE60 E60 D5C1C44E C6D34E4E [Redacted]
NAD. FL... [Redacted]
> 70EE70 E70 [Redacted] 4E4E4E7B ODOAC3D5
[Redacted] #.. CN
> 70EE80 E80 E34EF4F2 7AF0F7F4 7B0D0AE4 D5E34EFO
T. 42: 074#.. UNT. 0
> 70EE90 E90 F0F3F0F7 4EF0F7F4 F1F4F27B ODOAE4D5 0307. 074142
#.. UN
> 70EEA0 EA0 C54EF14E F0F0F0F0 F0F0F0F1 7B0D0AE4 E. 1. 00000001
#.. U
> 70EEB0 EB0 D5E94EF1 4EF0F7F4 F1F4F27B ODOA0000 NZ. 1. 074142
#..
>

> -----Original Message-----
> From: [Redacted]
> Sent: Friday, July 08, 2005 9:17 AM
> To: [Redacted]
> Cc: [Redacted]
> Subject: FW: APIS Manifest Transmissions - Large Message 3

> [Redacted],

> Look at the yellow hi-lited section on page 4 of the attachment.

> Looks like the manifest had the NAD segment in front of the DTM, but [Redacted] said it is missing. Did we drop it, or SITA?

Border Crossing.txt

> NAT+2+CA#
> RFF+AVF: 029C4D#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 910111#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 490621#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 831024#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 891125#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 530709#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++OH: [REDACTED] +++++#
> DTM+329: 740203#
> NAT+2+KR#
> RFF+AVF: 02DDBA#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 820713#
> NAT+2+US#
> RFF+AVF: 02F328#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 690112#
> NAT+2+US#
> RFF+AVF: 0E9FCE#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 790427#
> NAT+2+I N#
> RFF+AVF: 154FDE#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 670122#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 930315#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 580418#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 531121#
> NAT+2+US#
> RFF+AVF: 02FCD3#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 621014#
> NAT+2+I E#
> RFF+AVF: 159718#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 621221#
> NAT+2+CA#
> RFF+AVF: 0E6516#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#

Border Crossing.txt

> DTM+329: 590512#
 > NAT+2+AU#
 > RFF+AVF: 0334B3#
 > NAD+FL+++[REDACTED]: [REDACTED]+++++#
 > DTM+329: 960111#
 > NAT+2+AU#
 > RFF+AVF: 0334B3#
 > NAD+FL+++[REDACTED]: [REDACTED]+++++#
 > DTM+329: 881202#
 > NAT+2+AU#
 > RFF+AVF: 0334B3#
 > NAD+FL+++[REDACTED]: [REDACTED]+++++#
 > DTM+329: 600523#
 > NAT+2+AU#
 > RFF+AVF: 0334B3#
 > NAD+FL+++[REDACTED]: [REDACTED]+++++#
 > DTM+329: 900512#
 > NAT+2+AU#
 > RFF+AVF: 0334B3#
 > NAD+FL+++[REDACTED]: [REDACTED]+++++#
 > DTM+329: 921114#
 > NAT+2+AU#
 > RFF+AVF: 0334B3#
 > NAD+FL+++[REDACTED]: [REDACTED]+++++#
 > DTM+329: 830803#
 > NAT+2+US#
 > RFF+AVF: 0F6997#
 > NAD+FL+++[REDACTED]: [REDACTED]+++++#
 > DTM+329: 441206#
 > NAT+2+CA#
 > RFF+AVF: 02B108#
 > NAD+FL+++[REDACTED]: [REDACTED]+++++#
 > DTM+329: 900516#
 > NAT+2+CA#
 > RFF+AVF: 130EA3#
 > NAD+FL+++[REDACTED]: [REDACTED]+++++#
 > DTM+329: 010215#
 > NAT+2+PK#
 > RFF+AVF: 031CC6#
 > CNT+42: 074#
 > UNT+00307+063059#
 > UNE+1+00000001#
 > UNZ+1+063059#

[REDACTED]
 Department of Homeland Security
 Customs and Border Protection
 Enforcement Systems Branch

[REDACTED]
 External Email: [REDACTED]

07/07/2005 09:54
 AM

Border Crossing.txt

> |-----+----->

>

>

>-----

>-----|

> |

> | To: [REDACTED]

> [REDACTED]

> |

> | cc: [REDACTED]

> [REDACTED]

> |

> | Subject: APIS Manifest Transmissions - Large

Message 3

> |

>

>

>-----

>-----|

>

>

>

>

> [REDACTED],

> I sent another large manifest transmission (looks like it

would have

> been

> two separate ones to APIS) this morning with the corrected

date

> fields. A

> copy of the manifest is attached below. Again, please keep in

mind,

> the

> "seconds" in the timestamp will be slightly askew.

>

> For this transmission, will you please specifically review the

UNT,

> UNE and

> the

> content.

>

> I

into

> separate

>

messages to get it through SITA, the values in these segments

--

>

> particularly the UNT segment -- may not be correct.

>

> Thanks in advance.

>

>

> [REDACTED]

>

>

>

>

-----Original Message-----

From: [REDACTED]

Sent: Thursday, July 07, 2005 8:28 AM

Border Crossing.txt

To: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 2

Sorry for the late response. After reviewing your messages

sent on
> 7/6 we

found the following errors:

The date format in the DTM+232 and DTM+189 segments are wrong,

The date used in these segments was 0529061940 and 0529060950.
The correct format is 0506291940 and 0506290950.

Hope this makes sense, any questions please let me know.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

[REDACTED]
07/06/2005 11:21 AM

--

To: "[REDACTED]"

cc: [REDACTED]

Subject: RE: APIS Manifest Transmissions - Large

Message
> 2

--

Border Crossing.txt

> |
 > | To: [REDACTED]
 > [REDACTED]
 > |
 > | cc: [REDACTED]
 > [REDACTED]
 > [REDACTED]
 > [REDACTED]
 > [REDACTED]

> | Subject: APIS Manifest Transmissions - Large
 Message 2 |

> -----
 > --

> ----- |

> [REDACTED],
 > Per Paul's request, please find attached a new "Large"
 > Amtrak-to-API S
 > transmi ssi on.
 > Our issue before was that the headers and trailers were not
 > bei ng
 > sent wi th
 > each file sent through SITA.
 > Will you please validate the receipt of the attached message
 > and
 > advise if
 > it was either successful or contains errors? Please be aware
 > that
 > the
 > seconds value of the timestamps in the message(s) you receive
 > will
 > vary
 > slightly from the ones in the attachment. This may help you
 > in
 > locating
 > the
 > message in APIS.

> Thanks,
 > [REDACTED]

> -----Original Message-----
 > From: [REDACTED]
 > Sent: Thursday, June 30, 2005 8:14 AM
 > To: [REDACTED]
 > Cc: [REDACTED]

Border Crossing.txt

(See attached file: Train 68 07JUL05 Large Msg 4.doc)

(See attached file: Train 68 07JUL05 Large Msg 5.doc)

From: [REDACTED]
Sent: Tuesday, July 12, 2005 4:22 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 4

[REDACTED] told us previously that APIS would accept a 2-character country code. Is the 3-character country code a definite?

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 12, 2005 4:12 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 4

sorry i missed these errors earlier, but the country code has to be three characters in the NAT segment.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/12/2005 03:53 PM

>-----
>-----
|
| To: [REDACTED]
|
| cc: [REDACTED]
| [REDACTED]
|
| Subject: RE: APIS Manifest Transmissions - Large Message 4

Border Crossing.txt

>-----
-----|

Thanks; I will wait to hear back from you.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 12, 2005 3:50 PM
To: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 4

the error was corrected, but there is an error in the edifact and the transmission errored off. I have to research the error and get back to you.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

|----->
	[REDACTED]
	07/12/2005 02:27
	PM
----->	

>-----

-----|
| |
	To: "" [REDACTED]
	cc: [REDACTED]
	[REDACTED]
	[REDACTED]
	Subject: RE: APIS Manifest Transmissions - Large Message 4

>-----

-----|

[REDACTED],
Let's try that again... Same train/date sent around 2:20pm, ET. Thanks.
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Border Crossing.txt



-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 12, 2005 1:28 PM
To: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message 4

none of the messages processed today. they were missing the UNA segment.
here is an example of one received:

QU DCAUSCR. IADATXH 121737A: +. ? #
B+UNOA: 4+APIS_AMT: 2V+USCSAPIS: ZZ+050712: 0937+0
93721++APIS#-G+PAXLST+APIS_AMT: 2V+USCSAPIS: ZZ+050712: 0937+00000001+UN+D: 02B#

H+
093721+PAXLST: D: 02B: UN: IATA++001: F#M+745++# D+MS+++CENTRALIZED? NATIONAL?
OPERA
TIONS? CENTER# M+[REDACTED]: TE+[REDACTED]
[REDACTED]: FX#T+20+2V68#C+125+NYP#M+232: 0507
071940: 201#C+87+MTR#M+189: 0507070950: 201# NAD+FL+++ [REDACTED]: [REDACTED]
MR+++++DTM+329:
530308#NAT+2+US#RFF+AVF: 06A9C3#NAD+FL+++ [REDACTED]: [REDACTED]+++++DTM+329: 430907#NAT+

2+C
A#RFF+AVF: 0383C1#T+42: 105#T+00423+093721#E+1+00000001#Z+1+093721#

All had the same error.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/12/2005 12:44 PM

|
|
| To: "" [REDACTED]

Border Crossing.txt

cc: " [REDACTED] "

Subject: APIS Manifest Transmissions - Large Message 4

>-----
-----|

[REDACTED],

I think we have the passenger data packaged correctly and the trailer counts resolved.

I sent another large manifest (attached) to APIS around 12:40pm, ET. Will you please check that it was received and processed correctly?

Thanks in advance!

■-

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 08, 2005 3:08 PM
To: [REDACTED]
Subject: Re: FW: APIS Manifest Transmissions - Large Message 3

Yes, the data pertaining to a single passenger has to stay in together

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

----->
	[REDACTED]
	07/08/2005 11:37 AM
----->

>-----

Border Crossing.txt

```

-----|
|
|
|   To:   " [REDACTED] "
|
|   cc:   [REDACTED]
|
|
|
|   Subject:  FW: APIS Manifest Transmissions - Large Message 3
|
|
----->

```

[REDACTED],

Below is the outbound message we sent to SITA. It appears to contain the NAD segment in question. The rest of the data (i.e., DTM, NAT and RFF) for the same passenger would have been sent in the next message.

Is APIS looking for all of the data pertaining to a single passenger to be grouped as one unit, in its entirety (i.e., NAD, DTM, NAT and RFF) and in the same message?

[REDACTED]

```

> -----Original Message-----
> From: [REDACTED]
> Sent: Friday, July 08, 2005 10:46 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: RE: APIS Manifest Transmissions - Large
Message 3
>
> Here's the bottom of the first block - that's where the name
is.
> Start of next block will be whatever is the next item:
>
> 70EE00 E00 C64EC1E5 C67AF0C5 F6F5F1F6 7B0D0AD5
F. AVF: 0E6516#...N
> 70EE10 E10 C1C44EC6 D34E4E4E D3C9D4C1 40C2C1D9 AD. FL... [REDACTED]
[REDACTED]
> 70EE20 E20 C2D6E2C1 7AE3C8D6 D4C1E24E 4E4E4E4E
[REDACTED]: [REDACTED]...
> 70EE30 E30 7B0D0AC4 E3D44EF3 F2F97AF9 F8F0F5F1
#...DTM. 329: 98051
> 70EE40 E40 F47B0D0A D5C1E34E F24EC3C1 7B0D0AD9
4#...NAT. 2. CA#...R
> 70EE50 E50 C6C64EC1 E5C67AF0 C5F6F5F1 F67B0D0A
FF. AVF: 0E6516#...
> 70EE60 E60 D5C1C44E C6D34E4E [REDACTED]
NAD. FL... [REDACTED]

```

Border Crossing.txt

> 70EE70 E70 [REDACTED] 4E4E4E7B ODOAC3D5
 > [REDACTED].....#..CN
 > 70EE80 E80 E34EF4F2 7AF0F7F4 7B0D0AE4 D5E34EF0
 T. 42: 074#..UNT. 0
 > 70EE90 E90 F0F3F0F7 4EF0F7F4 F1F4F27B ODOAE4D5 0307.074142
 #..UN
 > 70EEA0 EA0 C54EF14E F0F0F0F0 F0F0F0F1 7B0D0AE4 E. 1. 00000001
 #..U
 > 70EEB0 EB0 D5E94EF1 4EF0F7F4 F1F4F27B ODOA0000 NZ. 1. 074142
 #....
 >

-----Original Message-----

> From: [REDACTED]
 > Sent: Friday, July 08, 2005 9:17 AM
 > To: [REDACTED]
 > Cc: [REDACTED]
 > Subject: FW: APIS Manifest Transmissions - Large Message 3
 >

> [REDACTED],

> Look at the yellow highlighted section on page 4 of the
 attachment.
 > Looks like the manifest had the NAD segment in front of the DTM, but
 [REDACTED]
 > said it is missing. Did we drop it, or SITA?
 >

> [REDACTED]-

-----Original Message-----

> From: [REDACTED]
 > Sent: Friday, July 08, 2005 8:01 AM
 > To: [REDACTED]
 > Subject: Re: APIS Manifest Transmissions - Large Message 3
 >

> Here is the most resent manifest sent. It did not process.
 See my
 > inserted text for error.

> Any questions please give me a call

> UNA: +. ? #
 > UNB+UNOA: 4+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+063059++APIS#

> UNG+PAXLST+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+00000001+UN+D: 02B#
 > UNH+063059+PAXLST: D: 02B: UN: IATA++001: F#
 > BGM+745++#
 > NAD+MS+++CENTRALIZED? NATIONAL? OPERATIONS? CENTER#
 > COM+[REDACTED]: TE+[REDACTED]: FX#
 > TDT+20+2V69#
 > LOC+125+MTR#
 > DTM+232: 0507061830: 201#
 > LOC+87+NYP#
 > DTM+189: 0507060815: 201#
 >

> ***** The highlighted area describes a passenger, but there
 was
 > no NAD
 > segment preceding

Border Crossing.txt
the DTM *****

>
> DTM+329: 830730#
> NAT+2+CA#
> RFF+AVF: 0349A9#
> NAD+FL+++ [REDACTED] +++++#
> DTM+329: 520921#
> NAT+2+US#
> RFF+AVF: 034A4A#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 820730#
> NAT+2+AU#
> RFF+AVF: 02F223#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 500119#
> NAT+2+US#
> RFF+AVF: 121C9D#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 490512#
> NAT+2+US#
> RFF+AVF: 034BA1#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 780630#
> NAT+2+US#
> RFF+AVF: 02F328#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 860327#
> NAT+2+CA#
> RFF+AVF: 029C4D#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 910111#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 490621#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 831024#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 891125#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 530709#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 740203#
> NAT+2+KR#
> RFF+AVF: 02DDBA#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 820713#
> NAT+2+US#
> RFF+AVF: 02F328#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 690112#
> NAT+2+US#
> RFF+AVF: 0E9FCE#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 790427#
> NAT+2+I N#

Border Crossing.txt

> RFF+AVF: 154FDE#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 670122#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 930315#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 580418#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 531121#
> NAT+2+US#
> RFF+AVF: 02FCD3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 621014#
> NAT+2+IE#
> RFF+AVF: 159718#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 621221#
> NAT+2+CA#
> RFF+AVF: 0E6516#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 590512#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 960111#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 881202#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 600523#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 900512#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 921114#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 830803#
> NAT+2+US#
> RFF+AVF: 0F6997#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 441206#
> NAT+2+CA#
> RFF+AVF: 02B108#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 900516#
> NAT+2+CA#
> RFF+AVF: 130EA3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 010215#

Border Crossing.txt

>
>-----
> --
>
>-----
> |
> | To: [REDACTED]
> | [REDACTED]
> | |
> | | cc: [REDACTED]
> | [REDACTED]
> | |
> | | Subject: RE: APIS Mani fest Transmissions - Large
Message
> 2
> |
>
>-----

> --
>
>-----
> |
> |
> | [REDACTED],
> | My apologies for misleading you; what you found is most likely
> correct.
> |
> | Our "large" message was in fact sent as three separate
messages via
> | SITÄ.
> | I
> | thought these separate messages would be "re-assembled" in
APIS and
> | appear
> | as one "large" message or a complete mani fest.
> |
> | Was the syntax -- particularly the headers/trailers -- of the
> | message(s)
> | correct for it to be processed in APIS?
> |
> | [REDACTED]

>-----Original Message-----
> From: [REDACTED]
> Sent: Wednesday, July [REDACTED]
> Subject: Re: APIS Mani fest Transmissions - Large Message 2

> I found three transmissions from Amtrak, but did not see the
large
> transmission you had attached.
>
> [REDACTED]

Border Crossing.txt
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

[REDACTED]	[REDACTED]
	07/06/2005 09:38 AM

--

To: [REDACTED]

cc: [REDACTED]

Subject: APIS Manifest Transmissions - Large

Message 2

--

[REDACTED],

Per [REDACTED]'s request, please find attached a new "Large" Amtrak-to-API S transmission.

Our issue before was that the headers and trailers were not being sent with each file sent through SITA.

Will you please validate the receipt of the attached message

Border Crossing.txt

and
 > advise if
 > it was either successful or contains errors? Please be aware
 that
 > the
 > seconds value of the timestamps in the message(s) you receive
 will
 > vary
 > slightly from the ones in the attachment. This may help you
 in
 > locating
 > the
 > message in APIS.

Thanks,

[REDACTED]

-----Original Message-----

> From: [REDACTED]
 > Sent: Thursday, June 30, 2005 8:14 AM
 > To: [REDACTED]
 > Cc: [REDACTED]
 > Subject: Re: APIS Manifest Transmissions - Large Message

[REDACTED],

I review the large message. Here is the problem.

You will need to replicate the header UNA through the DTM

segments
 > and the
 > trailer UNT, UNE and UNZ when attempting to send a file larger
 then
 > 3200
 > bytes. Below is an example of what we
 > receive when SITA breaks up the message:

> QU DCAUSCR. IADATXH
 > 282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++ [REDACTED]

> MS: [REDACTED]++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++ [REDACTED]: [REDACTED]
 > [REDACTED]++

> +++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+
 > 32

9: 9

> 70213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+329: 981128#NAT
 > +2

+US

Border Crossing.txt

>
>
> #RFF+AVF: OB8861#NAD+FL+++ : +++++#DTM+329: 020813#NAT+2+US#RFF+AVF:
> OB

> 886
> 1#CNT+42: 099#UNT+00405+125839#UNE+1+00000001#UNZ+1+125839#

> [Redacted]
> Department of Homeland Security
> Customs and Border Protection
> Enforcement Systems Branch
> Ph. [Redacted]
> Fax. [Redacted]
> External Email: [Redacted]

> (See attached file: Train 68 29JUN05 Large Msg 2.doc)

> (See attached file: Train 68 29JUN05 Large Msg 3.doc) << File:

Train
> 68 29JUN05 Large Msg 3.doc >>

(See attached file: Train 68 07JUL05 Large Msg 4.doc)

(See attached file: Train 68 07JUL05 Large Msg 5.doc)

From: [Redacted]
Sent: Tuesday, July 12, 2005 3:53 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: APIS Manifest Transmissions - Large Message 4

Thanks; I will wait to hear back from you.

-----Original Message-----

From: [Redacted]
Sent: Tuesday, July 12, 2005 3:50 PM
To: [Redacted]
Subject: RE: APIS Manifest Transmissions - Large Message 4

the error was corrected, but there is an error in the edifact and the transmission errored off. I have to research the error and get back to you.

[Redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[Redacted]
External Email: [Redacted]

Border Crossing.txt

07/12/2005 02:27 PM

>-----
 |
 | To: [REDACTED]
 | cc: [REDACTED]
 | [REDACTED]
 | [REDACTED]
 | Subject: RE: APIS Manifest Transmissions - Large Message 4
 >-----

[REDACTED],
Let's try that again... Same train/date sent around 2:20pm, ET. Thanks.

[REDACTED]-

-----Original Message-----
 From: [REDACTED]
 Sent: Tuesday, July 12, 2005 1:28 PM
 To: [REDACTED]
 Subject: Re: APIS Manifest Transmissions - Large Message 4

none of the messages processed today. they were missing the UNA segment. here is an example of one received:

QU DCAUSCR.IADATXH 121737A:+.? #
 B+UNOA: 4+APIS_AMT: 2V+USCSAPIS: ZZ+050712: 0937+0
 93721++APIS#-G+PAXLST+APIS_AMT: 2V+USCSAPIS: ZZ+050712: 0937+00000001+UN+D: 02B#
 H+
 093721+PAXLST: D: 02B: UN: IATA++001: F#M+745+++ D+MS+++CENTRALIZED? NATIONAL?
 OPERA
 TIONS? CENTER# [REDACTED]: TE+[REDACTED]
 [REDACTED]: FX#T+20+2V68#C+125+NYP#M+232: 0507
 071940: 201#C+87+MTR#M+189: 0507070950: 201# NAD+FL+++ [REDACTED]: [REDACTED]
 MR++++#DTM+329:
 530308#NAT+2+US#RFF+AVF: 06A9C3#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+329: 430907#NAT+
 2+C
 A#RFF+AVF: 0383C1#T+42: 105#T+00423+093721#E+1+00000001#Z+1+093721#

All had the same error.

Border Crossing.txt

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

[REDACTED]
07/12/2005 12:44 PM

>-----

|
|
| To: "" [REDACTED]
|
| cc: [REDACTED]
| [REDACTED]
| [REDACTED]
| Subject: APIS Manifest Transmissions - Large Message 4

>-----

[REDACTED],

I think we have the passenger data packaged correctly and the trailer counts resolved.

I sent another large manifest (attached) to APIS around 12:40pm, ET. Will you please check that it was received and processed correctly?

Thanks in advance!

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 08, 2005 3:08 PM
To: [REDACTED]
Subject: Re: FW: APIS Manifest Transmissions - Large Message 3

Border Crossing.txt

Yes, the data pertaining to a single passenger has to stay in together

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

----->
[REDACTED]
07/08/2005 11:37 AM
----->

>-----

-----|
|
| To: "[REDACTED]"
| [REDACTED]
| CC: [REDACTED],
| [REDACTED]
| [REDACTED]
| Subject: FW: APIS Manifest Transmissions - Large Message 3
|
>-----

-----|

[REDACTED],

Below is the outbound message we sent to SITA. It appears to contain the NAD segment in question. The rest of the data (i.e., DTM, NAT and RFF) for the same passenger would have been sent in the next message.

Is APIS looking for all of the data pertaining to a single passenger to be grouped as one unit, in its entirety (i.e., NAD, DTM, NAT and RFF) and in the same message?

[REDACTED]

> -----Original Message-----
> From: [REDACTED]
> Sent: Friday, July 08, 2005 10:46 AM
Page 468

Border Crossing.txt

> To: [REDACTED]
> Cc: [REDACTED]
> Subject: RE: APIS Manifest Transmissions - Large

Message 3

> Here's the bottom of the first block - that's where the name
> is.
> Start of next block will be whatever is the next item:

> 70EE00 E00 C64EC1E5 C67AF0C5 F6F5F1F6 7B0D0AD5
F. AVF: OE6516#...N
> 70EE10 E10 C1C44EC6 D34E4E4E D3C9D4C1 40C2C1D9 AD. FL...LIMA
BAR
> 70EE20 E20 C2D6E2C1 7AE3C8D6 D4C1E24E 4E4E4E4E
[REDACTED]: [REDACTED]...
> 70EE30 E30 7B0D0AC4 E3D44EF3 F2F97AF9 F8F0F5F1
#...DTM. 329: 98051
> 70EE40 E40 F47B0D0A D5C1E34E F24EC3C1 7B0D0AD9
4#...NAT. 2. CA#...R
> 70EE50 E50 C6C64EC1 E5C67AF0 C5F6F5F1 F67B0D0A
FF. AVF: OE6516#...
> 70EE60 E60 D5C1C44E C6D34E4E [REDACTED]
NAD. FL. [REDACTED]
> 70EE70 E70 [REDACTED] 4E4E4E7B ODOAC3D5
[REDACTED]...#...CN
> 70EE80 E80 E34EF4F2 7AF0F7F4 7B0D0AE4 D5E34EF0
T. 42: 074#...UNT. 0
> 70EE90 E90 F0F3F0F7 4EF0F7F4 F1F4F27B ODOAE4D5 0307. 074142
#...UN
> 70EEA0 EA0 C54EF14E F0F0F0F0 F0F0F0F1 7B0D0AE4 E. 1. 00000001
#...U
> 70EEB0 EB0 D5E94EF1 4EF0F7F4 F1F4F27B ODOA0000 NZ. 1. 074142
#....

> -----Original Message-----

> From: [REDACTED]
> Sent: Friday, July 08, 2005 9:17 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: FW: APIS Manifest Transmissions - Large Message 3

> [REDACTED],

> Look at the yellow hi-lited section on page 4 of the
attachment.
> Looks like the manifest had the NAD segment in front of the DTM, but
Frank
> said it is missing. Did we drop it, or SITA?

> [REDACTED]-

> -----Original Message-----

> From: [REDACTED]
> Sent: Friday, July 08, 2005 8:01 AM
> To: [REDACTED]
> Subject: Re: APIS Manifest Transmissions - Large Message 3

> Here is the most resent manifest sent. It did not process.

Border Crossing.txt

See my

> inserted text for error.

> Any questions please give me a call

> UNA: +. ? #

> UNB+UNOA: 4+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+063059++APIS#

> UNG+PAXLST+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+00000001+UN+D: 02B#

> UNH+063059+PAXLST: D: 02B: UN: IATA++001: F#

> BGM+745++#

> NAD+MS+++CENTRALIZED? NATIONAL? OPERATIONS? CENTER#

> COM+ : TE+ : FX#

> TDT+20+2V69#

> LOC+125+MTR#

> DTM+232: 0507061830: 201#

> LOC+87+NYP#

> DTM+189: 0507060815: 201#

> ***** The highlighted area describes a passenger, but there

was

> no NAD

> segment preceding

the DTM *****

> DTM+329: 830730#

> NAT+2+CA#

> RFF+AVF: 0349A9#

> NAD+FL+++ : +++++#

> DTM+329: 520921#

> NAT+2+US#

> RFF+AVF: 034A4A#

> NAD+FL+++ : +++++#

> DTM+329: 820730#

> NAT+2+AU#

> RFF+AVF: 02F223#

> NAD+FL+++ : +++++#

> DTM+329: 500119#

> NAT+2+US#

> RFF+AVF: 121C9D#

> NAD+FL+++ : +++++#

> DTM+329: 490512#

> NAT+2+US#

> RFF+AVF: 034BA1#

> NAD+FL+++ : +++++#

> DTM+329: 780630#

> NAT+2+US#

> RFF+AVF: 02F328#

> NAD+FL+++ : +++++#

> DTM+329: 860327#

> NAT+2+CA#

> RFF+AVF: 029C4D#

> NAD+FL+++ : +++++#

> DTM+329: 910111#

> NAT+2+CA#

> RFF+AVF: 074A9C#

> NAD+FL+++ : +++++#

> DTM+329: 490621#

> NAT+2+CA#

> RFF+AVF: 074A9C#

> NAD+FL+++ : +++++#

> DTM+329: 831024#

> NAT+2+CA#

> RFF+AVF: 074A9C#

Border Crossing.txt

> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 891125#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 530709#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 740203#
> NAT+2+KR#
> RFF+AVF: 02DDBA#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 820713#
> NAT+2+US#
> RFF+AVF: 02F328#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 690112#
> NAT+2+US#
> RFF+AVF: 0E9FCE#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 790427#
> NAT+2+IN#
> RFF+AVF: 154FDE#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 670122#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 930315#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 580418#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 531121#
> NAT+2+US#
> RFF+AVF: 02FCD3#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 621014#
> NAT+2+IE#
> RFF+AVF: 159718#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 621221#
> NAT+2+CA#
> RFF+AVF: 0E6516#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 590512#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 960111#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 881202#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++[REDACTED]:[REDACTED]+++++#
> DTM+329: 600523#
> NAT+2+AU#

Border Crossing.txt

Subject: APIS Manifest Transmissions - Large

> Message 3

> |

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[REDACTED],

I sent another large manifest transmission (looks like it would have been two separate ones to APIS) this morning with the corrected date fields. A copy of the manifest is attached below. Again, please keep in mind, the "seconds" in the timestamp will be slightly askew. For this transmission, will you please specifically review the UNT, UNE and UNZ segments? Not only for syntax, but more for accuracy of the content. I am concerned that because we are having to split the manifest into separate messages to get it through SITA, the values in these segments particularly the UNT segment -- may not be correct.

Thanks in advance.

■-

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 07, 2005 8:28 AM
To: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 2

Sorry for the late response. After reviewing your messages sent on 7/6 we found the following errors:
The date format in the DTM+232 and DTM+189 segments are wrong, The date used in these segments was 0529061940 and 0529060950. The correct format is 0506291940 and 0506290950.

Border Crossing.txt

Hope this makes sense, any questions please let me know.

Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email:

07/06/2005 11:21 AM

--

To:

cc:

Subject: RE: APIS Manifest Transmissions - Large

Message

> 2

--

My apologies for misleading you; what you found is most likely correct.

Our "Large" message was in fact sent as three separate messages via SITA.

I thought these separate messages would be "re-assembled" in

Border Crossing.txt

>
>
>-----

> --
>
>
> ----- |

> [REDACTED],
> Per [REDACTED] request, please find attached a new "Large"
> Amtrak-to-API S
> transmi ssi on.
>
> Our issue before was that the headers and trailers were not
bei ng
> sent wi th
> each file sent through SITA.
>
> Will you please validate the receipt of the attached message
and
> advise if
> it was either successful or contains errors? Please be aware
tha t
> the
> seconds value of the timestamps in the message(s) you receive
wi ll
> vary
> slightly from the ones in the attachment. This may help you
in
> locating
> the
> message in API S.

> Thanks,
> [REDACTED]

>
>
> -----Original Message-----
> From: [REDACTED]
> Sent: Thursday, June 30, 2005 8:14 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: Re: API S Mani fest Transmi ssi ons - Large Message

> [REDACTED],
>
> I review the Large message. Here is the problem.
>
> You will need to replicate the header UNA through the DTM
segments
> and the
> trailer UNT, UNE and UNZ when attempting to send a file larger
then
> 3200
> bytes. Below is an example of what we

Border Crossing.txt

receive when SITA breaks up the message:

>
>
>
> QU DCAUSCR.IADATXH
> 282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++
>
> :++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++ :
> ++
>
>
> +++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++ :++++#DTM+
> 32
>
>
>
> 9: 9
>
>
> 70213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++ :++++#DTM+329: 981128#NAT
> +2
>
>
> +US
>
>
> #RFF+AVF: 0B8861#NAD+FL+++ :++++#DTM+329: 020813#NAT+2+US#RFF+AVF:
> OB
>
>
>
> 886
> 1#CNT+42: 099#UNT+00405+125839#UNE+1+00000001#UNZ+1+125839#
>
>
>
> Department of Homeland Security
> Customs and Border Protection
> Enforcement Systems Branch
> Ph.
> Fax.
> External Email:
>
> (See attached file: Train 68 29JUN05 Large Msg 2. doc)
>
> (See attached file: Train 68 29JUN05 Large Msg 3. doc) << File:
Train
> 68 29JUN05 Large Msg 3. doc >>

(See attached file: Train 68 07JUL05 Large Msg 4. doc)

(See attached file: Train 68 07JUL05 Large Msg 5. doc)

From:
Sent: Tuesday, July 12, 2005 2:27 PM
To:
Cc:
Subject: RE: APIS Manifest Transmissions - Large Message 4
Attachments: Train 68 07JUL05 Large Msg 5. doc

,
Let's try that again... Same train/date sent around 2:20pm, ET. Thanks.
Page 477

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 12, 2005 1:28 PM
To: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message 4

none of the messages processed today. they were missing the UNA segment.
here is an example of one received:

QU DCAUSCR. IADATXH 121737A: +. ? #
B+UNOA: 4+APIS_AMT: 2V+USCSAPIS: ZZ+050712: 0937+0
93721++APIS#-G+PAXLST+APIS_AMT: 2V+USCSAPIS: ZZ+050712: 0937+00000001+UN+D: 02B#
H+
093721+PAXLST: D: 02B: UN: IATA++001: F#M+745+++ D+MS+++CENTRALIZED? NATIONAL?
OPERA
TIONS? CENTER# M+ [REDACTED] : [REDACTED]
[REDACTED]: FX#T+20+2V68#C+125+NYP#M+232: 0507
071940: 201#C+87+MTR#M+189: 0507070950: 201# NAD+FL+++ [REDACTED] : [REDACTED]
MR+++++#DTM+329:
530308#NAT+2+US#RFF+AVF: 06A9C3#NAD+FL+++ [REDACTED] : [REDACTED]+++++#DTM+329: 430907#NAT+2+C
A#RFF+AVF: 0383C1#T+42: 105#T+00423+093721#E+1+00000001#Z+1+093721#

All had the same error.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

[REDACTED]
07/12/2005 12:44 PM

>-----

To: [REDACTED]
cc: [REDACTED]
[REDACTED]
Subject: APIS Manifest Transmissions - Large Message 4

Border Crossing.txt

Subject: FW: APIS Manifest Transmissions - Large Message 3

>-----
-----|

██████,

Below is the outbound message we sent to SITA. It appears to contain the NAD segment in question. The rest of the data (i.e., DTM, NAT and RFF) for the same passenger would have been sent in the next message.

Is APIS looking for all of the data pertaining to a single passenger to be grouped as one unit, in its entirety (i.e., NAD, DTM, NAT and RFF) and in the same message?

██████

> -----Original Message-----
> From: ██████████
> Sent: Friday, July 08, 2005 10:46 AM
> To: ██████████
> Cc: ██████████
> Subject: RE: APIS Manifest Transmissions - Large
Message 3

> Here's the bottom of the first block - that's where the name
> is.
> Start of next block will be whatever is the next item:

> 70EE00 E00 C64EC1E5 C67AF0C5 F6F5F1F6 7B0D0AD5
F. AVF: 0E6516#..N
> 70EE10 E10 C1C44EC6 D34E4E4E D3C9D4C1 40C2C1D9 AD. FL...LIMA
BAR
> 70EE20 E20 C2D6E2C1 7AE3C8D6 D4C1E24E 4E4E4E4E
██████: ████████.
> 70EE30 E30 7B0D0AC4 E3D44EF3 F2F97AF9 F8F0F5F1
#..DTM. 329: 98051
> 70EE40 E40 F47B0D0A D5C1E34E F24EC3C1 7B0D0AD9
4#..NAT. 2. CA#..R
> 70EE50 E50 C6C64EC1 E5C67AF0 C5F6F5F1 F67B0D0A
FF. AVF: 0E6516#..
> 70EE60 E60 D5C1C44E C6D34E4E ██████████ ██████████
NAD. ██████████
> 70EE70 E70 ██████████ 4E4E4E7B 0D0AC3D5
: ██████████.#..CN
> 70EE80 E80 E34EF4F2 7AF0F7F4 7B0D0AE4 D5E34EF0
T. 42: 074#..UNT. 0
> 70EE90 E90 F0F3F0F7 4EF0F7F4 F1F4F27B 0D0AE4D5 0307. 074142
#..UN
> 70EEA0 EA0 C54EF14E F0F0F0F0 F0F0F0F1 7B0D0AE4 E. 1. 00000001
#..U
> 70EEB0 EB0 D5E94EF1 4EF0F7F4 F1F4F27B 0D0A0000 NZ. 1. 074142
#..
>
>

> -----Original Message-----
> From: ██████████

Border Crossing.txt

Sent: Friday, July 08, 2005 9:17 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: APIS Manifest Transmissions - Large Message 3

[REDACTED],

> Look at the yellow highlighted section on page 4 of the
attachment.
> Looks like the manifest had the NAD segment in front of the DTM, but
[REDACTED] said it is missing. Did we drop it, or SITA?

N-

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 08, 2005 8:01 AM
To: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message 3

> Here is the most resent manifest sent. It did not process.
See my inserted text for error.

Any questions please give me a call

UNA: +. ? #
UNB+UNOA: 4+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+063059++APIS#

UNG+PAXLST+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+00000001+UN+D: 02B#
> UNH+063059+PAXLST: D: 02B: UN: IATA++001: F#
> BGM+745++#
> NAD+MS+++CENTRALIZED? NATIONAL? OPERATIONS? CENTER#
> COM+[REDACTED]: TE+[REDACTED]: FX#
> TDT+20+2V69#
> LOC+125+MTR#
> DTM+232: 0507061830: 201#
> LOC+87+NYP#
> DTM+189: 0507060815: 201#

***** The highlighted area describes a passenger, but there

was no NAD

segment preceding the DTM *****

DTM+329: 830730#
NAT+2+CA#
RFF+AVF: 0349A9#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 520921#
> NAT+2+US#
> RFF+AVF: 034A4A#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 820730#
> NAT+2+AU#
> RFF+AVF: 02F223#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#

Border Crossing.txt

> DTM+329: 500119#
> NAT+2+US#
> RFF+AVF: 121C9D#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 490512#
> NAT+2+US#
> RFF+AVF: 034BA1#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 780630#
> NAT+2+US#
> RFF+AVF: 02F328#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 860327#
> NAT+2+CA#
> RFF+AVF: 029C4D#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 910111#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 490621#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 831024#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 891125#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 530709#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 740203#
> NAT+2+KR#
> RFF+AVF: 02DDBA#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 820713#
> NAT+2+US#
> RFF+AVF: 02F328#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 690112#
> NAT+2+US#
> RFF+AVF: 0E9FCE#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 790427#
> NAT+2+IN#
> RFF+AVF: 154FDE#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 670122#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 930315#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++[REDACTED]: [REDACTED]+++++#
> DTM+329: 580418#
> NAT+2+CA#
> RFF+AVF: 05DBD7#

Border Crossing.txt

> NAD+FL+++PRICE: [REDACTED]+++++#
> DTM+329: 531121#
> NAT+2+US#
> RFF+AVF: 02FCD3#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 621014#
> NAT+2+IE#
> RFF+AVF: 159718#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 621221#
> NAT+2+CA#
> RFF+AVF: 0E6516#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 590512#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 960111#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 881202#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 600523#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 900512#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 921114#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 830803#
> NAT+2+US#
> RFF+AVF: 0F6997#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 441206#
> NAT+2+CA#
> RFF+AVF: 02B108#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 900516#
> NAT+2+CA#
> RFF+AVF: 130EA3#
> NAD+FL+++ [REDACTED]: [REDACTED]+++++#
> DTM+329: 010215#
> NAT+2+PK#
> RFF+AVF: 031CC6#
> CNT+42: 074#
> UNT+00307+063059#
> UNE+1+0000001#
> UNZ+1+063059#

[REDACTED]
> Department of Homeland Security
> Customs and Border Protection
> Enforcement Systems Branch

Border Crossing.txt

External Email: [REDACTED]

[REDACTED]
07/07/2005 09:54 AM

To: [REDACTED]

cc: [REDACTED]

Subject: APIS Manifest Transmissions - Large

Message 3

[REDACTED],

would have
> been
> date
> fields. A
> mind,
> the
>
> UNT,
> UNE and
> the
> content.
>
> into
> separate
>
--

I sent another large manifest transmission (looks like it
two separate ones to APIS) this morning with the corrected
copy of the manifest is attached below. Again, please keep in
"seconds" in the timestamp will be slightly askew.
For this transmission, will you please specifically review the
UNZ segments? Not only for syntax, but more for accuracy of
I
am concerned that because we are having to split the manifest
messages to get it through SITA, the values in these segments

Border Crossing.txt
particularly the UNT segment -- may not be correct.
Thanks in advance.

█-

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 07, 2005 8:28 AM
To: [REDACTED]
Subject: RE: APTS Manifest Transmissions - Large Message 2

Sorry for the late response. After reviewing your messages

sent on
> 7/6 we

found the following errors:

The date format in the DTM+232 and DTM+189 segments are wrong,
The date used in these segments was 0529061940 and 0529060950.
The correct format is 0506291940 and 0506290950.

Hope this makes sense, any questions please let me know.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/06/2005 11:21 AM

--

To: [REDACTED]

cc: [REDACTED]

Border Crossing.txt

Subject: RE: APIS Manifest Transmissions - Large

Message
> 2

> --

> [REDACTED],

> My apologies for misleading you; what you found is most likely
> correct.

> Our "Large" message was in fact sent as three separate
messages via
> SITA.

> I thought these separate messages would be "re-assembled" in
API S and
> appear
> as one "Large" message or a complete manifest.

> Was the syntax -- particularly the headers/trailers -- of the
> message(s)
> correct for it to be processed in APIS?

> [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, July 06, 2005 10:15 AM
To: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message 2

> I found three transmissions from Amtrak, but did not see the
Large
> transmission you had attached.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
> External Email: [REDACTED]

[REDACTED]

Border Crossing.txt
> Customs and Border Protection
> Enforcement Systems Branch
> Ph. [REDACTED]
> Fax. [REDACTED]
> External Email: [REDACTED]
>
> (See attached file: Train 68 29JUN05 Large Msg 2.doc)
>
> (See attached file: Train 68 29JUN05 Large Msg 3.doc) << File:
Train
> 68 29JUN05 Large Msg 3.doc >>

(See attached file: Train 68 07JUL05 Large Msg 4.doc)

From: [REDACTED]
Sent: Tuesday, July 12, 2005 12:45 PM
To: [REDACTED]
Subject: RE: APIS

Had to make some adjustments in TOG8. Marked them with *ND. Seems to work. Sent another msg to APIS. Waiting for response.

Hope your flight was good!

■-

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 11, 2005 11:40 PM
To: [REDACTED]
Subject: APIS

Try loading V3MMAPIS from grss.old.v3mm

I think it will work, but I didn't want to blow away the APIS version.

It's on V3mm.tpf.realtime if you want to play

■

From: [REDACTED]
Sent: Tuesday, July 12, 2005 12:44 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS Manifest Transmissions - Large Message 4
Attachments: Train 68 07JUL05 Large Msg 4.doc

Border Crossing.txt

[REDACTED]

I think we have the passenger data packaged correctly and the trailer counts resolved.

I sent another large manifest (attached) to APIS around 12:40pm, ET. Will you please check that it was received and processed correctly?

Thanks in advance!

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 08, 2005 3:08 PM
To: [REDACTED]
Subject: Re: FW: APIS Manifest Transmissions - Large Message 3

Yes, the data pertaining to a single passenger has to stay in together

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/08/2005 11:37 AM

>-----
>-----
|
| To: "[REDACTED]"
|
| cc: [REDACTED]
|
| Subject: FW: APIS Manifest Transmissions - Large Message 3
>-----
>-----

Border Crossing.txt

[REDACTED],

Below is the outbound message we sent to SITA. It appears to contain the NAD segment in question. The rest of the data (i.e., DTM, NAT and RFF) for the same passenger would have been sent in the next message.

Is APIS looking for all of the data pertaining to a single passenger to be grouped as one unit, in its entirety (i.e., NAD, DTM, NAT and RFF) and in the same message?

[REDACTED]

```

> -----Original Message-----
> From: [REDACTED]
> Sent: Friday, July 08, 2005 10:46 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: RE: APIS Manifest Transmissions - Large
Message 3
>
> Here's the bottom of the first block - that's where the name
is.
> Start of next block will be whatever is the next item:
>
> 70EE00 E00 C64EC1E5 C67AF0C5 F6F5F1F6 7B0D0AD5
F. AVF: 0E6516#.. N
> 70EE10 E10 C1C44EC6 D34E4E4E D3C9D4C1 40C2C1D9 AD. FL... LIMA
BAR
> 70EE20 E20 C2D6E2C1 7AE3C8D6 D4C1E24E 4E4E4E4E
[REDACTED]: [REDACTED]...
> 70EE30 E30 7B0D0AC4 E3D44EF3 F2F97AF9 F8F0F5F1
#.. DTM. 329: 98051
> 70EE40 E40 F47B0D0A D5C1E34E F24EC3C1 7B0D0AD9
4#.. NAT. 2. CA#.. R
> 70EE50 E50 C6C64EC1 E5C67AF0 C5F6F5F1 F67B0D0A
FF. AVF: 0E6516#..
> 70EE60 E60 D5C1C44E C6D34E4E [REDACTED]
NAD. FL. [REDACTED]
> 70EE70 E70 [REDACTED] 4E4E4E7B ODOAC3D5
[REDACTED]...#.. CN
> 70EE80 E80 E34EF4F2 7AF0F7F4 7B0D0AE4 D5E34EF0
T. 42: 074#.. UNT. 0
> 70EE90 E90 F0F3F0F7 4EF0F7F4 F1F4F27B ODOAE4D5 0307. 074142
#.. UN
> 70EEA0 EA0 C54EF14E F0F0F0F0 F0F0F0F1 7B0D0AE4 E. 1. 00000001
#.. U
> 70EEB0 EB0 D5E94EF1 4EF0F7F4 F1F4F27B ODOA0000 NZ. 1. 074142
#....

```

```

> -----Original Message-----
> From: [REDACTED]
> Sent: Friday, July 08, 2005 9:17 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: FW: APIS Manifest Transmissions - Large Message 3

```

[REDACTED],

Look at the yellow hi-lited section on page 4 of the attachment.

Border Crossing.txt

> RFF+AVF: 02F328#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 860327#
> NAT+2+CA#
> RFF+AVF: 029C4D#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 910111#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 490621#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 831024#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 891125#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 530709#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 740203#
> NAT+2+KR#
> RFF+AVF: 02DDBA#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 820713#
> NAT+2+US#
> RFF+AVF: 02F328#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 690112#
> NAT+2+US#
> RFF+AVF: 0E9FCE#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 790427#
> NAT+2+I N#
> RFF+AVF: 154FDE#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 670122#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 930315#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 580418#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 531121#
> NAT+2+US#
> RFF+AVF: 02FCD3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 621014#
> NAT+2+I E#
> RFF+AVF: 159718#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 621221#

Border Crossing.txt

> NAT+2+CA#
> RFF+AVF: 0E6516#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 590512#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 960111#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 881202#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 600523#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 900512#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 921114#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 830803#
> NAT+2+US#
> RFF+AVF: 0F6997#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 441206#
> NAT+2+CA#
> RFF+AVF: 02B108#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 900516#
> NAT+2+CA#
> RFF+AVF: 130EA3#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 010215#
> NAT+2+PK#
> RFF+AVF: 031CC6#
> CNT+42: 074#
> UNT+00307+063059#
> UNE+1+00000001#
> UNZ+1+063059#

> [REDACTED]
> Department of Homeland Security
> Customs and Border Protection
> Enforcement Systems Branch

> [REDACTED]
> External Email: [REDACTED]

> ----->
> | | [REDACTED] |
> | | [REDACTED] |
> | | [REDACTED] |
> | | [REDACTED] |

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 07, 2005 8:28 AM
To: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 2

Sorry for the late response. After reviewing your messages

sent on
> 7/6 we

found the following errors:

The date format in the DTM+232 and DTM+189 segments are wrong,

The date used in these segments was 0529061940 and 0529060950.
The correct format is 0506291940 and 0506290950.

Hope this makes sense, any questions please let me know.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/06/2005 11:21 AM

> --

To: [REDACTED]
cc: [REDACTED]

Message
> 2

Subject: RE: APIS Manifest Transmissions - Large

Border Crossing.txt

Sent: Thursday, June 30, 2005 8:14 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: APIS Manifest Transmissions - Large Message

[REDACTED],

I review the large message. Here is the problem.

segments
> and the

You will need to replicate the header UNA through the DTM

then
> 3200

trailer UNT, UNE and UNZ when attempting to send a file larger

bytes. Below is an example of what we
receive when SITA breaks up the message:

QU DCAUSCR. IADATXH

282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++ [REDACTED]

[REDACTED]: [REDACTED]A++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++ [REDACTED]: [REDACTED]

[REDACTED]++

+++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++ZAMAN: AYESHA++++#DTM+
> 32

9: 9

70213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++ZAMAN: FAI ZA++++#DTM+329: 981128#NAT
> +2

+US

#RFF+AVF: 0B8861#NAD+FL+++ZAMAN: TAHIR++++#DTM+329: 020813#NAT+2+US#RFF+AVF:
> 0B

886

1#CNT+42: 099#UNT+00405+125839#UNE+1+00000001#UNZ+1+125839#

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

(See attached file: Train 68 29JUN05 Large Msg 2.doc)

(See attached file: Train 68 29JUN05 Large Msg 3.doc) << File:

Border Crossing.txt

Train

> 68 29JUN05 Large Msg 3.doc >>

From: [REDACTED]
Sent: Tuesday, July 12, 2005 8:20 AM
To: [REDACTED]
Subject: RE: APIS

Thanks. Wasn't sure if you ran out in a rush yesterday afternoon or if I was supposed to update TOG8.

I'll give it a spin...

■-

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 11, 2005 11:40 PM
To: [REDACTED]
Subject: APIS

Try loading V3MMAPIS from grss.old.v3mm

I think it will work, but I didn't want to blow away the APIS version.

It's on V3mm.tpf.realtime if you want to play

■

From: [REDACTED]
Sent: Monday, July 11, 2005 5:13 PM
To: [REDACTED]
Cc: [REDACTED] ra
Subject: RE: APIS and the Internet

This looks good. We'll put it into the plan this way.

From: [REDACTED]
Sent: Thursday, July 07, 2005 4:32 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS and the Internet

■/■-

I've spoken with the XAAPI team about using the AAPI/XAAPI to allow us to implement

Border Crossing.txt

APIS on the IB before Arrow implements. Their solution sounds great; they will check a load indicator on Arrow and determine whether or not to submit the 5PID information to Arrow based on that load indicator.

So we can plan to use this method to load APIS on IB before Arrow.

Because we will want to complete ALL of our testing (i.e., both without the APIS code loaded onto Arrow and with the APIS code loaded onto Arrow) before implementing, I believe our load would occur only a short time (possibly only 2 days) before Arrow's, to minimize the likelihood of changes to the Arrow code after our load.

So at this point, I'd like to talk about timeline. Based on previous versions of Arrow design documents, the XAAPI team estimates they will need approximately 3 weeks to develop their changes. I estimate our team will need approximately 2 weeks of development time and 3 weeks of testing time (due to the 2 distinct testing scenarios).

So if the IB is targeting a September 11 load date (for example), this means we're looking at the approximate timeline below (basic outline of the milestones and IB tasks needed to get there:

1. Arrow design final (15 Jul)
2. XAAPI design final (22 Jul)
3. XAAPI release available for IB use (5 Aug)
4. Arrow APIS load indicator loaded onto TPFIB and set to "not loaded" (5 Aug)
5. XAAPI release installed on IB test system (5 Aug)
6. IB development (8 Aug - 19 Aug)
7. IB Testing on TPFIB with load indicator set to "not loaded" (22 Aug)
8. APIS code loaded on TPFIB, load indicator set to "loaded" (31 Aug)
9. IB Testing on TPFIB with load indicator set to "loaded" (31 Aug - 9 Sep)
10. Arrow load indicator loaded onto Arrow Production and set to "not loaded" (6 Sep)
11. IB Implementation of APIS (11 Sep)

What are your thoughts on this timeline?

[REDACTED]
From: [REDACTED]
Sent: Monday, July 11, 2005 2:20 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: CNT Segment Question

Thanks. That's not the answer I wanted, but it is the one I was expecting!

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 11, 2005 2:16 PM
To: [REDACTED]
Subject: Re: CNT Segment Question

The total should reflect the total on the train, i.e. the 100.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
[REDACTED]

Border Crossing.txt

External Email: [REDACTED]

		<p>[REDACTED]</p> <p>07/11/2005 12:36 PM</p>
--	--	--

>-----

|

| To: [REDACTED]

| cc: [REDACTED]

| Subject: CNT Segment Question

>-----

[REDACTED],

I am trying to manage this issue uncovered last week regarding not splitting passenger information across messages. In regard to that, I have a question about the CNT trailer segment.

Let's say we have 100 passengers on a train New York - Montreal and Amtrak will send two messages to APIS. Message-1 contains information for 75 passengers and message-2 contains information for 25 passengers.

Should the CNT segment in message-1 have the value "75" and the CNT segment in message-2 have the value "25"? Or, should the CNT segments in both messages have the value "100"?

If you can possibly answer this today, I would really appreciate it as I am preparing to be out of the office for a week.

Thanks in advance!

[REDACTED]

From: [REDACTED]
 Sent: Monday, July 11, 2005 12:36 PM
 To: [REDACTED]
 Cc: [REDACTED]

Border Crossing.txt
Subject: CNT Segment Question

[REDACTED],

I am trying to manage this issue uncovered last week regarding not splitting passenger information across messages. In regard to that, I have a question about the CNT trailer segment.

Let's say we have 100 passengers on a train New York - Montreal and Amtrak will send two messages to APIS. Message-1 contains information for 75 passengers and message-2 contains information for 25 passengers.

Should the CNT segment in message-1 have the value "75" and the CNT segment in message-2 have the value "25"? Or, should the CNT segments in both messages have the value "100"?

If you can possibly answer this today, I would really appreciate it as I am preparing to be out of the office for a week.

Thanks in advance!

[REDACTED]

From: [REDACTED]
Sent: Friday, July 08, 2005 3:56 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: FW: APIS Manifest Transmissions - Large Message 3

Thanks. We'll make adjustments.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 08, 2005 3:08 PM
To: [REDACTED]
Subject: Re: FW: APIS Manifest Transmissions - Large Message 3

Yes, the data pertaining to a single passenger has to stay in together

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/08/2005 11:37 AM

Border Crossing.txt

```

-----
|
|
| To: [REDACTED]
|
| CC: [REDACTED]
|
|
| Subject: FW: APIS Manifest Transmissions - Large Message 3
|
-----

```

[REDACTED],

Below is the outbound message we sent to SITA. It appears to contain the NAD segment in question. The rest of the data (i.e., DTM, NAT and RFF) for the same passenger would have been sent in the next message.

Is APIS looking for all of the data pertaining to a single passenger to be grouped as one unit, in its entirety (i.e., NAD, DTM, NAT and RFF) and in the same message?

[REDACTED]

```

> -----Original Message-----
> From: [REDACTED]
> Sent: Friday, July 08, 2005 10:46 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: RE: APIS Manifest Transmissions - Large
Message 3
>
> Here's the bottom of the first block - that's where the name
is.
> Start of next block will be whatever is the next item:
>
> 70EE00 E00 C64EC1E5 C67AF0C5 F6F5F1F6 7B0D0AD5
F. AVF: 0E6516#...N
> 70EE10 E10 C1C44EC6 D34E4E4E D3C9D4C1 40C2C1D9 AD. FL...LIMA
BAR
> 70EE20 E20 C2D6E2C1 7AE3C8D6 D4C1E24E 4E4E4E4E
[REDACTED]: [REDACTED]...
> 70EE30 E30 7B0D0AC4 E3D44EF3 F2F97AF9 F8F0F5F1
#...DTM. 329: 98051
> 70EE40 E40 F47B0D0A D5C1E34E F24EC3C1 7B0D0AD9
4#...NAT. 2. CA#...R
> 70EE50 E50 C6C64EC1 E5C67AF0 C5F6F5F1 F67B0D0A
FF. AVF: 0E6516#...
> 70EE60 E60 D5C1C44E C6D34E4E [REDACTED]
[REDACTED]
>
> [REDACTED]#...CN
> 70EE80 E80 E34EF4F2 7AF0F7F4 7B0D0AE4 D5E34EF0

```

Border Crossing.txt

T. 42: 074#..UNT. 0

> 70EE90 E90 F0F3F0F7 4EF0F7F4 F1F4F27B OD0AE4D5 0307.074142
> #..UN
> 70EEA0 EA0 C54EF14E F0F0F0F0 F0F0F0F1 7B0D0AE4 E. 1. 00000001
> #..U
> 70EEB0 EB0 D5E94EF1 4EF0F7F4 F1F4F27B OD0A0000 NZ. 1. 074142
> #....

-----Original Message-----

> From: [REDACTED]
> Sent: Friday, July 08, 2005 9:17 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: FW: APIS Manifest Transmissions - Large Message 3

> [REDACTED],

> Look at the yellow highlighted section on page 4 of the
attachment.
> Looks like the manifest had the NAD segment in front of the DTM, but
[REDACTED]
> said it is missing. Did we drop it, or SITA?

> [REDACTED]-

-----Original Message-----

> From: [REDACTED]
> Sent: Friday, July 08, 2005 8:01 AM
> To: [REDACTED]
> Subject: Re: APIS Manifest Transmissions - Large Message 3

> Here is the most resent manifest sent. It did not process.
See my
> inserted text for error.
> Any questions please give me a call

> UNA: +. ? #
> UNB+UNOA: 4+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+063059++APIS#

> UNG+PAXLST+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+00000001+UN+D: 02B#
> UNH+063059+PAXLST: D: 02B: UN: IATA++001: F#
> BGM+745++#
> NAD+MS+++CENTRALIZED? NATIONAL? OPERATIONS? CENTER#
> COM+[REDACTED]: TE+[REDACTED]: FX#
> TDT+20+2V69#
> LOC+125+MTR#
> DTM+232: 0507061830: 201#
> LOC+87+NYP#
> DTM+189: 0507060815: 201#

> ***** The highlighted area describes a passenger, but there
was
> no NAD
> segment preceding
> the DTM *****
> DTM+329: 830730#
> NAT+2+CA#

Border Crossing.txt

> RFF+AVF: 0349A9#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 520921#
> NAT+2+US#
> RFF+AVF: 034A4A#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 820730#
> NAT+2+AU#
> RFF+AVF: 02F223#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 500119#
> NAT+2+US#
> RFF+AVF: 121C9D#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 490512#
> NAT+2+US#
> RFF+AVF: 034BA1#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 780630#
> NAT+2+US#
> RFF+AVF: 02F328#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 860327#
> NAT+2+CA#
> RFF+AVF: 029C4D#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 910111#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 490621#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 831024#
> NAT+2+CA#
> RFF+AVF: 074A9C#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 891125#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 530709#
> NAT+2+US#
> RFF+AVF: 0039BC#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 740203#
> NAT+2+KR#
> RFF+AVF: 02DDBA#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 820713#
> NAT+2+US#
> RFF+AVF: 02F328#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 690112#
> NAT+2+US#
> RFF+AVF: 0E9FCE#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 790427#
> NAT+2+IN#
> RFF+AVF: 154FDE#
> NAD+FL+++ [REDACTED]: [REDACTED] +++++#
> DTM+329: 670122#

Border Crossing.txt

> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 930315#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED] : [REDACTED] [REDACTED] +++++#
> DTM+329: 580418#
> NAT+2+CA#
> RFF+AVF: 05DBD7#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 531121#
> NAT+2+US#
> RFF+AVF: 02FCD3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 621014#
> NAT+2+IE#
> RFF+AVF: 159718#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 621221#
> NAT+2+CA#
> RFF+AVF: 0E6516#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 590512#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 960111#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 881202#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 600523#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 900512#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 921114#
> NAT+2+AU#
> RFF+AVF: 0334B3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 830803#
> NAT+2+US#
> RFF+AVF: 0F6997#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 441206#
> NAT+2+CA#
> RFF+AVF: 02B108#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 900516#
> NAT+2+CA#
> RFF+AVF: 130EA3#
> NAD+FL+++ [REDACTED] : [REDACTED] +++++#
> DTM+329: 010215#
> NAT+2+PK#
> RFF+AVF: 031CC6#
> CNT+42: 074#

Border Crossing.txt

UNT+00307+063059#
UNE+1+00000001#
UNZ+1+063059#

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

[REDACTED]
07/07/2005 09:54
AM

To: [REDACTED]

cc: [REDACTED]

Subject: APIS Manifest Transmissions - Large

Message 3

[REDACTED],

would have
> been
>
> date
> fields. A
>
> mind,
> the
>
>
>
UNT,

I sent another large manifest transmission (looks like it
two separate ones to APIS) this morning with the corrected
copy of the manifest is attached below. Again, please keep in
"seconds" in the timestamp will be slightly askew.
For this transmission, will you please specifically review the

Border Crossing.txt

> UNE and
> the
> content.
>
>
> into
> separate

UNZ segments? Not only for syntax, but more for accuracy of
I
am concerned that because we are having to split the manifest
messages to get it through SITA, the values in these segments
particularly the UNT segment -- may not be correct.

Thanks in advance.

■

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 07, 2005 8:28 AM
To: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 2

sent on
> 7/6 we

Sorry for the late response. After reviewing your messages
found the following errors:
The date format in the DTM+232 and DTM+189 segments are wrong,
The date used in these segments was 0529061940 and 0529060950.
The correct format is 0506291940 and 0506290950.

Hope this makes sense, any questions please let me know.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

[REDACTED]
07/06/2005 11:21 AM

> --

Border Crossing.txt

External Email: [REDACTED]

[REDACTED]
07/06/2005 09:38 AM

--

To: [REDACTED]

cc: [REDACTED]

Subject: APIS Manifest Transmissions - Large

Message 2

--

[REDACTED],

Per [REDACTED] request, please find attached a new "Large" Amtrak-to-APIS transmission.

Our issue before was that the headers and trailers were not being sent with each file sent through SITA.

Will you please validate the receipt of the attached message and advise if it was either successful or contains errors? Please be aware

Border Crossing.txt

70EEA0 EA0 C54EF14E F0F0F0F0 F0F0F0F1 7B0D0AE4 E. 1. 00000001#..U
70EEB0 EB0 D5E94EF1 4EF0F7F4 F1F4F27B 0D0A0000 NZ. 1. 074142#....

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 08, 2005 9:17 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: APIS Manifest Transmissions - Large Message 3

[REDACTED],

Look at the yellow highlighted section on page 4 of the attachment. Looks like the manifest had the NAD segment in front of the DTM, but Frank said it is missing. Did we drop it, or SITA?

■-

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 08, 2005 8:01 AM
To: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message 3

Here is the most resent manifest sent. It did not process. See my inserted text for error.

Any questions please give me a call

UNA: +. ? #
UNB+UNOA: 4+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+063059++APIS#
UNG+PAXLST+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+00000001+UN+D: 02B#
UNH+063059+PAXLST: D: 02B: UN: IATA++001: F#
BGM+745++#
NAD+MS+++CENTRALIZED? NATIONAL? OPERATIONS? CENTER#
COM+[REDACTED]: TE+[REDACTED]: FX#
TDT+20+2V69#
LOC+125+MTR#
DTM+232: 0507061830: 201#
LOC+87+NYP#
DTM+189: 0507060815: 201#

***** The highlighted area describes a passenger, but there was no NAD segment preceding

the DTM *****

DTM+329: 830730#
NAT+2+CA#
RFF+AVF: 0349A9#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 520921#
NAT+2+US#
RFF+AVF: 034A4A#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 820730#
NAT+2+AU#
RFF+AVF: 02F223#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 500119#

Border Crossing.txt

NAT+2+US#
RFF+AVF: 121C9D#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 490512#
NAT+2+US#
RFF+AVF: 034BA1#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 780630#
NAT+2+US#
RFF+AVF: 02F328#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 860327#
NAT+2+CA#
RFF+AVF: 029C4D#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 910111#
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RFF+AVF: 074A9C#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 490621#
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RFF+AVF: 074A9C#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
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RFF+AVF: 074A9C#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 891125#
NAT+2+US#
RFF+AVF: 0039BC#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 530709#
NAT+2+US#
RFF+AVF: 0039BC#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 740203#
NAT+2+KR#
RFF+AVF: 02DDBA#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 820713#
NAT+2+US#
RFF+AVF: 02F328#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
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NAT+2+US#
RFF+AVF: 0E9FCE#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 790427#
NAT+2+IN#
RFF+AVF: 154FDE#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 670122#
NAT+2+CA#
RFF+AVF: 05DBD7#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 930315#
NAT+2+CA#
RFF+AVF: 05DBD7#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#
DTM+329: 580418#
NAT+2+CA#
RFF+AVF: 05DBD7#
NAD+FL+++ [REDACTED] : [REDACTED] +++++#

Border Crossing.txt

DTM+329: 531121#
NAT+2+US#
RFF+AVF: 02FCD3#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 621014#
NAT+2+IE#
RFF+AVF: 159718#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 621221#
NAT+2+CA#
RFF+AVF: 0E6516#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 590512#
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RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 960111#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 881202#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 600523#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 900512#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 921114#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 830803#
NAT+2+US#
RFF+AVF: 0F6997#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 441206#
NAT+2+CA#
RFF+AVF: 02B108#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 900516#
NAT+2+CA#
RFF+AVF: 130EA3#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 010215#
NAT+2+PK#
RFF+AVF: 031CC6#
CNT+42: 074#
UNT+00307+063059#
UNE+1+00000001#
UNZ+1+063059#

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
[REDACTED]

Border Crossing.txt

found the following errors:

The date format in the DTM+232 and DTM+189 segments are wrong,

The date used in these segments was 0529061940 and 0529060950.
The correct format is 0506291940 and 0506290950.

Hope this makes sense, any questions please let me know.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/06/2005 11:21 AM

>-----

|
| To: [REDACTED]
| cc: [REDACTED]
| [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 2

[REDACTED],
My apologies for misleading you; what you found is most likely correct.
Our "large" message was in fact sent as three separate messages via SITA.
I thought these separate messages would be "re-assembled" in APIS and appear as one "large" message or a complete manifest.
Was the syntax -- particularly the headers/trailers -- of the message(s) correct for it to be processed in APIS?

Border Crossing.txt

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, July 06, 2005 10:15 AM
To: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message 2

I found three transmissions from Amtrak, but did not see the large transmission you had attached.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/06/2005 09:38 AM

>-----

|
| To: [REDACTED]
| cc: [REDACTED]
| [REDACTED]
| [REDACTED] om>
Subject: APIS Manifest Transmissions - Large Message 2
>

[REDACTED],

Per [REDACTED]'s request, please find attached a new "large" Amtrak-to-API S transmission.

Our issue before was that the headers and trailers were not being sent with each file sent through SITA.

Will you please validate the receipt of the attached message and advise if

Border Crossing.txt

it was either successful or contains errors? Please be aware that the seconds value of the timestamps in the message(s) you receive will vary slightly from the ones in the attachment. This may help you in locating the message in APIS.

Thanks,

[Redacted]

-----Original Message-----

From: [Redacted]
Sent: Thursday, June 30, 2005 8:14 AM
To: [Redacted]
Cc: [Redacted]
Subject: Re: APIS Manifest Transmissions - Large Message

[Redacted],

I review the large message. Here is the problem.

You will need to replicate the header UNA through the DTM segments and the trailer UNT, UNE and UNZ when attempting to send a file larger than 3200 bytes. Below is an example of what we receive when SITA breaks up the message:

QU DCAUSCR. IADATXH
282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++ [Redacted]
[Redacted]: [Redacted]++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++ [Redacted]: [Redacted]
++
+++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++ [Redacted]: [Redacted]++++#DTM+32

9: 9
70213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++ [Redacted]: [Redacted]++++#DTM+329: 981128#NAT+2

+US
#RFF+AVF: 0B8861#NAD+FL+++ [Redacted]: [Redacted]++++#DTM+329: 020813#NAT+2+US#RFF+AVF: 0B

886
1#CNT+42: 099#UNT+00405+125839#UNE+1+00000001#UNZ+1+125839#

[Redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [Redacted]
Fax. [Redacted]
External Email: [Redacted]

(See attached file: Train 68 29JUN05 Large Msg 2. doc)

Border Crossing.txt

(See attached file: Train 68 29JUN05 Large Msg 3.doc) << File: Train 68 29JUN05 Large Msg 3.doc >>

From: [REDACTED]
Sent: Friday, July 08, 2005 9:17 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: APIS Manifest Transmissions - Large Message 3
Attachments: Train 68 29JUN05 Large Msg 3.doc

[REDACTED],

Look at the yellow hi-lited section on page 4 of the attachment. Looks like the manifest had the NAD segment in front of the DTM, but [REDACTED] said it is missing. Did we drop it, or SITA?

█-

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 08, 2005 8:01 AM
To: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message 3

Here is the most resent mani fest sent. It did not process. See my inserted text for error.

Any questions please give me a call

UNA: +. ? #
UNB+UNOA: 4+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+063059++APIS#
UNG+PAXLST+APIS_AMT: 2V+USCSAPIS: ZZ+050707: 0630+00000001+UN+D: 02B#
UNH+063059+PAXLST: D: 02B: UN: IATA++001: F#
BGM+745++#
NAD+MS+++CENTRALIZED? NATIONAL? OPERATIONS? CENTER#
[REDACTED]: TE+[REDACTED]: FX#
DTI+20+2V69#
LOC+125+MTR#
DTM+232: 0507061830: 201#
LOC+87+NYP#
DTM+189: 0507060815: 201#

***** The highlighted area describes a passenger, but there was no NAD segment preceding the DTM *****

DTM+329: 830730#
NAT+2+CA#
RFF+AVF: 0349A9#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 520921#
NAT+2+US#
RFF+AVF: 034A4A#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 820730#
NAT+2+AU#
RFF+AVF: 02F223#
NAD+FL+++[REDACTED]: [REDACTED]+++++#
DTM+329: 500119#
NAT+2+US#
RFF+AVF: 121C9D#

Border Crossing.txt

NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 490512#
NAT+2+US#
RFF+AVF: 034BA1#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 780630#
NAT+2+US#
RFF+AVF: 02F328#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 860327#
NAT+2+CA#
RFF+AVF: 029C4D#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 910111#
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RFF+AVF: 074A9C#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 490621#
NAT+2+CA#
RFF+AVF: 074A9C#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 831024#
NAT+2+CA#
RFF+AVF: 074A9C#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 891125#
NAT+2+US#
RFF+AVF: 0039BC#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 530709#
NAT+2+US#
RFF+AVF: 0039BC#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 740203#
NAT+2+KR#
RFF+AVF: 02DDBA#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 820713#
NAT+2+US#
RFF+AVF: 02F328#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 690112#
NAT+2+US#
RFF+AVF: 0E9FCE#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 790427#
NAT+2+IN#
RFF+AVF: 154FDE#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 670122#
NAT+2+CA#
RFF+AVF: 05DBD7#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 930315#
NAT+2+CA#
RFF+AVF: 05DBD7#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 580418#
NAT+2+CA#
RFF+AVF: 05DBD7#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 531121#
NAT+2+US#

Border Crossing.txt

RFF+AVF: 02FCD3#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 621014#
NAT+2+IE#
RFF+AVF: 159718#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 621221#
NAT+2+CA#
RFF+AVF: 0E6516#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 590512#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 960111#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 881202#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 600523#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 900512#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 921114#
NAT+2+AU#
RFF+AVF: 0334B3#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 830803#
NAT+2+US#
RFF+AVF: 0F6997#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 441206#
NAT+2+CA#
RFF+AVF: 02B108#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 900516#
NAT+2+CA#
RFF+AVF: 130EA3#
NAD+FL+++[REDACTED]: [REDACTED] +++++#
DTM+329: 010215#
NAT+2+PK#
RFF+AVF: 031CC6#
CNT+42: 074#
UNT+00307+063059#
UNE+1+00000001#
UNZ+1+063059#

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

Border Crossing.txt

[REDACTED]
07/07/2005 09:54 AM

>-----
|
| To: [REDACTED]
| cc: [REDACTED]
| Subject: APIS Manifest Transmissions - Large Message 3
|
>-----

[REDACTED],

I sent another large manifest transmission (looks like it would have been two separate ones to APIS) this morning with the corrected date fields. A copy of the manifest is attached below. Again, please keep in mind, the "seconds" in the timestamp will be slightly askew.

For this transmission, will you please specifically review the UNT, UNE and UNZ segments? Not only for syntax, but more for accuracy of the content.

I am concerned that because we are having to split the manifest into separate messages to get it through SITA, the values in these segments -- particularly the UNT segment -- may not be correct.

Thanks in advance.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 07, 2005 8:28 AM
To: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 2

Sorry for the late response. After reviewing your messages sent on 7/6 we found the following errors:

Border Crossing.txt

The date format in the DTM+232 and DTM+189 segments are wrong,
The date used in these segments was 0529061940 and 0529060950.
The correct format is 0506291940 and 0506290950.

Hope this makes sense, any questions please let me know.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

External Email: [REDACTED]

```
|-----|
|       | [REDACTED] |
|       |             |
|       | 07/06/2005 11:21 |
|       | AM           |
|-----|
>-----|
|-----|
|       |
|       | To: [REDACTED] |
|       |
|       | cc: [REDACTED] |
|       |
|       |
|       | Subject: RE: APIS Manifest Transmissions - Large Message 2
|       |
|-----|
>-----|
|-----|
```

[REDACTED],

My apologies for misleading you; what you found is most likely correct.
Our "large" message was in fact sent as three separate messages via SITA.
I thought these separate messages would be "re-assembled" in APIS and appear as one "large" message or a complete manifest.

Was the syntax -- particularly the headers/trailers -- of the message(s) correct for it to be processed in APIS?

[REDACTED]

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, July 06, 2005 10:15 AM
To: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message 2

I found three transmissions from Amtrak, but did not see the large transmission you had attached.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/06/2005 09:38 AM

>-----

|
| To: [REDACTED]
| cc: [REDACTED]
| [REDACTED]
| [REDACTED]
| Subject: APIS Manifest Transmissions - Large Message 2
|

>-----

[REDACTED],
Per [REDACTED]'s request, please find attached a new "large" Amtrak-to-APIS transmission.
Our issue before was that the headers and trailers were not being sent with each file sent through SITA.

Will you please validate the receipt of the attached message and advise if it was either successful or contains errors? Please be aware that the seconds value of the timestamps in the message(s) you receive will vary

Border Crossing.txt

slightly from the ones in the attachment. This may help you in locating the message in APIS.

Thanks,

[REDACTED]

-----Original Message-----

From: [REDACTED]

Sent: Thursday, June 30, 2005 8:14 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: APIS Manifest Transmissions - Large Message

[REDACTED],

I review the large message. Here is the problem.

You will need to replicate the header UNA through the DTM segments and the trailer UNT, UNE and UNZ when attempting to send a file larger than 3200 bytes. Below is an example of what we receive when SITA breaks up the message:

QU DCAUSCR.IADATXH

282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++WILLIA

MS: PATRICIA++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++ [REDACTED]: [REDACTED]

[REDACTED]++

+++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+32

9: 9

70213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+329: 981128#NAT+2

+US

#RFF+AVF: 0B8861#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+329: 020813#NAT+2+US#RFF+AVF: 0B

886

1#CNT+42: 099#UNT+00405+125839#UNE+1+00000001#UNZ+1+125839#

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

Ph. [REDACTED]

Fax. [REDACTED]

External Email: [REDACTED]

(See attached file: Train 68 29JUN05 Large Msg 2.doc)

(See attached file: Train 68 29JUN05 Large Msg 3.doc)

From: [REDACTED]

Border Crossing.txt

Sent: Thursday, July 07, 2005 12:41 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Review APIS phase 2 External Design Document

[REDACTED],

[REDACTED] and I did discuss putting a GDS placeholder in the document until such time that Amtrak confirms how the data will be processed and stored.

Once we have confirmation on the Arrow process/format, [REDACTED] will determine the best way for the GDS' to comply. I think he would like to have them use IATA standard SSRs to send the data; however, I get them impression that is not very likely. If SSRs are used, the GDS systems' would perform the validation.

If the GDS' continue to use OSIs, then we have to be able to validate the data if-and-when they decide to send it as well as be able to reject invalid requests/formats and respond accordingly.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 07, 2005 12:08 PM
To: [REDACTED]
Subject: FW: Review APIS phase 2 External Design Document

Can you answer [REDACTED]'s question?

-----Original Appointment-----

From: [REDACTED]
Sent: Thursday, July 07, 2005 12:06 PM
To: [REDACTED]
Subject: Declined: Review APIS phase 2 External Design Document
When: Monday, July 11, 2005 10:00 AM-11:30 AM (GMT-05:00) Eastern Time (US & Canada).
Where: 60 Mass - Conf Room J

[REDACTED], I will be in London avoiding mischief (and other things). My only question was there is no mention of GDS in the document. Should there be?

From: [REDACTED]
Sent: Thursday, July 07, 2005 9:54 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS Manifest Transmissions - Large Message 3
Attachments: Train 68 29JUN05 Large Msg 3.doc

[REDACTED],

I sent another large manifest transmission (looks like it would have been two separate ones to APIS) this morning with the corrected date fields. A copy of the manifest is attached below. Again, please keep in mind, the "seconds" in the timestamp will be slightly askew.

For this transmission, will you please specifically review the UNT, UNE and UNZ segments? Not only for syntax, but more for accuracy of the content. I am concerned that because we are having to split the manifest into separate messages to get it through SITA, the values in these segments -- particularly the UNT segment -- may not be correct.

Thanks in advance.

Border Crossing.txt



-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 07, 2005 8:28 AM
To: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 2

Sorry for the late response. After reviewing your messages sent on 7/6 we found the following errors:

The date format in the DTM+232 and DTM+189 segments are wrong,
The date used in these segments was 0529061940 and 0529060950.
The correct format is 0506291940 and 0506290950.

Hope this makes sense, any questions please let me know.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/06/2005 11:21 AM

To: [REDACTED]
cc: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message 2



Border Crossing.txt

My apologies for misleading you; what you found is most likely correct.

Our "large" message was in fact sent as three separate messages via SITA. I thought these separate messages would be "re-assembled" in APIS and appear as one "large" message or a complete manifest.

Was the syntax -- particularly the headers/trailers -- of the message(s) correct for it to be processed in APIS?

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, July 06, 2005 10:15 AM
To: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message 2

I found three transmissions from Amtrak, but did not see the large transmission you had attached.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[REDACTED]
External Email: [REDACTED]

[REDACTED]
07/06/2005 09:38 AM

>-----

|
| To: [REDACTED]
| cc: [REDACTED]
| [REDACTED]
Subject: APIS Manifest Transmissions - Large Message 2

Border Crossing.txt

[REDACTED],

Per [REDACTED]'s request, please find attached a new "Large" Amtrak-to-API S transmission.

Our issue before was that the headers and trailers were not being sent with each file sent through SITA.

Will you please validate the receipt of the attached message and advise if it was either successful or contains errors? Please be aware that the seconds value of the timestamps in the message(s) you receive will vary slightly from the ones in the attachment. This may help you in locating the message in APIS.

Thanks,
-[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 30, 2005 8:14 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Mani fest Transmissions - Large Message

[REDACTED],

I review the large message. Here is the problem.

You will need to replicate the header UNA through the DTM segments and the trailer UNT, UNE and UNZ when attempting to send a file larger then 3200 bytes. Below is an example of what we receive when SITA breaks up the message:

QU DCAUSCR.IADATXH
282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++ [REDACTED]
[REDACTED]: [REDACTED]++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++ [REDACTED]: [REDACTED]
++++
+++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+32

9: 9
70213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+329: 981128#NAT+2

+US
#RFF+AVF: 0B8861#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+329: 020813#NAT+2+US#RFF+AVF: 0B

886
1#CNT+42: 099#UNT+00405+125839#UNE+1+00000001#UNZ+1+125839#

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

Border Crossing.txt

Ph. [redacted]
Fax. [redacted]
External Email: [redacted]

(See attached file: Train 68 29JUN05 Large Msg 2.doc)

From: [redacted]
Sent: Wednesday, July 06, 2005 11:22 AM
To: [redacted]
Cc: [redacted]
Subject: RE: APIS Mani fest Transmissions - Large Message 2

[redacted],

My apologies for misleading you; what you found is most likely correct.

Our "Large" message was in fact sent as three separate messages via SITA. I thought these separate messages would be "re-assembled" in APIS and appear as one "Large" message or a complete mani fest.

Was the syntax -- particularly the headers/trailers -- of the message(s) correct for it to be processed in APIS?

[redacted]

-----Original Message-----

From: [redacted]
Sent: Wednesday, July 06, 2005 10:15 AM
To: [redacted]
Subject: Re: APIS Mani fest Transmissions - Large Message 2

I found three transmissions from Amtrak, but did not see the large transmission you had attached.

[redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

[redacted]
External Email: [redacted]

[redacted]
07/06/2005 09:38 AM

>-----

|
| To: [redacted]
|
| cc: [redacted]
|

Border Crossing.txt

Subject: APIS Manifest Transmissions - Large Message 2

>-----
-----<

[REDACTED],

Per [REDACTED]'s request, please find attached a new "Large" Amtrak-to-APIS transmission.

Our issue before was that the headers and trailers were not being sent with each file sent through SITA.

Will you please validate the receipt of the attached message and advise if it was either successful or contains errors? Please be aware that the seconds value of the timestamps in the message(s) you receive will vary slightly from the ones in the attachment. This may help you in locating the message in APIS.

Thanks,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 30, 2005 8:14 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message

[REDACTED],

I review the large message. Here is the problem.

You will need to replicate the header UNA through the DTM segments and the trailer UNT, UNE and UNZ when attempting to send a file larger then 3200 bytes. Below is an example of what we receive when SITA breaks up the message:

QU DCAUSCR.IADATXH
282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++ [REDACTED]
[REDACTED]: [REDACTED]++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++ [REDACTED]: [REDACTED]
++++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+32
9: 9
70213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+329: 981128#NAT+2
+US
#RFF+AVF: 0B8861#NAD+FL+++ [REDACTED]: [REDACTED]++++#DTM+329: 020813#NAT+2+US#RFF+AVF: 0B

886

Border Crossing.txt

1#CNT+42: 099#UNT+00405+125839#UNE+1+00000001#UNZ+1+125839#

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

(See attached file: Train 68 29JUN05 Large Msg 2.doc)

From: [REDACTED]
Sent: Wednesday, July 06, 2005 10:47 AM
To: [REDACTED]
Subject: RE: Message Size to SITA

Hi [REDACTED],

No, the change is very simple here, just be warned that if you send a larger message, if the end user does not have the option to accept large messages it will be split at 3840 characters as per normal rules.

brgds/[REDACTED]
Senior Messaging Analyst
email: [REDACTED]
phone: [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

To: [REDACTED]
cc:
Subject: RE: Message Size to SITA

07/06/2005 14:41

Hello [REDACTED],

Is that a major change for you to do? We are working on a project where a larger message size would be beneficial. I'm just seeing what are options are. We'll obviously send an official request if this is doable.

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Wednesday, July 06, 2005 10:38 AM
To: [REDACTED]

Border Crossing.txt

Subject: Re: Message Size to SITA

Hi [REDACTED],

That is the correct max message size for Type B. Though we now allow up to 64k sized messages, we only have one customer configured to use them currently.

brgds/[REDACTED]
Senior Messaging Analyst
email: [REDACTED]
phone: [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
SITA

To: [REDACTED]
cc:
Subject: Message Size to

07/06/2005 14:35

Hello [REDACTED],

We have the message size for SITA set to a maximum byte count of 3840 bytes. We believe this was a restrict that SITA placed on us. Is that true?

Many Thanks,

[REDACTED]

From: [REDACTED]
Sent: Wednesday, July 06, 2005 10:38 AM
To: [REDACTED]
Subject: Re: Message Size to SITA

Hi [REDACTED],

That is the correct max message size for Type B. Though we now allow up to 64k sized messages, we only have one customer configured to use them currently.

brgds/[REDACTED]
Senior Messaging Analyst
email: [REDACTED]
phone: [REDACTED]

Border Crossing.txt

[REDACTED],
 [REDACTED] "
 [REDACTED]
 [REDACTED]
 [REDACTED]

To: "[REDACTED]"
 cc:
 Subject: Message Size to SITA

07/06/2005 14:35

Hello [REDACTED],

We have the message size for SITA set to a maximum byte count of 3840 bytes. We believe this was a restrict that SITA placed on us. Is that true?

Many Thanks,

[REDACTED]
 From: [REDACTED]
 Sent: Wednesday, July 06, 2005 9:40 AM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: RE: APIS Manifest Transmissions - Large Message 2

FYI, here's what our console looks like.

```

ZBTP0008I 06.23.17 ACK RESPONSE FOR MSG REF: APIS0001+
ZBTP0008I 06.23.19 ACK RESPONSE FOR MSG REF: APIS0002+
ZBTP0008I 06.23.21 ACK RESPONSE FOR MSG REF: APIS0003+
SOR70001I 06.23.21 BORDER CROSSING NAME LIST TRAIN 68/29JUN MTR
TRANSMISSION SUCCESSFUL 07/06/05 +
CSMP0099I 06.23.23 220000-C ZAPGM SORA 598 12001200+
  
```

-----Original Message-----

From: [REDACTED]
 Sent: Wednesday, July 06, 2005 9:39 AM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: APIS Manifest Transmissions - Large Message 2

[REDACTED],

Border Crossing.txt

Per [REDACTED]'s request, please find attached a new "Large" Amtrak-to-APIS transmission. Our issue before was that the headers and trailers were not being sent with each file sent through SITA.

Will you please validate the receipt of the attached message and advise if it was either successful or contains errors? Please be aware that the seconds value of the timestamps in the message(s) you receive will vary slightly from the ones in the attachment. This may help you in locating the message in APIS.

Thanks,
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 30, 2005 8:14 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message

[REDACTED],

I review the large message. Here is the problem.

You will need to replicate the header UNA through the DTM segments and the trailer UNT, UNE and UNZ when attempting to send a file larger than 3200 bytes. Below is an example of what we receive when SITA breaks up the message:

```
QU DCAUSCR.IADATXH
282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++[REDACTED]
[REDACTED]: [REDACTED]++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++[REDACTED]: [REDACTED]
++
+++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++ZAMAN: AYESHA++++#DTM+329: 9
70213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++[REDACTED]: [REDACTED]++++#DTM+329: 981128#NAT+2+US
#RFF+AVF: 0B8861#NAD+FL+++[REDACTED]: [REDACTED]++++#DTM+329: 020813#NAT+2+US#RFF+AVF: 0B886
1#CNT+42: 099#UNT+00405+125839#UNE+1+00000001#UNZ+1+125839#
```

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

From: [REDACTED]
Sent: Wednesday, July 06, 2005 9:39 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS Manifest Transmissions - Large Message 2
Attachments: Train 68 29JUN05 Large Msg 2.doc

[REDACTED],

Per [REDACTED]'s request, please find attached a new "Large" Amtrak-to-APIS transmission. Our issue before was that the headers and trailers were not being sent with each

Border Crossing.txt

file sent through SITA.

Will you please validate the receipt of the attached message and advise if it was either successful or contains errors? Please be aware that the seconds value of the timestamps in the message(s) you receive will vary slightly from the ones in the attachment. This may help you in locating the message in APIS.

Thanks,
[Redacted]

-----Original Message-----

From: [Redacted]
Sent: Thursday, June 30, 2005 8:14 AM
To: [Redacted]
Cc: [Redacted]
Subject: Re: APIS Manifest Transmissions - Large Message

[Redacted],

I review the large message. Here is the problem.

You will need to replicate the header UNA through the DTM segments and the trailer UNT, UNE and UNZ when attempting to send a file larger than 3200 bytes. Below is an example of what we receive when SITA breaks up the message:

QU DCAUSCR.IADATXH
282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++ [Redacted]
[Redacted]: [Redacted]++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++ [Redacted]: [Redacted]
++
+++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++ [Redacted]: [Redacted]++++#DTM+329: 970213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++ [Redacted]: [Redacted]++++#DTM+329: 981128#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++ [Redacted]: [Redacted]++++#DTM+329: 020813#NAT+2+US#RFF+AVF: 0B8861#CNT+42: 099#UNT+00405+125839#UNE+1+00000001#UNZ+1+125839#

[Redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [Redacted]
Fax. [Redacted]
External Email: [Redacted]
From: [Redacted]
Sent: Tuesday, July 05, 2005 5:20 PM
To: [Redacted]

Subject: Final APIS phase 2 Detailed Requirements document - ready for approval.
Attachments: APIS_RQM_Phase2.doc

The final version of the APIS phase 2 Detailed Requirements document is attached.

I am requesting an email sign-off from the project's approvers, [Redacted],
Page 538

Border Crossing.txt

[redacted], [redacted], and [redacted].

From: [redacted]
Sent: Tuesday, July 05, 2005 3:28 PM
To: [redacted]
Cc: [redacted]
Subject: APIS project status report for June 2005
Attachments: FY05_API_S_063005.xls

From: [redacted]
Sent: Friday, July 01, 2005 9:55 AM
To: [redacted]
Cc: [redacted]
Subject: RE: APIS Manifest Transmissions - Large Message

All,

I am on vacation until July 12th. Please send emails to [redacted]. I have included him on the email

[redacted]

thanks

[redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [redacted]
Fax. [redacted]
External Email: [redacted]
From: [redacted]
Sent: Thursday, June 30, 2005 3:35 PM
To: [redacted]
Cc: [redacted]
Subject: RE: Permanent PNRs ?

*** PRB4 PERMANENT PNR REFERENCES ***
AMTRAK REWARD - 1806175
MAIL AND EXPRESS PNRs - 614
PCN - 963
NORMAL VIP - 626
TOTAL REFERENCES - 1808378

-----Original Message-----

From: [redacted]
Sent: Thursday, June 30, 2005 2:21 PM
To: [redacted]
Cc: [redacted]
Subject: RE: Permanent PNRs ?

We really have nothing that specifically cycles through PNRs like DUG or UTJ

-----Original Message-----

From: [redacted]
Sent: Wednesday, June 29, 2005 12:27 PM
Page 539

Border Crossing.txt

To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Permanent PNRs ?

Also, if you found it could we find PNRs that were 'not' created by [REDACTED]?

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, June 29, 2005 12:17 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Permanent PNRs ?

Hey,

You were going to see if you had a function that could find Permanent PNRs that had only one character for first name or only once character for last name.

Did you find it?

[REDACTED]
From: [REDACTED]
Sent: Thursday, June 30, 2005 8:17 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS Manifest Transmissions - Large Message

That's what we suspected, so your statement is not a surprise.

We'll re-group and advise when we're ready to send a large message re-test.

Thanks!

■-

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 30, 2005 8:14 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions - Large Message

[REDACTED],

I review the large message. Here is the problem.

You will need to replicate the header UNA through the DTM segments and the trailer UNT, UNE and UNZ when attempting to send a file larger than 3200 bytes. Below is an example of what we receive when SITA breaks up the message:

```
QU DCAUSCR. IADATXH
282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++[REDACTED]
[REDACTED]: [REDACTED]++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++[REDACTED]: [REDACTED]
++
+++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++[REDACTED]: [REDACTED]++++#DTM+329: 9
70213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++[REDACTED]: [REDACTED]++++#DTM+329: 981128#NAT+2+US
#RFF+AVF: 0B8861#NAD+FL+++[REDACTED]: [REDACTED]++++#DTM+329: 020813#NAT+2+US#RFF+AVF: 0B886
1#CNT+42: 099#UNT+00405+125839#UNE+1+0000001#UNZ+1+125839#
```

Border Crossing.txt

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
06/28/05 04:04 PM

>-----
|
| To: [REDACTED]
| cc: [REDACTED]
|
| Subject: APIS Manifest Transmissions - Large Message
|
>-----
|

[REDACTED],
One large message served! Train 63/23JUN05 NYP-CBN.

Looks like we had three (3) transmissions to APIS for this one manifest.
Anxious to hear what happened!

■-

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, June 28, 2005 3:42 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions - All Corrected

Looks good!

Please attempt to send a large message. Please change the train number
Page 541

Border Crossing.txt

when you sent the larger message.

[Redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [Redacted]
Fax. [Redacted]
External Email: [Redacted]

(See attached file: Train 63 23JUN05 Large Msg.doc)

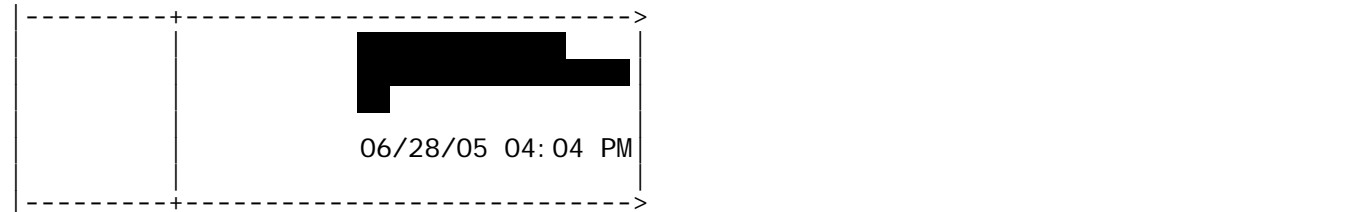
From: [Redacted]
Sent: Thursday, June 30, 2005 8:14 AM
To: [Redacted]
Cc: [Redacted]
Subject: Re: APIS Manifest Transmissions - Large Message
Attachments: Train 63 23JUN05 Large Msg.doc

[Redacted],
I review the large message. Here is the problem.

You will need to replicate the header UNA through the DTM segments and the trailer UNT, UNE and UNZ when attempting to send a file larger than 3200 bytes. Below is an example of what we receive when SITA breaks up the message:

```
QU DCAUSCR.IADATXH
282058DTM+329: 940314#NAT+2+US#RFF+AVF: 0A1D20#NAD+FL+++[Redacted]
: [Redacted]++++#DTM+329: 510704#NAT+2+US#RFF+AVF: 136907#NAD+FL+++[Redacted]: [Redacted]
++
++++#DTM+329: 421216#NAT+2+US#RFF+AVF: 08C9F6#NAD+FL+++[Redacted]: [Redacted]++++#DTM+329: 9
70213#NAT+2+US#RFF+AVF: 0B8861#NAD+FL+++[Redacted]: [Redacted]++++#DTM+329: 981128#NAT+2+US
#RFF+AVF: 0B8861#NAD+FL+++[Redacted]: [Redacted]++++#DTM+329: 020813#NAT+2+US#RFF+AVF: 0B886
1#CNT+42: 099#UNT+00405+125839#UNE+1+00000001#UNZ+1+125839#
```

[Redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [Redacted]
Fax. [Redacted]
External Email: [Redacted]



>-----

|
| To: [Redacted]

Border Crossing.txt

cc: [REDACTED]

Subject: APIS Manifest Transmissions - Large Message

>-----

[REDACTED],

One large message served! Train 63/23JUN05 NYP-CBN.

Looks like we had three (3) transmissions to APIS for this one manifest. Anxious to hear what happened!

[REDACTED]-

-----Original Message-----

From: [REDACTED]

Sent: Tuesday, June 28, 2005 3:42 PM

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: APIS Manifest Transmissions - All Corrected

Looks good!

Please attempt to send a large message. Please change the train number when you sent the larger message.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

(See attached file: Train 63 23JUN05 Large Msg. doc)

From: [REDACTED]

Sent: Tuesday, June 28, 2005 4:06 PM

To: [REDACTED]

Cc: [REDACTED]

Subject: FW: APIS Manifest Transmissions - Large Message

Attachments: Train 63 23JUN05 Large Msg. doc

Here's what went to our console...

ZBTP0008I 12.58.43 ACK RESPONSE FOR MSG REF: APIS2058+
ZBTP0008I 12.58.46 ACK RESPONSE FOR MSG REF: APIS2058+
ZBTP0008I 12.58.48 ACK RESPONSE FOR MSG REF: APIS2058+

Border Crossing.txt
SOR70001I 12. 58. 48 BORDER CROSSING NAME LIST TRAIN 63/23JUN NYP
TRANSMISSION SUCCESSFUL 06/28/05 +

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, June 28, 2005 4:05 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS Manifest Transmissions - Large Message

[REDACTED],

One large message served! Train 63/23JUN05 NYP-CBN.

Looks like we had three (3) transmissions to APIS for this one manifest. Anxious to hear what happened!

[REDACTED]-

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, June 28, 2005 3:42 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions - All Corrected

[REDACTED]

Please attempt to send a large message. Please change the train number when you sent the larger message.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

From: [REDACTED]
Sent: Tuesday, June 28, 2005 4:05 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS Manifest Transmissions - Large Message
Attachments: Train 63 23JUN05 Large Msg.doc

[REDACTED],

One large message served! Train 63/23JUN05 NYP-CBN.

Looks like we had three (3) transmissions to APIS for this one manifest. Anxious to hear what happened!

Border Crossing.txt

█-

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, June 28, 2005 3:42 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions - All Corrected

Looks good!

Please attempt to send a large message. Please change the train number when you sent the larger message.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

From: [REDACTED]
Sent: Tuesday, June 28, 2005 3:42 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions - All Corrected
Attachments: Train 68 01SEP05 All Corrected.doc

Looks good!

Please attempt to send a large message. Please change the train number when you sent the larger message.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
06/28/05 11:35 AM

Border Crossing.txt

To: [REDACTED]

cc: [REDACTED]

Subject: APIS Manifest Transmissions - All Corrected

>-----
----->

[REDACTED],

Attached is our transmission for 2V68 on 01SEP05.

If this looks good, I need to try a much larger message to ensure that we break it apart correctly and it gets pieced together properly in APIS. Let me know when I can send a larger message. Thanks!

[REDACTED]-

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, June 28, 2005 11:07 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions w/ Corrected BGM

[REDACTED],

I think we are good to go. Could you please send the message 1 more time using a different train number. Say 2V500. I just want to see a completely new message come in.

thanks

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

----->
[REDACTED]

Border Crossing.txt

06/28/05 10:09 AM

----->

----->

To: [REDACTED]

cc: [REDACTED]

Subject: APIS Manifest Transmissions w/ Corrected BGM

----->

----->

[REDACTED],

You found the correct message in APIS. The APIS copy of the message was time stamped two seconds different than the attachment I sent to you (11.04.49 v. 11.04.51). In our future testing, this anomaly will continue due to communications time difference between your receipt of the message to our receipt of the acknowledgment.

Anyway, that aside, I have changed the BGM sub-element separators (i.e., colons) to element separators (plus signs) and attached it below.

Like the discrepancy with the UNE v. UNG/UNB Group Reference Number, my copy of the UN EDI FACT Guide (25JUN04) references using colons in the BGM segment. Can you please confirm that I am indeed working from the most recent copy of the guide? Thanks.

█-

(See attached file: Train 69 15SEP05 Corr BGM.doc)
 (See attached file: Train 68 01SEP05 All Corrected.doc)

From: [REDACTED]
 Sent: Tuesday, June 28, 2005 11:36 AM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: APIS Manifest Transmissions - All Corrected
 Attachments: Train 68 01SEP05 All Corrected.doc

█,

Border Crossing.txt

Attached is our transmission for 2V68 on 01SEP05.

If this looks good, I need to try a much larger message to ensure that we break it apart correctly and it gets pieced together properly in APIS. Let me know when I can send a larger message. Thanks!

█-

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, June 28, 2005 11:07 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions w/ Corrected BGM

█,

I think we are good to go. Could you please send the message 1 more time using a different train number. Say 2V500. I just want to see a completely new message come in.

thanks

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED] v

[REDACTED]
06/28/05 10:09 AM

>-----

| To: [REDACTED]
| cc: [REDACTED]
| [REDACTED]
| Subject: APIS Manifest Transmissions w/ Corrected BGM

Border Crossing.txt

-----|
[REDACTED],

You found the correct message in APIS. The APIS copy of the message was time stamped two seconds different than the attachment I sent to you (11.04.49 v. 11.04.51). In our future testing, this will anomaly will continue due to communications time difference between your receipt of the message to our receipt of the acknowledgment.

Anyway, that aside, I have changed the BGM sub-element separators (i.e., colons) to element separators (plus signs) and attached it below.

Like the discrepancy with the UNE v. UNG/UNB Group Reference Number, my copy of the UN EDI FACT Guide (25JUN04) references using colons in the BGM segment. Can you please confirm that I am indeed working from the most recent copy of the guide? Thanks.

[REDACTED]-

(See attached file: Train 69 15SEP05 Corr BGM.doc)

From: [REDACTED]
Sent: Tuesday, June 28, 2005 11:07 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions w/ Corrected BGM
Attachments: Train 69 15SEP05 Corr BGM.doc

[REDACTED],

I think we are good to go. Could you please send the message 1 more time using a different train number. Say 2V500. I just want to see a completely new message come in.

thanks

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

Border Crossing.txt

communications time difference between your receipt of the message to our receipt of the acknowledgment.

Anyway, that aside, I have changed the BGM sub-element separators (i.e., colons) to element separators (plus signs) and attached it below.

Like the discrepancy with the UNE v. UNG/UNB Group Reference Number, my copy of the UN EDIFACT Guide (25JUN04) references using colons in the BGM segment. Can you please confirm that I am indeed working from the most recent copy of the guide? Thanks.

█-

From: [REDACTED]
Sent: Tuesday, June 28, 2005 8:30 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: FW: APIS Manifest Transmissions w/ Hash Segment Terminator
Attachments: June 27 05 Test message Analysis.doc; Train 69 15SEP05 Corr Msg Ref Nbr.doc

█,

I could not find a message matching the one send in the attachment. However, I did find a message. Attached is an analysis of that message. Just 1 minor issue.
(See attached file: June 27 05 Test message Analysis.doc)

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

----->
[REDACTED]
06/27/05 02:12 PM
----->

>----->
----->
|
| To: [REDACTED]
|
| cc: [REDACTED]
|
| [REDACTED]
| [REDACTED]

Border Crossing.txt

Subject: RE: FW: APIS Manifest Transmissions w/ Hash Segment Terminator

[REDACTED],

No problem. Attached is a transmission from MON, 27JUN05 containing:

1. message reference number sans the periods
2. an NAD segment containing the "?" release character

On additional question for you: are we to include the title in the name field (e.g., MR, MRS, MS, MISS, etc.). If not, will you please give us a list of the titles that should be excluded? Thanks!

[REDACTED]

-----Original Message-----

From: [REDACTED]

Sent: Friday, June 24, 2005 2:03 PM

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: FW: APIS Manifest Transmissions w/ Hash Segment Terminator

[REDACTED],

I believe the problem maybe related to the usage of periods within the reference number of the UNB and UNZ. We have never received a message using the period. The period is defined within the UNA. Try removing the period from the reference and lets see what happens

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
[REDACTED]
06/22/05 02:34 PM

Border Crossing.txt

|
 |
 | To: [REDACTED]
 |
 | cc: [REDACTED]
 |
 |
 | Subject: FW: APIS Manifest Transmissions w/ Hash Segment Terminator

>-----
 -----|

[REDACTED],

Thanks for the response.

No problems with "?" preceding the blanks in the NAD segment or removing the blanks in the TDT segment; however, I have a question regarding the UNE Group Reference Number matching the UNB segment.

The UN EDI FACT Guide that I have, dated 25JUN04 (page 84), says that the UNE Group Reference Number should match the value in the UNG segment instead of the UNB segment. Am I working from an outdated EDI FACT guide?

[REDACTED]

-----Original Message-----

From: [REDACTED]
 Sent: Wednesday, June 22, 2005 2:01 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator

[REDACTED],

Sorry for the delay - been out of the office. Please see the attached analysis. We are very close

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

[REDACTED]
 Department of Homeland Security
 Customs and Border Protection
 Enforcement Systems Branch
 Ph. [REDACTED]
 Fax. [REDACTED]
 External Email: [REDACTED]

|----->
 |
 | [REDACTED]
 |
 | Page 553

Border Crossing.txt

06/20/05 09:32 AM

----->

----->
To: [REDACTED]
cc: [REDACTED]
Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator

----->

[REDACTED],

I have attached an APIS message with the corrected syntax as per your previous message.

When you have a chance, will you please check if it was correctly received by APIS?

Thanks.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 8:29 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions w/ Hash Segment Terminator

[REDACTED],

Only one minor change to the order of the segments is needed and we are good to go with the message syntax (see attachment). However, we do have a potentially larger issue with regards to the location codes used. CBP uses the ICAO standards to identify locations. Could you please provide me with a list of city codes that will be used for the trains traveling between Canada and the US.

Border Crossing.txt

thanks

(See attached file: Train 69 01AUG05 - Analysis.doc)

Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

Ph. [REDACTED]

Fax. [REDACTED]

External Email: [REDACTED]

	[REDACTED]	
	06/15/05 09:57 AM	

>-----

-----|

|

| To: [REDACTED]

|

| cc: [REDACTED]

|

| [REDACTED]

|

| Subject: APIS Manifest Transmissions w/ Hash Segment Terminator

|

>-----

-----|

[REDACTED],

I changed the Segment Termination character to a hash mark (#) and sent a short manifest (copy attached).

Let's see if this is any better.

Again, thanks!

■

<<Train 69 01AUG05 Hash.doc>>
(See attached file: Train 69 01AUG05 Hash.doc)

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)
Page 555

Border Crossing.txt

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

(See attached file: Train 69 15SEP05 Corr Msg Ref Nbr.doc)

From: [REDACTED]
Sent: Monday, June 27, 2005 2:13 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: FW: APIS Mani fest Transmissions w/ Hash Segment Terminator
Attachments: Train 69 15SEP05 Corr Msg Ref Nbr.doc

[REDACTED],

No problem. Attached is a transmission from MON, 27JUN05 containing:

1. message reference number sans the periods
2. an NAD segment containing the "?" release character

On additional question for you: are we to include the title in the name field (e.g., MR, MRS, MS, MISS, etc.). If not, will you please give us a list of the titles that should be excluded? Thanks!

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 24, 2005 2:03 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: FW: APIS Mani fest Transmissions w/ Hash Segment Terminator

[REDACTED],

I believe the problem maybe related to the usage of periods within the reference number of the UNB and UNZ. We have never received a message using the period. The period is defined within the UNA. Try removing the period from the reference and lets see what happens

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

	 06/22/05 02:34 PM
--	--

Border Crossing.txt

```

>-----|
|
|      To: [REDACTED]
|
|      cc: [REDACTED]
|
|      Subject: FW: APIS Manifest Transmissions w/ Hash Segment Terminator
|
>-----|

```

[REDACTED],

Thanks for the response.

No problems with "?" preceding the blanks in the NAD segment or removing the blanks in the TDT segment; however, I have a question regarding the UNE Group Reference Number matching the UNB segment.

The UN EDIFACT Guide that I have, dated 25JUN04 (page 84), says that the UNE Group Reference Number should match the value in the UNG segment instead of the UNB segment. Am I working from an outdated EDIFACT guide?

[REDACTED]-

-----Original Message-----

```

From: [REDACTED]
Sent: Wednesday, June 22, 2005 2:01 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator

```

[REDACTED],

Sorry for the delay - been out of the office. Please see the attached analysis. We are very close

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

[REDACTED]
 Department of Homeland Security
 Customs and Border Protection
 Enforcement Systems Branch
 Ph. [REDACTED]
 Fax. [REDACTED]
 External Email: [REDACTED]

Border Crossing.txt

06/20/05 09:32 AM

----->

----->

To: [REDACTED]

cc: [REDACTED]

Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator

----->

----->

[REDACTED],

I have attached an APIS message with the corrected syntax as per your previous message.

When you have a chance, will you please check if it was correctly received by APIS?

Thanks.

[REDACTED]

-----Original Message-----

From: [REDACTED]

Sent: Friday, June 17, 2005 8:29 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: APIS Manifest Transmissions w/ Hash Segment Terminator

[REDACTED],

Only one minor change to the order of the segments is needed and we are good to go with the message syntax (see attachment). However, we do have a potentially larger issue with regards to the location codes used. CBP uses the ICAO standards to identify locations. Could you please provide me with a list of city codes that will be used for the trains traveling between Canada and the US.

thanks

Border Crossing.txt
(See attached file: Train 69 01AUG05 - Analysis.doc)

Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
06/15/05 09:57 AM

>-----

|
|
| To: [REDACTED]
|
| cc: [REDACTED]
| [REDACTED]
| [REDACTED]
|
| Subject: APIS Manifest Transmissions w/ Hash Segment Terminator
|

>-----

[REDACTED],
I changed the Segment Termination character to a hash mark (#) and sent a short manifest (copy attached).
Let's see if this is any better.
Again, thanks!

■-

<<Train 69 01AUG05 Hash.doc>>
(See attached file: Train 69 01AUG05 Hash.doc)
(See attached file: Train 69 20JUN05 Corrd Syntax.doc)
(See attached file: Train 69 20JUN05 Corrd Syntax.doc)(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

Border Crossing.txt

From: [REDACTED]
Sent: Friday, June 24, 2005 2:03 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: FW: APIS Manifest Transmissions w/ Hash Segment Terminator
Attachments: Train 69 20JUN05 Corrd Syntax.doc; Train 69 20JUN05 Corrd Syntax.doc

[REDACTED],

I believe the problem maybe related to the usage of periods within the reference number of the UNB and UNZ. We have never received a message using the period. The period is defined within the UNA. Try removing the period from the reference and lets see what happens

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
06/22/05 02:34 PM

>-----
|
| To: [REDACTED]
| cc: [REDACTED]
| [REDACTED]
| Subject: FW: APIS Manifest Transmissions w/ Hash Segment Terminator
>-----
|

[REDACTED],

Thanks for the response.

No problems with "?" preceding the blanks in the NAD segment or removing the blanks in the TDT segment; however, I have a question regarding the UNE Group Reference Number matching the UNB segment.

The UN EDI FACT Guide that I have, dated 25JUN04 (page 84), says that the
Page 560

Border Crossing.txt

UNE

Group Reference Number should match the value in the UNG segment instead of the UNB segment. Am I working from an outdated EDI FACT guide?

█-

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, June 22, 2005 2:01 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator

█,

Sorry for the delay - been out of the office. Please see the attached analysis. We are very close

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

|-----|
| | [REDACTED] |
| | 06/20/05 09:32 AM |
|-----|

>-----

-----|
| |
| | To: [REDACTED]
| | cc: [REDACTED]
| | [REDACTED]
| | Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator
-----|

█,

Border Crossing.txt

I have attached an APIS message with the corrected syntax as per you previous message.

When you have a chance, will you please check if it was correctly received by APIS?

Thanks.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 8:29 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions w/ Hash Segment Terminator

[REDACTED],

Only one minor change to the order of the segments is needed and we are good to go with the message syntax (see attachment). However, we do have a potentially larger issue with regards to the location codes used. CBP uses the ICAO standards to identify locations. Could you please provide me with a list of city codes that will be used for the trains traveling between Canada and the US.

thanks
(See attached file: Train 69 01AUG05 - Analysis.doc)

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
06/15/05 09:57 AM

|
| To: [REDACTED]
|
| cc: [REDACTED]
|
| [REDACTED]

Border Crossing.txt

Subject: APIS Manifest Transmissions w/ Hash Segment Terminator

█,

I changed the Segment Termination character to a hash mark (#) and sent a short manifest (copy attached).

Let's see if this is any better.

Again, thanks!

█-

<<Train 69 01AUG05 Hash.doc>>
(See attached file: Train 69 01AUG05 Hash.doc)

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

From: █
Sent: Thursday, June 23, 2005 2:53 PM
To: █
Cc: █
Subject: FW: APIS - Draft External Design Phase 2

Your call.

-----Original Message-----

From: █
Sent: Wednesday, June 22, 2005 2:42 PM
To: █
Subject: RE: APIS - Draft External Design Phase 2

One question - why does the input not have a / between type of Document and Country, but the display does? This means over typing the field to change it will require you to delete the slash. Just a question - Did we schedule a walk through yet?

█

-----Original Message-----

From: █
Sent: Friday, June 17, 2005 2:37 PM
To: █
Subject: RE: APIS - Draft External Design Phase 2

<< File: APIS_Phase2_EXD.doc >>

this one

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:36 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

should I look at this one or the one [REDACTED] sent?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:22 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

nope, waiting for you

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 1:48 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

I wasn't here - did you send it to [REDACTED]?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 10, 2005 12:47 PM
To: [REDACTED]
Subject: APIS - Draft External Design Phase 2

Please review the attached external design and return comments/question/suggestions.

Thanks, [REDACTED]

<< File: APIS_Phase2_EXD.doc >>

From: [REDACTED]
Sent: Wednesday, June 22, 2005 2:35 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: APIS Manifest Transmissions w/ Hash Segment Terminator
Attachments: Train 69 20JUN05 Corrd Syntax.doc; Train 69 20JUN05 Corrd Syntax.doc

[REDACTED],

Thanks for the response.

No problems with "?" preceding the blanks in the NAD segment or removing the blanks in the TDT segment; however, I have a question regarding the UNE Group Reference Number matching the UNB segment.

The UN EDIFACT Guide that I have, dated 25JUN04 (page 84), says that the UNE Group Reference Number should match the value in the UNG segment instead of the UNB segment. Am I working from an outdated EDIFACT guide?

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, June 22, 2005 2:01 PM
To: [REDACTED]

Border Crossing.txt

Cc: [REDACTED]

Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator

[REDACTED],

Sorry for the delay - been out of the office. Please see the attached analysis. We are very close

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
06/20/05 09:32 AM

>-----
|
| To: [REDACTED]
| cc: [REDACTED]
| [REDACTED]
| Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator
>-----

[REDACTED],

I have attached an APIS message with the corrected syntax as per your previous message.

When you have a chance, will you please check if it was correctly received by APIS?

Thanks.

[REDACTED]

Border Crossing.txt

-----Original Message-----

From: [REDACTED]

Sent: Friday, June 17, 2005 8:29 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: APIS Manifest Transmissions w/ Hash Segment Terminator

[REDACTED],

Only one minor change to the order of the segments is needed and we are good to go with the message syntax (see attachment). However, we do have a potentially larger issue with regards to the location codes used. CBP uses the ICAO standards to identify locations. Could you please provide me with a list of city codes that will be used for the trains traveling between Canada and the US.

thanks

(See attached file: Train 69 01AUG05 - Analysis.doc)

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

Ph. [REDACTED]

Fax. [REDACTED]

External Email: [REDACTED]

----->
[REDACTED]
06/15/05 09:57 AM
----->

>-----

-----|

| To: [REDACTED]

| cc: [REDACTED]

[REDACTED]

| Subject: APIS Manifest Transmissions w/ Hash Segment Terminator

>-----

-----|

[REDACTED],

Border Crossing.txt

I changed the Segment Termination character to a hash mark (#) and sent a short manifest (copy attached).

Let's see if this is any better.

Again, thanks!

<<Train 69 01AUG05 Hash.doc>>
(See attached file: Train 69 01AUG05 Hash.doc)

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

From: [REDACTED]
Sent: Wednesday, June 22, 2005 2:01 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator
Attachments: Train 69 20JUN05 Corrd Syntax.doc; Train 69 20JUN05 Corrd Syntax.doc

[REDACTED],
Sorry for the delay - been out of the office. Please see the attached analysis. We are very close

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
06/20/05 09:32 AM

>-----
|
| To: [REDACTED]
|
| cc: [REDACTED]
|
| Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator
>-----

Border Crossing.txt

[REDACTED],

I have attached an APIS message with the corrected syntax as per your previous message.

When you have a chance, will you please check if it was correctly received by APIS?

Thanks.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 8:29 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions w/ Hash Segment Terminator

[REDACTED],

Only one minor change to the order of the segments is needed and we are good to go with the message syntax (see attachment). However, we do have a potentially larger issue with regards to the location codes used. CBP uses the ICAO standards to identify locations. Could you please provide me with a list of city codes that will be used for the trains traveling between Canada and the US.

thanks
(See attached file: Train 69 01AUG05 - Analysis.doc)

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
06/15/05 09:57 AM

To: [REDACTED]

Border Crossing.txt

cc: [REDACTED]

Subject: APIS Manifest Transmissions w/ Hash Segment Terminator

>-----
-----|

[REDACTED],

I changed the Segment Termination character to a hash mark (#) and sent a short manifest (copy attached).

Let's see if this is any better.

Again, thanks!

[REDACTED]-

<<Train 69 01AUG05 Hash.doc>>

(See attached file: Train 69 01AUG05 Hash.doc)

(See attached file: Train 69 20JUN05 Corrd Syntax.doc)

From: [REDACTED]

Sent: Monday, June 20, 2005 9:33 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: APIS Manifest Transmissions w/ Hash Segment Terminator

Attachments: Train 69 20JUN05 Corrd Syntax.doc

[REDACTED],

I have attached an APIS message with the corrected syntax as per your previous message.

When you have a chance, will you please check if it was correctly received by APIS?

Thanks.

[REDACTED]

-----Original Message-----

From: [REDACTED]

Sent: Friday, June 17, 2005 8:29 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: APIS Manifest Transmissions w/ Hash Segment Terminator

Border Crossing.txt

[REDACTED],

Only one minor change to the order of the segments is needed and we are good to go with the message syntax (see attachment). However, we do have a potentially larger issue with regards to the location codes used. CBP uses the ICAO standards to identify locations. Could you please provide me with a list of city codes that will be used for the trains traveling between Canada and the US.

thanks

(See attached file: Train 69 01AUG05 - Analysis.doc)

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

Ph. [REDACTED]

Fax. [REDACTED]

External Email: [REDACTED]

|----->
| | [REDACTED] |
| | 06/15/05 09:57 AM |
|----->

>-----
----->
| |
| | To: [REDACTED] |
| | cc: [REDACTED] |
| |
| | Subject: APIS Manifest Transmissions w/ Hash Segment Terminator |
----->
----->

[REDACTED],

I changed the Segment Termination character to a hash mark (#) and sent a short manifest (copy attached).

Let's see if this is any better.

Again, thanks!

[REDACTED]-

Border Crossing.txt

From: [REDACTED]
Sent: Friday, June 17, 2005 2:54 PM
To: [REDACTED]
Subject: RE: APIS - Permanent PNRs

Could you run a DUG to get number on all three types. And if any have 1 character names.... And if any have 5DOB?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:49 PM
To: [REDACTED]
Subject: RE: APIS - Permanent PNRs

Well the issue is also that we have three types of Permanent PNR - Guest Rewards (Updated by [REDACTED], and passed through offline), the old VIP Permanent PNRs - which are updated in Arrow, and Permanent PNRs that are neither - again updated in Arrow - if it's not a Guest rewards, then you can add additional data to it.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:46 PM
To: [REDACTED]
Subject: APIS - Permanent PNRs

[REDACTED] had said that the Internet has a way to deal with that as they would then request the passenger to update their profile.....but I guess when the agent uses it they would be forced to change the name to meet the new standards.....??and maybe advise the guest to update their profile??

I don't think I clearly understand how a customer updates their profile? Can they do it through a call center agent?

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:42 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

Oh ???

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:40 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

do we have anything for Permanent PNRs?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:37 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

Border Crossing.txt

<< File: APIS_Phase2_EXD.doc >>

this one

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:36 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

should I look at this one or the one [REDACTED] sent?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:22 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

nope, waiting for you

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 1:48 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

I wasn't here - did you send it to [REDACTED]?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 10, 2005 12:47 PM
To: [REDACTED]
Subject: APIS - Draft External Design Phase 2

Please review the attached external design and return comments/question/suggestions.

Thanks, [REDACTED]

<< File: APIS_Phase2_EXD.doc >>

From: [REDACTED]
Sent: Friday, June 17, 2005 2:46 PM
To: [REDACTED]
Subject: APIS - Permanent PNRs

[REDACTED] had said that the Internet has a way to deal with that as they would then request the passenger to update their profile.....but I guess when the agent uses it they would be forced to change the name to meet the new standards.....??and maybe advise the guest to update their profile??

I don't think I clearly understand how a customer updates their profile? Can they do it through a call center agent?

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:42 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

Oh ???

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:40 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

do we have anything for Permanent PNRs?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:37 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

<< File: APIS_Phase2_EXD.doc >>

this one

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:36 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

should I look at this one or the one [REDACTED] sent?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:22 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

nope, waiting for you

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 1:48 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

I wasn't here - did you send it to [REDACTED]?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 10, 2005 12:47 PM
To: [REDACTED]
Subject: APIS - Draft External Design Phase 2

Please review the attached external design and return comments/question/suggestions.

Thanks, [REDACTED]

<< File: APIS_Phase2_EXD.doc >>

From: [REDACTED]
Sent: Friday, June 17, 2005 2:37 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

Border Crossing.txt

this one

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:36 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

should I look at this one or the one [REDACTED] sent?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 2:22 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

nope, waiting for you

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 17, 2005 1:48 PM
To: [REDACTED]
Subject: RE: APIS - Draft External Design Phase 2

I wasn't here - did you send it to [REDACTED]?

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 10, 2005 12:47 PM
To: [REDACTED]
Subject: APIS - Draft External Design Phase 2

Please review the attached external design and return comments/question/suggestions.

Thanks, [REDACTED]

<< File: APIS_Phase2_EXD.doc >>

From: [REDACTED]
Sent: Friday, June 17, 2005 8:29 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions w/ Hash Segment Terminator
Attachments: Train 69 01AUG05 - Analysis.doc; Train 69 01AUG05 Hash.doc

[REDACTED],

Only one minor change to the order of the segments is needed and we are good to go with the message syntax (see attachment). However, we do have a potentially larger issue with regards to the location codes used. CBP uses the ICAO standards to identify locations. Could you please provide me with a list of city codes that will be used for the trains traveling between Canada and the US.

thanks

(See attached file: Train 69 01AUG05 - Analysis.doc)

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

Border Crossing.txt

----->
 |
 |
 | [REDACTED]
 |
 | 06/15/05 09:57 AM
 |
 ----->

>-----

 |
 |
 | To: [REDACTED]
 |
 | CC: [REDACTED]
 |
 | [REDACTED]
 |
 | Subject: APIS Manifest Transmissions w/ Hash Segment Terminator
 |
 ----->

[REDACTED],

I changed the Segment Termination character to a hash mark (#) and sent a short manifest (copy attached).

Let's see if this is any better.

Again, thanks!

■-

<<Train 69 01AUG05 Hash.doc>>
(See attached file: Train 69 01AUG05 Hash.doc)

From: [REDACTED]
Sent: Thursday, June 16, 2005 6:29 AM
To: [REDACTED]

Subject: RE: Draft APIS Phase 2 External Design Document and APIS Phase 2 Project Issues for the 6/17 project status meeting.
Attachments: APIS_Phase2_EXD.doc

This is an updated version of the APIS phase 2 External Design document based on some feedback already received.

This is the version that will be reviewed at Friday's status meeting.

Border Crossing.txt

From: [REDACTED]
Sent: Wednesday, June 15, 2005 3:41 PM
To: [REDACTED]

Subject: Draft APIS Phase 2 External Design Document and APIS Phase 2 Project Issues for the 6/17 project status meeting.

Attached is a draft External Design document for APIS phase 2 that will be reviewed at Friday's (6/17) 10am APIS project status meeting.

Any comments prior to the meeting are also welcome and should be directed to [REDACTED].

Also, below are three project issues that we would like the users to help us resolve.

[REDACTED] will run Friday's meeting, as I will be out of the office.

APIS phase 2 Project Issues

1. For PNRs created prior to the cutover of the Arrow code:

options :

- A) Do not require 5PID information for ticketing
- B) Require the 5PID information be input by the agent. If the customer goes to the Quik-Trak machine and does not have the required 5PID information the customer would be referred to the ticket counter.
- C) Locate all errant cross-border PNRs and queue to Call Center for customer contact / compliance

2. When Arrow implements, it will be a few weeks before the Internet implements their piece.

We will need to have exception code on Arrow to allow for this.

The issue is, for any PNR created by the Internet without 5PID to be ticketed by Quik-Trak or Station agent or TBM's or AP'd via IB: ::

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options :

- A) Do not require 5PID information for ticketing
- B) Require the 5PID information be input by the agent. If the customer goes to the Quik-Trak machine and does not have the required 5PID information
the customer would be referred to the ticket counter.

3 [REDACTED] submitted an issue concerning PNRs created on a walk up basis at a Quiktrak machine.

'Walk-up sales (which never involve cross-border trains) use the passenger name as encoded on the credit card magnetic stripe for PNR creation purposes. Many credit cards only have the first name initial, so this would force customers with such cards to manually enter their name, once the 2 character name edit is implemented. This is free-format and is obviously only as accurate as the passenger wants it to be. Previous attempts to collect individual names at Quik-Trak have quickly been abandoned due to the large number of customers with names like "BABA/BA". The users are loathe to use this manual name feature due to this poor quality of data collected, but primarily due to the increased transaction time it creates. Stations such as NYP are stretched to their limits in terms of ticketing capacity, and enforcement of this restriction could have the direct effect of increasing lines at machines and increasing ticket office transactions.

We should consider making Quik-Trak walk-up sales as a possible exception to the 2 character name requirement, bearing in mind they never involve cross-border travel initially, and I don't think the type of passenger who's choice of channel to make their initial reservation with Amtrak is at a Quik-Trak machine in a station is likely to have ad-hoc international travel as part of their (lack of) plans'

From: [REDACTED]
Sent: Wednesday, June 15, 2005 4:56 PM
To: [REDACTED]
Subject: RE: APIS - Phase 2 External Design DRAFT

Responses in red:
First, clarification regarding the passport. Is the design document meant to say that the (nn) portion of the entry is required for passports but not for other forms of ID? Or is it meant to say that the (nn) portion of the entry is always optional, but that the country code must be included as part of the passport number? nn is always mandatory for all forms of ID

For the 50-character id number field -- the ddd portion -- the only validation being performed is that it is 50 characters or less, right? correct Or is there other validation? no

This is an oddball one, but it'll come up, I'm sure. There are two forms of id that require photo ids. First, I'm assuming that we just need to notify passengers that they need to bring a photo id...there's no need for any other ID information to be provided to Arrow, right? correct Second, (and here's the oddball part) at what age

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will photo ids be required? We can ask for that information from CBP. I'm sure we're going to get a question about someone traveling across the border with an infant who doesn't have a photo id. If we can inform passengers, for example, that "photo id is required for all passengers over age 12", we'll save ourselves some headaches.

5PID (*INF) ii nn ddd...d /g /Pxxx (<CR>)
(ttt...t)

Note: The 5PID is currently not used.

5 Primary action code
PID 5-field data type of Passenger ID

(INF) Optional Constant - used only when there is an infant present in the name field such as:

01SMITH/MARY

*INFANT

ii Type of ID offered

RA - US Resident Alien Card

PR - LPR (Legal Permanent Resident) Card

PP - Passport

RE - Re-entry Permit

RT - Refugee Travel Document

NC - Naturalization Certificate

BC - Birth Certificate (requires photo id)

MO - Military Orders (requires photo id)

nn 2-character country code of the supporting document

ddd...d ID number or data (Max 50 chars)

Required for the following types:

RA - US Resident Alien Card

PR - LPR (Legal Permanent Resident) Card

PP - Passport

RE - Re-entry Permit

RT - Refugee Travel Document

NC - Naturalization Certificate

Optional for the following types:

BC - Birth Certificate (requires photo id)

MO - Military Orders (requires photo id)

/g delimiter for gender

M - Male

F - Female

/P delimiter for passenger association number

xxx Passenger association number (up to 255)

<CR> Carriage return for additional text; optional

ttt...t Additional freeform text; optional (Max 61 chars, 3 lines)

-----Original Message-----

From:

Sent: Thursday, June 09, 2005 5:25 PM

To:

Subject: RE: APIS - Phase 2 External Design DRAFT

-

After giving this more thought, I'm not sure my original question is 100% clear, so I'd like to try again. Also, I have a couple of other questions.

First, clarification regarding the passport. Is the design document meant to say that the (nn) portion of the entry is required for passports but not for other forms

Border Crossing.txt

of ID? Or is it meant to say that the (nn) portion of the entry is always optional, but that the country code must be included as part of the passport number?

For the 50-character id number field -- the ddd portion -- the only validation being performed is that it is 50 characters or less, right? Or is there other validation?

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Thanks for your help,

From: [REDACTED]
Sent: Wednesday, June 08, 2005 5:52 PM
To: [REDACTED]
Subject: RE: APIS - Phase 2 External Design DRAFT

[REDACTED] -

I have one quick question regarding the design. I'm looking at the requirements for providing the ID numbers, and the passport number contains a note that the country code is required as part of the number. But just prior to entering the ID number, a country code will have been provided. I'm assuming this country code is meant to indicate the country that issued the ID for which the number will be provided, right?

In that case, is there really a need to provide the country code again for passports?

From: [REDACTED]
Sent: Thursday, June 02, 2005 11:58 AM
To: [REDACTED]
Subject: APIS - Phase 2 External Design DRAFT

Hi,

Attached is the Phase 2 external design DRAFT. We will be confirming our direction with the CBP representative tomorrow. Please let me know if you have any questions or concerns.

[REDACTED] / [REDACTED]: Let me know what RailRes/STARS design needs to be added for 5PID.

Thank you, [REDACTED]

<< File: APIS_Phase2_EXD.doc >>

From: [REDACTED]
Sent: Wednesday, June 15, 2005 11:56 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS Manifest Transmissions w/ New Segment Terminator

Border Crossing.txt

[REDACTED],

Thanks! Glad the hash-mark seems to have worked.

Look forward to hearing from you re: the syntax issues.

[REDACTED]-

From: [REDACTED]
Sent: Wednesday, June 15, 2005 10:12 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions w/ New Segment Terminator

[REDACTED],

Received another message today. Below is a snap-shot of the data.

UNA: +. ? #UNB+UNOA: 4+AMTRAK: 2V+USCSAPIS: ZZ+050615: 0651+06. 51. 39
++APIS#UNG+PAXLST
+APIS_AMT: 2V+USCSAPIS: ZZ+050615: 0651+00000001+UN+D: 02B#UNH+06. 51. 39
+PAXLST: D: 02
B: UN: IATA++001: L#BGM+745: : #NAD+MS+++CENTRALIZED NATIONAL OPERATIONS
CENTER#COM+
[REDACTED]: TE+[REDACTED]: FX#TDT+20+2V
69#LOC+087+NYP#DTM+189: 0506150815: 20
1#LOC+125+MTR#DTM+232: 0506151830: 201#NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]
A++++#DTM+329: 670130#NAT+2+CA: #RFF+AVF: 10D15D#NAD+FL+++[REDACTED]: [REDACTED]
JOL
++++#DTM+329: 630322#NAT+2+CA: #RFF+AVF: 10D15D#NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]++++
#DTM+329: 311109#NAT+2+AU: #RFF+AVF: 02B070#NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]++++#DTM+329
: 830106#NAT+2+FR: #RFF+AVF: 0E5A70#NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]++++#DTM+329: 820410#N
AT+2+FR: #RFF+AVF: 0E5A70#NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]++++#DTM+329: 360910#NAT+2+AU:
#RFF+AVF: 02B070#NAD+FL+++MC
[REDACTED]: [REDACTED]++++#DTM+329: 320813#NAT+2+US: #RFF+AVF:
094377#NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]++++#DTM+329: 730712#NAT+2+HT: #RFF+AVF: OAC2F2#
NAD+FL+++[REDACTED]: [REDACTED]++++#DTM+329: 520405#NAT+2+CN: #RFF+AVF: 146820#NAD+FL+++[REDACTED]
[REDACTED]: [REDACTED]++++#DTM+329: 580329#NAT+2+CN: #RFF+AVF: 146820#NAD+FL+++[REDACTED]
[REDACTED]
[REDACTED]++++#DTM+329: 960830#NAT+2+CA: #RFF+AVF: 10D15D#NAD+FL+++PER
[REDACTED]: [REDACTED]
[REDACTED]++++#DTM+329: 881122#NAT+2+CA: #RFF+AVF: 10D15D#NAD+FL++

Please note that the above message does contain syntax errors. I am evaluating the message and will provide you an analysis in short order

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]

Border Crossing.txt

Fax: [REDACTED]
External Email: [REDACTED]
From: [REDACTED]
Sent: Wednesday, June 15, 2005 9:58 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS Manifest Transmissions w/ Hash Segment Terminator

[REDACTED],
I changed the Segment Termination character to a hash mark (#) and sent a short manifest (copy attached).

Let's see if this is any better.

Again, thanks!

■-

From: [REDACTED]
Sent: Wednesday, June 15, 2005 7:24 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions w/ New Segment Terminator
Attachments: Train 69 01AUG05 v2.doc

Getting better, the exclamation point was received as a vertical line. Could you try another character. See below snapshot

UNA: +. ? |UNB+UNOA: 4+AMTRAK: 2V+USCSAPIS: ZZ+050614: 0817+08. 17. 41
++APIS|UNG+PAXLST
+APIS_AMT: 2V+USCSAPIS: ZZ+050614: 0817+00000001+UN+D: 02B|UNH+08. 17. 41
+PAXLST: D: 02
B: UN: IATA++001: L|BGM+745: : |NAD+MS+++CENTRALIZED NATIONAL OPERATIONS CENTER|COM+
[REDACTED]: TE+[REDACTED]: FX|TDT+20+2V
69|LOC+087+NYP|DTM+189: 0506140815: 20
1|LOC+125+MTR|DTM+232: 0506141830: 201|NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]
A+++++|DTM+329: 670130|NAT+2+CA: |RFF+AVF: 10D15D|NAD+FL+++[REDACTED]: [REDACTED]
JOL
+++++|DTM+329: 630322|NAT+2+CA: |RFF+AVF: 10D15D|NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]+++++
|DTM+329: 311109|NAT+2+AU: |RFF+AVF: 02B070|NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]+++++|DTM+329
: 830106|NAT+2+FR: |RFF+AVF: 0E5A70|NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]+++++|DTM+329: 820410|N
AT+2+FR: |RFF+AVF: 0E5A70|NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]+++++|DTM+329: 360910|NAT+2+AU:
|RFF+AVF: 02B070|NAD+FL+++MC
[REDACTED]: [REDACTED]+++++|DTM+329: 320813|NAT+2+US: |RFF+AVF:
094377|NAD+FL+++[REDACTED]: [REDACTED]
[REDACTED]+++++|DTM+329: 730712|NAT+2+HT: |RFF+AVF: OAC2F2|
NAD+FL+++[REDACTED]: [REDACTED]+++++|DTM+329: 520405|NAT+2+CN: |RFF+AVF: 146820|NAD+FL+++[REDACTED]
[REDACTED]: [REDACTED]+++++|DTM+329: 580329|NAT+2+CN: |RFF+AVF: 146820|NAD+FL+++[REDACTED]
[REDACTED]
[REDACTED]+++++|DTM+329: 960830|NAT+2+CA: |RFF+AVF: 10D15D|NAD+FL+++[REDACTED]
[REDACTED]: [REDACTED]
[REDACTED]+++++|DTM+329: 881122|NAT+2+CA: |RFF+AVF: 10D15D|NAD+FL++

Border Crossing.txt

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
[REDACTED]
06/14/05 11:23 AM
[REDACTED]

>-----
|
| To: [REDACTED]
| cc: [REDACTED]
| [REDACTED]
| Subject: APIS Manifest Transmissions w/ New Segment Terminator
|
>-----

[REDACTED],
I changed the Segment Termination character to an exclamation point (!)
and sent a short manifest (copy attached).
If you will check to see if the new Segment Terminator works, I'll send the
longer manifest, too.
Thanks in advance!

■-

<<Train 69 01AUG05 v2.doc>>
(See attached file: Train 69 01AUG05 v2.doc)
From: [REDACTED]
Sent: Monday, June 13, 2005 6:04 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: APIS Manifest Transmissions
Attachments: Train 69 09JUN05.doc; Train 69 01AUG05.doc

[REDACTED],

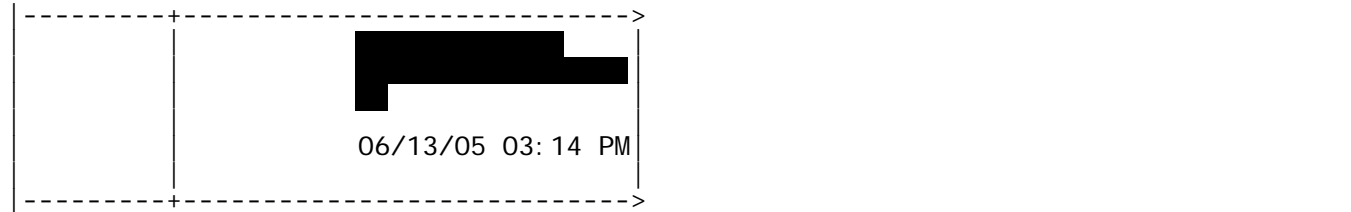
Border Crossing.txt

Looks like we have a router translating the single quote into a space.
Below is a snap-shot of the data received:

UNA: +. ? UNB+UNOA: 4+AMTRAK: 2V+USCSAPI S: ZZ+050613: 1203+12. 03. 47++API S
UNG+PAXLST
+API S_AMT: 2V+USCSAPI S: ZZ+050613: 1203+00000001+UN+D: 02B UNH+12. 03. 47
+PAXLST: D: 02
B: UN: IATA++001: L BGM+745: : NAD+MS+++CENTRALIZED NATIONAL OPERATIONS CENTER
COM+
[REDACTED]: TE+[REDACTED]: FX TDT+20+2V 69 LOC+087+NYP
DTM+189: 0506130815: 20
1 LOC+125+MTR DTM+232: 0506131830: 201 NAD+FL+++ [REDACTED]: [REDACTED]
[REDACTED]
+++++ DTM+329: 670130 NAT+2+CA: RFF+AVF: 10D15D NAD+FL+++ [REDACTED]: [REDACTED]
JOL
+++++ DTM+329: 630322 NAT+2+CA: RFF+AVF: 10D15D NAD+FL+++ [REDACTED]: [REDACTED]
[REDACTED] +++++
DTM+329: 311109 NAT+2+AU: RFF+AVF: 02B070 NAD+FL+++ [REDACTED]: [REDACTED] +++++
DTM+329
: 830106 NAT+2+FR: RFF+AVF: OE5A70 NAD+FL+++ [REDACTED]: [REDACTED] +++++
DTM+329: 820410 N
AT+2+FR: RFF+AVF: OE5A70 NAD+FL+++ [REDACTED]: [REDACTED] +++++ DTM+329: 360910
NAT+2+AU:
RFF+AVF: 02B070 NAD+FL+++ [REDACTED]: [REDACTED] +++++ DTM+329: 320813 NAT+2+US:
RFF+AVF:
094377 NAD+FL+++ [REDACTED]: [REDACTED] +++++ DTM+329: 730712 NAT+2+HT:
RFF+AVF: OAC2F2
NAD+FL+++ [REDACTED]: [REDACTED] +++++ DTM+329: 520405 NAT+2+CN: RFF+AVF: 146820
NAD+FL+++ [REDACTED]
: [REDACTED] +++++ DTM+329: 580329 NAT+2+CN: RFF+AVF: 146820 NAD+FL+++ [REDACTED]
:
: [REDACTED] +++++ DTM+329: 960830 NAT+2+CA: RFF+AVF: 10D15D
NAD+FL+++ [REDACTED]
: [REDACTED] +++++ DTM+329: 881122 NAT+2+CA: RFF+AVF: 10D15D
NAD+FL++

Try using a different character for the segment terminator.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]



Border Crossing.txt

To: [REDACTED]

cc: [REDACTED]

Subject: APIS Manifest Transmissions

>-----
<-----

[REDACTED],

Just wanted to let you know that we sent two manifest transmissions to APIS today.

The first is for train 69 on 09JUN05. This manifest contained enough passengers to cause us to split the transmission into two separate transactions. We are especially curious about how APIS received this manifest and if it was properly reconstructed.

The second is for train 69 on 01AUG05. This was a small, single transmission manifest.

Below are copies of the transmissions that we sent. When you have an opportunity, will you please check APIS for these two manifests and advise their status?

Many thanks, and look forward to hearing from you soon!

Regards,

[REDACTED]

<<Train 69 09JUN05.doc>>

<<Train 69 01AUG05.doc>>

(See attached file: Train 69 09JUN05.doc) (See attached file: Train 69 01AUG05.doc)

From: [REDACTED]

Sent: Monday, June 13, 2005 11:13 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Minutes of Amtrak / CBP APIS project status meeting 06/03/05

Attachments: APIS_Phase2_EXD.doc; Meeting_minutes_20050603.doc

Attached are the minutes of the CBP / Amtrak APIS project status meeting from 6/3/05.

Please let me know if you have any suggested changes.

Also attached is the draft Amtrak External Design document, which was one of the action items from the meeting.

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We are requesting CBP review the document, and concur on the data that they will be receiving from Amtrak, which was a further action item.

From: [REDACTED]
Sent: Friday, June 10, 2005 9:19 AM
To: [REDACTED]
Subject: Minutes of 6/3 APIS (amtrak internal) project status meeting
Attachments: APIS_Minutes_060305.doc

From: [REDACTED]
Sent: Wednesday, June 08, 2005 5:52 PM
To: [REDACTED]
Subject: RE: APIS - Phase 2 External Design DRAFT

[REDACTED] -

I have one quick question regarding the design. I'm looking at the requirements for providing the ID numbers, and the passport number contains a note that the country code is required as part of the number. But just prior to entering the ID number, a country code will have been provided. I'm assuming this country code is meant to indicate the country that issued the ID for which the number will be provided, right?

In that case, is there really a need to provide the country code again for passports?

[REDACTED]

From: [REDACTED] ra
Sent: Thursday, June 02, 2005 11:58 AM
To: [REDACTED]
Subject: APIS - Phase 2 External Design DRAFT

Hi,

Attached is the Phase 2 external design DRAFT. We will be confirming our direction with the CBP representative tomorrow. Please let me know if you have any questions or concerns.

[REDACTED] / [REDACTED]: Let me know what RailRes/STARS design needs to be added for 5PID.

Thank you, [REDACTED]

<< File: APIS_Phase2_EXD.doc >>
From: [REDACTED]
Sent: Wednesday, June 08, 2005 9:18 AM
To: TPF Test Coordinators
Subject: Testing of APIS

Hello All,

Due for the need of a network for testing APIS, We are going to be loading some APIS

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software to Native - this is standalone functionality and will have no impact to other users.

From: [REDACTED]
Sent: Tuesday, June 07, 2005 12:08 PM
To: [REDACTED]
Subject: Draft APIS minutes (Internal Amtrak mtg)- please review and send me any suggested changes
Attachments: APIS_Minutes_060305.doc

From: [REDACTED]
Sent: Friday, June 03, 2005 9:59 AM
To: [REDACTED]
Subject: RE: APIS - Phase 2 External Design DRAFT

And enforcing an order will also cause you only to have DOB in the PNR if it is added after PID - in the channels there is no guarantee of order of data. Also Ticketing would have to have the checks to ensure correct data at ticketing. This would seem to be over head - also all the Airlines notify passengers to ensure that they have the correct travel documents for the country they plan to visit - Amtrak should state the same for Border crossing trains.

I think we also need to have the Users input on this flow.

-----Original Message-----
From: [REDACTED]
Sent: Friday, June 03, 2005 9:43 AM
To: [REDACTED]
Subject: RE: APIS - Phase 2 External Design DRAFT

I think that there could be logistic problems to leaving that till ticketing. For example, we have allowed a UK citizen to select Birth Certificate as their form of identification. They arrive at the station a few minutes before their train to be ticketing and do not have a proper form of identification for their citizenship type.

-----Original Message-----
From: [REDACTED]
Sent: Friday, June 03, 2005 9:33 AM
To: [REDACTED]
Subject: RE: APIS - Phase 2 External Design DRAFT

Hello [REDACTED],

I have concerns over the input requirements for PID. Why are we adding additional validation of data at input? I assume we are going to also enhance the Ticketing utility to validate that the data is correct before issuing tickets? I would suggest that we place the requirements for valid combinations there. Otherwise this will probably cause additional work at Call Centers / TASC to deal with Travel Agents who send their PID information first. I would like to discuss this.

We need to get agreement on this before I can send a change request to the Travel Agents.

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-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 02, 2005 11:58 AM
To: [REDACTED]
Subject: APIS - Phase 2 External Design DRAFT

Hi,

Attached is the Phase 2 external design DRAFT. We will be confirming our direction with the CBP representative tomorrow. Please let me know if you have any questions or concerns.

[REDACTED]: Let me know what RailRes/STARS design needs to be added for 5PID.

Thank you, [REDACTED]

<< File: APIS_Phase2_EXD.doc >>

From: [REDACTED]
Sent: Friday, June 03, 2005 8:15 AM
To: [REDACTED]
Subject: FW: Agenda for Amtrak / CBP APIS Meeting 6/3 at 11am
Attachments: APIS_Agenda_060305_CBP.doc

From: [REDACTED]
Sent: Thursday, June 02, 2005 4:00 PM
To: [REDACTED]
Subject: Agenda for Amtrak / CBP APIS Meeting 6/3 at 11am

Proposed Agenda for Friday's Meeting.

From: [REDACTED]
Sent: Friday, June 03, 2005 8:14 AM
To: [REDACTED]
Subject: FW: Agenda for APIS Project Status Meeting for 10am 6/3
Attachments: APIS_Agenda_060305.doc; APIS_Minutes_052005.doc; APIS Project Issue #1.doc

Sorry, [REDACTED], I missed you off this list.

From: [REDACTED]
Sent: Thursday, June 02, 2005 2:25 PM
To: [REDACTED]
Subject: Agenda for APIS Project Status Meeting for 10am 6/3

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The agenda for the internal Amtrak APIS project status meeting at 10am 06/03 is attached.

Also attached are the minutes from the last meeting 5/20.

And also a project issue form (for issue#1) is attached.

From: [REDACTED]
Sent: Thursday, June 02, 2005 11:58 AM
To: [REDACTED]
Subject: APIS - Phase 2 External Design DRAFT

Hi,

Attached is the Phase 2 external design DRAFT. We will be confirming our direction with the CBP representative tomorrow. Please let me know if you have any questions or concerns.

[REDACTED]: Let me know what RailRes/STARS design needs to be added for SPID.

Thank you, [REDACTED]

From: [REDACTED]
Sent: Thursday, June 02, 2005 9:24 AM
To: [REDACTED]
Subject: APIS Project Plan

I made some updates to the project plan. (Small changes, we are pretty much where we thought we would be with the exception of the Phase 2 external design)

[REDACTED]

From: [REDACTED]
Sent: Thursday, May 19, 2005 3:07 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: APIS Phase 2 Requirements Document - Updated on 5/19/05

[REDACTED]... I just reviewed the document and it looks fine to me...

-----Original Message-----

From: [REDACTED]
Sent: Thursday, May 19, 2005 2:45 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS Phase 2 Requirements Document - Updated on 5/19/05

Hi,

I have updated the APIS Phase 2 Requirements document with some improved verbiage. None of the requirements discussed in the meeting have not changed, just an effort

Border Crossing.txt

after receiving some good feedback to improve the document.

Unfortunately, I forgot to turn on 'track changes' (I apologize). I have highlighted the changed items. Please note that the item in section 5.1 number 2. was removed which caused the subsequent items to be renumbered.

Attached is an updated copy for your review. Please send any questions or comments. If you are willing to approve with these changes, please return your email approval.

Thank you, [REDACTED]

<< File: APIS_RQM_Phase2.doc >>

From: [REDACTED]
Sent: Thursday, May 19, 2005 2:45 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS Phase 2 Requirements Document - Updated on 5/19/05

Hi,

I have updated the APIS Phase 2 Requirements document with some improved verbiage. None of the requirements discussed in the meeting have not changed, just an effort after receiving some good feedback to improve the document.

Unfortunately, I forgot to turn on 'track changes' (I apologize). I have highlighted the changed items. Please note that the item in section 5.1 number 2. was removed which caused the subsequent items to be renumbered.

Attached is an updated copy for your review. Please send any questions or comments. If you are willing to approve with these changes, please return your email approval.

Thank you, [REDACTED]

From: [REDACTED]
Sent: Tuesday, May 17, 2005 3:01 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Requested Meeting

Additional follow-up questions are below in red.

-----Original Message-----
From: [REDACTED]
Sent: Tuesday, May 17, 2005 12:36 PM
To: [REDACTED]
Subject: FW: Requested Meeting

-----Original Message-----

Border Crossing.txt

From: [REDACTED]
Sent: Tuesday, May 17, 2005 12:06 PM
To: [REDACTED]
Subject: RE: Requested Meeting

Answers to your previous email....

Within some of these document types, we have questions regarding supporting documentation.

1. Passport
 - a. No further concern
2. Visas
 - a. does a Visa require an accompanying photo ID?
NO
 - c. will you please confirm that per the CBP UN/EDIFACT Guide, Visas are not reported to CBP

CBP has waived the visa requirement, CBP is able to draw on other systems to gather this information.
3. USA Resident Alien Card
 - a. does a USA Resident Alien Card require an accompanying photo ID? NO
4. Naturalization Certificates
 - a. does a US Naturalization Certificate require an accompanying photo ID? NO
5. Birth Certificate (with photo ID)
 - a. if a photo ID is required, are there certain types of acceptable. Drivers License is acceptable
We need all valid photo id types.
What about:
State issued id?
Military id?
College id?
etc.
6. LPR (Legal Permanent Resident) Card
 - a. does a LPR Card require an accompanying photo ID? NO
7. Refugee Travel Document
 - a. does a Refugee Travel Document require an accompanying photo ID? NO
8. Re-entry Permit
 - a. does a Re-entry Permit require an accompanying photo ID?
NO
9. Valid Military Orders
 - a. Do Valid Military Orders require an accompanying photo ID?
YES
 - b. if a photo ID is required, are there certain types of acceptable
Military ID
Only Military ID? If not we need all valid photo id types.
What about:
Driver's license
State issued id?

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etc.

[REDACTED]
Program Manager / Supervisor
CBP-OFO-BSF-APO

[REDACTED]

[REDACTED]

To: [REDACTED]

cc:

Subject: RE: Requested Meeting

05/17/2005 10:06

AM

[REDACTED], rather than wait for the meeting though, it would help us a lot if you could send us something answering as many of our questions as you can, as soon as possible.

-----Original Message-----

From: [REDACTED]
Sent: Monday, May 16, 2005 5:16 PM
To: [REDACTED]
Subject: Re: Requested Meeting

Let's shoot for 11 then.

Sent from my BlackBerry Handheld.

[REDACTED]
Program Manager
[REDACTED]

.
From: [REDACTED]
Sent: Tuesday, May 17, 2005 12:36 PM
To: [REDACTED]
Subject: FW: Requested Meeting

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, May 17, 2005 12:06 PM
To: [REDACTED]
Subject: RE: Requested Meeting

Answers to your previous email....

Within some of these document types, we have questions regarding supporting documentation.

1. Passport
 - a. No further concern
2. Visas
 - a. does a Visa require an accompanying photo ID?
NO
 - c. will you please confirm that per the CBP UN/EDI FACT Guide, Visas are not reported to CBP

CBP has waived the visa requirement, CBP is able to draw on other systems to gather this information.
3. USA Resident Alien Card
 - a. does a USA Resident Alien Card require an accompanying photo ID? NO
4. Naturalization Certificates
 - a. does a US Naturalization Certificate require an accompanying photo ID? NO
5. Birth Certificate (with photo ID)
 - a. if a photo ID is required, are there certain types of acceptable. Drivers License is acceptable
6. LPR (Legal Permanent Resident) Card
 - a. does a LPR Card require an accompanying photo ID? NO
7. Refugee Travel Document
 - a. does a Refugee Travel Document require an accompanying photo ID? NO
8. Re-entry Permit
 - a. does a Re-entry Permit require an accompanying photo ID?
NO
9. Valid Military Orders
 - a. Do Valid Military Orders require an accompanying photo ID?
YES
 - b. if a photo ID is required, are there certain types of acceptable Military ID

[REDACTED]
Program Manager / Supervisor
CBP-OFO-BSF-APO
[REDACTED]

Border Crossing.txt

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

To: [REDACTED]

cc:

Subject: RE: Requested Meeting

05/17/2005 10:06

AM

[REDACTED], rather than wait for the meeting though, it would help us a lot if you could send us something answering as many of our questions as you can, as soon as possible.

-----Original Message-----

From: [REDACTED]
Sent: Monday, May 16, 2005 5:16 PM
To: [REDACTED]
Subject: Re: Requested Meeting

Let's shoot for 11 then.

Sent from my BlackBerry Handheld.

[REDACTED]
Program Manager
[REDACTED]

.
From: [REDACTED]
Sent: Tuesday, May 17, 2005 10:08 AM
To: [REDACTED]
Subject: FW: Requested Meeting

FYI....

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, May 17, 2005 10:07 AM
To: [REDACTED]
Subject: FW: Requested Meeting

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, May 17, 2005 10:07 AM
To: [REDACTED]
Subject: RE: Requested Meeting

[REDACTED], rather than wait for the meeting though, it would help us a lot if you could send us something answering as many of our questions as you can, as soon as possible.

-----Original Message-----

From: [REDACTED]
Sent: Monday, May 16, 2005 5:16 PM
To: [REDACTED]
Subject: Re: Requested Meeting

Let's shoot for 11 then.

Sent from my BlackBerry Handheld.

[REDACTED]
Program Manager
[REDACTED]

.
From: [REDACTED]
Sent: Tuesday, May 17, 2005 9:12 AM
To: [REDACTED]
Subject: Tentative APIS mtg with CBP June 3rd at 11am

I have reserved conf room 2 at 11am, but will hold off on a mtg notice until [REDACTED] confirms the date.




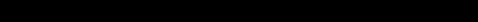
From: [REDACTED]
Sent: Tuesday, May 10, 2005 4:45 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Amtrak/APIS -- Technical Meeting April 6 @ 3pm - Agenda


Received the following data @ 16:23

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Border Crossing.txt

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FOR
APIS MORE TEST DATA FOR APIS END OF DATA


Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. 
Fax. 
External Email: 


05/10/05 04:25 PM

Border Crossing.txt

| To: [REDACTED]
| cc: [REDACTED]
| Subject: RE: Amtrak/API S -- Technical Meeting April 6 @ 3pm - Agenda

>-----
-----|

fixed my problem and tried again - hopefully this time I was successful.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, May 10, 2005 3:55 PM
To: [REDACTED]
Cc: Stanforth, Laura
Subject: RE: Amtrak/API S -- Technical Meeting April 6 @ 3pm - Agenda

Hello [REDACTED],

Hold off - SITA got the message, and I had a format error - fixing it now.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, May 10, 2005 3:39 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Amtrak/API S -- Technical Meeting April 6 @ 3pm - Agenda

[REDACTED],

I don't see anything coming across our test system (DCAUSCR).

Let me check with our comm folks to make sure that the teletype address for the test system is still active.

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

----->
| [REDACTED]
| 05/10/05 03:11 PM
|----->

Border Crossing.txt

>-----

 |
 |
 | To: [REDACTED]
 |
 | cc: [REDACTED]
 |
 | Subject: RE: Amtrak/APIS -- Technical Meeting April 6 @ 3pm -
Agenda
 >-----

I successfully got an ACK from SITA - did anything arrive from us to your test system?

-----Original Message-----

From: [REDACTED]
 Sent: Tuesday, May 10, 2005 1:05 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: RE: Amtrak/APIS -- Technical Meeting April 6 @ 3pm - Agenda

[REDACTED],

I could not find any transmissions

[REDACTED]
 Department of Homeland Security
 Customs and Border Protection
 Enforcement Systems Branch
 Ph. [REDACTED]
 Fax. [REDACTED]
 External Email: [REDACTED]

|----->
 |
 | [REDACTED]
 |
 | 05/09/05 02:20 PM
 |----->

>-----

 |
 |
 | To: [REDACTED]
 |
 | cc: [REDACTED]
 |

Border Crossing.txt
| Subject: RE: Amtrak/API S -- Technical Meeting April 6 @ 3pm -
Agenda |

>-----
-----|

Hello [REDACTED],

I just sent you another test message to you test address this time. Please let me know if you receive it.

Thanks,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, April 07, 2005 12:06 PM
To: [REDACTED]
Cc: [REDACTED]

Subject: Re: Amtrak/API S -- Technical Meeting April 6 @ 3pm - Agenda

We have connectivity!!!

Received the following message @ 10:26:32:87 EST

QU DCAUCCR.IADATXH 071513AMTRAK TESTTO [REDACTED]

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

From: [REDACTED]
Sent: Tuesday, May 10, 2005 3:45 PM
To: [REDACTED]
Subject: RE: Test Message

Hi [REDACTED],

We got the message, but it was rejected for NO START OF ADDRESS:

<l f>
<l f>
<soh>QU DCAUSCR<cr><l f>

Border Crossing.txt

```

.IADATXH 102005<cr><l f>
<stx> MORE TEST DATA FOR APIS MORE TEST DATA FOR APIS <cr><l f>
AMTRAK TEST DATA FOR <cr><l f>
TESTING BATAP PROGRAM <cr><l f>
MORE TEST DATA FOR APIS MORE TEST DATA FOR APIS <cr><l f>
MORE TEST DATA FOR APIS MORE TEST DATA FOR APIS <cr><l f>
MORE TEST DATA FOR APIS MORE TEST DATA FOR APIS <cr><l f>

```

A type b message should start with a <cr> <l f> <soh>, your message is missing the carriage return.

brgds/ [redacted]
Senior Messaging Analyst

[redacted]

[redacted],
[redacted]
[redacted].c
[redacted]

To: [redacted]
cc:
Subject: RE: Test Message

05/10/2005 19:10

[redacted] did you get a message on our test address? I got an ACK

-----Original Message-----

From: [redacted]
Sent: Tuesday, May 10, 2005 8:12 AM
To: [redacted]
Subject: RE: Test Message

[redacted],

No we cannot configure for both, it has to be one or the other on our system.

brgds/ [redacted]
Senior Messaging Analyst

[redacted]

Border Crossing.txt

[REDACTED]
[REDACTED] To:
[REDACTED]
[REDACTED] cc:
[REDACTED] Subject: RE: Test Message

05/10/2005 11:41

Can it be configured for both? Our outbound software allows for both, and we assumed the same was true for you. Obviously not.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, May 10, 2005 7:37 AM
To: [REDACTED]
Subject: RE: Test Message

[REDACTED],

Sorry for the late reply.

Your connection is configured for ASCII, so yes EBCDIC would definitely cause a problem. Do I need to configure for EBCDIC on our side, or are you going to use ASCII?

brgds/[REDACTED]
Senior Messaging Analyst
[REDACTED]

[REDACTED],
[REDACTED] To:
[REDACTED]
[REDACTED] cc:
[REDACTED] Subject: RE: Test Message

Border Crossing.txt

05/09/2005 19:52

Hello [REDACTED],

I see my messages leaving my system - but you don't see anything on your side?

I am sending in EBCDIC - would this cause you a problem?

-----Original Message-----

From: [REDACTED]
Sent: Monday, May 09, 2005 3:59 PM
To: [REDACTED]
Subject: RE: Test Message

[REDACTED],

We did get your service message. We will always send an IMA (Incoming Message Ack) when we receive a message from you (as part of the BATAP protocol).

brgds/[REDACTED]
Senior Messaging Analyst
[REDACTED]

[REDACTED]
[REDACTED] To:
[REDACTED]
[REDACTED] cc:
[REDACTED] Subject: RE: Test Message

05/09/2005 19:42

Border Crossing.txt

Hello [REDACTED],

did you see a service message? I just sent one.

If I'm sending to someone, does SITA ACK my message? or the other end?

Thanks.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, May 09, 2005 3:50 PM
To: [REDACTED]
Subject: Re: Test Message

[REDACTED],

We have not seen any traffic come in on this link today. The connection is up but there is nothing in the log files for input on this link.

brgds/[REDACTED]
Senior Messaging Analyst
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

To: [REDACTED]
cc:
Subject: Test Message

05/09/2005 19:09

Hello [REDACTED],

Do you see a message from Amtrak (IADATXH) to DCAUSCR on your system?

We are currently testing some traffic, and I didn't see an ACK come back.

[REDACTED]

Border Crossing.txt

From: [REDACTED]
Sent: Tuesday, May 10, 2005 1:05 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Amtrak/API S -- Technical Meeting April 6 @ 3pm - Agenda

[REDACTED],

I could not find any transmissions

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

[REDACTED]
05/09/05 02:20 PM

>-----

|
| To: [REDACTED]
| [REDACTED]
| cc:
| Subject: RE: Amtrak/API S -- Technical Meeting April 6 @ 3pm - Agenda
|
>-----

Hello [REDACTED],

I just sent you another test message to you test address this time. Please let me know if you receive it.

Thanks,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, April 07, 2005 12:06 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Amtrak/API S -- Technical Meeting April 6 @ 3pm - Agenda
Page 603

Border Crossing.txt

We have connectivity!!!

Received the following message @ 10:26:32:87 EST

QU DCAUCCR. IADATXH 071513AMTRAK TESTTO [REDACTED]

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [REDACTED]
Fax. [REDACTED]
External Email: [REDACTED]

From: [REDACTED]
Sent: Tuesday, May 10, 2005 8:12 AM
To: [REDACTED]
Subject: RE: Test Message

[REDACTED],

No we cannot configure for both, it has to be one or the other on our system.

brgds/[REDACTED]
Senior Messaging Analyst
[REDACTED]

[REDACTED]
[REDACTED]

To: [REDACTED]
cc:
Subject: RE: Test Message

om>

05/10/2005 11:41

Can it be configured for both? Our outbound software allows for both, and we assumed the same was true for you. Obviously not.

[REDACTED]

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, May 10, 2005 7:37 AM
To: [REDACTED]
Subject: RE: Test Message

[REDACTED],

Sorry for the late reply.

Your connection is configured for ASCII, so yes EBCDIC would definitely cause a problem. Do I need to configure for EBCDIC on our side, or are you going to use ASCII?

brgds/[REDACTED]
Senior Messaging Analyst
[REDACTED]

[REDACTED]
[REDACTED] To:
[REDACTED]
[REDACTED] cc:
om> Subject: RE: Test Message

05/09/2005 19:52

Hello [REDACTED],

I see my messages leaving my system - but you don't see anything on your side?

I am sending in EBCDIC - would this cause you a problem?

-----Original Message-----

From: [REDACTED]
Sent: Monday, May 09, 2005 3:59 PM
To: [REDACTED]
Subject: RE: Test Message

[REDACTED],

Border Crossing.txt

We did get your service message. We will always send an IMA (Incoming Message Ack) when we receive a message from you (as part of the BATAP protocol).

brgds/ [REDACTED]
Senior Messaging Analyst

[REDACTED]

[REDACTED]

[REDACTED] To:

[REDACTED] cc:

[REDACTED] Subject: RE: Test Message

05/09/2005 19:42

Hello [REDACTED],

did you see a service message? I just sent one.

If I'm sending to someone, does SITA ACK my message? or the other end?

Thanks.

[REDACTED]

-----Original Message-----

From: [REDACTED]

Sent: Monday, May 09, 2005 3:50 PM

To: [REDACTED]

Subject: Re: Test Message

[REDACTED],

We have not seen any traffic come in on this link today. The connection is up but there is nothing in the log files for input on this link.

brgds/ [REDACTED]
Senior Messaging Analyst

[REDACTED]

Border Crossing.txt

[REDACTED]
[REDACTED]
[REDACTED]

To: [REDACTED]
cc:
Subject: Test Message

05/09/2005 19:09

Hello [REDACTED],

Do you see a message from Amtrak (IADATXH) to DCAUSCR on your system?

We are currently testing some traffic, and I didn't see an ACK come back.

[REDACTED]

From: [REDACTED]
Sent: Monday, May 09, 2005 1:32 PM
To: TPF Test Coordinators
Subject: Loadset to TPFT

Hello,

We have a need to test a message to APIS via the SITA link (Only on Network 1). Thus we are going to load a loadset and try the message. The code is standalone and will only effect BATAP processes if any (Codeshare). I plan to load the loadset as soon as QA gives the okay.

[REDACTED]
From: [REDACTED]
Sent: Tuesday, May 03, 2005 3:26 PM
To: [REDACTED]
Subject: RE: TW212V

Didn't realize A0 and B0 were for APIS. I'll look and see what needs to be changed.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, May 03, 2005 2:53 PM
To: [REDACTED]
Subject: TW212V

Hello,

I changed you LRECs in TW212V to allow my segment to assemble - The A0 and B0 were

Border Crossing.txt

added for APIS - I was just lazy with comments - I've also added them to the DBDEF.
Are you just testing with C0 and D0?

From: [REDACTED]
Sent: Monday, May 02, 2005 2:15 PM
To: [REDACTED]

Cc: [REDACTED]
Subject: RE: APIS - Phase2 Requirements DRAFT

[REDACTED],

My questions are at the more detailed level, once that is defined (e.g. specific types id - photo and non-photo). For high-level, this is fine for us. We will need extra work for 2-character first name for all PNRs.

Regards,

[REDACTED]

From: [REDACTED]
Sent: Monday, May 02, 2005 1:57 PM
To: [REDACTED]

Subject: RE: APIS - Phase2 Requirements DRAFT

Looks okay to me - not sure on the enforcement of two character first names for GDS - will have to delve deeper.

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, April 27, 2005 2:54 PM
To: [REDACTED]

Subject: APIS - Phase2 Requirements DRAFT

Hi,

I have updated the Phase 2 Requirements documents with the input received. Could you please review and let me know if you have any additional questions or changes.

Thanks, [REDACTED]

<< File: APIS_RQM_Phase2.doc >>

From: [REDACTED]
Sent: Monday, May 02, 2005 2:00 PM
To: [REDACTED]
Subject: RE: TW212v

Thanks!

-----Original Message-----

From: [REDACTED]
Sent: Monday, May 02, 2005 1:41 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: TW212v

Hello,

Rather than define a whole new W-type, We're going to use the existing TTY W-Type. The only change from a coding point of view is that the k40 is now a ka0, and the k80 is now a kb0. [REDACTED] is out in APISPH1 MacLib

Border Crossing.txt

From: [REDACTED]
Sent: Monday, May 02, 2005 1:47 PM
To: [REDACTED] lwhite,
[REDACTED]
Cc: [REDACTED]
Subject: RE: APIS - Phase2 Requirements DRAFT

[REDACTED] and to whom it may concern,

Follow questions and clarifications for Phase 2:

- 1) Impact to XAAPI Support for E-Travel. Need to verify with [REDACTED] the status of agreement that expires July 31, 2005 if it will be extended or not.
- 2) Does RR/Stars require AAPI support on the Arrow command to transmit to APIS?
- 3) Will the distribution channels (RR/Stars, IB, etc) enforce the min 2 char for first name and lastname, or will Arrow enforce the check.
- 4) Topic 3.3 - Will the XAAPI response for Retrieve PNR be restricted in such a way that the 5PID info are not displayed. Therefore distribution channels using XAAPI are not able to see those 5PID info. Otherwise, XAAPI assigned duty code shall be allowed to view the 5PID info.
- 5) XAAPI assumes that Arrow will support the concatenation of the 5PID command to other commands during create booking.

Thanks,
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, May 02, 2005 1:00 PM
To: [REDACTED]
Subject: RE: APIS - Phase2 Requirements DRAFT

Hi,

We are planning to send this to the users for review. Please let me know if you have any questions or changes by COB today.

Thanks, [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, April 27, 2005 2:54 PM
To: [REDACTED]
Subject: APIS - Phase2 Requirements DRAFT

Hi,

I have updated the Phase 2 Requirements documents with the input received. Could you please review and let me know if you have any additional questions or changes.

Thanks, [REDACTED]

<< File: APIS_RQM_Phase2.doc >>

From: [REDACTED]
Sent: Wednesday, April 27, 2005 2:54 PM
To: [REDACTED]

Border Crossing.txt

Subject: APTS - Phase2 Requirements DRAFT

Hi ,

I have updated the Phase 2 Requirements documents with the input received. Could you please review and let me know if you have any additional questions or changes.

Thanks,

From: [REDACTED]
Sent: Friday, April 22, 2005 7:49 AM
To: [REDACTED]
Subject: RE: Changes to Amtrak requirements for Border Crossing

Hi [REDACTED],

My co-worker from SSR area played around with this in TPF/GI. He didn't find anything restricting SSRs from going out in a TTY messages. He only found restrictions for creating SSRs in the PNR. Please see his findings below.

1. Passport numbers and forms of identification.

Worldspan will need to make some changes to the functional entries that are used to maintain the SSR table. Currently these entries are using the 06-STATA macro (carrier control table status retrieval macro) to determine if an OA carrier is a non-participant. Which is defined in the 06-CBR (carrier control table). If a carrier is a non-participant then SSR codes cannot be defined in the SSR tables (06-CSPS and 06-SSR). This can be done in 80 hours or less.

Once the functional entries are changed, DBCRs can be created to add FOID/PSPT/DOCS on 2V in the 1P partition. These can be done in a few hours.

Once the SSR codes are defined in the SSR tables, then passenger data will allow them to be created in the PNR using the long format 3SSR entries (also known as manual SSR). NOTE: The abbreviated 3S entries (also known as automated SSR) are restricted from SSRPSPT and SSRFOID. Also, the abbreviated 3S entries are currently not allowed on non-air segments which is a mute point since PSPT and FOID are not allowed on 3S entries.

Once the SSRs are created in the PNR, the teletype-out programs will automatically include them in the TTY message.

2. Worldspan uses FOID for driver licenses. The following lists the 8 types for FOID. If one of the following will not work then I don't think it would be a big deal to create a 9th FOID type for birth certificate. Maybe SSRFOID2VHK/BC...-1.1

- FOID USING FQTV NUMBER
- 3SSRFOID2VHK/FFXX1234567890-1.1
- FOID USING CREDIT CARD INFORMATION
- 3SSRFOID2VHK/CCVI 47331234567890-1.1
- FOID USING NATIONAL IDENTITY
- 3SSRFOID2VHK/NIFR1234567XBC-1.1
- FOID USING DRIVERS LICENSE
- 3SSRFOID2VHK/DLTX9P123ABC456-1.1
- FOID USING PASSPORT
- 3SSRFOID2VHK/PPUS1114576376-1.1

Border Crossing.txt

FOID USING CONFIRMATION NUMBER OR RECORD LOCATOR
 3SSRFOID2VHK/CNLYMH6G-1.1
 FOID USING TICKET NUMBER
 3SSRFOID2VHK/TN0011234567890-1.1
 FOID USING LOCALLY DEFINED ID NUMBER
 3SSRFOID2VHK/IDB4S173245T-1.1
 PSPT using Country code, DOB and Gender
 3SSRPSPT2VHK1/1111111111111111/US/14APR66/M-1.1
 DOCS uses freeflow
 3SSRDOCS2VHK1FREEFLOW-1.1

*G in the PNR from the above entries.

- G- 1. SSRFOID2VHK/FFXX1234567890-1
- 2. SSRFOID2VHK/CCVI 47331234567890-1
- 3. SSRFOID2VHK/NI FR1234567XBC-1
- 4. SSRFOID2VHK/DLTX9P123ABC456-1
- 5. SSRFOID2VHK/PPUS1114576376-1
- 6. SSRFOID2VHK/CNLYMH6G-1
- 7. SSRFOID2VHK/TN0011234567890-1
- 8. SSRFOID2VHK/IDB4S173245T-1
- 9. SSRPSPT2VHK1/1111111111111111/US/14APR66/M-1
- 10. SSRDOCS2VHK1FREEFLOW-1

What is sent in TTY message from the above entries.

SSR FOID 2V HK/ FFX1234567890-1
 SSR FOID 2V HK/ CCVI 47331234567890-1
 SSR FOID 2V HK/ NI FR1234567XBC-1
 SSR FOID 2V HK/ DLTX9P123ABC456-1
 SSR FOID 2V HK/ PPUS1114576376-1
 SSR FOID 2V HK/ CNLYMH6G-1
 SSR FOID 2V HK/ TN0011234567890-1
 SSR FOID 2V HK/ IDB4S173245T-1
 SSR PSPT 2V HK1/1111111111111111/US/14APR66//M-1
 SSR DOCS 2V HK1 FREEFLOW-1

3. SSRDOCS

We currently do not have SSRDOCS defined in the 1P SSR tables. It is in the NW partition.

SSRDOCS is Primary Travel Document Information.
 SSRDOCO is Other Travel Related Information.
 SSRDOCA is Address Information.

The required formats are defined in AIRIMP. It would be a simple DBCR to add this SSR code.

[Redacted], is it the answer to your questions? Please let me know if you need more info.

Regards,

[Redacted]
 Product Specialist Non - Air
 Worldwide Product Planning

Border Crossing.txt

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]
From: [REDACTED]
Sent: Friday, April 15, 2005 9:01 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Amtrak/APIS -- Meeting April 6 @ 3pm - Minutes

Good morning,

Attached are the minutes from the Amtrak/APIS meeting on April 6.

Thank you, [REDACTED]

From: [REDACTED]
Sent: Monday, April 11, 2005 9:55 AM
To: [REDACTED]
Subject: AEDIBP11

From: [REDACTED]
Sent: Friday, April 08, 2005 1:12 PM
To: [REDACTED]
Subject: Amtrak/APIS -- IATA / SITA codes for Amtrak

Hi [REDACTED]

Our IATA code is:
Amtrak Corporation - 2V

Our SITA addresses are:
Production - IADAPXH
Test - IADATXH
Thus SITA recognizes XH as an Amtrak Corporation Code.

Thanks,
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, April 08, 2005 6:58 AM
To: [REDACTED]
Subject: Re: Amtrak/APIS -- Technical Meeting April 6 @ 3pm - Agenda

[REDACTED],

Could you please provide me with your IATA airline code(s) and full descriptions. I would like to them into our IATA table.

thanks

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

Border Crossing.txt

Ph. [redacted]
Fax. [redacted]
External Email: [redacted]
From: [redacted]
Sent: Friday, April 08, 2005 12:29 PM
To: [redacted]
Subject: RE: Changes to Amtrak requirements for Border Crossing

Hi [redacted],

I am sorry you haven't heard from us earlier. I was on vacation for two weeks and was back last Monday. I am trying to gather as much info as possible in order to provide you the best answer to all your questions. Unfortunately, I won't be able to provide the answer today. Please advise how urgent the project is, and how much time we have to provide the best solution.
Thank you.

Regards,
[redacted]

[redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [redacted]
Fax: [redacted]
email: [redacted]

" [redacted]
[redacted]

05/04/2005 13:17

[redacted] To
[redacted] cc
Subject
RE: Changes to Amtrak requirements
for Border Crossing

Hello [redacted],

No, I have received no response.

[redacted]

-----Original Message-----

From: [redacted]
Sent: Tuesday, April 05, 2005 6:03 AM

Border Crossing.txt

To: [REDACTED]
Subject: Re: Changes to Amtrak requirements for Border Crossing

Hi [REDACTED],

I just wanted to double check if you have received any response to your email. If yes, could you please forward the response to me. Thanks.

Regards,

[REDACTED]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [REDACTED]
Fax: [REDACTED]
email: [REDACTED]

[REDACTED]
21/03/2005 15:53

[REDACTED] To
[REDACTED] cc
[REDACTED] Subject
Changes to Amtrak requirements for
Border Crossing

Hello

We are in the process of investigating the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We are testing the water to see how much work maybe involved at the GDS end for this change and to also see how certain circumstances are supported. All we are looking for is a very high level estimate.

1) Passing Passport numbers and Forms of Identification.

Amtrak hopes to use the supported IATA SSRs for these pieces of information. We believe that there are currently three options - PSPT, FOID and DOCS. Do you support all or any of these and how difficult would it be to send them to Amtrak? Our backup plan would be to use an OSI to pass the information to ARROW from the GDS system. But we believe that the SSR approach is better and safer.

Border Crossing.txt

Do you believe this is feasible? and is the best approach?

2) Canadian Border crossing.

American citizens only need a Driving Licence and/or a Birth Certificate for crossing this border - How to you handle this information?

Many Thanks in advance for you time and effort on our behalf.

[Redacted]
From: [Redacted]
Sent: Thursday, April 07, 2005 12:10 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Amtrak/APIS -- Technical Meeting April 6 @ 3pm - Agenda

Good - I was hoping that you had - but didn't get the call.

We sent at 10:13am EST - not a great speed here

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 07, 2005 12:06 PM
To: [Redacted]
Cc: [Redacted]
Subject: Re: Amtrak/APIS -- Technical Meeting April 6 @ 3pm - Agenda

We have connectivity!!!

Received the following message @ 10:26:32:87 EST

QU DCAUCCR.IADATXH 071513AMTRAK TESTTO [Redacted]

[Redacted]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch
Ph. [Redacted]
Fax. [Redacted]
External Email: [Redacted]
From: [Redacted]
Sent: Thursday, April 07, 2005 12:10 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Amtrak/APIS -- Technical Meeting April 6 @ 3pm - Agenda

Great. Does this mean phase 1 will be completed next week ????????????

-----Original Message-----

From: [Redacted]
Sent: Thursday, April 07, 2005 12:06 PM
To: [Redacted]
Cc: [Redacted]
[Redacted]

Border Crossing.txt

Subject: Re: Amtrak/API S -- Technical Meeting April 6 @ 3pm - Agenda

We have connectivity!!!

Received the following message @ 10:26:32:87 EST

QU DCAUCCR. IADATXH 071513AMTRAK TESTTO [REDACTED]

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

Ph. [REDACTED]

Fax. [REDACTED]

External Email: [REDACTED]

From: [REDACTED]

Sent: Thursday, April 07, 2005 12:06 PM

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: Amtrak/API S -- Technical Meeting April 6 @ 3pm - Agenda

We have connectivity!!!

Received the following message @ 10:26:32:87 EST

QU DCAUCCR. IADATXH 071513AMTRAK TESTTO [REDACTED]

[REDACTED]
Department of Homeland Security
Customs and Border Protection
Enforcement Systems Branch

Ph. [REDACTED]

Fax. [REDACTED]

External Email: [REDACTED]

From: Stanforth, Laura

Sent: Wednesday, April 06, 2005 10:28 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Amtrak/API S -- Technical Meeting April 6 @ 3pm - Agenda

Good Morning,

Attached is the agenda for this afternoon's meeting. Also attached is a sample Edifact message for phase 1 for our discussion this afternoon.

Thank you,

[REDACTED]
Amtrak
[REDACTED]

Meeting Details
Wednesday April 6, 2005
3pm

Border Crossing.txt

[Redacted]
Room 4 (2nd Floor)

From: [Redacted]
Sent: Tuesday, April 05, 2005 6:03 AM
To: [Redacted]
Subject: Re: Changes to Amtrak requirements for Border Crossing

Hi [Redacted],

I just wanted to double check if you have received any response to your email. If yes, could you please forward the response to me. Thanks.

Regards,

[Redacted]

[Redacted]
Product Specialist Non - Air
Worldwide Product Planning

Phone: [Redacted]
Fax: [Redacted]
email: [Redacted]

[Redacted]

21/03/2005 15:53

[Redacted] To
[Redacted] cc
[Redacted] Subject
Changes to Amtrak requirements for
Border Crossing

Hello

We are in the process of investigating the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We are testing the water to see how much work maybe involved at the GDS end for this change and to also see how certain circumstances are supported. All we are looking for is a very high level estimate.

- 1) Passing Passport numbers and Forms of Identification.

Border Crossing.txt

Amtrak hopes to use the supported IATA SSRs for these pieces of information.

We believe that there are currently three options - PSPT, FOID and DOCS. Do

you support all or any of these and how difficult would it be to send them to Amtrak? Our backup plan would be to use an OSI to pass the information to ARROW from the GDS system. But we believe that the SSR approach is better and safer.

Do you believe this is feasible? and is the best approach?

2) Canadian Border crossing.

American citizens only need a Driving Licence and/or a Birth Certificate for crossing this border - How do you handle this information?

Many Thanks in advance for your time and effort on our behalf.

From: [REDACTED]
Sent: Monday, April 04, 2005 8:33 AM
To: [REDACTED]
Subject: [REDACTED] Re: Changes to Amtrak requirements for Border Crossing

Per our discussion, here is what we currently support for PSPT and FOID. As I had mentioned I have not been able to find any information on DOCS. I think the best solution would be the use of the FOID as it can contain the most information. The only item which I have not been able to find is the Birth Certificate data, but maybe it can be sent in the ID field (Locally defined ID number). I have asked our dev group to provide a high level estimate of the work involved on our side. When do you foresee these change occurring?

SSR FOID INFORMATION

SR FOID IB HK/-DL12345678-NI -PP342X/P1

SR TRANSACTION CODE FOID SSR CODE
YY AIRLINE CODE (YY IS ALSO POSSIBLE)
HK/ ACTION CODE. HK IS THE ONLY CODE PERMITTED AND IF OMITTED,
WILL BE AUTOMATICALLY ENTERED
- DL SEPARATOR PLUS CODE FOR DRIVER'S LICENSE 12345678 DRIVER'S
LICENSE NUMBER
- NI SEPARATOR PLUS ADDITIONAL ID TYPE (CONDITIONAL)
- PP SEPARATOR PLUS ADDITIONAL ID TYPE (CONDITIONAL) 324X FREE
TEXT (OPTIONAL)
/P1 PASSENGER ASSOCIATION - MANDATORY IF MORE THAN 1 PAX

NOTE: THE SSR FOID IS ONLY SENT TO AIRLINES THAT HAVE A BILATERAL AGREEMENT WITH AMADEUS.

YOU CAN ONLY ENTER ONE SSR FOID PER PASSENGER.

EXAMPLES OF VALID TWO-LETTER ID CODES:

- CC - CREDIT CARD
- DL - DRIVER'S LICENSE
- FF - FREQUENT FLYER
- PP - PASSPORT
- NI - NATIONAL IDENTITY
- CN - CONFIRMATION NB OR RECORD LOCATOR
- TN - TICKET NUMBER
- ID - LOCALLY DEFINED ID NUMBER

Border Crossing.txt

cc:



Subject: Changes to Amtrak requirements for
t: Border Crossing

Hello

We are in the process of investigating the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We are testing the water to see how much work maybe involved at the GDS end for this change and also see how certain circumstances are supported. All we are looking for is a very high level estimate.

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We believe that there are currently three options - PSPT, FOID and DOCS.

Do

you support all or any of these and how difficult would it be to send them to Amtrak? Our backup plan would be to use an OSI to pass the information to ARROW from the GDS system. But we believe that the SSR approach is better and safer.

Do you believe this is feasible? and is the best approach?

2) Canadian Border crossing.

American citizens only need a Driving Licence and/or a Birth Certificate for crossing this border - How do you handle this information?

Many Thanks in advance for your time and effort on our behalf.

A small black rectangular redaction box covering the signature.

From: [Redacted]
Sent: Friday, April 01, 2005 9:35 AM

Border Crossing.txt

To: [REDACTED]

Subject: Draft documents

Hi,

Could you please review the attached document and let me know if you notice anything that needs to be added or changed.

Thanks, [REDACTED]

From: [REDACTED]

Sent: Tuesday, March 29, 2005 2:34 PM

To: [REDACTED]

Subject: RE: Border Crossing Quick Ref Card

[REDACTED],

Thanks for the update. I will await the formats.

[REDACTED]

-----Original Message-----

From: [REDACTED]

Sent: Tuesday, March 29, 2005 12:21 PM

To: [REDACTED]

Subject: RE: Border Crossing Quick Ref Card

Hello [REDACTED],

Thanks for the quick response - we are targeting September as an implementation date. Formats should be forthcoming in the next few weeks.

[REDACTED]

-----Original Message-----

From: [REDACTED]

Sent: Monday, March 28, 2005 3:58 PM

To: [REDACTED]

Subject: RE: Border Crossing Quick Ref Card

Hi [REDACTED],

Thanks for the update. I received the DOB format from [REDACTED]. The format is supported with Bypass. Therefore, for consistency I would suggest we support the 5PID field using Bypass for Passport, U.S. forms of identification for Cross Border... Birth Certificate and Driver's License.

If we used Bypass with proposed 5PID formats the changes should be quite minimal with a database add. However, we will need to be advised of specific proposed formats to ensure all characters / length of formats can be supported.

In response to your previous E-mail, I don't believe it's necessary to use Sabre SSR 3PSPT field using common language as agents are already use to using Bypass for Amtrak DOB.

For your reference Sabre uses the following 3PSPT field for Passport

Border Crossing.txt

information:

Format: 3PSPT3/K123456/US/16SEP60/[REDACTED]/[REDACTED]/M-1.1

3PSPT(air segment)/(passport number)/(country of issue)/(date of birth ddmmyy)/(last name)/(first and middle names)/(gender)-(name number)

Please advise of proposed formats and I will forward to Multi Access for review.

Thanks,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, March 25, 2005 1:51 PM
To: [REDACTED]
Subject: FW: Border Crossing Quick Ref Card

Hello [REDACTED],

Here's the information we sent to the Travel agents back in 2001. I don't believe anything has changed.

All we are requesting is that you will now need to support a 5PID entry for ID numbers - we were wondering if you'll use Bypass or common language. We will be forwarding details on the 5PID when we officially start the project - just try to see how much work it is for you.

[REDACTED]

> -----Original Message-----

> From: [REDACTED]
> Sent: Wednesday, January 03, 2001 11:08 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: Border Crossing Quick Ref Card

> <<QRCborder.doc>>
> Dear [REDACTED],

> I am in the process of designing a Border Crossing Quick Reference Card and would greatly appreciate you looking over the attached document. Especially the error messages and GDS interactions. If you have any corrections or comments please call me at [REDACTED] or e-mail me.

> Thanks

> [REDACTED]
From: [REDACTED]
Sent: Tuesday, March 29, 2005 11:55 AM
To: [REDACTED]
Subject: Re: FW: dob pnrs

Hi [REDACTED],

Border Crossing.txt

Here is the information that I have found for this account:

Hana Tour Service Inc.

[Redacted]

Phone - [Redacted]

[Redacted]

Sr. Quality Assurance Analyst

[Redacted]

[Redacted]

03/29/2005 10:47 AM

[Redacted]

[Redacted]

cc

Subject

FW: dob pnrs

[Redacted],

Can you help with contact information

Thanks,

[Redacted]

> -----Original Message-----
> From: [Redacted]
> Sent: Tuesday, March 29, 2005 11:45 AM
> To: [Redacted]
> Subject: dob pnrs

> Hi [Redacted]

> 030694 Worldspan #LWNNVS PAX Name [Redacted]

> Thanks

> [Redacted]
> Amtrak Travel Agency Sales Center

> [Redacted]

> [Redacted]

Border Crossing.txt

>
>
From: [REDACTED]
Sent: Monday, March 28, 2005 5:26 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APTS - March Synergy Time charging

Hi [REDACTED],

Before March gets locked down I wanted to check my time. Any time I, [REDACTED] or [REDACTED] has should be charged against which synergy id?

Thanks,
From: [REDACTED]
Sent: Monday, March 28, 2005 3:58 PM
To: [REDACTED]
Subject: RE: Border Crossing Quick Ref Card

Hi [REDACTED],

Thanks for the update. I received the DOB format from [REDACTED]. The format is supported with Bypass. Therefore, for consistency I would suggest we support the 5PID field using Bypass for Passport, U.S. forms of identification for Cross Border... Birth Certificate and Driver's License.

If we used Bypass with proposed 5PID formats the changes should be quite minimal with a database add. However, we will need to be advised of specific proposed formats to ensure all characters / length of formats can be supported.

In response to your previous E-mail, I don't believe it's necessary to use Sabre SSR 3PSPT field using common language as agents are already use to using Bypass for Amtrak DOB.

For your reference Sabre uses the following 3PSPT field for Passport information:

Format: 3PSPT3/K123456/US/16SEP60/[REDACTED]/M-1.1

3PSPT(air segment)/(passport number)/(country of issue)/(date of birth ddmmyy)/(last name)/(first and middle names)/(gender)-(name number)

Please advise of proposed formats and I will forward to Multi Access for review.

Thanks,
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, March 25, 2005 1:51 PM
To: [REDACTED]
Subject: FW: Border Crossing Quick Ref Card

Hello [REDACTED],

Here's the information we sent to the Travel agents back in 2001. I don't

Border Crossing.txt

believe any thing has changed.

All we are requesting is that you will now need to support a 5PID entry for ID numbers - we were wondering if you'll use Bypass or common language. We will be forwarding details on the 5PID when we officially start the project - just try to see how much work it is for you.

> -----Original Message-----

> From: [redacted]
> Sent: Wednesday, January 03, 2001 11:08 AM
> To: [redacted]
> Cc: [redacted]
> Subject: Border Crossing Quick Ref Card

> <<QRCborder.doc>>

> Dear [redacted],

> I am in the process of designing a Border Crossing Quick Reference Card

> and would greatly appreciate you looking over the attached document. Especially the error messages and GDS interactions. If you have any corrections or comments please call me at [redacted] or e-mail me.

> Thanks

> [redacted]
From: [redacted]
Sent: Monday, March 28, 2005 8:50 AM
To: [redacted]
Cc: [redacted]
Subject: Re: FW: date of birth reservations

[redacted],
Here is the contact info as requested.

* * * * * GENERAL DATA * *
NAM*OFFICE NAME - TAL
AD1*ADDRESS 1 - BEN YEHUDA 29
AD2*ADDRESS 2 - NONE
AD3*CITY NAME - TEL AVIV
CRP*CORPORATE IMPLANT- NONE
CTN*COUNTRY NAME - ISRAEL
PHO*PHONE PRIMARY - [redacted]
PH2*PHONE SECONDARY - NONE
FAX*FAX PRIMARY - [redacted]

Regards,
[redacted]

From: [redacted] on 03/22/2005 03:34 PM

To: [redacted]

Border Crossing.txt

cc:

Subject: FW: date of birth reservations
t:

Could we get contact information for this PNR?

Thanks

> -----Original Message-----
> From: [REDACTED]
> Sent: Tuesday, March 22, 2005 2:16 PM
> To: [REDACTED]
> Subject: date of birth reservations
>
> Hi [REDACTED],
>
> Can you see if you could provide agency contact info for these
> International agent bookings.
>
> 0486D6, Amadeus Locator ZYE9D3
>
> Thanks
>
> [REDACTED]
> Amtrak Travel Agency Sales Center
> [REDACTED]
> [REDACTED]
> [REDACTED]
>
>
>
>
>

From: [REDACTED]
Sent: Tuesday, March 22, 2005 4:53 PM
To: [REDACTED]
Subject: RE: date of birth reservations

[REDACTED],

All 3 bookings were made by the same agency - Railplus New Zealand. Here is their contact information:

Border Crossing.txt

Pseudo City-15EW
NAME-RAILPLUS NEW ZEALAND

[REDACTED]

CITY-AUCKLAND
CTRY-NZ/NEW ZEALAND

[REDACTED]

Here is an alternate phone listing I found in the PNR's:

RAILPLUS/AUCKLAND/093775415

Let me know if there's anything else you need.

[REDACTED]

Technical Service Manager
Global Technical Services
Cendant - Travel Distribution Services
Phone: [REDACTED]
Fax: [REDACTED]
E-Mail: [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, March 22, 2005 1:34 PM
To: [REDACTED]
Subject: FW: date of birth reservations

Linda,

Can you help please.

Thanks,

[REDACTED]

> -----Original Message-----

> From: [REDACTED]
> Sent: Tuesday, March 22, 2005 2:16 PM
> To: [REDACTED]
> Subject: date of birth reservations

>

> Hi [REDACTED],

>

> Can you see if you could provide agency contact info for these
> International agent bookings.

>

> OBC24E, Apollo locator L09MWW
> 12D8B7, Apollo locator RNBQPU
> 018586, Apollo locator ZTT9PU

>

> Thanks

>

> [REDACTED]
> Amtrak Travel Agency Sales Center

> [REDACTED]

>

> [REDACTED]

>

>

>

Border Crossing.txt

>
>

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From: [REDACTED]
Sent: Tuesday, March 22, 2005 2:16 PM
To: [REDACTED]
Subject: date of birth reservations

Hi [REDACTED],

Can you see if you could provide agency contact info for these International agent bookings.

0486D6, Amadeus locator ZYE9D3
OBC24E, Apollo locator LO9MVW
12D8B7, Apollo locator RNBQPU
018586, Apollo locator ZTT9PU

Thanks

[REDACTED]
Amtrak Travel Agency Sales Center
[REDACTED]
[REDACTED]

From: [REDACTED]
Sent: Monday, March 21, 2005 6:20 PM
To: [REDACTED]
Subject: RE: Changes to Amtrak requirements for Border Crossing

Hi [REDACTED],

I must admit, I am not familiar with the Border Crosser formats as they exist today.

1.) Passing Passport numbers and forms of Identification

According to the Amtrak regression test script...I show the following formats for cross border:

DOB-Date of Birth Book and Ticket

Build reservation NYP-MTR for 1 person. Add the DOB field.

Border Crossing.txt

Formats:

DOB12JUL1968/US-
DOBXINF01APR2001/US-

I tried inputting the following formats in the Arrow PNR and found they were only accepted if I prefixed it with "5" remarks field. Although, I never got the PNR to merge reflecting the DOB info. Therefore, I must not have the appropriate formats for testing this scenario.

I would like to support proposed cross border changes similar to how they are supported today. Do we currently support these formats as common language translation or Bypass?

Please provide current Cross Boarder formats for comparison.

2.) Canadian Border Crossing

Drivers License and / or a Birth Certificate

Will this update be required in Arrow or Sabre? I would imagine the entry would need to be in Arrow to enable Amtrak to send down the ticket record.

How is Amtrak planning to handle this in Arrow?

Thank you in advance for your assistance.

Sabre / Travel Network
Manager, Rail Account Relations

-----Original Message-----

From:
Sent: Monday, March 21, 2005 9:51 AM
To:
Subject: Changes to Amtrak requirements for Border Crossing

Hello

We are in the process of investigating the collection of additional identification data for the Border Crossing PNRs in Arrow. These changes are being mandated by the US Border Inspection Agencies. We are testing the water to see how much work maybe involved at the GDS end for this change and to also see how certain circumstances are supported. All we are looking for is a very high level estimate.

1) Passing Passport numbers and Forms of Identification.

SABRE would need to map their entries on to Arrow's 5PID or use the
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Border Crossing.txt

bypass
functionality to allow their agents to enter the 5PID entry. Which
solution
do you believe SABRE will pick?

2) Canadian Border crossing.

American citizens only need a Driving Licence and/or a Birth Certificate
for
crossing this border - How do you handle this information?

Many Thanks in advance for your time and effort on our behalf.

From: [REDACTED]
Sent: Monday, March 21, 2005 11:05 AM
To: [REDACTED]
Subject: [REDACTED] is out of the office.

I will be out of the office starting 18/03/2005 and will not return until
04/04/2005.

I will respond to your message when I return. While I am away for all Rail
and TourSelect issues please contact [REDACTED].

From: [REDACTED]
Sent: Monday, March 14, 2005 4:00 PM
To: [REDACTED]
Cc: [REDACTED]

Subject: APIS Update

Met with the relevant personnel from your Rescen 1362 today regarding APIS.

1. [REDACTED] has created (draft) new Requirements documents specific to phase 1 and to
phase 2, one for each. (attached)
2. I have sent these to [REDACTED], asking to meet with her this week if possible.
3. [REDACTED] and [REDACTED] agreed with the proposed minimal Edifact approach. The work
to be done is largely applications in nature,
and will be done by [REDACTED], although [REDACTED] and [REDACTED] will be kept in the loop and
will review the design when complete.
[REDACTED] will also have some work relating to Outbound TTY, but it is felt that this
is pretty well defined and poses no undue risks.
4. Discussed with [REDACTED] and [REDACTED] the work that would need to be done by
[REDACTED]' group.
As far as making RailRes able to handle phase 2, the AAPI would only have to
make changes to support 5PID.
The rest can be done by [REDACTED]'s people.
In order to support the Internet, [REDACTED] would have more work, but we do have a
fairly simple work around for that should
he not be able to support the effort in time for an end of September
implementation for Internet.
5. Discussed the GDS's with [REDACTED] and [REDACTED]. [REDACTED] does not think they will have too
much of a problem with it.
All except Worldspan should be able to accommodate the request fairly easily
using a standard SSR item.
Worldspan will probably have to use an OSI item instead. Mark will prepare

Border Crossing.txt
communications to be sent to them stating our request,
according to normal procedures for such requests.

6. Work on both phase 1 and phase 2 will begin as soon as possible in April.

Next Steps:

1. Meet with [REDACTED] this week.
2. Arrange meeting with BCP, [REDACTED] and [REDACTED] first week in April.
3. Arrange meeting with [REDACTED] first week of April to try to get commitment on support for 5PID entry from [REDACTED], and to discuss how to approach the Internet work and its associated XAAPI work.

From: [REDACTED]
Sent: Monday, March 14, 2005 2:03 PM
To: [REDACTED]
Subject: FW: APIS - Phase1 and Phase2 Requirement Draft Documents

-----Original Message-----

From: [REDACTED]
Sent: Monday, March 14, 2005 11:53 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS - Phase1 and Phase2 Requirement Draft Documents

Attached are the draft copies of the APIS Phase1 and Phase2 documents.

From: [REDACTED]
Sent: Monday, March 07, 2005 5:42 PM
To: [REDACTED]
Subject: RE: Q80

[REDACTED],
This is what I can find on these agencies. Let me know if you need anything else.

[REDACTED]
Technical Service Manager
Global Technical Services
Cendant - Travel Distribution Services
Phone: [REDACTED]
Fax: [REDACTED]
E-Mail: [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, March 07, 2005 2:48 PM
To: [REDACTED]
Subject: FW: Q80

Can you supply contact details please

> -----Original Message-----

Border Crossing.txt

> From: [REDACTED]
> Sent: Monday, March 07, 2005 4:26 PM
> To: [REDACTED]
> Subject: 080
>
> Hi [REDACTED],
>
> I have been working the date of birth q's and can't seem to find
> contact information on a few reservations. Can you help?
>
> Apollo agency
> res 0AB90D (apollo loc = V13FC6)
> 0A71EA (apollo loc = S7DP5K)
> 1606D2 (apollo loc= MFN58V)
> I believe these are all the same agency, as the number 96614663 is in
> the contact field.

ACT-OE7
NAME-I/ASIA PACIFIC TRAVEL MARK
UNRN-ASIA PACIFIC TRAVEL MARK

[REDACTED]

ANBR-96614663I

>
> Also 035D5E (apollo loc = MGHQWK) is also an Apollo agent
>

ACT-1F5S
NAME-I/TRAILFINDERS
UNRN-TRAILFINDERS

[REDACTED]

FONE-TBA
ANBR-00000000I

FONE-BRISTOL TRAILFINDERS 0117 929 9092 REF BA59TA

> Thanks
>
> [REDACTED]
> Amtrak Travel Agency Sales Center
> [REDACTED]
> [REDACTED]

>
>
>
>
>

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From: [REDACTED]
Sent: Thursday, February 24, 2005 4:41 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: SITA connection - Edifact message over IP

The Edifact guide we received from DHS says that they support Type-B messages. They have some rules about messages that exceed the maximum size and have to be split must be transmitted separately as standalone Edifact messages. Production TTY address is DCAUCCR. Test TTY will be assigned by APIS coordinator.

SITA Type-B seems the most straight forward approach and shouldn't require any new infrastructure. I suggest we confirm with DHS this is acceptable and proceed on that basis.

Thank you [REDACTED] for this excellent level of detailed information.

[REDACTED].

-----Original Message-----

From: [REDACTED]
Sent: Thursday, February 24, 2005 4:07 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: SITA connection - Edifact message over IP

-----Original Message-----

From: [REDACTED]
Sent: Thursday, February 24, 2005 2:54 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: SITA connection - Edifact message over IP

Thanks [REDACTED],

One follow-up question to:

* What are the issues to use IP over a SITA connection? [REDACTED, REDACTED] We would probably have to renegotiate the contract. Theoretically changing from X.25 to IP should be transparent and save money.

If we are on a time crunch (which I believe we will be), if there are issues with IP can we send the Edifact message over X.25?

[REDACTED, REDACTED] Absolutely, as long as APIS can accept a Type B message, we can send the Edifact message over the existing X.25 SITA connection.

Would we need to do anything to make that happen? [REDACTED, REDACTED] Essentially, no,

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other than some minor setup and test. We already have BATAP which is how we would transmit the Type B message to SITA, then SITA forwards the message to APIS.

Transparent....how much work and what kind of effort does that involve? (filling a paper? Changing a setting?) [REDACTED], [REDACTED] Basically, APIS may (or may not) have to have a conversation with SITA so that the necessary configuration table can be setup within SITA. On our side, we would create the message, stick a EDIFACT header on it, add an APIS teletype address and transmit the message using BATAP (need an interface program to do the BATAP SEND). Finally, Amtrak pays SITA based on volume of traffic so we're all set there.

Thanks again for responding so quickly, [REDACTED]

From: [REDACTED]
Sent: Thursday, February 24, 2005 1:25 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: SITA connection - Edifact message over IP

-----Original Message-----
From: [REDACTED]
Sent: Thursday, February 24, 2005 10:44 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: SITA connection - Edifact message over IP

Good Morning [REDACTED],

I need to get some details on the steps/tasks needed to send APIS Edifact messages over IP on a SITA connection. If possible if you could pull together the responses and issues today, I would really appreciate it as I need to complete a summary today. (even if the response contains open issues)

- * Would we need a new contract with SITA?
[REDACTED], [REDACTED] No, as long as the messages are sent via BATAP as a Type B message. If this traffic is planned to be Type A, then a new contract and reconfiguration of the circuit is needed.
- * Do we already have a test connection to SITA?
[REDACTED], [REDACTED] Yes, we already have a test connection with SITA, which is extraordinary because most companies do not.
- * Do we already have a production connection to SITA?
[REDACTED], [REDACTED] Yes, we already have a production connection to SITA. Currently we only use it for inbound traffic (codeshare application) and outbound for service messages to SITA.
- * What are the steps or information needed to establish a test connection to

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APIS via SITA?

[REDACTED, REDACTED] If the message is Type B, APIS must provide their test 7-character teletype address and we would give them ours (IADATXH). A Type A interface would require further investigation.

* What are the steps or information needed to establish a production connection to APIS via SITA?

[REDACTED, REDACTED] If the message is Type B, APIS must provide their production 7-character teletype address and we would give them ours (IADAPXH). A Type A interface would require further investigation.

* What are the issues to use IP over a SITA connection? [REDACTED, REDACTED] We would probably have to renegotiate the contract. Theoretically changing from X.25 to IP should be transparent and save money.

* Are there other options to using IP over a SITA connection?

[REDACTED, REDACTED] Yes, we could establish a direct connection to APIS, but this probably would not get approved unless they paid for the circuit.

* Are there Amtrak security measure needed to establish connectivity to APIS? If so how long does that take?

[REDACTED, REDACTED] Not sure what you are asking here, but connectivity to APIS via SITA is over a secure, dedicated circuit. If the message is sent via BATAP, there could be minor setup involved.

* Do we need a license to use Edifact? If so do we have one? [REDACTED, REDACTED] Amtrak purchased a product called SPEEDIFACT several years ago, but decided not to implement it in Arrow. Some of the DBDEFs and macros have been used by other apps. Also, EDIFACT is already being used by another department within Amtrak

* When using Edifact, since we do not have a need for an inbound Edifact Parser and we have only one type outbound message, do to a time to market issue we could simply build the Edifact message in an application program in the correct format without bells and whistles....correct? [REDACTED, REDACTED] Yes! When we sized this effort years ago, we estimated creating a small EDIFACT handler to add the EDIFACT header in front of the manifest message that would then be transmitted to APIS.

Thank you, [REDACTED]

P.S. If you need me to call in please let me know, or both [REDACTED] and [REDACTED] have my contact number and a calling card I have provided.

From: [REDACTED]
Sent: Thursday, February 24, 2005 4:07 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: SITA connection - Edifact message over IP

-----Original Message-----

From: [REDACTED]
Sent: Thursday, February 24, 2005 2:54 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: SITA connection - Edifact message over IP

Thanks [REDACTED],

One follow-up question to:

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* What are the issues to use IP over a SITA connection? [REDACTED], [REDACTED] We would probably have to renegotiate the contract. Theoretically changing from X.25 to IP should be transparent and save money.

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Transparent....how much work and what kind of effort does that involve? (filing a paper? Changing a setting?) [REDACTED], [REDACTED] Basically, APIS may (or may not) have to have a conversation with SITA so that the necessary configuration table can be setup within SITA. On our side, we would create the message, stick a EDIFACT header on it, add an APIS teletype address and transmit the message using BATAP (need an interface program to do the BATAP SEND). Finally, Amtrak pays SITA based on volume of traffic so we're all set there.

Thanks again for responding so quickly, [REDACTED]

From: [REDACTED]
Sent: Thursday, February 24, 2005 1:25 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: SITA connection - Edifact message over IP

-----Original Message-----
From: [REDACTED]
Sent: Thursday, February 24, 2005 10:44 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: SITA connection - Edifact message over IP

Good Morning [REDACTED],

I need to get some details on the steps/tasks needed to send APIS Edifact messages over IP on a SITA connection. If possible if you could pull together the responses and issues today, I would really appreciate it as I need to complete a summary today. (even if the response contains open issues)

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Thank you, [REDACTED]

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From: [REDACTED]
Sent: Thursday, February 24, 2005 1:25 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: SITA connection - Edifact message over IP

-----Original Message-----

From: [REDACTED]
Sent: Thursday, February 24, 2005 10:44 AM

Border Crossing.txt

To: [REDACTED]
Cc: [REDACTED]
Subject: SITA connection - Edifact message over IP

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Thank you, [REDACTED]

P.S. If you need me to call in please let me know, or both [REDACTED] and [REDACTED] have my contact number and a calling card I have provided.

From: [REDACTED]
Sent: Wednesday, February 23, 2005 11:45 AM
To: [REDACTED]
Subject: RE: Date of Birth

[REDACTED],

Here is the AAT information we have on the pseudos. I updated PNR information next to the bookings (below). Let me know if you need anything else.

ACT-0E7
NAME-I/ASIA PACIFIC TRAVEL MARK
UNRN-ASIA PACIFIC TRAVEL MARK

[REDACTED]
[REDACTED]
ANBR-96614663I

ACT-1F5S
NAME-I/TRAILFINDERS
UNRN-TRAILFINDERS

[REDACTED]
[REDACTED]
FONE-TBA
ANBR-00000000I

[REDACTED]

Technical Service Manager
Global Technical Services
Cendant - Travel Distribution Services
Phone: [REDACTED]
Fax: [REDACTED]
E-Mail: [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, February 18, 2005 9:05 AM
To: [REDACTED]
Subject: FW: Date of Birth
Importance: High

Hello [REDACTED],

Can you get me contact details for these PNRs?

Thanks,

[REDACTED]

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VIC [REDACTED]
 > OAB90D / V13FC6 1V PCC- 0E7 / PHONE IN BOOKING:
 NSW [REDACTED]
 > O35D5E / MGHQWK 1V PCC-1F5S / PHONE IN BOOKING:
 BRISTOL TRAILFINDERS 0117929902
 > OA71EA / S7DP5K 1V PCC- 0E7 / PHONE IN BOOKING:
 NONE
 > OA6641 / SOK734 1V PCC- 0E7 / PHONE IN BOOKING:
 QLD PH [REDACTED]
 > O590F2 /XLGFHA 1V PCC- 0E7 / PHONE IN BOOKING:
 PH [REDACTED]
 > OA71EA / S7DP5K 1V PCC- 0E7 / PHONE IN BOOKING:
 NONE
 >
 >

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From: [REDACTED]
 Sent: Friday, October 08, 2004 3:39 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: RE: DOB PNR ISSUE

[REDACTED],
 I will ask my staff to take a look of the option 2 (RMUX) as suggested by [REDACTED] on Monday.

Most likely my group will do the fix, and we will keep you and [REDACTED] posted of what our approach will be.

-----Original Message-----
 From: [REDACTED]
 Sent: Friday, October 08, 2004 3:23 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: FW: DOB PNR ISSUE

[REDACTED],
 one of the RM utility programs we're using needs to be corrected to resolve a production support problem we're having with cross-border PNR's. As this program is in your area, could you get somebody to work on it, or alternatively, to assist [REDACTED] fix it as he is less experienced in this area? We'd obviously like to get this loaded in Arrow as soon as possible, so any help you can offer would be appreciated.

Thanks.
 [REDACTED].

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-----Original Message-----

From: [REDACTED]
Sent: Friday, October 08, 2004 1:27 PM
To: [REDACTED]
Subject: RE: DOB PNR ISSUE

Hello [REDACTED],

As we discussed there would be two options on the table:

- 1 - [REDACTED] the Border crossing bit off in the offending BAS item - requires a SC item and [REDACTED]'s approval.
- 2 - Modify RMUX to not check past date segments for a Border crossing requirements.

As this PNR is not travelling till December I think option 2 is best. I believe that we could modify and test RMUX and load it on the 26th October.

The longer we leave RMUX the way it is, the more cases of this error will start to appear.

Hope this helps,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, October 08, 2004 8:55 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: DOB PNR ISSUE

fyi....

-----Original Message-----

From: [REDACTED] a
Sent: Thursday, October 07, 2004 4:48 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: DOB PNR ISSUE

[REDACTED],

Recap of our phone conversation.

I received a call from [REDACTED] today concerning res# 15DDBC. The reservation came to his attention while working schedule change pnr's. The pnr has a cross the border completed travel segment (#2) in which another agent cancelled the 3 field (May04). As a result, our agents can not complete the clean up process and prepare the pnr for reticketing. I advised Lee that AT is looking into the problem and that I will touch base with him on Monday.

Thank you,

[REDACTED]

From: [REDACTED]
Sent: Friday, October 01, 2004 3:49 PM
To: ARROW LOAD NOTICE
Subject: RE: Fall back Notification - SC#137912

Border Crossing.txt

This program was excluded as a precautionary measure, but as it has since been confirmed that it was really a procedural problem rather than a problem with [REDACTED]'s code, it will be reloaded as part of the general file when Arrow comes back up on Sunday morning. Thanks [REDACTED] for your assistance.

-----Original Message-----

From: [REDACTED]
Sent: Friday, October 01, 2004 12:23 PM
To: ARROW LOAD NOTICE
Subject: Fall back Notification - SC#137912

<< File: 137912AS.DOC >>

From: [REDACTED]
Sent: Friday, October 01, 2004 12:43 PM
To: [REDACTED]
Subject: FW: Date of birth problem in Toronto this morning

-----Original Message-----

From: [REDACTED]
Sent: Friday, October 01, 2004 10:39 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of birth problem in Toronto this morning

This is probably related to the date of birth enhancements that went in on Tuesday.

This passenger came to the Toronto station to change travel from October 7 to today (October 1).

00C147 RR HL NONE CTC-P 202.00/
-01@ [REDACTED]
301@ T SEG # 9S 7S 8 BASIS 1F
* Y00V RAIL FARE 101.00
4 7097 C. TWO-CBN: 940A TH 07OCT 1142A 07OCT YD *T HK1
302@ T SEG # 4S 5S 6 BASIS 1F
* Y00V RAIL FARE 101.00
5 64 C.: CBN-NYP 1222P TH 07OCT 945P 07OCT YD *T HK1
6 67 C NYP-BAL 245A FR 08OCT 610A 08OCT YD *T HK1
5002@ PROBLEM-
PAX ADVISED OF PNR #00C147, PURCHASE DATE 24SEP, BAG POLICY, PHOTO ID
5003@ POLICY, FARES AND SCHEDULES
5004@
PAX ADVISED OF PROOF OF CITIZENSHIP REQUIREMENTS TO CROSS CANADA/US
5005@ BORDER 23SEP/8269 RCF
5001@ DOB- 19DEC1956/US/P1
7001@ TKT 2687449387465 SEG #9 CA \$101.00
7002@ TKT 2687449387473 SEG #7
7003@ TKT 2687449387481 SEG #8
7004@ TKT 2687449387499 SEG #4 CA \$101.00
7005@ TKT 2687449387507 SEG #5
7006@ TKT 2687449387515 SEG #6
901@ [REDACTED]-H

[REDACTED] changed the date of travel, viz.

00C147 RR HL NONE CTC-P 120.00/ 120.00
-01@ [REDACTED]
10 7097 C. TWO-CBN: 940A FR 01OCT 1142A 01OCT YD HK1
301@ F SEG # 10S 11S 12 BASIS 1F
* Y0FV RAIL FARE 120.00

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```

11      64 C.:CBN-NYP 1222P FR 01OCT 945P 01OCT YD      HK1
12      169 C  NYP-BAL 1201A SA 02OCT 230A 02OCT U       HK1
5001@ PROBLEM-
PAX ADVISED OF PNR #00C147, PURCHASE DATE 24SEP, BAG POLICY, PHOTO ID
5002@ POLICY, FARES AND SCHEDULES
5003@
PAX ADVISED OF PROOF OF CITIZENSHIP REQUIREMENTS TO CROSS CANADA/US
5004@ BORDER 23SEP/8269 RCF
5005@ DOB- 19DEC1956/US/P1
7001@ TKT 2687449387465 SEG #9 CA $101.00
7002@ TKT 2687449387473 SEG #7
7003@ TKT 2687449387481 SEG #8
7004@ TKT 2687449387499 SEG #4 CA $101.00
7005@ TKT 2687449387507 SEG #5
7006@ TKT 2687449387515 SEG #6
901@ ██████████ -H

```

And when he tried to end-transact, this happened:

65CDOB INFORMATION REQUIRED

Um, 5DOB is already in there.

I tried it and got the same result. Taking DOB out and putting it back in didn't work.

We finally had to build another PNR, which he ticketed using EX:

```

06D006 RR HL NONE CTC-P 120.00/
-01@ ██████████/██████████
1 1097 C. TWO-CBN: 940A FR 01OCT 1142A 01OCT YD *T HK1
301@ T SEG # 1S 2S 3 BASIS 1F
* YOFV RAIL FARE 120.00
2 64 C.:CBN-NYP 1222P FR 01OCT 945P 01OCT YD *T HK1
3 169 C NYP-BAL 1201A SA 02OCT 230A 02OCT U *T HK1
5002@ PROBLEM-
PAX ADVISED OF PNR #06D006, PURCHASE DATE 01OCT, BAG POLICY, PHOTO ID
5003@ POLICY, FARES AND SCHEDULES
5004@
PAX ADVISED OF PROOF OF CITIZENSHIP REQUIREMENTS TO CROSS CANADA/US
5005@ BORDER 01OCT/2730 TWO
5001@ DOB- 19DEC1956/US/P1
7001@ TKT 2752730076605 SEG #1 EX $120.00
7002@ TKT 2752730076613 SEG #2
7003@ TKT 2752730076621 SEG #3
901@ ██████████ -H

```

Something has broken.

██████████

From: ██████████
Sent: Monday, September 27, 2004 1:56 PM
To: ██████████
Cc: ██████████
Subject: RE: Testing today/tomorrow

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Yes, the load is going in tomorrow. The only instructions I know is that the agencies must be contacted via phone or e-mail to get the DOB information and we enter it in the Arrow PNR.

Mark--do you know if the non-sabre tvl agent only adds a DOB field and nothing else, it will update our PNR?

I'm OK with Oct 19 meeting.

-----Original Message-----

From: [REDACTED]
Sent: Monday, September 27, 2004 11:19 AM
To: [REDACTED]
Subject: RE: Testing today/tomorrow

[REDACTED],

Is the load going through for this tomorrow? We will need instructions on how to work the queue.

Would you be able to meet on Oct 19 in PHL for our joint quarterly meeting?

Thanks,

MCG

-----Original Message-----

From: [REDACTED]
Sent: Thursday, September 23, 2004 10:55 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Testing today/tomorrow

On #2 of the testing, please check your TEL queue #80 after the cross-border PNR's that are built without DOB info and are manually ticketed. That's where they are supposed to go.

From: [REDACTED]
Sent: Friday, September 17, 2004 12:16 PM
To: [REDACTED]
Subject: FW: TM137912... 5DOB Enforcement... HOLD!

-----Original Message-----

From: [REDACTED]
Sent: Friday, September 17, 2004 11:42 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: TM137912... 5DOB Enforcement... HOLD!

fyi....

-----Original Message-----

From: [REDACTED]
Sent: Friday, September 17, 2004 10:15 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: TM137912... 5DOB Enforcement... HOLD!

[REDACTED],

I was able to get [REDACTED]/Amtrak Vacations to test this item during User and their Easel system will have to be programmed to accept the error message.

Currently, AV book border crossing pnr's, manually price and then do a 7TKT. They do

Border Crossing.txt

not always have the date of birth at booking time.

She received approval from her management to bring [REDACTED] in on Monday to make the necessary changes and we will test with him upon completion.

I spoke with [REDACTED] and we will implement on 9/28. We will continue to test 5DOB changes on our side.

Regards,

[REDACTED]
Sr. Mgr. Arrow User Acceptance Testing
[REDACTED]

From: [REDACTED]
Sent: Friday, August 06, 2004 9:54 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: T001

ok - thanks for the info - it's working as designed. Ready for the test cycle - we just need the Queue number and we're ready to proceed.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 05, 2004 9:13 PM
To: [REDACTED]
Subject: RE: T001

GDS uses WAOET2 bit 0 (WAO#PNR) for it's check of a retrieved PNR - see TIG2

I believe WAOET1 is set for a End Transact and reretrieve (ER) transaction.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 05, 2004 2:24 PM
To: [REDACTED]
Subject: T001

[REDACTED] - looks like my code is working fine except that the indicator for a retrieved PNR is not on in the GDS PNR. Any suggestions here? Thanks.

[REDACTED]
Amtrak Technologies
[REDACTED]

From: [REDACTED]
Sent: Monday, August 02, 2004 11:40 AM
To: [REDACTED]
Subject: FW: EXD doc for ATPTR 530

fyi... my part of the detail design is ready and in the ASDM folder under TK / DOBE

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 20, 2004 12:23 PM
To: [REDACTED]

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Cc: [REDACTED]
Subject: RE: EXD doc for ATPIR 530

[REDACTED].

Yes, please proceed with the detailed design. I don't see any issues with the EXD, but, as you point out, we can meet and discuss later if necessary.

Thanks.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 20, 2004 11:08 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: EXD doc for ATPIR 530

[REDACTED]

I realize [REDACTED] is on vacation for a while, so I'm not sure if you wished to schedule a formal review of this document prior to approval, or whether we can assume [REDACTED]'s note below constitutes approval? I've asked [REDACTED] to proceed with the detailed design at any rate as he doesn't think there are any likely bones of contention in the external design, but we can have an external design review once [REDACTED] returns anyway.

This project needs to make changes to programs that are part of the MFOP development, so we will need to wait until that's safely installed before implementing this, which realistically means we're looking at a Sep. 21 load date.

Regards.

[REDACTED].

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 19, 2004 11:18 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: EXD doc for ATPIR 530

Looks OK. Too bad we can't make manual GDS sales fail, but the queuing will help.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: July 19, 2004 10:49
To: [REDACTED]
Cc: [REDACTED]
Subject: EXD doc for ATPIR 530

[REDACTED] / [REDACTED].

Attached is a copy of the external design for ATPIR 530 (Enhance Arrow Enforcement of DOB field). Please review it and let me know if we should meet to discuss any issues.

[REDACTED]

<< File: DOBE_EXD(V1).doc >>

From: [REDACTED], [REDACTED]
Sent: Tuesday, July 27, 2004 3:27 PM
To: [REDACTED]

Subject: Border Crossing.txt
FW: EXD doc for ATPIR 530

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 20, 2004 11:22 AM
To: [REDACTED]
Subject: FW: EXD doc for ATPIR 530

fyi....

-----Original Message-----

From: [REDACTED], [REDACTED]
Sent: Tuesday, July 20, 2004 11:08 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: EXD doc for ATPIR 530

[REDACTED] / [REDACTED],

I realize [REDACTED] is on vacation for a while, so I'm not sure if you wished to schedule a formal review of this document prior to approval, or whether we can assume [REDACTED]'s note below constitutes approval? I've asked [REDACTED] to proceed with the detailed design at any rate as he doesn't think there are any likely bones of contention in the external design, but we can have an external design review once [REDACTED] returns anyway.

This project needs to make changes to programs that are part of the MFOP development, so we will need to wait until that's safely installed before implementing this, which realistically means we're looking at a Sep. 21 load date.

Regards.

[REDACTED].

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 19, 2004 11:18 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: EXD doc for ATPIR 530

Looks OK. Too bad we can't make manual GDS sales fail, but the queuing will help.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: July 19, 2004 10:49
To: [REDACTED]
Cc: [REDACTED]
Subject: EXD doc for ATPIR 530

[REDACTED] / [REDACTED],

Attached is a copy of the external design for ATPIR 530 (Enhance Arrow Enforcement of DOB field). Please review it and let me know if we should meet to discuss any issues.

[REDACTED]

<< File: DOBE_EXD(V1).doc >>

From: [REDACTED], [REDACTED]

Border Crossing.txt

Sent: Tuesday, July 20, 2004 8:52 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Border Crossing change for GDS Manual Tickets

[REDACTED], Attached copy of change request. We are waiting for approval to proceed and then [REDACTED] can explain the effort in GDS area.

-----Original Message-----

From: [REDACTED], [REDACTED]
Sent: Thursday, July 15, 2004 3:59 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Border Crossing change for GDS Manual Tickets

[REDACTED],
this change request is estimated at 40 hours / \$3,000. [REDACTED] thinks he can complete the existing Arrow changes for less than the original estimate, and as the original estimate of \$26,340 was also based on our old rate of \$80 rather than the current \$75, we think we'll be able to incorporate this change with exceeding the original budget.

Let me know if you wish to approve this change.

Regards.

[REDACTED].

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 09, 2004 2:41 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Border Crossing change for GDS Manual Tickets

see attached
<< File: CHANGE_RQ for 5DOB.doc >>

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 08, 2004 9:00 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Border Crossing change for GDS Manual Tickets

Hello [REDACTED] and [REDACTED],

Per our meeting last week, we are still awaiting the change request for the GDS manual ticket queuing that we agreed upon last week.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Thursday, July 15, 2004 4:10 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOBE - ATPIR 530

I have added yr changes to the EXD doc. Will wait to get info from [REDACTED]/[REDACTED] team and then pass it on to [REDACTED] for review.

[REDACTED]

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 15, 2004 3:44 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOBE - ATPIR 530

[REDACTED],

As I can't get into the EXD, here's our section:

1.1 Function 4 - GDS Queuing.

1.1.1 Current Processing

GDS PNRs that are manually ticketed by the agents do not currently force DOB information to be added for cross border PNRs.

1.1.2 Required Processing Changes

During the GDS manual ticketing process, activate the existing DOB checks for ticketing. If DOB is not present, queue the PNR to the Travel Agent Sales Centre in Philadelphia (TEL).

1.1.3 Expected Results or Output

PNRs without DOB will be queued to a PNR queue in city TEL. Queue name and title have to be decided.

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 12, 2004 4:15 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: DOBE - ATPIR 530

[REDACTED],

I have a draft of the EXD document. You can find it at
.. \wastpf01\docprod\ASDM\Project_Folders\TK - Ticketing\DOBE - Date of Birth
Enhanced Enforcement\20-External Design\DOBE_EXD.doc

Once you have completed yr part do let me know and I will send a copy to [REDACTED] / [REDACTED] for review.

Thanks,

[REDACTED]

From: [REDACTED]
Sent: Thursday, July 15, 2004 3:59 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Border Crossing change for GDS Manual Tickets

[REDACTED],

this change request is estimated at 40 hours / \$3,000. [REDACTED] thinks he can complete the existing Arrow changes for less than the original estimate, and as the original estimate of \$26,340 was also based on our old rate of \$80 rather than the current \$75, we think we'll be able to incorporate this change with exceeding the original budget.

Let me know if you wish to approve this change.

Regards.

[REDACTED].

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 09, 2004 2:41 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Border Crossing change for GDS Manual Tickets

see attached
<< File: CHANGE_RQ for 5DOB.doc >>

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 08, 2004 9:00 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Border Crossing change for GDS Manual Tickets

Hello [REDACTED] and [REDACTED],

Per our meeting last week, we are still awaiting the change request for the GDS manual ticket queuing that we agreed upon last week.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Thursday, July 15, 2004 3:44 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOBE - ATP IR 530

[REDACTED],

As I can't get into the EXD, here's our section:

1.1 Function 4 - GDS Queuing.

1.1.1 Current Processing

GDS PNRs that are manually ticketed by the agents do not currently force DOB information to be added for cross border PNRs.

1.1.2 Required Processing Changes

During the GDS manual ticketing process, activate the existing DOB checks for ticketing. If DOB is not present, queue the PNR to the Travel Agent Sales Centre in Philadelphia (TEL).

1.1.3 Expected Results or Output

PNRs without DOB will be queued to a PNR queue in city TEL. Queue name and title have to be decided.

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 12, 2004 4:15 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: DOBE - ATP IR 530

[REDACTED],

I have a draft of the EXD document. You can find it at
..\\wastpf01\docprod\ASDM\Project_Folders\TK - Ticketing\DOBE - Date of Birth
Enhanced Enforcement\20-External Design\DOBE_EXD.doc

Border Crossing.txt

Once you have completed yr part do let me know and I will send a copy to [REDACTED]/[REDACTED] fro review.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Thursday, July 15, 2004 2:43 PM
To: [REDACTED]
Subject: [REDACTED] RE: GDS changes for DOB

thx [REDACTED]....

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 15, 2004 2:42 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: [REDACTED] GDS changes for DOB

Hello [REDACTED],

The change is 40 Hours, with maybe another 10 for testing. I'll update the external design this afternoon.

[REDACTED]
From: [REDACTED]
Sent: Tuesday, July 13, 2004 10:10 AM
To: [REDACTED]
Subject: [REDACTED] RE: 5DOB enforcement clari fication

my point was if there are also automated ticketing indicators (7ATB, etc) present along with the manual ones, NO queuing would occur. I find that almost all 1P PNRs have both the ATB and MAN fields.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 13, 2004 9:25 AM
To: [REDACTED]
Subject: [REDACTED] RE: 5DOB enforcement clari fication

well... Any of the TTY format Manual ticket entries.

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 09, 2004 10:25 AM
To: [REDACTED]
Subject: [REDACTED] 5DOB enforcement clari fication
Importance: High

The queuing of the PNR to TEL was if '7 MAN' was the ONLY 7Field in the PNR. Correct?

From: [REDACTED]
Sent: Monday, July 12, 2004 4:15 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: [REDACTED] DOBE - ATPIR 530

[REDACTED],
I have a draft of the EXD document. You can find it at
.. \wastpf01\docprod\ASDM\Project_Folders\TK - Ticketing\DOBE - Date of Birth
Enhanced Enforcement\20-External Design\DOBE_EXD.doc

Border Crossing.txt

Once you have completed yr part do let me know and I will send a copy to [REDACTED] / [REDACTED] for review.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Friday, July 09, 2004 2:51 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Border Crossing change for GDS Manual Tickets

[REDACTED]n,
We met on this issue and have ALREADY decided with [REDACTED] concurrence that we will proceed as the change request states.

-----Original Message-----
From: [REDACTED]
Sent: Friday, July 09, 2004 2:46 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Border Crossing change for GDS Manual Tickets

Would it not be better to have the manual ticket GDS PNR entry FAIL if there is no date of birth information?

Remember: the requirements said: "Disallow ANY 7-field if there is no DOB in the PNR for each passenger."

This is just another flavor of 7-field.

The travel agents are not supposed to be doing it this way. They are supposed to:

1. Book.
2. Ticket.

Instead, they seem to be:

1. Ticket.
2. Book later.

Not good.

[REDACTED]
-----Original Message-----
From: [REDACTED]
Sent: July 9, 2004 14:41
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Border Crossing change for GDS Manual Tickets

see attached
<< File: CHANGE_RQ for 5DOB.doc >>

-----Original Message-----
From: [REDACTED]
Sent: Thursday, July 08, 2004 9:00 AM
To: [REDACTED]ve
Cc: [REDACTED]
Subject: Border Crossing change for GDS Manual Tickets

Border Crossing.txt

Hello [REDACTED] and [REDACTED],

Per our meeting last week, we are still awaiting the change request for the GDS manual ticket queuing that we agreed upon last week.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Friday, July 09, 2004 2:41 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Border Crossing change for GDS Manual Tickets

see attached

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 08, 2004 9:00 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Border Crossing change for GDS Manual Tickets

Hello [REDACTED] and [REDACTED],

Per our meeting last week, we are still awaiting the change request for the GDS manual ticket queuing that we agreed upon last week.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Friday, July 09, 2004 10:25 AM
To: [REDACTED]
Subject: 5DOB enforcement clarification

Importance: High

The queuing of the PNR to TEL was if '7 MAN' was the ONLY 7Field in the PNR. Correct?

From: [REDACTED]
Sent: Tuesday, June 29, 2004 1:17 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

DATE OF BIRTH REQUIRED BEFORE ENTERING TICKET NUMBER

... might work.

-----Original Message-----

From: [REDACTED]
Sent: June 29, 2004 12:47
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

[REDACTED],

Border Crossing.txt

The Travel agent builds the reservation, then writes the ticket and then enters the ticket number into the system for reference.

So if we are restricting it, what do we want to tell the Travel Agents? Looking at your example, this is an International agent, who probably has no idea on how to enter DOB (From the city code I'm guessing Japan). I don't believe we send our reference cards to all Travel Agents, only the ones in TAPS. I know the GDS don't overly push data to their agents either. As the example doesn't have an IATA either, I'm not sure of their level of technology.

I have no problem stopping this entry, but you need to supply us some requirements. The agent already got the message saying DOB was required. And responding with Ticketing requires DOB would seem to be mis-leading as the Ticket has already been produced.

If you supply the contents of the message that you want us to respond to the GDS with, we will look at sizing this request. This will also probably require the standard GDS 90 days notice.

██████████

-----Original Message-----

From: ██████████
Sent: Tuesday, June 29, 2004 12:34 PM
To: ██████████
Cc: ██████████
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

The travel agent has no business writing a ticket before first making a reservation. (Same thing with our own agents.) If the travel agent does this then gets stopped because he or she didn't get the date of birth, then the travel agent has a problem of his or her own making.

We still get yelled at by the border authorities for sending people to the border with no date of birth information.

The entry should work as long as DOB is in there, though.

██████████

-----Original Message-----

From: ██████████
Sent: June 29, 2004 12:21
To: ██████████
Cc: ██████████
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

██████████,

The ticket has already been issued - it's manually written before they ever interact with the system in most cases - do you want the customer at the station with a ticket and no PNR? If so, we can stop this entry from working on Canadian PNRs.

██████████

-----Original Message-----

From: ██████████
Sent: Tuesday, June 29, 2004 12:15 PM
To: ██████████
Cc: ██████████
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

I've already declined this meeting because of a conflict (automated seat check

Border Crossing.txt

meeting).

But basically:

NO 7-field of ANY TYPE may be created if there is not a 5DOB field for each passenger. The MAN field in a GDS PNR is a 7-field; therefore, it may not be created.

-----Original Appointment-----

From: [REDACTED]
Sent: June 28, 2004 12:43
To: [REDACTED]
Cc: [REDACTED]
Subject: Accepted: DOB enforcement for BC PNRs - MAN field in GDS PNRs
When: June 30, 2004 13:00-14:00 (GMT-05:00) Eastern Time (US & Canada).
Where: Room J - 60 Mass 4th Floor

[REDACTED] is NOT available but I booked D on the 3rd floor for 1-2 on Wed

From: [REDACTED]
Sent: Tuesday, June 29, 2004 12:34 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

The travel agent has no business writing a ticket before first making a reservation. (Same thing with our own agents.) If the travel agent does this then gets stopped because he or she didn't get the date of birth, then the travel agent has a problem of his or her own making.

We still get yelled at by the border authorities for sending people to the border with no date of birth information.

The entry should work as long as DOB is in there, though.

-----Original Message-----

From: [REDACTED]
Sent: June 29, 2004 12:21
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

The ticket has already been issued - it's manually written before they ever interact with the system in most cases - do you want the customer at the station with a ticket and no PNR? If so, we can stop this entry from working on Canadian PNRs.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, June 29, 2004 12:15 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

I've already declined this meeting because of a conflict (automated seat check meeting).

Border Crossing.txt

But basically:

NO 7-field of ANY TYPE may be created if there is not a 5DOB field for each passenger. The MAN field in a GDS PNR is a 7-field; therefore, it may not be created.

[REDACTED]

-----Original Appointment-----

From: [REDACTED]
Sent: June 28, 2004 12:43
To: [REDACTED]
Cc: [REDACTED]
Subject: Accepted: DOB enforcement for BC PNRs - MAN field in GDS PNRs
When: June 30, 2004 13:00-14:00 (GMT-05:00) Eastern Time (US & Canada).
Where: Room J - 60 Mass 4th Floor

[REDACTED] is NOT available but I booked D on the 3rd floor for 1-2 on Wed

From: [REDACTED]
Sent: Tuesday, June 29, 2004 12:15 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

I've already declined this meeting because of a conflict (automated seat check meeting).

But basically:

NO 7-field of ANY TYPE may be created if there is not a 5DOB field for each passenger. The MAN field in a GDS PNR is a 7-field; therefore, it may not be created.

[REDACTED]

-----Original Appointment-----

From: [REDACTED]
Sent: June 28, 2004 12:43
To: [REDACTED]
Cc: [REDACTED]
Subject: Accepted: DOB enforcement for BC PNRs - MAN field in GDS PNRs
When: June 30, 2004 13:00-14:00 (GMT-05:00) Eastern Time (US & Canada).
Where: Room J - 60 Mass 4th Floor

[REDACTED] is NOT available but I booked D on the 3rd floor for 1-2 on Wed

From: [REDACTED]
Sent: Monday, June 28, 2004 12:14 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: DOB enforcement for BC PNRs - MAN field in GDS PNRs

[REDACTED], [REDACTED] declined it because of conflicts. Let talk abt this any way during and after the Interactive channel mtg and keep [REDACTED]/[REDACTED] informed. I can set up a mtg after 7th July if [REDACTED]/[REDACTED] see a need.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, June 28, 2004 12:01 PM
To: [REDACTED]
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

Border Crossing.txt

Depends on when this is going to be programmed. The answer could be simple: reject any entry that would create any kind of 7-field unless date of birth fields already exist.

If the travel agent is doing the process wrong, the agent will get burned, and maybe will stop doing it.

■

-----Original Message-----

From: [REDACTED]
Sent: June 28, 2004 11:54
To: [REDACTED]
Subject: RE: DOB enforcement for BC PNRs - MAN field in GDS PNRs

I am off to Canada starting 1st July and won't be back till the 7th July. Would u like to wait till then ?

-----Original Appointment-----

From: [REDACTED]
Sent: Monday, June 28, 2004 11:51 AM
To: [REDACTED]
Subject: Declined: DOB enforcement for BC PNRs - MAN field in GDS PNRs
When: Wednesday, June 30, 2004 1:00 PM-2:00 PM (GMT-05:00) Eastern Time (US & Canada).
Where: Room J - 60 Mass 4th Floor

Automated Seat Check meeting conflicts.

■

From: [REDACTED]
Sent: Monday, June 28, 2004 10:11 AM
To: [REDACTED]
Subject: RE: Date of birth requirement before any 7-field

You're right, it's listed in the assumptions.

-----Original Message-----

From: [REDACTED]
Sent: Monday, June 28, 2004 10:05 AM
To: [REDACTED]
Subject: RE: Date of birth requirement before any 7-field

Isn't that how the sizing was written? I can't view it because it's in the security folder.

■

-----Original Message-----

From: [REDACTED]
Sent: Monday, June 28, 2004 10:03 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Date of birth requirement before any 7-field

-----Original Message-----

From: [REDACTED]
Sent: Monday, June 28, 2004 9:06 AM

Border Crossing.txt

To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Date of birth requirement before any 7-field

I think the requirements said that no 7-field of ANY type could be created if one or more passengers in the PNR were missing 5DOB fields. I wrote it that way to cover any possible contingency, rather than listing the various types of 7-fields.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: June 28, 2004 08:28
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Date of birth requirement before any 7-field

I believe the estimate had an assumption that GDS Manual Tickets were not going to be enforced. I know I didn't estimate a change.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 25, 2004 3:50 PM
To: [REDACTED]
Subject: FW: Date of birth requirement before any 7-field

-----Original Message-----

From: [REDACTED]
Sent: June 24, 2004 09:26
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of birth requirement before any 7-field

When we test the requirement for a DOB field before any 7-field, we need to include this scenario in the test.

[REDACTED]

11829D/W2SX60-1V HL NONE CTC-T 00000000 62.00/ 62.00
-01@ [REDACTED]
2 69 C. NYP-MTR 815A TH 24JUN 630P 24JUN YD HK1
301@ R SEG # 2 BASIS 1F
* YOB1 RAIL FARE 62.00
4001@ OSI
* UNABLE TO PRICE
4002@ OSI
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
4003@ OSI
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
4004@ OSI
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
5001@ OSI - 2V CTCP JNB 0114032638
5002@ FBD- 1F
7001@ MAN TTY 04/26/04 /9658695647/1
901@ NONE

From: [REDACTED]
Sent: Monday, June 28, 2004 9:06 AM
To: [REDACTED]

Border Crossing.txt

Cc: [REDACTED]
Subject: [REDACTED] RE: Date of birth requirement before any 7-field

I think the requirements said that no 7-field of ANY type could be created if one or more passengers in the PNR were missing 5DOB fields. I wrote it that way to cover any possible contingency, rather than listing the various types of 7-fields.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: June 28, 2004 08:28
To: [REDACTED]
Cc: [REDACTED]
Subject: [REDACTED] RE: Date of birth requirement before any 7-field

I believe the estimate had an assumption that GDS Manual Tickets were not going to be enforced. I know I didn't estimate a change.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 25, 2004 3:50 PM
To: [REDACTED]
Subject: [REDACTED] FW: Date of birth requirement before any 7-field

-----Original Message-----

From: [REDACTED]
Sent: June 24, 2004 09:26
To: [REDACTED]
Cc: [REDACTED]
Subject: [REDACTED] Date of birth requirement before any 7-field

When we test the requirement for a DOB field before any 7-field, we need to include this scenario in the test.

[REDACTED]

```
11829D/W2SX60-1V HL NONE CTC-T 00000000 62.00/ 62.00
-01@ [REDACTED]
2 69 C. NYP-MTR 815A TH 24JUN 630P 24JUN YD HK1
301@ R SEG # 2 BASIS 1F
* YOB1 RAIL FARE 62.00
4001@ OSI
* UNABLE TO PRICE
4002@ OSI
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
4003@ OSI
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
4004@ OSI
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
5001@ OSI - 2V CTCP JNB 0114032638
5002@ FBD- 1F
7001@ MAN TTY 04/26/04 /9658695647/1
901@ NONE
```

From: [REDACTED]
Sent: Friday, June 25, 2004 3:50 PM
To: [REDACTED]
Subject: [REDACTED] FW: Date of birth requirement before any 7-field

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
 Sent: June 24, 2004 09:26
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: Date of birth requirement before any 7-field

When we test the requirement for a DOB field before any 7-field, we need to include this scenario in the test.

[REDACTED]

```

11829D/W2SX60-1V HL NONE      CTC-T 00000000          62.00/      62.00
-01@ [REDACTED]
  2 69 C. NYP-MTR 815A TH 24JUN 630P 24JUN YD          HK1
301@ R SEG # 2 BASIS 1F
  * YOB1 RAIL FARE          62.00
4001@ OSI
  * UNABLE TO PRICE
4002@ OSI
  * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
4003@ OSI
  * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
4004@ OSI
  * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
5001@ OSI -          2V CTCP JNB 0114032638
5002@ FBD-          1F
7001@ MAN TTY 04/26/04 /9658695647/1
901@ NONE
  
```

From: [REDACTED]
 Sent: Wednesday, April 28, 2004 12:41 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: 5DOB Enforcement - High Level Sizing - ATPIR #530

Attached are the requirements for additional enforcement of the 5DOB requirements for Border Crossing travel.

Could you please let me know if your area will have impact, and if so please provide the following by COB Friday 04/30/04 (or sooner):

- * estimate
- * assumptions

Areas with possible impact:

- * AAPI
- * XAAPI
- * Rail Res
- * STARS
- * Amtrak Vacations
- * GDS (already accounted for with 40 hours of testing)

Summary of changes:

- * Quick ticketing will not be allowed for cross border segments. New error message
- * PNR Book Ticketing will require that all 5DOB be present. Same error message as regular PNR message
- * Prepaid Order (7PPO) will require that all 5DOB be present. Same error message as regular PNR message

Border Crossing.txt

- * Protect PNR (7TKT) will require that all 5DOB be present. Same error message as regular PNR message
- * Disallow deletion of 5DOB at end transaction if 7 fields exist for a cross border segment. New error message.

Assumptions:

- * System enforcement of date of birth information requirements for cross-border group PNRs will not be addressed in this effort.
- * These requirements also apply to GDS-created PNR's.
- * Travel Agency Prepaid (PTA) are not enforced until ticketing time.
- * Travel Agency Manual tickets will not be enforced.
- * SABRE Travel Agencies will need to test 7TKT.
- * Amtrak Vacations will need to test 7TKT.

Thank you, [REDACTED]

From: [REDACTED]
Sent: Tuesday, February 17, 2004 3:29 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Questions about Cross-Border Passenger Information Sizing

[REDACTED],
does this pass muster for forcing the GDS' to implement this without charge to Amtrak?

[REDACTED].

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, February 17, 2004 12:14 PM
To: [REDACTED]
Subject: FW: Questions about Cross-Border Passenger Information Sizing

See below.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, February 17, 2004 10:49 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Questions about Cross-Border Passenger Information Sizing

[REDACTED],

to touch briefly on the initial questions you raised:

1. Internet Booking System and GDS costs not yet specified: I've asked the IB team to review the proposal and provide an estimate. They should also be able to indicate whether incorporating these requirements as part of the initial release of the new IB system would be more cost effective than addressing them later.

With regard to GDS costs, as noted in the sizing, I understand that these costs could be absorbed by the GDS if there was a federal mandate that this information had to be collected. Do you know if such a mandate exists, or is Amtrak not obliged to participate in this program?

The following can be used to cover the APD's obligation to gather information

Border Crossing.txt

meeting ICE's needs. (ICE falls under the DHS) :

By statute, the federal government (Treasury and the Attorney General, now probably ICE-Immigration and Customs Enforcement) in cooperation with Amtrak "shall maintain, consistent with the effective enforcement of immigration and customs laws, en route customs inspections and immigration procedures for international intercity rail passenger transportation that will (1) be convenient for passenger; and (2) result in the quickest possible international rail passenger transportation." 49 USC 24709.

2. Automatic prompting/pop-up of 5PID data entry screen when appropriate: I will research and respond.

3. Are Book Tickets/Multi-Rides supported for cross border travel? I will research and respond.

I think it would be a good idea to walk-thru the sizing, so I will schedule that once we have the answers to these initial questions.

Regards.

Amtrak Technologies

Tel:

Fax:

From:

Sent: Tuesday, February 17, 2004 3:27 PM

To:

Cc:

Subject: RE: Questions about Cross-Border Passenger Information Sizing

As, FYI...

The GDS implications can be an "Amtrak Police Mandate" or "Federal Mandate".

says, it's easier when it is a Federal mandate, but the Amtrak Police would be considered a security mandate.

-----Original Message-----

From:

Sent: Tuesday, February 17, 2004 10:49 AM

To:

Cc:

Subject: Questions about Cross-Border Passenger Information Sizing

to touch briefly on the initial questions you raised:

1. Internet Booking System and GDS costs not yet specified: I've asked the IB team to review the proposal and provide an estimate. They should also be able to indicate whether incorporating these requirements as part of the initial release of the new IB system would be more cost effective than addressing them later.

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With regard to GDS costs, as noted in the sizing, I understand that these costs could be absorbed by the GDS if there was a federal mandate that this information had to be collected. Do you know if such a mandate exists, or is Amtrak not obliged to participate in this program?

2. Automatic prompting/pop-up of 5PID data entry screen when appropriate: I will research and respond.

3. Are Book Tickets/Multi-Rides supported for cross border travel? I will research and respond.

I think it would be a good idea to walk-thru the sizing, so I will schedule that once we have the answers to these initial questions.

Regards.

Amtrak Technologies

Tel: [REDACTED]
Fax: [REDACTED]

From: [REDACTED]
Sent: Thursday, January 23, 2003 1:54 PM
To: [REDACTED]k
Subject: FW: ARROW Border Crossing Name List & Passenger Count Reports

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, October 29, 2002 1:15 PM
To: [REDACTED]
Subject: FW: ARROW Border Crossing Name List & Passenger Count Reports

[REDACTED],
This is what I was referring to this morning regarding the border crossing mismatch.

-----Original Message-----

From: [REDACTED]n
Sent: Monday, September 30, 2002 9:41 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: ARROW Border Crossing Name List & Passenger Count Reports

I'll send this to our travel agency service center, as this seems to be a problem with them; also to our technical people here who deal with the GDS's (Global Distribution Systems).

-----Original Message-----

From: [REDACTED]
Sent: Monday, September 30, 2002 09:20

Border Crossing.txt

To: [REDACTED]
Cc: [REDACTED]
Subject: ARROW Border Crossing Name List & Passenger Count Reports

Hi [REDACTED]:

We continue to have a problem with these reports. Yesterday (Sunday 29Sep) we were able to screen ALL passengers boarding train VIA685/AMK367.

The passenger count (train totals) SOT 7685/29SEP indicated only 37 passengers reserved through ARROW boarding at Toronto.

The border crossing name list for passengers boarding at Toronto SOL*B 7685/29SEP TWO listed 38 passengers (37 seats and 1 infant).

The problem is that there were eight(8) additional passengers contained within the listed PNRs that did not appear or get counted: an 18% discrepancy.

The system did not capture data associated with the second passenger in the following PNRs: 0C6BA9, 07BD94, 07BFB6, 06FD7E, 116296, 0BBFD0, 0BCOB2, 07C036. Each of these PNRs was a travel agency issue through a CRS link, a problem that I raised previously. Yesterday, the majority, if not all of the above, were issued through Key Tours.

The non-inclusion of these passengers on these reports has the following consequences:

- 1) We use the SOT interaction to determine passenger load factors: for staffing requirements; for augmenting VIAnet seat inventory. Understating passenger counts may result in insufficient staffing and overbooking situations.
- 2) The SOL*B is used to verify that basic immigration information has been entered into the system. Non inclusion of passengers may result in additional scrutiny of these passengers by the border authorities.

Please advise on the status towards resolving these problems.

[REDACTED]
From: [REDACTED]
Sent: Thursday, January 23, 2003 1:54 PM
To: [REDACTED]
Subject: FW: ARROW Cross Border Passenger List Discrepancy

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, October 29, 2002 1:16 PM
To: [REDACTED]
Subject: FW: ARROW Cross Border Passenger List Discrepancy

And this is what the manifest looks like.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, March 05, 2002 12:49 PM
To: [REDACTED]
Subject: RE: ARROW Cross Border Passenger List Discrepancy

Border Crossing.txt

The manifest display for train 64 shows both passenger's names (SOL*N64/28feb).

[REDACTED]	[REDACTED]	YF	NONE	T	N	2
[REDACTED]	[REDACTED]	YD	[REDACTED]	T	SYR	1
[REDACTED]	[REDACTED]	JU	[REDACTED]	-H T	NYP	1
[REDACTED]	[REDACTED]	JD	[REDACTED]	-H T	NYP	1
[REDACTED]	[REDACTED]	YD	[REDACTED]	-H T	NYP	1
[REDACTED]	[REDACTED]	YD	[REDACTED]	-H T	NYP	4
[REDACTED]	[REDACTED]	YF	NONE	T	NFL	4
[REDACTED]	[REDACTED]	YF	[REDACTED]	-T T	NFL	4
[REDACTED]	[REDACTED]	YD	NONE	T	YNY	1
[REDACTED]	[REDACTED]	YD	[REDACTED]	-H T	NYP	1
[REDACTED]	[REDACTED]	YD	[REDACTED]	-H T	CRT	1
[REDACTED]	[REDACTED]	YD	[REDACTED]	-H T	F SYR	1
[REDACTED]	[REDACTED]	YD	[REDACTED]	-H T	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	YD	[REDACTED]	-H T	POU	1

However, the manifest for 7097 (sol*b7097/28febtwo) shows only one name [REDACTED].

[REDACTED]	[REDACTED]	YD	20MAY1954	GB
[REDACTED]	[REDACTED]	YD	21MAY1984	US
[REDACTED]	[REDACTED]	YD	12SEP1938	CA
[REDACTED]	[REDACTED]	YD	17MAR1956	PK
[REDACTED]	[REDACTED]	YF	23FEB1937	US
[REDACTED]	[REDACTED]	YD	18NOV1960	TT
[REDACTED]	[REDACTED]	YD	10APR1974	US
[REDACTED]	[REDACTED]	YD	29APR1955	US
[REDACTED]	[REDACTED]	YD	02NOV1936	US

I discussed this with [REDACTED]. It appears to be a manifest issue. Amtrak is only building one item with PNI for the pnr. He suggested you open an IM.

[REDACTED]

-----Original Message-----

From: [REDACTED]
 Sent: Monday, March 04, 2002 9:39 AM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: RE: ARROW Cross Border Passenger List Discrepancy

Thanks, I'll pass this on to our travel agency people.

[REDACTED]

-----Original Message-----

From: [REDACTED]
 Sent: Saturday, March 02, 2002 10:15
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: ARROW Cross Border Passenger List Discrepancy

Hi [REDACTED]:
We have had another case of only one name from a multiple-name PNR appear on the cross-border passenger list.

Border Crossing.txt

Specifically PNR 05A82B, passengers [REDACTED] & [REDACTED], travelling 7097 TWO-CBN, 64 CBN-NFL on 28FEB. This was a travel agency created and issued PNR, with both passengers printed on one ticket. Only [REDACTED] appeared on the list.

I have retained a copy of the PNR and list should you need them.

[REDACTED]
From: [REDACTED]
Sent: Thursday, January 23, 2003 1:53 PM
To: [REDACTED]
Subject: [REDACTED] FW: ARROW Cross Border Passenger List Discrepancy

Follow Up Flag: Follow up
Flag Status: Flagged

-----Original Message-----

From: [REDACTED]
Sent: Monday, January 20, 2003 8:45 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: ARROW Cross Border Passenger List Discrepancy

Hello All:

It is time to revisit a problem I last reported ten months ago: Not all passengers on a multi-passenger travel-agency created PNR are reflected on the border crossing list.

Prior to passengers boarding cross-border trains, a border crossing list (SOL*B train#/date city) is printed and given to the gate attendants to verify as passengers board the train. The list is then returned to the ticket office showing adjustments to be entered into ARROW and VIAnet.

Yesterday, Sunday, 2003Jan19, the border crossing list SOL*B 7685/19JAN SIA) included passenger [REDACTED], PNR [REDACTED] but did not show [REDACTED]. The PNR shows date of birth and citizenship information for both passengers. The reservation was created and ticketed by Key Tours (Agency [REDACTED]). Only one ticket was issued to cover both passengers.

What is the status on resolving this problem?

[REDACTED]
From: [REDACTED]
Sent: Tuesday, October 29, 2002 2:47 PM
To: [REDACTED]
Subject: [REDACTED] FYI - Border Crossing Manifest Problem

From: [REDACTED]
Sent: Monday, July 01, 2002 2:41 PM
To: [REDACTED]
Subject: [REDACTED] FW: Immigration Info - ARROW Files - Groups / Travel Agencies

Look at #2. do the DOB fields look correct as 5osi fields or are they supposed to

Border Crossing.txt

convert to 5DOB fields before the ET editor will allow ticketing?

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 01, 2002 1:44 PM
To: [REDACTED]
Cc: [REDACTED]

Subject: RE: Immigration Info - ARROW Files - Groups / Travel Agencies

Group PNR: probably has to be done manually. I don't know of any way to get all the names and DOB's into such a PNR.

Travel agency PNR: I'll check -- sounds like the entry didn't process.

Going to watch the fireworks tonight?

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 01, 2002 13:37
To: [REDACTED]
Cc: [REDACTED]

Subject: Immigration Info - ARROW Files - Groups / Travel Agencies

Hi [REDACTED]:

Happy Canada Day!

There remain a number of situations that are falling through the cracks when it comes to providing immigration info on cross-boarder ARROW reservations. [REDACTED] & I each had one this morning.

1) Group PNRs

This morning, there was an item in our group queue. It has been a while since I have seen anything in this queue, possibly due to 9/11.

See PNR# 0D74D8. No where in the body of the PNR are the names, birthdates or citizenship of the individual members of the group listed. When the border list is generated (SOL*B 7097/28JUL NFS), only the name of the group appears. Are there manual procedures in place to capture this info and relay same to the authorities?

This is also the case for private car moves, occupied or unoccupied.

2) Travel Agency CRS PNRs

[REDACTED] had a customer this morning with travel agency issued tickets, PNR# 05A8D1. The travel agency captured the info, but when displayed in ARROW, it appeared in 50SI fields rather than 5DOB fields. [REDACTED] thus had to rekey the data.

[REDACTED]

P. S. Why go south to the Gulf Coast? The Gulf Coast climate has come to southern Ontario. We are expected to reach a high of 35C today with humidity levels in the mid 40s.

Border Crossing.txt

From: [REDACTED]
Sent: Monday, June 24, 2002 10:07 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Implementation Test Request

AAPI uses only "DDMMYYYY" format for 5DOB command's date.
Thanks

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, June 24, 2002 9:57 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Implementation Test Request

[REDACTED], [REDACTED] and [REDACTED]

For 5DOB, all the documentation says that the format is DDMMYYYY. If [REDACTED] is correct, the documentation should be changed to read either DDMMYYYY or DMMYYYY. I am writing this note to get a consensus - please let me know which format(s) will be accepted by AAPI and the GDS's. Currently, my fix only allows DDMMYYYY. I will be glad to facilitate any changes needed.
Waiting to hear back from you.
Thank you,
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, June 24, 2002 9:35 AM
To: [REDACTED] TPF Test Coordinators
Subject: RE: Implementation Test Request

A load is still necessary to fix a problem. However, not sure if we want to remove functionality of the 1 digit date or not. [REDACTED] just came by and told me she was going to talk with [REDACTED]. Thanks.

-----Original Message-----

From: [REDACTED]
Sent: Monday, June 24, 2002 9:34 AM
To: [REDACTED] TPF Test Coordinators
Subject: RE: Implementation Test Request

does this mean that the change in TPF20 is not necessary?

-----Original Message-----

From: [REDACTED]
Sent: Monday, June 24, 2002 9:06 AM
To: [REDACTED] TPF Test Coordinators
Subject: RE: Implementation Test Request

My load was held at one point in time because I did not accept the DMMYYYY, as well as DDMMYYYY. Because pre-BN editor allowed the DMMYYYY, I changed it to allow both formats after removal of BN editor. Thanks.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 20, 2002 3:32 PM
To: [REDACTED] TPF Test Coordinators
Subject: RE: Implementation Test Request

Border Crossing.txt

There is no change to the original way 5DOB is to work. When Geoff got rid of the BN editor, this check for a leading zero was forgotten. The correct format is DDMMYYYY. This will enforce it.

██████████

-----Original Message-----

From: ██████████
Sent: Thursday, June 20, 2002 3:22 PM
To: ██████████ TPF Test Coordinators
Subject: RE: Implementation Test Request

██████████,

Does this mean you have to put the lead zero on a single digit date? Or does it mean the other way around? GDS will need to test this either way, but I wanted to check what we're changing.

██████████

-----Original Message-----

From: ██████████
Sent: Thursday, June 20, 2002 3:09 PM
To: TPF Test Coordinators
Subject: Implementation Test Request

From: ██████████
Sent: Tuesday, May 14, 2002 7:44 AM
To: ██████████
Subject: RE: Any Expenses associated with APIS?

██████████.....

Will there be a cost assessed Amtrak by the GDS participants? None was identified in the sizing we received.

-----Original Message-----

From: ██████████
Sent: Tuesday, May 14, 2002 5:24 AM
To: ██████████
Cc: ██████████
Subject: RE: Any Expenses associated with APIS?

Hello ██████████, ██████████,

We have not yet communicated this change to the GDS Participants, but there will be a change in the way that they communicate cross border information.

██████████

-----Original Message-----

From: ██████████
Sent: Monday, May 13, 2002 1:05 PM
To: ██████████
Cc: ██████████
Subject: RE: Any Expenses associated with APIS?

Border Crossing.txt

██████████,

I will need input from ██████████ and ██████████ on what will be expected from the GDS' as far as new interactions being involved.

If the Service Center does the communication to the travel agents, we can put the information in TVL (no cost), do a broadcast fax (\$4000 - \$6000) and/or a new quick reference card (\$7,000 - \$8,000) if money is available. We did do a QRC when the border crossing initiative was put in place.

-----Original Message-----

From: ██████████
Sent: Monday, May 13, 2002 12:05 PM
To: ██████████ ty
Cc: ██████████
Subject: RE: Any Expenses associated with APIS?

██████████ and ██████████,

Thanks for your input, I will log your concerns in the APIS Issue Log, it will be reviewed once this initiative has been approved.

██████████

-----Original Message-----

From: ██████████
Sent: Friday, May 10, 2002 2:02 PM
To: ██████████
Cc: ██████████
Subject: RE: Any Expenses associated with APIS?

I do have some concerns after reading the requirements. As ██████████ states, presently, date of birth, country are required at time of ticketing... According to the new requirements, more information is now going to be needed and entered in the PNR. Will the PNR end-transact if some of the information is not there?... should we not allow the PNR to end-transact?... Do we really want to require all information at time of ticketing, which can really hold up the ticket lines?... For present procedures, I agreed to require the information at time of ticketing... but now, since so much more information is required, I think we need to discuss other options... we should really get together about this...

as far as training... I agree with ██████████... We will rely on an MGC...

-----Original Message-----

From: ██████████
Sent: Friday, May 10, 2002 12:54 PM
To: ██████████
Cc: ██████████
Subject: RE: Any Expenses associated with APIS?

We'll rely on an MGC to inform call center agents.
Today, date of birth information is optional for reservations and required for ticketing.
Will this still be the case?

- ██████████

-----Original Message-----

From: ██████████
Sent: Friday, May 10, 2002 10:34 AM
To: ██████████
Subject: Any Expenses associated with APIS?

All,
APIS is a border crossing initiative, that will require agents to obtain additional
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information from our guess whenever entering another country. Below is the Business Justification for this effort. Please let me know if there will be any training cost (ex. printing of Job aids, off the floor training etc....) required for this project. I will need this information by Monday morning, 5/13/02.

Thanks

<< File: APIS_BSJ.doc >>

Project Integration Manager

From: [REDACTED]
Sent: Monday, May 13, 2002 1:05 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Any Expenses associated with APIS?

[REDACTED],
I will need input from [REDACTED] and [REDACTED] on what will be expected from the GDS' as far as new interactions being involved.

If the Service Center does the communication to the travel agents, we can put the information in TVL (no cost), do a broadcast fax (\$4000 - \$6000) and/or a new quick reference card (\$7,000 - \$8,000) if money is available. We did do a QRC when the border crossing initiative was put in place.

-----Original Message-----

From: [REDACTED]
Sent: Monday, May 13, 2002 12:05 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Any Expenses associated with APIS?

[REDACTED] and [REDACTED],
Thanks for your input, I will log your concerns in the APIS Issue Log, it will be reviewed once this initiative has been approved.

-----Original Message-----

From: [REDACTED]
Sent: Friday, May 10, 2002 2:02 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Any Expenses associated with APIS?

I do have some concerns after reading the requirements. As [REDACTED] states, presently, date of birth, country are required at time of ticketing... According to the new requirements, more information is now going to be needed and entered in the PNR. Will the PNR end-transact if some of the information is not there?... should we not allow the PNR to end-transact?... Do we really want to require all information at time of ticketing, which can really hold up the ticket lines?... For present procedures, I agreed to require the information at time of ticketing... but now, since so much more information is required, I think we need to discuss other options... we should really get together about this...

Border Crossing.txt

as far as training.... I agree with [REDACTED]... We will rely on an MGC...

-----Original Message-----

From: [REDACTED]
Sent: Friday, May 10, 2002 12:54 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Any Expenses associated with APIS?

We'll rely on an MGC to inform call center agents.
Today, date of birth information is optional for reservations and required for ticketing.
Will this still be the case?

- [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, May 10, 2002 10:34 AM
To: [REDACTED]
Subject: Any Expenses associated with APIS?

All,
APIS is a border crossing initiative, that will require agents to obtain additional information from our guest whenever entering another country. Below is the Business Justification for this effort. Please let me know if there will be any training cost (ex. printing of Job aids, off the floor training etc...) required for this project. I will need this information by Monday morning, 5/13/02.

Thanks
[REDACTED]

<< File: APIS_BSJ.doc >>

[REDACTED]
Project Integration Manager
[REDACTED]

From: [REDACTED]
Sent: Friday, May 10, 2002 8:00 AM
To: [REDACTED]
Subject: RE: APIS High Level Sizing Document

All managers are required to read this sizing if you have not already and provide feedback to both me and [REDACTED]. I am currently in the process of reading it. I hope to be able to send to [REDACTED] and [REDACTED] by today or Monday.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, May 09, 2002 2:26 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS High Level Sizing Document

Hello,
Please find Attached the first draft of the high level sizing document on
Page 672

Border Crossing.txt

APIS US Customs Border Crossing.

Please review to check if all the areas have been covered. If you have any addition or modification forward those to me by end of today.

Thank You,

[REDACTED]

<< File: APIS_SCS.doc >>

From: [REDACTED]
Sent: Thursday, May 09, 2002 2:26 PM
To: [REDACTED]

Cc: [REDACTED]
Subject: APIS High Level Sizing Document

Hello,

Please find Attached the first draft of the high level sizing document on APIS US Customs Border Crossing.

Please review to check if all the areas have been covered. If you have any addition or modification forward those to me by end of today.

Thank You,

[REDACTED]

From: [REDACTED]
Sent: Wednesday, May 08, 2002 6:00 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: APIS TPF Scope and Sizing Draft

Hi [REDACTED],

Attached is our combined TPF scope and sizing draft for the APIS project.

I will be out of the office Thu May 9 until mid-day Mon May 13, however, we have tried to put all of our supporting documents in the working folder for our project on the U drive.

If you need to reach me my cell phone number is [REDACTED]

Thanks, [REDACTED] and the rest of us

From: [REDACTED]
Sent: Wednesday, May 08, 2002 4:10 PM
To: [REDACTED]
Subject: APIS_SCS_TPF - Draft

Please let me know if you have any additions, changes, concerns, etc.

Thanks, [REDACTED]

From: [REDACTED]
Sent: Wednesday, May 08, 2002 2:50 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Sizing document

Border Crossing.txt

Hello [REDACTED],

I will send you the master sizing document for review before I send that out.

Yes, I will be gathering the sizing for all the mentioned channels.

Thanks,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, May 08, 2002 2:15 PM
To: [REDACTED] tin
Cc: [REDACTED]
Subject: Sizing document

Hi [REDACTED],

We should have our document to you by COB today.

We would like to review your master sizing document before it is given to [REDACTED] for review.

Also, we wanted to confirm that you are responsible for gathering the following sizings:

- * AAPI /XML
- * Rai I Res
- * STARS
- * Internet
- * MTI
- * GD5

Thanks. . . . Us

From: [REDACTED]
Sent: Wednesday, May 08, 2002 2:15 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Sizing document

Hi [REDACTED],

We should have our document to you by COB today.

We would like to review your master sizing document before it is given to [REDACTED] for review.

Also, we wanted to confirm that you are responsible for gathering the following sizings:

- * AAPI /XML
- * Rai I Res
- * STARS
- * Internet
- * MTI
- * GD5

Thanks. . . . Us

From: [REDACTED]
Sent: Friday, May 03, 2002 3:44 PM
To: [REDACTED]
Subject: APTS - ASDM Folder(s)

Border Crossing.txt

Hi ,

I have created the following folders:

Main Folder:

U: \ASDM\Project_folders\Z2 - Across Multiple Applications\APIS - Customs Border Crossing

Working Folder:

U: \ASDM\Project_folders\Z2 - Across Multiple Applications\APIS - Customs Border Crossing\Working Folder

Folder for emails:

U: \ASDM\Project_folders\Z2 - Across Multiple Applications\APIS - Customs Border Crossing\Working Folder\email

Note: I already saved [REDACTED] email

Thanks,

From: [REDACTED]
Sent: Friday, March 01, 2002 4:44 PM
To: [REDACTED]
Subject: [REDACTED] Re: FW: sabre dob
Attachments: amtrak infant.doc

Hi [REDACTED],

Sorry for the delay in getting back with you. My office location is not equipped with a test lab but I was able to locate one hard copy printer.

I was able to issue the infant ticket using name field of "TEST/DOB". I don't know if you needed me to include a different name reflecting infant. However, this is the name field that we pick up in Sabre.

Feel free to contact me if you have any questions.

Kind Regards,

[REDACTED]

[REDACTED] wrote:

> [REDACTED],
>
> Can you claim and ticket this for us?
>

> [REDACTED]
>
> > -----Original Message-----
> > From: [REDACTED]
> > Sent: Thursday, February 28, 2002 4:11 PM
> > To: [REDACTED]
> > Cc: [REDACTED]
> > Subject: RE: sabre dob

> > Please have Sabre claim 02048E and ticket. Please notify me of the
> > results. Thanks.

> > -----Original Message-----
> > From: [REDACTED]
> > Sent: Thursday, February 28, 2002 2:55 PM

Border Crossing.txt

> > To: [REDACTED]
> > Cc: [REDACTED]
> > Subject: RE: sabre dob
> >
> > Hold the presses. [REDACTED] can you re-book in TPFUSER and resend to [REDACTED] and
> > [REDACTED]. This res was made in production. Thanks.

> > -----Original Message-----

> > From: [REDACTED]
> > Sent: Thursday, February 28, 2002 1:55 PM
> > To: [REDACTED]
> > Cc: [REDACTED]
> > Subject: sabre dob

> > Hi [REDACTED],

> > We have been working on the new quick reference card and have run
> > into a problem with adding an infant on a date of birth record in sabre.

> > [REDACTED] advised that Mark stated that Sabre agents won't be able to
> > create a record with an infant date of birth, that they would have to call
> > Amtrak.

> > The Amtrak format uses the name field and then a carriage return and
> > then the infant name.

> > Will a Sabre agent even be able to claim such a record. Since the
> > name fields have to match exactly, how will a sabre agent be able to
> > replicate this type of name field on the sabre side.

> > Here is a sample PNR- 02861A, Can you see if sabre can claim this
> > and create a sabre record for this PNR and then ticket.

> > Thanks

> > From: [REDACTED]
> > Sent: Thursday, February 28, 2002 1:55 PM
> > To: [REDACTED]
> > Cc: [REDACTED]
> > Subject: sabre dob

Hi [REDACTED],

We have been working on the new quick reference card and have run into a problem with adding an infant on a date of birth record in sabre.

[REDACTED] advised that [REDACTED] stated that Sabre agents won't be able to create a record with an infant date of birth, that they would have to call Amtrak.

The Amtrak format uses the name field and then a carriage return and then the infant name.

Will a Sabre agent even be able to claim such a record. Since the name fields have to match exactly, how will a sabre agent be able to replicate this type of name field on the sabre side.

Here is a sample PNR- 02861A, Can you see if sabre can claim this and create a sabre record for this PNR and then ticket.

Thanks

[REDACTED]
> > From: [REDACTED]
> > Sent: Wednesday, February 27, 2002 10:17 AM
> > To: [REDACTED]
> > Subject: RE: Date of Birth

Are you doing this in ARROW or Sabre? I can do the entry in Arrow. I can't get this

Border Crossing.txt
to work in SABRE (through ACSA).

-----Original Message-----
From: [REDACTED]
Sent: Tuesday, February 26, 2002 2:11 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Date of Birth

How are you adding the infant name:

-test/a(c/r)
infant/baby

5dob*inf12feb2002/gb/p1

This works.

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Tuesday, February 26, 2002 2:11 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth

Hi. In preparing the Sabre qrc, we were testing DOB for the infant and found that the entry we advise the agent to use isn't working.

ZZ5DOB*infddmmyyyy/CC/p#

When tying the infant name to the adult name field, the interaction for adding the infant dob did not work.

Can you verify the entry.

Thanks.

From: [REDACTED]
Sent: Tuesday, December 18, 2001 12:11 PM
To: [REDACTED]
Subject: Apollo DOB

[REDACTED]

Apollo still seems to have problems with the DOB format whenever there is a space in the person's first name- the names get run together and the system rejects the request. I think this happens with Guest Rewards, too. Do you know if there are any plans for a fix on this?

Thanks,

[REDACTED]

063814/MP62N7-1V HL 20DEC CTC-T 67523234 82.00/ 82.00
-01@ [REDACTED]
1 68 C. MTR-ALB 955A TU 08JAN 505P 08JAN YB HK1
301@ R SEG # 1 BASIS 1F
* YOB1 RAIL FARE 39.00
2 69 C. ALB-MTR 1225P FR 11JAN 730P 11JAN YB HK1
302@ R SEG # 2 BASIS 1F
* YOFC RAIL FARE 43.00
5001@ OSI - 2VDOB14AUG1979/CA-[REDACTED]
5002@ DOB- 14AUG1979/CA/P1
901@ [REDACTED] -H***20E8323

Border Crossing.txt

07413F/S7RQMW-1V HL 25DEC CTC-T 00000000 53.00/ 53.00
-01@ TEST/[REDACTED]
1 68 C. MTR-NYP 955A WE 20MAR 740P 20MAR YD 0 HK1
301@ R SEG # 1 BASIS 1F
* YOB2 RAIL FARE 53.00
4001@ OSI
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
4002@ OSI
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
5001@ OSI - 2VDOB12DEC1980/CA-TEST/[REDACTED]
901@ [REDACTED]-T***10QZ000
*

From: [REDACTED]
Sent: Tuesday, November 27, 2001 5:25 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Change to PNR View

Hi [REDACTED],

Thanks for the heads up on the system load of PNR view changes.

[REDACTED]

[REDACTED] wrote:

> Hello [REDACTED],
>
> We loaded the change to our PNR view, to allow your agents to see the
> appended text on the names. This will allow them to see the infants. This
> was related to the documentation we sent in August.
>

> [REDACTED]
From: [REDACTED]
Sent: Tuesday, November 27, 2001 8:49 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Confirmation of Amtrak Load
Attachments: Advance Warning - Amtrak PNR View Changes

Amtrak successfully loaded their changes to VIEW this morning. Here is the advisory sent Sept. 7, 2001 explaining the changes. Please let me know if there is any feedback or if you have any questions. Thanks,
<<Advance Warning - Amtrak PNR View Changes>>

[REDACTED]
Galileo International
Product Marketing
Destination Products
Phone: [REDACTED]
Fax: [REDACTED]
Email: [REDACTED]

Border Crossing.txt

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From: [REDACTED]
Sent: Tuesday, November 27, 2001 8:57 AM
To: [REDACTED]
Subject: RE: New PNR display

I have let the support people know, and will advise. Thanks,

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, November 27, 2001 4:58 AM
To: [REDACTED]
Subject: New PNR display

Hello [REDACTED],

The new view display loaded this morning as scheduled. Please let us know of any feedback.

[REDACTED]

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From: [REDACTED]
Sent: Friday, November 16, 2001 4:56 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Testing Results

[REDACTED],
Here are the PNRs from our testing today. We were testing old path.

104664 / 104677/ 10467B / 104680 / 10468A / 104671 / 104693 / 10469D ./ 1046AC / 1046C2 / 1046BA / 1046AB/ 1046B1 /

Border Crossing.txt

1046A4 / 104699 / 10468C / 10468E / 104689 / 104687 / 104683 / 104684 /
1046C5

The PNRs we also claimed and I looked fine.

[REDACTED]
Q/C Analyst

[REDACTED]
From: [REDACTED]
Sent: Friday, November 16, 2001 2:54 PM
To: [REDACTED]
Subject: Regression and Non-Ticketed PNRs

Here are my PNR's:

PTA
1045EB
1045ED
1045EF
1045F0
1045F7
1045F8

PCN
1045F9
1045FC
1045FD

AAA
1045FE
104600
104601
104603

MCO
104605
104607
104608

DOB
104609
10460C
10460E

PRO
104611
104616
10461B

COR
10461C
10461E
10461F

Auto Train
104620 - Unable to ticket

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SG
104622
104626
104629

Non-Ticketed PNRs

10462A
10462C
10462D

Channel -specific Offers

10462E - Able to ticket
10462F

[REDACTED]
Product Acceptance Analyst
Galileo International
[REDACTED]

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From: [REDACTED]
Sent: Friday, November 16, 2001 1:54 PM
To: [REDACTED]
Subject: Re: User testing for NOVEMBER 15-16
Attachments: Mac Word 3.0

Ability to view Group PNR's
R/RTOE6579
** 2V - AMTRAK **
* INVLD. . RESTRICTED PNR

(See attached file: 2V 15nov.doc)

From: [REDACTED]
Sent: Thursday, November 15, 2001 3:46 PM
To: [REDACTED]

Cc: [REDACTED]
Subject: User testing for NOVEMBER 15-16

TPFUSER will be available Thursday overnight till 5pm Friday ET with the Network.

PLEASE BOOK PNRs DURING TESTING FOR THE FOLLOWING DATES (UNLESS OTHERWISE SPECIFIED IN THE SCRIPT): 16NOV - 03DEC

Border Crossing.txt

Testing emphasis is on the following:

1. Company discounts (see attached script/scenarios)
2. Book bikes (BV) on train 68, MTR-NYP or 55, SAB-SPG. This is in addition to booking an associated coach seat. If possible also do one with a promotion code.
3. "Show more PNR data fields" enhancement. View and claim the following cross-border PNR's by GDS. Add DOB (date of birth) field for infants on records in 2nd column and redisplay the Arrow view of the PNR:

DOB/infants		DOB w/o infants
10427B	sabre	104298
104288	SABRE	10429A
104289	AMADEUS	10429D
10428D	AMADEUS	10429E
10428F	APOLLO	1042A1
104292	APOLLO	1042A2
104294	WORLDSPAN	1042A4
104295	WORLDSPAN	1042A7

NON-DOB PNRs TO CLAIM:
 OB7B8D SABRE
 OF0490 AMADEUS
 071735 APOLLO
 OB5335 WORLDSPAN

ALSO CREATE YOUR OWN PNRs USING THE 'DOB' FIELD.

4. Worldspan interactive sell enhancement. Follow old test plan.
5. Please do some PNRs without ticketing (NEED PNRs BACK TO US BY 3PM ET ON FRIDAY)
6. Also do regression testing based on the standard script attached and send us PNRs and results.

Your cooperation is appreciated as usual.

From: [REDACTED]
 Sent: Thursday, November 15, 2001 2:26 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: RE: PNRs for IM00817116 User Testing 15 November 01

thanks [REDACTED] I will send them to the gds's

-----Original Message-----

From: [REDACTED]
 Sent: Thursday, November 15, 2001 1:16 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: PNRs for IM00817116 User Testing 15 November 01
 Importance: High

Border Crossing.txt

Dave

I have created 16 PNRs with and without infants.

DOB/infants	DOB w/o infants
10427B	104298
104288	10429A
104289	10429D
10428D	10429E
10428F	1042A1
104292	1042A2
104294	1042A4
104295	1042A7

[REDACTED] - Arrow Acceptance Testing
 [REDACTED]
 [REDACTED]
 [REDACTED]

From: [REDACTED]
 Sent: Thursday, November 15, 2001 1:16 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: PNRs for IM00817116 User testing 15 November 01
 Importance: High

I have created 16 PNRs with and without infants.

DOB/infants	DOB w/o infants
10427B	104298
104288	10429A
104289	10429D
10428D	10429E
10428F	1042A1
104292	1042A2
104294	1042A4
104295	1042A7

[REDACTED] - Arrow Acceptance Testing
 [REDACTED]
 [REDACTED]
 [REDACTED]

From: [REDACTED]
 Sent: Monday, October 29, 2001 5:07 PM
 To: [REDACTED]
 Subject: FW: New Expanded VIEW for Apollo

Looks like the expanded view looks good.

-----Original Message-----

From: [REDACTED]
 Sent: Monday, October 29, 2001 3:20 PM
 To: [REDACTED]
 Subject: RE: New Expanded VIEW for Apollo

[REDACTED]:

Border Crossing.txt

I ran my test script and looked at the Amtrak PNR's. The expanded VIEW fields are there.

[REDACTED]
Product Acceptance Analyst
Galileo International
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, October 25, 2001 2:23 PM
To: [REDACTED]
Subject: RE: New Expanded VIEW for Apollo

Thanks I appreciate it. It should be pretty straight forward.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, October 25, 2001 1:14 PM
To: Bavry, Jo Ann
Subject: RE: New Expanded VIEW for Apollo

[REDACTED]:

I'll take a look on Monday.

[REDACTED]
Product Acceptance Analyst
Galileo International
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, October 25, 2001 10:12 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: New Expanded VIEW for Apollo

<< Message: RE: Advance Warning - Amtrak PNR View Changes >> [REDACTED], Are you familiar with this enhancement? Here is the advisory just in case. Can you get some PNRs to claim so you can view the new VIEW? Thanks so much.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, October 25, 2001 9:03 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: New Expanded VIEW for Apollo

Yes, still planned for November.

You can test every Monday through Wednesday. It's been there for the last 2 months.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, October 25, 2001 8:50 AM

Border Crossing.txt

To: [REDACTED]
Cc: [REDACTED]
Subject: New Expanded VIEW for Apollo

[REDACTED],
Is the expansion of the PNR VIEW s still planned for November? When will we be able to test? Thanks.

[REDACTED]
Galileo International
Product Marketing
Destination Products
Phone: [REDACTED]
Fax: [REDACTED]
Email: [REDACTED]
From: [REDACTED]
Sent: Thursday, October 25, 2001 1:19 PM
To: [REDACTED]
Subject: RE: New Expanded VIEW for Apollo

Thanks,

-----Original Message-----
From: [REDACTED]
Sent: Thursday, October 25, 2001 12:01 PM
To: [REDACTED]
Subject: RE: New Expanded VIEW for Apollo

November 27th

-----Original Message-----
From: [REDACTED]
Sent: Thursday, October 25, 2001 11:27 AM
To: [REDACTED]
Subject: RE: New Expanded VIEW for Apollo

Thanks, is there a target date?

-----Original Message-----
From: [REDACTED]
Sent: Thursday, October 25, 2001 9:03 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: New Expanded VIEW for Apollo

Yes, still planned for November.

You can test every Monday through Wednesday. It's been there for the last 2 months.

[REDACTED]
-----Original Message-----
From: [REDACTED]
Sent: Thursday, October 25, 2001 8:50 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: New Expanded VIEW for Apollo

Border Crossing.txt

Hi [REDACTED],
Is the expansion of the PNR VIEW s still planned for November? When will we be able to test? Thanks.

[REDACTED]
Galileo International
Product Marketing
Destination Products
Phone: [REDACTED]
Fax: [REDACTED]
Email: [REDACTED]
From: [REDACTED]
Sent: Thursday, October 25, 2001 11:27 AM
To: [REDACTED]
Subject: RE: New Expanded VIEW for Apollo

Thanks, is there a target date?

-----Original Message-----

From: [REDACTED]
Sent: Thursday, October 25, 2001 9:03 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: New Expanded VIEW for Apollo

Yes, still planned for November.

You can test every Monday through Wednesday. It's been there for the last 2 months.

[REDACTED]
-----Original Message-----

From: [REDACTED]
Sent: Thursday, October 25, 2001 8:50 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: New Expanded VIEW for Apollo

Hi [REDACTED],
Is the expansion of the PNR VIEW s still planned for November? When will we be able to test? Thanks.

[REDACTED]
Galileo International
Product Marketing
Destination Products
Phone: ([REDACTED])
Fax: [REDACTED]
Email: [REDACTED]
From: [REDACTED]
Sent: Thursday, October 25, 2001 8:50 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: New Expanded VIEW for Apollo

Hi [REDACTED],
Is the expansion of the PNR VIEW s still planned for November? When will we be able to test? Thanks.

Border Crossing.txt

Galileo International
 Product Marketing
 Destination Products
 Phone: ([REDACTED]
 Fax: [REDACTED]
 Email: [REDACTED]
 From: [REDACTED]
 Sent: Friday, October 19, 2001 3:19 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: CTL-3 TIG1 in TPFUSER

[REDACTED],

That CTL-3 was generated by an erroneous DOB info in a TTY message sent by Amadeus. It is a current production problem (I tested the scenario in a clean test system with the same results). The message is as follows:

```

YTI 1A0001***
HDORM2V
.MUCRM1A
MUC1A ABC4MH/3300076
1SMITH/JOE
TRN2V00069YD220CTNYPMTRLK10945A0730P|0/000000000/C001
OSI 2V DOB12JUL1986/US-SMITH
OSI 2V DOBXINFO1APR2001/US-[REDACTED]/[REDACTED]
  
```

[REDACTED],

PDU/ DETACs level 4 (his own PD block for the emulated 5DOB entry) and if there is an error it never ATTACs it back again, confusing TIG package when trying to ATTAC his original version of PD in level 4 when returning from processing the 5DOB entry and getting instead the "other" PD block with invalid register values causing thus the CTL-3.

[REDACTED]

From: [REDACTED]
 Sent: Friday, September 21, 2001 10:31 AM
 To: [REDACTED]
 Subject: FW: Date of Birth on GDS PNRs

Is everything they are saying correct?

-----Original Message-----

From: [REDACTED]
 Sent: Friday, September 21, 2001 10:17 AM
 To: [REDACTED]
 Subject: RE: Date of Birth on GDS PNRs

We met.

Solution number one involves a small amount of Arrow work to remove exception code, but quite a bit of internet work and testing.

Solution 2 would be quite easy and quick, and is also how QuiKTrak handles the issue. We plan on running a report to see how many cross border PNRs are booked thru the Internet. We suspect it is very small.

-----Original Message-----

From: [REDACTED]
 Sent: Friday, September 21, 2001 9:52 AM
 To: [REDACTED]

Border Crossing.txt
Subject: FW: Date of Birth on GDS PNRs

What is involved in solving the Border crossing Internet problem via a solution number 1 below. Please discuss among yourselves and then present one set of info to me.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, September 20, 2001 2:33 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth on GDS PNRs

[REDACTED].....
Date of birth information is currently collected from travel agents and stored in the Amtrak PNR. While agents can complete the booking without including DOB information, they cannot ticket until such information is added to the PNR. This is true for all the GDS partners. The exposure we have right now with respect to date of birth information is with the Internet. Currently the Internet does not collect DOB information and Internet PNRs are exempted from the ticket enforcement requirement. There are two possible approaches to alleviating this problem: 1) enforce the ticketing requirements for the Internet or 2) eliminate Canadian cities from the list of possible origin and destination points thereby eliminating the Internet as an option for booking cross-border Amtrak travel. I would suggest the latter option would be the easiest and perhaps most expeditious.

From: [REDACTED]
Sent: Thursday, September 20, 2001 2:33 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth on GDS PNRs

[REDACTED].....
Date of birth information is currently collected from travel agents and stored in the Amtrak PNR. While agents can complete the booking without including DOB information, they cannot ticket until such information is added to the PNR. This is true for all the GDS partners. The exposure we have right now with respect to date of birth information is with the Internet. Currently the Internet does not collect DOB information and Internet PNRs are exempted from the ticket enforcement requirement. There are two possible approaches to alleviating this problem: 1) enforce the ticketing requirements for the Internet or 2) eliminate Canadian cities from the list of possible origin and destination points thereby eliminating the Internet as an option for booking cross-border Amtrak travel. I would suggest the latter option would be the easiest and perhaps most expeditious.

From: [REDACTED]
Sent: Thursday, September 20, 2001 12:16 PM
To: [REDACTED]
Subject: DOB on manifest

I checked several manifests and could not find any GDS pnr's with DOB missing. 90% of the pnr's with no DOB were all internet-booked.

From: [REDACTED]
Sent: Friday, September 07, 2001 9:07 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: DOB and View Capabilities

Border Crossing.txt

Hello all,

Attached is the document that discusses the DOB regulations and the need to open up the viewing of Amtrak PNRs to the travel agent. We are targeting a November implementation date. Your contact will be [REDACTED] and [REDACTED]

Thanks,

[REDACTED]

From: [REDACTED]
Sent: Wednesday, September 05, 2001 12:41 PM
To: [REDACTED]
Subject: FW: TTY Addresses

I guess the TTY addresses are OK. See [REDACTED]'s note below.

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, September 05, 2001 11:19 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: TTY Addresses

These are the only TTY addresses hard coded in the segments, so I assume they are the only addresses we use.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, September 05, 2001 9:44 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: TTY Addresses

Hi.. would you please look into this. Thanks! [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, September 05, 2001 6:50 AM
To: [REDACTED]
Subject: FW: TTY Addresses

Hi [REDACTED],
Can you have this validated for Amtrak? These will be the only addresses they will be accepting traffic from unless we advise otherwise. Thanks,

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, September 04, 2001 6:47 AM
To: [REDACTED]
Subject: TTY Addresses

Hello [REDACTED],

We have the following two addresses defined for you:

QTSRM1V and HDQRM1V

Border Crossing.txt

Could you please confirm these are the only addresses that you use to send us messages from.

Many Thanks,

[REDACTED]
From: [REDACTED]
Sent: Tuesday, September 04, 2001 5:09 PM
To: [REDACTED]
Subject: [REDACTED] Re: Verification of Teletype Address.

[REDACTED],
FYI:
----- Forwarded by [REDACTED]/EHN/WSP on 09/04/01 04:08 PM -----

[REDACTED]

09/04/01 02:25
PM

To: [REDACTED]/EHN/WSP@WORLDSPAN
cc:
Subject: Re: Verification of Teletype
Address. (Document Link: [REDACTED])

[REDACTED],
They could possibly receive TTY messages from HDQRM1P, HDQRMNW, and HDQRM1P. A limited number of users (CRC, WWW, etc.) in the NW and TW partition are allowed to do Amtrak Direct Access and sell from that display.

[REDACTED]
Senior Technical Specialist
Worldspan Solutions Engineering
[REDACTED]

[REDACTED]

09/04/01 02:26
PM

Address.

To: [REDACTED]/HDQ/WSP@WORLDSPAN
cc:
Subject: Verification of Teletype

Border Crossing.txt

Amtrak is adding validation to their inbound tty-message drivers and will be rejecting messages that are sent to them from addresses unknown to them. They asked me to verify if HDQRM1P is the only address they should be expecting messages from. Can you verify if this is correct?

From: [REDACTED]
Sent: Tuesday, September 04, 2001 3:40 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

It looks ok to me.
The program that handles the PNR 5-field view for the GDSs has been modified accordingly. it will be in TPFT tomorrow.

-----Original Message-----

From: [REDACTED]
Sent: Friday, August 31, 2001 1:19 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Here is my new document with corrections. Please review.

<< File: DOB & View.doc >>

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 30, 2001 5:22 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Yes your correct. Also MCO is really not a 5field but an OSI message. Now the ranking will be in the order of the chart.

Thanks,

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 30, 2001 5:00 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Hi [REDACTED],

I'm preparing a program change with the modifications according to the document you sent.

They include:

New 5-Fields currently hidden to the GDS being displayed from now to them:

Border Crossing.txt

- RDP (Rate Desk)
- SCH (Schedule Change)
- VCH (Voucher)

Some fields currently displayed to the GDS being suppressed from now to them:

- TKT
- PRB
- CUR
- HCC
- HMP
- HTL
- PAS
- PPT
- ZIP

and the Mail and Express related:

- EAN
- EEX
- EOD
- EBL
- ETQ
- EPT
- EUW
- EUN
- ETC
- EPO
- ESN
- ESI

I did not find a 5MCO field to add in the program.

██████████

-----Original Message-----

From: ██████████
Sent: Thursday, August 30, 2001 2:55 PM
To: ██████████
Cc: ██████████
Subject: FW: DOB and View

Hello ██████████,

Let ██████████ make the changes to the display program, and then we can give them a good example of the display. Yours currently have the remarks at the top rather than bottom. We are going to assume that this is the order you want and the only ones to display for GDS.

The rest of the document looks good, but I'll read it.

██████████

-----Original Message-----

From: ██████████
Sent: Thursday, August 30, 2001 3:06 PM
To: ██████████
Subject: DOB and View

Hi Guys,

Take a look at the document and give me your thoughts.

██████████,

I moved the remarks and OSIs to the end of the PNR per your suggestion.

Border Crossing.txt

<< File: GDSBORDER7-22-01.doc >>
From: [REDACTED]
Sent: Tuesday, September 04, 2001 2:21 PM
To: [REDACTED]
Subject: RE: TTY Address

I'm looking into this further. The only one I'm aware of is HDQRM1P.

[REDACTED]
[REDACTED] To: [REDACTED]
[REDACTED] [REDACTED]
[REDACTED] cc:
Subject: RE: TTY Address

09/04/01 08:09
AM

None... that we are aware off. But today, we don't really have a very good check, so we could be getting messages from other addresses that say 1P, and be accepting them. We just want to be sure that we don't break anything.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, September 04, 2001 9:16 AM
To: [REDACTED]
Subject: RE: TTY Address

Just curious, what other tty addresses do you show for us?

[REDACTED]
[REDACTED] To: [REDACTED]
[REDACTED] [REDACTED]
[REDACTED] cc:

Border Crossing.txt
Subject: RE: TTY Address

09/04/01 07:30

AM

We're adding validation to our inbound TTY message driver. We will be rejecting messages that are sent to us from Addresses that are unknown to us.

So we are just clarifying that this is the only address we should expect messages from.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, September 04, 2001 8:40 AM
To: [REDACTED]
Subject: RE: TTY Address

Use for what?
We have a different address for AVS type messages. You wouldn't be sending us AVS.

I need to make sure I understand your question.

[REDACTED]
[REDACTED]
[REDACTED]

To: [REDACTED]
cc:
Subject: RE: TTY Address

09/04/01 07:04

AM

Border Crossing.txt

Is it the only address you use?

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, September 04, 2001 8:19 AM
To: [REDACTED]
Subject: Re: TTY Address

[REDACTED],
This is the address that we use for outbound sells and inbound replies.

From: [REDACTED]
Sent: Tuesday, September 04, 2001 9:16 AM
To: [REDACTED]
Subject: RE: TTY Address

Just curious, what other tty addresses do you show for us?

[REDACTED]
[REDACTED] To: [REDACTED]
[REDACTED] [REDACTED]
[REDACTED] cc:
Subject: RE: TTY Address

09/04/01 07:30
AM

We're adding validation to our inbound TTY message driver. We will be rejecting messages that are sent to us from Addresses that are unknown to us.

So we are just clarifying that this is the only address we should expect messages from.

[REDACTED]

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, September 04, 2001 8:40 AM
To: [REDACTED]
Subject: RE: TTY Address

Use for what?
We have a different address for AVS type messages. You wouldn't be sending us AVS.

I need to make sure I understand your question.

[REDACTED]
[REDACTED]
[REDACTED]

To: [REDACTED]
cc:
Subject: RE: TTY Address

09/04/01 07:04 AM

Is it the only address you use?

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, September 04, 2001 8:19 AM
To: [REDACTED]
Subject: Re: TTY Address

[REDACTED],
This is the address that we use for outbound sells and inbound replies.

From: [REDACTED]
Sent: Tuesday, September 04, 2001 8:08 AM
To: [REDACTED]
Subject: Re: TTY Address

Border Crossing.txt

[REDACTED],

MUCRM1A is the only office that I am aware of.

Regards,

[REDACTED]

From: [REDACTED] on 09/04/2001 07:48 AM AST

To: [REDACTED]

cc:

Subject:

TTY Address

Hello [REDACTED],

We have the following address defined for you:

MUCRM1A

Could you please confirm that this is the only address that you use to send us messages from.

Many Thanks,

[REDACTED]

From: [REDACTED]
Sent: Friday, August 31, 2001 1:19 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Here is my new document with corrections. Please review.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 30, 2001 5:22 PM

Border Crossing.txt

To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Yes your correct. Also MCO is really not a 5field but an OSI message. Now the ranking will be in the order of the chart.

Thanks,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 30, 2001 5:00 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Hi [REDACTED],

I'm preparing a program change with the modifications according to the document you sent.

They include:

New 5-Fields currently hidden to the GDS being displayed from now to them:

- RDP (Rate Desk)
- SCH (Schedule Change)
- VCH (Voucher)

Some fields currently displayed to the GDS being suppressed from now to them:

- TKT
- PRB
- CUR
- HCC
- HMP
- HTL
- PAS
- PPT
- ZIP

and the Mail and Express related:

- EAN
- EEX
- EOD
- EBL
- ETQ
- EPT
- EUW
- EUN
- ETC
- EPO
- ESN
- ESI

I did not find a 5MCO field to add in the program.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 30, 2001 2:55 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: DOB and View

Border Crossing.txt

Hello [REDACTED],

Let [REDACTED] make the changes to the display program, and then we can give them a good example of the display. Yours currently have the remarks at the top rather than bottom. We are going to assume that this is the order you want and the only ones to display for GDS.

The rest of the document looks good, but I'll read it.

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Thursday, August 30, 2001 3:06 PM
To: [REDACTED]
Subject: DOB and View

Hi Guys,

Take a look at the document and give me your thoughts.

[REDACTED],

I moved the remarks and OSIs to the end of the PNR per your suggestion.

<< File: GDSBORDER7-22-01.doc >>
From: [REDACTED]
Sent: Friday, August 31, 2001 9:50 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

[REDACTED],

I restored CUR and put it at the end just before RMK and OSI. The program with these changes has been activated in TPFT system, so you can build/display some PNRs and see the results. To see the display changes you will need to use the CEM (e.g. CEM/1A) entry to emulate a travel agent.

Please let me know if they are ok.

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Friday, August 31, 2001 8:33 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

OK. Let me change the list to reflect CUR and delete MCO.

[REDACTED]- Will you have the new PNR display sometime today?

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Friday, August 31, 2001 7:35 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Border Crossing.txt

██████████,
We should keep the 5CUR for the GDS, as they are the only people who add it. It's the currency exchange value for Canada and UK. It's automatically added for those countries at ticketing time.

██████████

-----Original Message-----

From: ██████████
Sent: Thursday, August 30, 2001 5:22 PM
To: ██████████
Cc: ██████████
Subject: RE: DOB and View

Yes your correct. Also MCO is really not a 5field but an OSI message. Now the ranking will be in the order of the chart.

Thanks,

██████████

-----Original Message-----

From: ██████████
Sent: Thursday, August 30, 2001 5:00 PM
To: ██████████
Cc: ██████████
Subject: RE: DOB and View

Hi ██████████,

I'm preparing a program change with the modifications according to the document you sent.
They include:

New 5-Fields currently hidden to the GDS being displayed from now to them:
-RDP (Rate Desk)
-SCH (Schedule Change)
-VCH (Voucher)

Some fields currently displayed to the GDS being suppressed from now to them:
-TKT
-PRB
-CUR
-HCC
-HMP
-HTL
-PAS
-PPT
-ZIP

and the Mail and Express related:

-EAN
-EEX
-EOD
-EBL
-ETQ
-EPT
-EUW
-EUN
-ETC
-EPO
-ESN
-ESI

Border Crossing.txt
I did not find a 5MCO field to add in the program.

██████████

-----Original Message-----

From: ██████████
Sent: Thursday, August 30, 2001 2:55 PM
To: ██████████
Cc: ██████████
Subject: FW: DOB and View

Hello ██████████,

Let ██████████ make the changes to the display program, and then we can give them a good example of the display. Yours currently have the remarks at the top rather than bottom. We are going to assume that this is the order you want and the only ones to display for GDS.

The rest of the document looks good, but I'll read it.

██████████

-----Original Message-----

From: ██████████
Sent: Thursday, August 30, 2001 3:06 PM
To: ██████████
Subject: DOB and View

Hi Guys,

Take a look at the document and give me your thoughts.

██████████,

I moved the remarks and OSIs to the end of the PNR per your suggestion.

<< File: GDSBORDER7-22-01.doc >>

From: ██████████
Sent: Friday, August 31, 2001 8:33 AM
To: ██████████
Cc: ██████████
Subject: RE: DOB and View

OK. Let me change the list to reflect CUR and delete MCO.

██████████- Will you have the new PNR display sometime today?

██████████

-----Original Message-----

From: ██████████
Sent: Friday, August 31, 2001 7:35 AM
To: ██████████
Cc: ██████████
Subject: RE: DOB and View

██████████,

We should keep the 5CUR for the GDS, as they are the only people who add it. It's the currency exchange value for Canada and UK. It's automatically added for those countries at ticketing time.

██████████

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 30, 2001 5:22 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Yes your correct. Also MCO is really not a 5field but an OSI message. Now the ranking will be in the order of the chart.

Thanks,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 30, 2001 5:00 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Hi [REDACTED],

I'm preparing a program change with the modifications according to the document you sent.

They include:

New 5-Fields currently hidden to the GDS being displayed from now to them:

- RDP (Rate Desk)
- SCH (Schedule Change)
- VCH (Voucher)

Some fields currently displayed to the GDS being suppressed from now to them:

- TKT
- PRB
- CUR
- HCC
- HMP
- HTL
- PAS
- PPT
- ZIP

and the Mail and Express related:

- EAN
- EEX
- EOD
- EBL
- ETQ
- EPT
- EUW
- EUN
- ETC
- EPO
- ESN
- ESI

I did not find a 5MCO field to add in the program.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 30, 2001 2:55 PM

Border Crossing.txt

To: [REDACTED]
Cc: [REDACTED]
Subject: FW: DOB and View

Hello [REDACTED],

Let [REDACTED] make the changes to the display program, and then we can give them a good example of the display. Yours currently have the remarks at the top rather than bottom. We are going to assume that this is the order you want and the only ones to display for GDS.

The rest of the document looks good, but I'll read it.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 30, 2001 3:06 PM
To: [REDACTED]
Subject: DOB and View

Hi [REDACTED],

Take a look at the document and give me your thoughts.

[REDACTED],

I moved the remarks and OSIs to the end of the PNR per your suggestion.

<< File: GDSBORDER7-22-01.doc >>

From: [REDACTED]
Sent: Thursday, August 30, 2001 5:22 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Yes your correct. Also MCO is really not a 5field but an OSI message. Now the ranking will be in the order of the chart.

Thanks,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, August 30, 2001 5:00 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB and View

Hi [REDACTED],

I'm preparing a program change with the modifications according to the document you sent.

They include:

New 5-Fields currently hidden to the GDS being displayed from now to them:

- RDP (Rate Desk)
- SCH (Schedule Change)
- VCH (Voucher)

Some fields currently displayed to the GDS being suppressed from now to them:

- TKT
- PRB

Border Crossing.txt

-CUR
-HCC
-HMP
-HTL
-PAS
-PPT
-ZIP

and the Mail and Express related:

-EAN
-EEX
-EOD
-EBL
-ETQ
-EPT
-EUW
-EUN
-ETC
-EPO
-ESN
-ESI

I did not find a 5MCO field to add in the program.

██████████

-----Original Message-----

From: ██████████
Sent: Thursday, August 30, 2001 2:55 PM
To: ██████████
Cc: ██████████
Subject: FW: DOB and View

Hello ██████████,

Let ██████████ make the changes to the display program, and then we can give them a good example of the display. Yours currently have the remarks at the top rather than bottom. We are going to assume that this is the order you want and the only ones to display for GDS.

The rest of the document looks good, but I'll read it.

██████████

-----Original Message-----

From: ██████████
Sent: Thursday, August 30, 2001 3:06 PM
To: ██████████
Subject: DOB and View

Hi Guys,

Take a look at the document and give me your thoughts.

██████████,

I moved the remarks and OSIs to the end of the PNR per your suggestion.

<< File: GDSBORDER7-22-01.doc >>

From: ██████████
Sent: Thursday, August 30, 2001 3:06 PM
To: ██████████
Subject: DOB and View

Border Crossing.txt

Hi Guys,

Take a look at the document and give me your thoughts.

██████,

I moved the remarks and OSIs to the end of the PNR per your suggestion.

From: ██████████
Sent: Tuesday, August 21, 2001 9:40 AM
To: ██████████
Subject: RE: RM*TY

Hi ████████,

I moved a copy with both changes to 'TEST.TPF41.REALTIME'

Regards

████████

-----Original Message-----

From: ██████████
Sent: Tuesday, August 21, 2001 6:01 AM
To: ██████████
Cc: ██████████
Subject: RE: RM*TY

That's okay. It could of loaded, but I will reschedule for next week.

████████, you do have the copy of RME1 with my changes?

██████

-----Original Message-----

From: ██████████
Sent: Friday, August 17, 2001 4:40 PM
To: ██████████
Cc: ██████████
Subject: RM*TY

██████,

I was unable to test the RT*TY entries. The version of RME1 in TPFUSER only had ██████████'s changes. He says he may hold his IM anyway and you have a version w/ just your changes only. TPFUSER will be available Monday morning... Can still you put this one up for this Tuesday?

████████

From: ██████████
Sent: Friday, August 17, 2001 4:40 PM
To: ██████████
Cc: ██████████
Subject: RM*TY

██████,

I was unable to test the RT*TY entries. The version of RME1 in TPFUSER only had ██████████'s changes. He says he may hold his IM anyway and you have a version w/ just your changes only. TPFUSER will be available Monday morning... Can still you put this one up for this Tuesday?

████████

Border Crossing.txt

From: [REDACTED]
Sent: Friday, August 17, 2001 3:52 PM
To: [REDACTED]

Subject: Date of Birth Field for Infants- Postponed

Importance: High

Hello all,

Earlier in the week I had sent a message announcing that we would be implementing the Infant Date of Birth field shortly. We have some documentation that needs to be prepared, minor coding changes and communication requirements by the GDSs. At this time we are looking at a possible implementation date sometime in November. More detailed documentation will be sent out the week of the 27th.

Thanks for your patience.

From: [REDACTED]
Sent: Thursday, August 16, 2001 10:56 AM
To: [REDACTED]
Cc: [REDACTED]

Subject: Date of Birth field for Infants
Attachments: Microsoft Word 4

[REDACTED],
Regarding your earlier note please note [REDACTED]'s note below confirming that we appear to have zero impact on this change. Please keep us in the loop so that we can organise some proper testing in conjunction with yourselves.

Cheers, [REDACTED]

----- Forwarded by [REDACTED]/NCE/AMADEUS on 16/08/2001 16:54 -----

From: [REDACTED] (MKT/PAR/TSP/RAI/PDF) on 16/08/2001 15:33

To: [REDACTED]/NCE/[REDACTED] MKT/PAR/TSP/RAI

cc: [REDACTED]/MIA [REDACTED] ANH/MKT/PDF
[REDACTED] MKT/PAR/TSP/RAI/PDF
[REDACTED] NCE/[REDACTED]

Subject: Date of Birth field for Infants

[REDACTED],
Just did a test (on production) ... the OSI can be entered and transmitted
Page 706

Border Crossing.txt

to Amtrak without any problems. Obviously we will need to do some proper testing when Amtrak are ready, but for the moment there seems to be zero impact.

RP/NCE1A0950/NCE1A0950 JA/SU 16AUG01/1329Z YD5PNQ
 1. [REDACTED] 2 [REDACTED]
 3 TRN 2V [REDACTED] 95 YD 12DEC 3 BOS NYP HK2 0620 1017
 MODE/TRN C002*2V/
 4 AP NCE 33492943273 - AMADEUS PRODUCT PLANNING - A
 5 TK OK16AUG/NCE1A0950
 6 OSI 2V DOB [REDACTED] /NZ- [REDACTED] / [REDACTED] N
 7 OSI 2V DOBX [REDACTED] /FR- [REDACTED] / [REDACTED] M
 * AK 2V 1157D9 16AUG 1403Z HLMT-23AUG/USD 116.00

R/RT1157D9
 ** 2V - AMTRAK **
 1157D9/YD5PNQ-1A HL23AUG CTC-T12345675 116.00/
 -01) 1/ [REDACTED]
 -02) 1/ [REDACTED]
 2 2V [REDACTED] 95C BOSNYP 620A12DEC 1017A12DEC YD 0 HK2
 301) R SEG : 2 BASIS 2F /P1-2
 * YOTC RAIL FARE 116.00
 501) OSI - 2V DOB [REDACTED] /NZ- [REDACTED] / [REDACTED]
 502) 2V DOBX [REDACTED] /FR- [REDACTED] / [REDACTED]
 503) FBC- 0- I- D- /2F/P1 2
 901) -Z [REDACTED]

Best regards,

[REDACTED]

----- Forwarded by [REDACTED] /NCE/AMADEUS on 16/08/2001 15:30 -----

From: [REDACTED] on 14/08/2001 13:16 AST

To:

[REDACTED]

cc:

[REDACTED]

Border Crossing.txt

Subject: Date of Birth field for Infants
ct:

Hello all,

Attached is a summary on our Date of Birth requirement for infants. We plan on doing some testing soon.

██████████

<<date of birthAM.doc>>

(See attached file: date of birthAM.doc)

From: ██████████
Sent: Wednesday, August 15, 2001 4:48 PM
To: ██████████
Subject: FW: Date of Birth Infant field

Well Guys,

We are doomed!!!!!! ██████████ we have to get this example done ASAP. You might be able to implement sometime in November.

Oh well.

██████████
-----Original Message-----

From: ██████████
Sent: Wednesday, August 15, 2001 4:10 PM
To: ██████████
Cc: ██████████
Subject: RE: Date of Birth Infant field

██████████

Please send me a detailed description of the new full ARROW PNR display and all the fields. I will need to send out an advisory explaining all the fields to the users. Also, policy is that we give 90 days advance notice for any screen changes that may affect scripts, screen scrapers, or other 3rd party applications. I really have no idea what applications may be out there that use the information on the L@2V/VIEW * function. That would bring us to mid Nov. We can certainly implement the OSI2VDOBXINF when you are able to support it. Please let me know if this is going to cause problems on your side. Thanks,

██████████
Access & Non Air Product Marketing

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 15, 2001 9:22 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Date of Birth Infant field

Hi [REDACTED],

To clarify. I checked with [REDACTED] and you will be able to see the DOB field. I think the example didn't show it. We do not support I/name field or the associated OSIYY 1INF. As for putting in the DOB field. The passenger name will be the responsible adult of the child. So if you had 4 names in the PNR and the 3rd name is responsible for the infant that is the name you would attach. You can add the child's name in the free text field of the DOB entry.

Hope this helps.
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 15, 2001 9:03 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Date of Birth Infant field

Hi [REDACTED],

I just want to make sure I understand the procedure. If an agent claims a transborder PNR with an infant they will see the *Infant in the name field of the PNR. They will then add the DOB field for the infant with the passenger name of the adult passenger in the first name field of the PNR.

Questions:

1. If the agent books the PNR in Apollo, can they use the I/ name field and put the OSI with the infants actual name? Or should they always put in the name of the adult passenger.
2. Does Amtrak recognize the I/ name field in the PNR, or the associated OSIYY 1INF?
3. Is the Apollo PNR display changing to add the *INFANT but not the DOB?

Thanks,

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 14, 2001 1:07 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth Infant field

Hello Ladies,

Attached is a summary pertaining to our Date of Birth for infants requirements. We plan on implementing this shortly.

Thanks,

Border Crossing.txt

[REDACTED]

<<date of birthAP.doc>>

From: [REDACTED]
 Sent: Wednesday, August 15, 2001 2:13 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: RE: Date of Birth Field for Infants

[REDACTED],
 I was able to go into test and see that the DOB comment is returned with
 train fact info

```

1 TR 2V 69YF10SEP MO NYP MTR SS1 945A 730P /O $ -
TVL AGTS MUST CALL 1-800-TEL-TRAK FOR SPL SVC REQ CONFIRMATION
CROSS BORDER JOURNEY - DOB REQUIRED -
BORDER CROSSING SEE G/POL/CDA/P2-P3 OR G/TVL/CDA/P2-P3 -
TR 69 ONLY VALID VIA CONNECTION IS TO TRAIN 51 TO TORONTO -
  
```

After end transaction this is what is returned to the PNR:
 4.SSROTHS1PPNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
 The reason I asked about this was that the documentation from last year said
 end transaction.
 and just gave the 'PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING'. Paula
 confirmed
 it's in the form of an 'SSR' after end transaction.

[REDACTED] was able to run a ticket this morning with only the adult DOB
 information in our PNR and
 there wasn't any INF DOB. The ticketing error of 'DOB INFORMATION REQUIRED
 BEFORE
 TICKETING' was not returned. Maybe that is because it's not loaded on your
 side.

Do, they still need to include an 30SI 2V TRAVELING W/INFANT in the adult
 PNR?

Are there any other errors that have come out since last December? Just
 want to make sure I've
 got them all.

[REDACTED]
 [REDACTED]
 [REDACTED]
 [REDACTED] >
 To: [REDACTED]
 [REDACTED]
 [REDACTED]

Border Crossing.txt

cc: [REDACTED]

[REDACTED] 08/15/01

10: 31 AM

Subject: RE: Date of Birth Field for

Infants

Hello [REDACTED],

Our entry for Infant uses the * for a delimiter between the DOB and INF tags, we are just using the X for the GDS interface. The format that we have you use is identical to the format Arrow uses, other than the name data.

As you state the name is mandatory, the text is optional.

These messages will return at sell time when interactive sell is loaded

From: [REDACTED]
Sent: Wednesday, August 15, 2001 11:11 AM
To: [REDACTED]
Cc: [REDACTED]

Subject: RE: Date of Birth Field for Infants

Hi [REDACTED],

Here is what we have users input today for an adult:
30SI 2V DOB11NOV1948/US-SMITH/ANN

You mention the 'X' is replacing an (*) for internal editing. I'm confused there because today we aren't sending you an (*) in our message unless you do something with it when you get it. Above is the format we've got in HELP/INFO for the adult.

So, this is what I'd put out for the infant and keep it consistent for what is done with the adult.

30SI 2V DOBXINF01APR2001/US - SMITH/AMY. What information we had was that the *TEXT was an optional 20 character field, but passenger name was not.

From the documentation we got last year, it included error messages at sell time. I believe these were for interactive sell. Are these still valid? These errors below did not apply to the current processing, but were for Interactive sell? We didn't get these in the list of error responses from

Border Crossing.txt

find the XINF. The responsible passenger associated to the infant is the name appended to the XINF. You can optionally add the actual infants name in the text field.

[Redacted]

-----Original Message-----

From: [Redacted]

Sent: Tuesday, August 14, 2001 3:46 PM

To: [Redacted]

Cc: [Redacted]

[Redacted]

[Redacted]

Subject: Re: Date of Birth Field for Infants

Hi [Redacted],
What date are you targeting? I think last week we talked about not doing on September 15.
Not sure what you mean by can we get this in quicker. I need to know so I can run this by Training Development. It's not always up to me.

This includes a change to your Amtrak PNR display and a new entry for the infant.

Can you please advise what the X is used for the entry? Is the X supposed to there?
Does it stand for anything? Will this DOB information be validated for the infant if not in the Worldspan PNR at ticketing time?

30SI 2V DOBXI NFddmmmyyyy/cc(/*text)-Passenger/name

[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]

To: [Redacted]
[Redacted]
[Redacted]
[Redacted]

Border Crossing.txt

08/14/01

12:10 PM

cc:

Subject: Date of Birth Field

for Infants

Hi [REDACTED],

Here is the write up for DOB for infants. Again this is just for the appended text in the name field. We would like to get this in as soon as possible so let us know if we can get this in any quicker.

Thanks,

<<date of birthWP.doc>>

(See attached file: date of birthWP.doc)

From: [REDACTED]
Sent: Wednesday, August 15, 2001 10:28 AM
To: [REDACTED]
Cc: [REDACTED]

Subject: RE: Date of Birth Field for Infants

Hi [REDACTED],

In actuality we are ready now but we need you to tell us what works for you. I think you originally wanted it after interactive sell. The X is replacing the * as the delimiter for internal editing purposes. The DOB information will be added to the PNR and validated for the Infant if we find the XINF. The responsible passenger associated to the infant is the name appended to the XINF. You can optionally add the actual infants name in the text field.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 14, 2001 3:46 PM
To: [REDACTED]
Cc: [REDACTED]

Border Crossing.txt

[Redacted]

Subject: Re: Date of Birth Field for Infants

Hi [Redacted],

What date are you targeting? I think last week we talked about not doing on September 15.

Not sure what you mean by can we get this in quicker. I need to know so I can run this by

Training Development. It's not always up to me.

This includes a change to your Amtrak PNR display and a new entry for the infant.

Can you please advise what the X is used for the entry? Is the X supposed to there?

Does it stand for anything? Will this DOB information be validated for the infant if not in the Worldspan PNR at ticketing time?

30SI 2V DOBXI NFddmmmyyyy/cc(/*text)-Passenger/name

[Redacted]

[Redacted]

[Redacted]

[Redacted]

To: [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

cc: [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

08/14/01

[Redacted]

12:10 PM

[Redacted],

[Redacted]

Border Crossing.txt

Infants Subject: Date of Birth Field for

Hi [REDACTED]

Here is the write up for DOB for infants. Again this is just for the appended text in the name field. We would like to get this in as soon as possible so let us know if we can get this in any quicker.

Thanks,
[REDACTED]

<<date of birthWP.doc>>

(See attached file: date of birthWP.doc)

From: [REDACTED]
Sent: Wednesday, August 15, 2001 10:22 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Date of Birth Infant field

Hi [REDACTED],

To clarify. I checked with [REDACTED] and you will be able to see the DOB field. I think the example didn't show it. We do not support I/name field or the associated OSIYY 1INF. As for putting in the DOB field. The passenger name will be the responsible adult of the child. So if you had 4 names in the PNR and the 3rd name is responsible for the infant that is the name you would attach. You can add the child's name in the free text field of the DOB entry.

Hope this helps.
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 15, 2001 9:03 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Date of Birth Infant field

Hi [REDACTED],

I just want to make sure I understand the procedure. If an agent claims a transborder PNR with an infant they will see the *Infant in the name field of the PNR. They will then add the DOB field for the infant with the passenger name of the adult passenger in the first name field of the PNR.

Questions:

1. If the agent books the PNR in Apollo, can they use the I/ name field and put the OSI with the infants actual name? Or should they always put in the name of the adult passenger.
2. Does Amtrak recognize the I/ name field in the PNR, or the associated OSIYY 1INF?
3. Is the Apollo PNR display changing to add the *INFANT but not the DOB?

Border Crossing.txt

Thanks,

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 14, 2001 1:07 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth Infant field

Hello Ladies,

Attached is a summary pertaining to our Date of Birth for infants requirements. We plan on implementing this shortly.

Thanks,

[REDACTED]

<<date of birthAP.doc>>

From: [REDACTED]
Sent: Wednesday, August 15, 2001 10:01 AM
To: [REDACTED]
Subject: FW: Date of Birth Infant field

Hey [REDACTED],

Please read [REDACTED]'s message below.

1. Do we recognize the input OSIYY 1INF from Apollo or I/name field?
2. With Apollo are we opening up the full view or the suppressed infant only? I think her last question is related to the full view capability.

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 15, 2001 9:03 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Date of Birth Infant field

Hi [REDACTED],

I just want to make sure I understand the procedure. If an agent claims a transborder PNR with an infant they will see the *Infant in the name field of the PNR. They will then add the DOB field for the infant with the passenger name of the adult passenger in the first name field of the PNR.

Questions:

1. If the agent books the PNR in Apollo, can they use the I/ name field and put the OSI with the infants actual name? Or should they always put in the name of the adult passenger.
2. Does Amtrak recognize the I/ name field in the PNR, or the associated OSIYY 1INF?
3. Is the Apollo PNR display changing to add the *INFANT but not the DOB?

Thanks,

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 14, 2001 1:07 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth Infant field

Hello Ladies,

Attached is a summary pertaining to our Date of Birth for infants requirements. We plan on implementing this shortly.

Thanks,

[REDACTED]

<<date of birthAP.doc>>

From: [REDACTED]
Sent: Tuesday, August 14, 2001 3:57 PM
To: [REDACTED]
Subject: FW: Date of Birth Field for Infants
Attachments: date of birthWP.doc

Hi [REDACTED]

Before I send back a response to [REDACTED],

Did we agree that the DOB implementation is the week after Interactive Sell? Also the X after the DOB is being used because the * asterisk, what we use, is not an accepted code in all GDSs. Lastly I assume it is a true statement that when the DOB infant field is put in the PNR the DOB has been built in the PNR, correct?

Let me know,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 14, 2001 3:46 PM
To: [REDACTED]
Cc: [REDACTED]

Subject: Re: Date of Birth Field for Infants

Hi [REDACTED],

What date are you targeting? I think last week we talked about not doing on September 15.
Not sure what you mean by can we get this in quicker. I need to know so I can run this by Training Development. It's not always up to me.

Border Crossing.txt

This includes a change to your Amtrak PNR display and a new entry for the infant.

Can you please advise what the X is used for the entry? Is the X supposed to there?

Does it stand for anything? Will this DOB information be validated for the infant if not in the Worldspan PNR at ticketing time?

30SI 2V DOBXI NFddmmmyyyy/cc(/*text)-Passenger/name

	[REDACTED]		
	[REDACTED]	To:	[REDACTED]
	[REDACTED]		[REDACTED]
	[REDACTED]		[REDACTED]
[REDACTED]	08/14/01		[REDACTED]
[REDACTED]	12: 10 PM		[REDACTED]
			[REDACTED]
		cc:	[REDACTED]
[REDACTED]			[REDACTED]
[REDACTED]			[REDACTED]
			[REDACTED]
Infants		Subject:	Date of Birth Field for

Hi [REDACTED],

Here is the write up for DOB for infants. Again this is just for the appended text in the name field. We would like to get this in as soon as possible so let us know if we can get this in any quicker.

Border Crossing.txt

Thanks,

[REDACTED]

<<date of birthWP.doc>>

(See attached file: date of birthWP.doc)

From: [REDACTED]
Sent: Tuesday, August 14, 2001 2:07 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth Infant field

Hello Ladies,

Attached is a summary pertaining to our Date of Birth for infants requirements. We plan on implementing this shortly.

Thanks,

[REDACTED]

From: [REDACTED]
Sent: Tuesday, August 14, 2001 1:59 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth Field for Infants

Hello Ladies,

Although Sabre is not experiencing problems with the Date of birth field with infant attached is a document you can use for testing purposes.

Thanks,

[REDACTED]

From: [REDACTED]
Sent: Tuesday, August 14, 2001 1:17 PM
To: [REDACTED] B
[REDACTED]
Cc: [REDACTED]
Subject: Date of Birth field for Infants

Hello all,

Attached is a summary on our Date of Birth requirement for infants. We plan on doing some testing soon.

[REDACTED]

Border Crossing.txt

From: [REDACTED]
Sent: Tuesday, August 14, 2001 1:10 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth Field for Infants

Hi [REDACTED],

Here is the write up for DOB for infants. Again this is just for the appended text in the name field. We would like to get this in as soon as possible so let us know if we can get this in any quicker.

Thanks,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, August 07, 2001 12:36 PM
To: [REDACTED]
Subject: RE: RME1

Do you mean you both are going to load RME1 at one week difference?

-----Original Message-----

From: [REDACTED]
To: [REDACTED]
Sent: 07/08/01 11:59
Subject: RE: RME1

08/21/01

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 07, 2001 10:38 AM
To: [REDACTED]
Subject: RE: RME1

My version is scheduled for 08/14/01

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 07, 2001 10:35 AM
To: [REDACTED]
Subject: RME1

[REDACTED] and [REDACTED],

I have copied RME1 from COMMON and retrofit my changes (CCTIF) to that version.

When will that version be loaded to Prod?

Border Crossing.txt

Thanks,

From: [REDACTED]
Sent: Tuesday, August 07, 2001 10:38 AM
To: [REDACTED]
Subject: RE: RME1

My version is scheduled fo 08/14/01

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, August 07, 2001 10:35 AM
To: [REDACTED]
Subject: RME1

[REDACTED] and [REDACTED]

I have copied RME1 from COMMON and retrofit my changes (CCTIF) to that version.

When will that version be loaded to Prod?

Thanks,

From: [REDACTED]
Sent: Monday, August 06, 2001 2:00 PM
To: [REDACTED]
Subject: RE: Examples for PNR display change for DOB

Thanks, I will put something together for the subscribers.

-----Original Message-----

From: [REDACTED]
Sent: Monday, August 06, 2001 12:32 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Examples for PNR display change for DOB

Hello [REDACTED],

Here are the examples you asked for.

[REDACTED]

<<1V DOB PNR examples.doc>>
From: [REDACTED]
Sent: Thursday, August 02, 2001 10:10 AM
To: [REDACTED]
Subject: FW: border crossing

-----Original Message-----

From: [REDACTED]
Sent: Thursday, July 26, 2001 11:09 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: border crossing

Border Crossing.txt

Just found out that this tip works in Apollo guys!

-----Original Message-----

From: [redacted]
Sent: Wednesday, July 25, 2001 1:06 PM
To: [redacted]
Cc: [redacted]
Subject: border crossing

FYI
In Worldspan, tickets will run for a border crossing with an infant. The infant name must be in the name field of one of the passengers.

for instances -jones/j * infant [redacted]

a date of birth field is required for the infant.
the format is

5DOB25JUL2000/US/P1

the entry is associated to the passenger who has the infant name attached to their name field. This means that there will be two date of births associated to one name field.

I'm not sure how this will work in Sabre and Apollo where matching name fields are critical.

From: [redacted]
Sent: Wednesday, August 01, 2001 2:17 PM
To: [redacted]
Cc: [redacted]
Subject: RE: TTY address table

It looks complete to me.
Now that we have the table, are we going to keep checking the 'Amtrak Code' in the CEM table for the GDSs against the 'Carrier Code' in the TTY address in TID8?

-----Original Message-----

From: [redacted]
Sent: Wednesday, August 01, 2001 2:11 PM
To: [redacted]
Cc: [redacted]
Subject: TTY address table

Did I get all of the addresses we know off?

** TELETYPE ADDRESSEE TABLE **

TYPE	ADDRESS	TEXT
=====	=====	=====
A	HDQRM2V	AMTRAK GDS ADDRESS
A	IADAPXH	AMTRAK PNL PRODUCTION ADDRESS
A	IADATXH	AMTRAK PNL TEST ADDRESS
S	CPHRMSK	ICELANDAIR PNL SENDEE ADDRESS
S	HDQRM1P	WORLDSPAN SENDEE ADDRESS
S	HDQRM1V	APOLLO SENDEE ADDRESS FOR USA
S	MUCRM1A	AMADEUS SENDEE ADDRESS
S	QTSRM1V	APOLLO SENDEE ADDRESS FOR CANADA

Border Crossing.txt

END OF DISPLAY

From: [REDACTED]
Sent: Tuesday, July 17, 2001 2:03 PM
To: [REDACTED]
Subject: Amtrak

0561CC RR HL20JUL CTC-P 60.00/-
-01@ 1/TEST/START-
* INFANT TEST/START-
1 69 C. NYP-MTR 945A WE 01AUG 730P 01AUG YD
HK1-
301@ R SEG : 1 BASIS 1F-
* YOB1 RAIL FARE 60.00-
901@ 202-333-4444-B-
>

[REDACTED]
O/C Analyst

[REDACTED]
Email: [REDACTED]
From: [REDACTED]
Sent: Tuesday, July 17, 2001 9:36 AM
To: [REDACTED]
Subject: PNR

056175/MG6372-1V HL20JUL CTC-T14537482 60.00/
-01@ 1 TEST/A
* INFANT TEST/BABY
1 69 C. NYP-MTR 945A WE 01AUG 730P 01AUG YD
HK1
301@ R SEG : 1 BASIS 1F
* YOB1 RAIL FARE 60.00
502@ OSI - 2VDOB17FEB1968/US-TEST/A
504@ 2V DOBXI NF10FEB2001/US-TEST/A
501@ DOB- 17FEB1968/US/P1|>

[REDACTED]
Galileo International
Access & Non Air Product Marketing
Phone: [REDACTED]
Fax: [REDACTED]
Email: [REDACTED]
From: [REDACTED]
Sent: Thursday, July 05, 2001 8:19 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Date of Birth Field for Infants in GDS PNRs High Level Sizing

Hey [REDACTED],
DOB is a go. When can we get together to nail all of this down?

[REDACTED]

-----Original Message-----
From: [REDACTED]

Border Crossing.txt

Sent: Thursday, July 05, 2001 7:56 AM
To: [REDACTED]
Subject: FW: Date of Birth Field for Infants in GDS PNRs High Level Sizing

[REDACTED].....

Please give the authorization to proceed. Work with [REDACTED] to determine if preparation of detailed Business Requirements document is necessary or if there is sufficient detail in the requirements outlined in the Business Justification.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 03, 2001 8:28 AM
To: [REDACTED]
Subject: FW: Date of Birth Field for Infants in GDS PNRs High Level Sizing

Oops.... Forgot to give you the sizing.

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 29, 2001 5:19 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth Field for Infants in GDS PNRs High Level Sizing

Hello [REDACTED],

Attached is the High Level Scope and Sizing for "Date of Birth Field for Infants in GDS PNRs". The total hours for Arrow and GDS are 130 hours at a cost of \$9,750.

Let us know if you want us to proceed.

[REDACTED]
Manager, GDS and Pricing
Amtrak Technologies

Phone [REDACTED]
e-mail: [REDACTED]

From: [REDACTED]
Sent: Friday, June 29, 2001 5:19 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Date of Birth Field for Infants in GDS PNRs High Level Sizing

Hello [REDACTED],

Attached is the High Level Scope and Sizing for "Date of Birth Field for Infants in GDS PNRs". The total hours for Arrow and GDS are 130 hours at a cost of \$9,750.

Let us know if you want us to proceed.

[REDACTED]
Manager, GDS and Pricing
Amtrak Technologies

Phone [REDACTED]
e-mail: [REDACTED]

Border Crossing.txt

From: [REDACTED]
Sent: Thursday, June 28, 2001 3:46 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Appended Text causing problems for travel agents running tickets

Fix should be ready in 2-3 weeks, hopefully.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 28, 2001 3:34 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Appended Text causing problems for travel agents running tickets

OC61AF/YZBDOM-1A HL 29JUN CTC-T 33938531 594.00/ 594.00
-01@ [REDACTED]
* INFANT [REDACTED]
-02@ [REDACTED]
-03@ [REDACTED] A
* TRV 4YRS OF AGE
-04@ [REDACTED]
* TRV 8YRS OF AGE
-05@ [REDACTED]
-06@ [REDACTED]
5 69 C. NYP-MTR 820A FR 29JUN 550P 29JUN YD HK6
301@ R SEG # 5 BASIS 3F 3H
* YOFC RAIL FARE 297.00
6 68 C. MTR-NYP 1020A FR 06JUL 810P 06JUL YD HK6
302@ R SEG # 6 BASIS 3F 3H
* YOFC RAIL FARE 297.00
4001@ OSI
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
5001@ PROBLEM-
PAX ADVISED OF PNR #OC61AF, PURCHASE DATE 28JUN, BAG POLICY, PHOTO ID
5002@ POLICY, FARES AND SCHEDULES
|

I advised travel agent to handwrite tickets. I was told that this information must be in the name fields for it to appear on the manifest for border crossing. Is there any other way to get this info on the manifest without putting it in an appended text field?

From: [REDACTED]
Sent: Thursday, June 28, 2001 3:39 PM
To: [REDACTED]
Cc: [REDACTED];
Subject: FW: Service Request to be Submitted to AUC 6/25/01

I was under the impression that a service request to correct this problem was submitted.

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 22, 2001 1:56 PM
To: [REDACTED]
Subject: FW: Service Request to be Submitted to AUC 6/25/01

Border Crossing.txt

4. Ticket.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 28, 2001 15:34
To: [REDACTED]
Cc: [REDACTED]
Subject: Appended Text causing problems for travel agents running tickets

OC61AF/YZBDOM-1A HL 29JUN CTC-T 33938531 594.00/ 594.00
-01@ [REDACTED]
* INFANT [REDACTED]
-02@ [REDACTED]
-03@ [REDACTED]
* TRV 4YRS OF AGE
-04@ [REDACTED]
* TRV 8YRS OF AGE
-05@ [REDACTED]
-06@ [REDACTED]
5 69 C. NYP-MTR 820A FR 29JUN 550P 29JUN YD HK6
301@ R SEG # 5 BASIS 3F 3H
* YOFC RAIL FARE 297.00
6 68 C. MTR-NYP 1020A FR 06JUL 810P 06JUL YD HK6
302@ R SEG # 6 BASIS 3F 3H
* YOFC RAIL FARE 297.00
4001@ OSI
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
5001@ PROBLEM-
PAX ADVISED OF PNR #OC61AF, PURCHASE DATE 28JUN, BAG POLICY, PHOTO ID
5002@ POLICY, FARES AND SCHEDULES
|

I advised travel agent to handwrite tickets. I was told that this information must be in the name fields for it to appear on the manifest for border crossing. Is there any other way to get this info on the manifest without putting it in an appended text field?

From: [REDACTED]
Sent: Wednesday, June 20, 2001 1:37 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: DOB information that was furnished to the Travel Agents

Hi [REDACTED],

Please send me whatever quick reference materials that were given to the Travel Agents. We need to see what information was given to the travel agents related to infants. In the case of Apollo and Worldspan the infant field doesn't show at all. I'm putting in a service request to open up the view for Apollo and Worldspan, but then very specific instructions need to be followed.

[REDACTED]
From: [REDACTED]
Sent: Monday, June 18, 2001 2:53 PM
To: [REDACTED]
Subject: IM 759214 moved to QTPF4

IM 759214 moved to QTPF4 since it is regarding GDS ticketing.

Thank you,
From: [REDACTED]

Border Crossing.txt

Sent: Friday, June 15, 2001 11:23 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: User Testing DOB w/infant PNRs

Our system was down yesterday. Can someone create some new PNRs for Apollo to claim?
Thanks,

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 15, 2001 10:15 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: User Testing DOB w/infant PNRs

Hi [REDACTED], I am unable to claim either reservation. See responses below:

>L@2V/VIEW*16BC57
RESTRICTED PNR *
>L@2V/VIEW*16BC5B
RESTRICTED PNR *

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 14, 2001 2:40 PM
To: [REDACTED]
Subject: FW: User Testing DOB w/infant PNRs
Importance: High

Here's another note from Amtrak - I haven't heard back regarding their test system, have you heard anything back from Test System coverage?

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 14, 2001 1:27 PM
To: [REDACTED]
Subject: FW: User Testing DOB w/infant PNRs
Importance: High

Here are the Reservations you need to take ownership of and ticket.

Amadeus Apollo	Sabre	Worldspan
> 16B7D1	16BC57	16BC61
> 16BC4D	16BC5B	16BC6A
>		16BC8E
		16BC75

Let us know if you have any problems.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Friday, June 15, 2001 11:23 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Infoman 759214- I.A. Infant DOB problems

Border Crossing.txt

Hi [REDACTED],

I ran a special test with the GDSs on PNRs that have infant fields and DOB info. It seems all of the GDSs have a variety of problems. I called it in to the Help Desk. Infoman 759214. Below are the various outcomes of the GDSs testing. Please give this to whoever needs this at the AUC committee.

Sabre

[REDACTED] - When I try to claim the PNR 16BC57 and 16BC5B, I get the error messages you see below. If I try to ticket by just adding a received from field, a phone number and then E[x] without adding a DOB then I get the first message you see below. If I try add another DOB then I get the second message you see below. Either way I can't claim the PNR and ticket it. If I'm doing something wrong please advise.

Thanks,

OK - 16BC57 - AMT UNTKTD \$283.00 - HL 21JUN
PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
INDEXING ACTIVE... PLEASE WAIT

INDEXING COMPLETE

MERGE/TICKET?

TK

HOST RESPONSE

1DOB INFORMATION REQUIRED BEFORE TICKETING

DUPLICATE NAME ASSOCIATION FOUND -

PAX NUMBER 1 / 5-FLD NUMBER 8

UNABLE TO INDEX PNR

Amadeus

When I attempted to claim both bookings it resulted in the same error:

** 2V - AMTRAK **

16BC4D RR HL21JUN CTC-P 174.00/
-01) 1/ [REDACTED]
1 2V 7C CHISEA 210P12AUG 1020A14AUG YD HK1
301) R SEG : 1T 2 BASIS 1F /P1
* DOF1 RAIL FARE 174.00
FEE FOR EXCHANGE OR REFUND
2 2V 8950C SEAVAC 115P14AUG 445P14AUG T HK1
901) AA1 [REDACTED]-H /P1
>r/rk
RESPONSE DELAYED - CHECK PNR LATER

In this PNR the Infant field doesn't appear to the agent.

Worldspan

[REDACTED] and [REDACTED],

The two PNRs that I was supposed to claim, I did. I could not ticket them. I could not get the passport/date of birth information into the record for ticketing. My format was similar to:

30SI 2V DOB11NOV1948/US-SMITH/ANN

Border Crossing.txt

I tried various spacing combinations but every time that I attempted to run either ticket, I received the response of needing the date of birth etc.

██████████
From: ██████████
Sent: Friday, June 15, 2001 11:04 AM
To: ██████████
Cc: ██████████
Subject: ██████████ FW: FW: User Testing DOB w/infant PNRs

I'm calling this in to the Help Desk and getting a Infoman number. All the GDSs seem to have problems with infants in the name field with DOB.

In ARROW the entries are:

5DOB03FEB1944/*PASS123456/P1
5DOB*INF21JAN2000/US/P3 -- INF ASSOCIATED WITH P3
5DOB*INF21JAN2000/US/*BABY/P3
5DOB*INF/US/*BABY/P1 -- INF ASSOCIATED WITH P1
5DOB*INF/US/P1

As you can see they have to be name associated to a passenger. Can we have 2DOB fields associated to 1 name in a GDS PNR, especially those who support name association? This needs to be checked out in detail. We now have a lot of response from the GDSs.

██████████
-----Original Message-----

From: ██████████
Sent: Thursday, June 14, 2001 4:56 PM
To: ██████████
Cc: ██████████
Subject: Re: FW: User Testing DOB w/infant PNRs

██████████ and ██████████,

The two PNRs that I was supposed to claim, I did. I could not ticket them. I could not get the passport/date of birth information into the record for ticketing. My format was similar to:

30SI 2V DOB11NOV1948/US-SMITH/ANN

I tried various spacing combinations but every time that I attempted to run either ticket, I received the response of needing the date of birth etc.

Here are the other PNRs that I created today:

16BEBF
16B3C6
16B3C9
16B3CA
16BECE
16BECF

I'll plan on doing more on Friday.

Border Crossing.txt

Amadeus
Worldspan

Apollo

Sabre

> 16B7D1 16BC57 16BC61 16BC8E
> 16BC4D 16BC5B 16BC6A 16BC75

>
Let us know if you have any problems.

Thanks,

From: [REDACTED]
Sent: Friday, June 15, 2001 10:33 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: DOB / Name Fields - Particularly Infants

This problem is causing problems. Please read all the message below.

[REDACTED]
-----Original Message-----

From: [REDACTED]
Sent: Friday, June 15, 2001 10:28 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB / Name Fields - Particularly Infants

I don't, but this is a [REDACTED]'s question, and I've forwarded it to her.

[REDACTED]: This involves the date of birth requirement for border crossing PNR's.

[REDACTED]
-----Original Message-----

From: [REDACTED]
Sent: Friday, June 15, 2001 10:07
To: [REDACTED]
Cc: [REDACTED]
Subject: DOB / Name Fields - Particularly Infants

Hi [REDACTED],

I've spoken to [REDACTED] (Amtrak Service Center) a couple of times regarding the "text" area for the name field. Per G/POL/CDA/P56-P57, all center agents are required to obtain dates of birth for all travelers, including infants, and properly name associate them. The procedures we follow are having a negative impact on travel agencies.

According to [REDACTED], if the name field doesn't match exactly, travel agencies (at least Apollo & Sabre) cannot drive the tickets. [REDACTED] wanted me to advise agents not to include "infant" as text for names. I more or less told [REDACTED] that as I understood it, it's not an option and that we are required to do this.

Apparently, this is becoming a big problem for the Amtrak Service Center. [REDACTED] wanted to know if he could remove the infant's DOB field and the "infant" text so the travel agency could drive the tickets, then reenter the information. I told him I didn't think that would be a good idea until we checked into it. Do you know if

Border Crossing.txt
there is a feasible "work-a-round" for this situation?

Thank you,

From: [REDACTED]
Sent: Thursday, June 14, 2001 2:42 PM
To: [REDACTED]
Subject: Re: FW: User Testing DOB w/infant PNRs

When I attempted to claim both bookings it resulted in the same error:

```
** 2V - AMTRAK **
16BC4D          RR HL21JUN CTC-P          174.00/
-01) 1/ [REDACTED]
  1 2V [REDACTED] /C CHISEA 210P12AUG 1020A14AUG YD      HK1
301) R SEG : 1T 2 BASIS 1F /P1
      * DOF1 RAIL FARE 174.00
      FEE FOR EXCHANGE OR REFUND
  2 2V 8950C SEAVAC 115P14AUG 445P14AUG T      HK1
901) AA1 [REDACTED] -H /P1
>r/rk
RESPONSE DELAYED - CHECK PNR LATER
>
```

From: [REDACTED] on 06/14/2001 06:26 PM GMT

To: [REDACTED]

Border Crossing.txt

cc:

Sub
jec
t:

FW: User Testing DOB w/infant
PNRs

Here are the Reservations you need to take ownership of and ticket.

Amadeus	Apollo	Sabre	Worldspan
> 16B7D1	16BC57	16BC61	16BC8E
> 16BC4D	16BC5B	16BC6A	16BC75
>			

Let us know if you have any problems.

Thanks,

[REDACTED]

From: [REDACTED]
Sent: Thursday, June 14, 2001 5:23 PM
To: [REDACTED]
Attachments: Document.doc

From: [REDACTED]
Sent: Thursday, June 14, 2001 4:13 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: FW: User Testing DOB w/infant PNRs

Try this PNR.

16BEAE

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 14, 2001 3:05 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: FW: User Testing DOB w/infant PNRs

[REDACTED] - When I try to claim the PNR 16BC57 and 16BC5B, I get the error messages you see below. If I try to ticket by just adding a received from field, a phone number and then E[x] without adding a DOB then I get the first message you see below. If I try add another DOB then I get the second message you see below. Either way I can't

Border Crossing.txt
claim the PNR and ticket it. If I'm doing something wrong please advise.

Thanks,

OK - 16BC57 - AMT UNTKTD \$283.00 - HL 21JUN
PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
INDEXING ACTIVE... PLEASE WAIT

INDEXING COMPLETE

MERGE/TICKET?
TK«
HOST RESPONSE
1DOB INFORMATION REQUIRED BEFORE TICKETING

DUPLICATE NAME ASSOCIATION FOUND -
PAX NUMBER 1 / 5-FLD NUMBER 8
UNABLE TO INDEX PNR

wrote:

Here are the Reservations you need to take ownership of and ticket.

Amadeus Apollo	Sabre	Worldspan	
> 16B7D1	16BC57	16BC61	16BC8E
> 16BC4D	16BC5B	16BC6A	16BC75
>			

Let us know if you have any problems.

Thanks,
Paula

From: [REDACTED]
Sent: Thursday, June 14, 2001 3:28 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: FW: User Testing DOB w/infant PNRs

Seems that Sabre had problems with DOB. Can you please check these 2 PNRs.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, June 14, 2001 3:05 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: FW: User Testing DOB w/infant PNRs

[REDACTED] - When I try to claim the PNR 16BC57 and 16BC5B, I get the error messages you see below. If I try to ticket by just adding a received from field, a phone number and then E[x] without adding a DOB then I get the first message you see below. If I

Border Crossing.txt

try add another DOB then I get the second message you see below. Either way I can't claim the PNR and ticket it. If I'm doing something wrong please advise.

Thanks,

██████████

OK - 16BC57 - AMT UNTKTD \$283.00 - HL 21JUN
PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
INDEXING ACTIVE... PLEASE WAIT 9999999

INDEXING COMPLETE

MERGE/TICKET?

*TK<<

HOST RESPONSE

1DOB INFORMATION REQUIRED BEFORE TICKETING

DUPLICATE NAME ASSOCIATION FOUND -
PAX NUMBER 1 / 5-FLD NUMBER 8
UNABLE TO INDEX PNR

██████████ wrote:

Here are the Reservations you need to take ownership of and ticket.

Amadeus Apollo Sabre Worldspan

> 16B7D1 16BC57 16BC61 16BC8E
> 16BC4D 16BC5B 16BC6A 16BC75

> Let us know if you have any problems.

Thanks,

██████████

From: ██████████
Sent: Monday, June 04, 2001 3:30 PM
To: ██████████
Cc: ██████████
Subject: RE: DOB for infants- GDS PNRs

██████████,

The res agents append the name field when entering DOB for infants. This prevents the travel agent from claiming the record. (They put an asterik in the name field). Any suggestions?

-----Original Message-----

From: ██████████
Sent: Friday, January 19, 2001 9:09 AM
To: ██████████
Cc: ██████████
Subject: DOB for infants- GDS PNRs

Hi ██████████,

Border Crossing.txt

Please inform your people and send a message out to the travel agents that they will need to call Amtrak to add infants and infant DOB information in reservations crossing the border. The GDSs want to treat them as a name field and we treat them as an informational field. Ultimately it causes a dump.

suggested we get a service request in to better describe error messages for DOB. We probably need to get together on what types of problems with DOB have come through your office. If you have any specific error messages you would like to see, let me know.

From: [redacted]
Sent: Tuesday, March 06, 2001 12:46 PM
To: [redacted]
Cc: [redacted]
Subject: DOB problem in test today

On the record below I made a mistake on the DOB OSI which I discovered after I ended the record. I then made the correct DOB OSI but cannot get another acknowledgement. However, I can issue the ticket. Should I be getting a new acknowledgement after doing the 2nd OSI?

Sr. Product Analyst
Galileo International
* Phone: [redacted]
* Fax: [redacted]
** [redacted]

From: [redacted]
Sent: Thursday, February 08, 2001 2:04 PM
To: [redacted]
Subject: FW: PNRs for Ownership Change - User Test

I forgot to CC you on this one.

-----Original Message-----

From: [redacted]
Sent: Thursday, February 08, 2001 1:25 PM
To: [redacted]
Subject: PNRs for Ownership Change - User Test

Hello All,

Please take Ownership of PNR 11A941. We need you to add the Date of Birth field in for the infant. The infants date of birth is 25dec2000 from the US.

PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
OFFER ADV PAYT IF STATION STAFFED AT DEPARTURE, OR OFFER TKTS BY MAIL
11A941 RR HL 15FEB CTC-P 44.00/ 44.00
-01@ [redacted]
* INFANT
1 8957 C. VAC-SEA 500P SA 12MAY 830P 12MAY T HK1
301@ R SEG # 1 BASIS 1F /P1
* DOF6 RAIL FARE 22.00
2 8952 C. SEA-VAC 600P FR 18MAY 930P 18MAY T HK1
302@ R SEG # 2 BASIS 1F /P1
* DOF6 RAIL FARE 22.00
5001@ DOB- 16OCT1950/US/P1
901@ [redacted] -H /P1

Border Crossing.txt

GDS Format
WorldSpan 30SI 2V DOBddmmmyyy/cc(/*text)-Passenger/name

Also take ownership of 2 other PNRs. These do not need DOB. 11A92D and 11A934.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Thursday, February 08, 2001 2:03 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: User test DOB and Ownership Change

Hello Ladies,

As [REDACTED] stated below is your entry for DOB. Book and ticket a couple of PNRs into Canada. NYP-MTR and TWO-CHI.

GDS Format
Amadeus OS2V DOBddmmmyyy/cc(/*text)-Passenger/name

Also take Ownership and ticket the following PNRs:

11A933

11A939

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Thursday, February 08, 2001 1:58 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: User Testing- DOB and Ownership Change

Hello Ladies,

As [REDACTED] had indicated could you build a few PNRs into Canada. NYP-MTR, TWO-CHI. The entry are below.

GDS Format
APOLLO/GALILEO *: 30SI 2V DOBddmmmyyy/cc(/*text)-Passenger/name

Also take ownership and ticket the following PNRs.

11A932

11A938

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Thursday, February 08, 2001 1:54 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: User Testing

Hello all,

As [REDACTED] has indicated could you book some of your PNRs over to Canada and add the

Border Crossing.txt
date of birth field. The entry is below.

GDS Format
SABRE ZZ5DOBddmmmyyyy/cc(/*text)-/Pn

Also take ownership of these 2 PNRs and ticket.

11A92F
11A936

Thanks,

From: [REDACTED]
Sent: Friday, January 19, 2001 9:09 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: DOB for infants- GDS PNRs

Hi [REDACTED],

Please inform your people and send a message out to the travel agents that they will need to call Amtrak to add infants and infant DOB information in reservations crossing the border. The GDSs want to treat them as a name field and we treat them as an informational field. Ultimately it causes a dump.

[REDACTED] suggested we get a service request in to better describe error messages for DOB. We probably need to get together on what types of problems with DOB have come through your office. If you have any specific error messages you would like to see, let me know.

From: [REDACTED]
Sent: Wednesday, January 10, 2001 11:29 AM
To: [REDACTED]
Subject: FW: Problems entering DOB

Any guesses...

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, January 10, 2001 10:04 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Problems entering DOB

1275A0/LXJWWL-1P HL 17JAN	CTC-T 2350247	108.00/	108.00
-01@ [REDACTED]			
-02@ [REDACTED]			
5 364 C.: DRD-CBM: 308P TH 15FEB 536P 15FEB YD			HK2
301@ R SEG # 5S 6R 3S 4 BASIS 2F			
* DROV/DROV RAIL FARE 108.00			
6 7088 C.: CBM-TWO 537P TH 15FEB 1100P 15FEB YD			HK2
3 7685 C.: TWO-CBM: 1140A SU 18FEB 353P 18FEB YD			HK2
4 367 C.: CBM-DRD: 354P SU 18FEB 656P 18FEB YD			HK2
4001@ OSI			
* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING			
5006@ OSI - 2V DOB01NOV1976/US-[REDACTED]			
5007@ 2V DOB018DEC1978/US-[REDACTED]			
5001@ PROBLEM-			
PAX ADVISED OF PNR #1275A0, PURCHASE DATE 17JAN, BAG POLICY, PHOTO ID			

Border Crossing.txt

5002@ POLICY, FARES AND SCHEDULES
 5003@
 PAX ADVISED OF PROOF OF CITIZENSHIP REQUIREMENTS TO CROSS CANADA/US
 5004@ BORDER 10JAN/9683 RCC
 5005@ DOB- 01NOV1976/US/P1
 901@ ██████████ -H***NKV247

Worldspan help desk called for agency who could not ticket due to DOB entry for second person not showing in pnr. I took ownership away put the DOB in for the second person and let them reclaim, they still could not run the tickets. I created a duplicate pnr and put the DOB in and let them claim and they were able to run the tickets on pnr #1281c2. This also happened yesterday for one agency in the Apollo system. The second persons information did not come through. When I entered the second persons' information they could run the tickets.

From: ██████████
 Sent: Wednesday, January 10, 2001 10:04 AM
 To: ██████████
 Cc: ██████████
 Subject: Problems entering DOB

1275A0/LXJWWL-1P HL 17JAN CTC-T 2350247 108.00/ 108.00
 -01@ ██████████
 -02@ ██████████
 5 364 C.: DRD-CBM: 308P TH 15FEB 536P 15FEB YD HK2
 301@ R SEG # 5S 6R 3S 4 BASIS 2F
 * DROV/DROV RAIL FARE 108.00
 6 7088 C.: CBM-TWO 537P TH 15FEB 1100P 15FEB YD HK2
 3 7685 C.: TWO-CBM: 1140A SU 18FEB 353P 18FEB YD HK2
 4 367 C.: CBM-DRD: 354P SU 18FEB 656P 18FEB YD HK2
 4001@ OSI
 * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
 5006@ OSI - 2V DOB01NOV1976/US-██████████
 5007@ 2V DOB018DEC1978/US-██████████
 5001@ PROBLEM-
 PAX ADVISED OF PNR #1275A0, PURCHASE DATE 17JAN, BAG POLICY, PHOTO ID
 5002@ POLICY, FARES AND SCHEDULES
 5003@
 PAX ADVISED OF PROOF OF CITIZENSHIP REQUIREMENTS TO CROSS CANADA/US
 5004@ BORDER 10JAN/9683 RCC
 5005@ DOB- 01NOV1976/US/P1
 901@ ██████████ -H***NKV247

Worldspan help desk called for agency who could not ticket due to DOB entry for second person not showing in pnr. I took ownership away put the DOB in for the second person and let them reclaim, they still could not run the tickets. I created a duplicate pnr and put the DOB in and let them claim and they were able to run the tickets on pnr #1281c2. This also happened yesterday for one agency in the Apollo system. The second persons information did not come through. When I entered the second persons' information they could run the tickets.

From: ██████████
 Sent: Thursday, January 04, 2001 10:11 AM
 To: ██████████
 Subject: RE: Border Crossing Quick Ref Card

Thanks ██████████. Really appreciate your efforts.

Border Crossing.txt

██████████
-----Original Message-----

From: ██████████
Sent: Thursday, January 04, 2001 9:39 AM
To: ██████████
Cc: ██████████
Subject: RE: Border Crossing Quick Ref Card

Hello ██████████,

Took a look at this, and everything looks good.

██████████
-----Original Message-----

From: ██████████
Sent: Wednesday, January 03, 2001 11:08 AM
To: ██████████
Cc: ██████████
Subject: Border Crossing Quick Ref Card

<< File: QRCborder.doc >>

Dear ██████████,

I am in the process of designing a Border Crossing Quick Reference Card and would greatly appreciate you looking over the attached document. Especially the error messages and GDS interactions. If you have any corrections or comments please call me at ██████████ or e-mail me.

Thanks

██████████
From: ██████████
Sent: Wednesday, January 03, 2001 11:08 AM
To: ██████████k
Cc: ██████████
Subject: Border Crossing Quick Ref Card

Dear ██████████,

I am in the process of designing a Border Crossing Quick Reference Card and would greatly appreciate you looking over the attached document. Especially the error messages and GDS interactions. If you have any corrections or comments please call me at ██████████ or e-mail me.

Thanks

██████████
From: ██████████
Sent: Saturday, December 16, 2000 9:59 AM
To: ██████████
Cc: ██████████
Subject: Amtrak Transborder Ticketing Error

██████████,
Can you please notify ATL and YYZ that the VENDOR RESPONSE ERROR is fixed. The agents will now see the correct DOB error if the DOB info is not correct on the PNR at time of ticketing.

Thanks,

From: ██████████
Sent: Wednesday, December 13, 2000 9:29 AM
To: ██████████

Border Crossing.txt
Subject: RE: TRANSBORDER OSI - Ticketing Errors

Our support person did a test with OF79E5 - she entered the DOB and still could not issue the ticket. Also, we need the correct verbiage for the error message.
Thanks,

██████████
Galileo International
Non Air Product Marketing
██████████

-----Original Message-----

From: ██████████
Sent: Wednesday, December 13, 2000 7:05 AM
To: ██████████
Cc: ██████████
Subject: RE: TRANSBORDER OSI - Ticketing Errors

Hello ██████████,

Do you have PNRs that I can look at? And please call me in the morning.

██████████
-----Original Message-----

From: ██████████
Sent: Tuesday, December 12, 2000 4:46 PM
To: ██████████
Cc: ██████████
Subject: TRANSBORDER OSI - Ticketing Errors

██████████,
We are still getting errors at ticketing('VENDOR RESPONSE ERROR') even after the DOB is entered. May I test it with you tomorrow to see what is wrong? Have you seen these errors from Apollo on your side?
I guess we have several problem tickets opened.
Thanks,

██████████
Galileo International
Non Air Product Marketing
██████████

From: ██████████
Sent: Tuesday, December 12, 2000 4:46 PM
To: ██████████
Cc: ██████████
Subject: TRANSBORDER OSI - Ticketing Errors

██████████,
We are still getting errors at ticketing('VENDOR RESPONSE ERROR') even after the DOB is entered. May I test it with you tomorrow to see what is wrong? Have you seen these errors from Apollo on your side?
I guess we have several problem tickets opened.
Thanks,

██████████
Galileo International
Non Air Product Marketing
██████████

Border Crossing.txt

From: [REDACTED]
Sent: Wednesday, December 06, 2000 5:07 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: New Amtrak Error Message

We are getting an error with the border crossing stuff if our info is not on the record "VENDOR RESPONSE ERROR". Do you know what error we have to add to our table to display the correct error?
Thanks,

[REDACTED]
Galileo International
Non Air Product Marketing
[REDACTED]

> -----Original Message-----
> From: [REDACTED]
> Sent: Wednesday, December 06, 2000 2:54 PM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: RE: New Amtrak Error Message

> [REDACTED]:
> Not aware of anything. This error is only discovered when you issue
> tickets and at no other time?
> [REDACTED]:
> Can we make sure this is in 2V internal profiles and if not ask them to
> add the information?
> [REDACTED]:
> Thanks

> -----Original Message-----
> From: [REDACTED]
> Sent: Wednesday, December 06, 2000 2:44 PM
> To: [REDACTED]
> Subject: FW: New Amtrak Error Message

> Does this sound familiar to you?
> [REDACTED]:
> Supervisor
> Vendor Products and Airline Support
> Phone - [REDACTED]
> Fax - [REDACTED]
> EMAIL - [REDACTED]

> -----Original Message-----
> From: [REDACTED]
> Sent: Wednesday, December 06, 2000 3:36 PM
> To: [REDACTED]
> Subject: FW: New Amtrak Error Message

> -----Original Message-----
> From: [REDACTED]
> Sent: Tuesday, December 05, 2000 12:55 PM
> To: [REDACTED];
> [REDACTED]

Border Crossing.txt

> Subject: New Amtrak Error Message

>

> In the last couple of days the desk as received calls regarding the in
> ability
> to issue Amtrak tickets. Users are receiving the response "VENDOR
> RESPONSE ERROR".

>

> This response is due to the new rules governing trains between the United
> States and Canada. These departures are called Border Crossing and by
> government regulations the Citizenship and Birth date of the traveler's
> must
> be documented in the Amtrak reservation.

>

> In the Apollo PNR the following OSI message('s) must be entered as:

>

> OSI 2VDOBDDMMYYYY/CC/-LAST/FIRST NAME
> (DD = Date / MMM = Month / YYYY = Year) (CC = Citizenship Country Code)

>

> Example:
> OSI 2VDOB10APR1956/US/-[REDACTED]

>

> If you receive a calling regarding this error, please check the PNR to
> make
> sure that the OSI message is present and correct.

>

> Thank you,
> [REDACTED]

> Apollo Vendor Products

From: [REDACTED]
 Sent: Tuesday, November 28, 2000 7:25 AM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: Re: Testing

Hi [REDACTED],

I did the first PNR... Cross border and seat assignment at ticketing time. I never got the SSR asking for DOB before ticketing. After ticketing and when SSR OTHS received the SSR OTHS DOB was received at the same time.

QU MUCRM1A
 .HDQRM2V 281235
 MUC1A Y9PQX8/1055604
 2MCDERMOT/[REDACTED]
 SSR OTHS 2V KK1NYPBOS 2202 F 11FEB-1[REDACTED].03AN/2020
 SSR OTHS 2V KK1NYPBOS 2202 F 11FEB-1[REDACTED].03CN/2020
 SSR0THS1A PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
 ;

--- RLR ---
 RP/MI A1S2CA1/MI A1S2CA1 2V/RM 31OCT00/1219Z Y9PQX8
 1. [REDACTED] 2. [REDACTED]
 3 TRN 2V 170 JD 01FEB 4 WAS NYP HK2 505A 810A
 MODE/TRN C001*2V/
 4 TRN 2V 69 YD 02FEB 5 NYP MTR HK2 815A 540P
 MODE/TRN C002*2V/
 5 TRN 2V 68 YD 10FEB 6 MTR NYP HK2 1010A 750P
 MODE/TRN C003*2V/
 6 TRN 2V 2202 F 11FEB 7 NYP BOS HK2 1050A 335P
 MODE/TRN M004*2V/
 7 AP MIA (305) 406-8943 - AMADEUS - A
 8 TK OK31OCT/MI A1S2CA1

Border Crossing.txt

9 TK PAX OK310CT/MI A1S2CA1/S3-6/P1
 10 SSR OTHS 2V KK1NYPBOS 2202 F 11FEB-1 [REDACTED]. 03AN/20
 20
 11 SSR OTHS 2V KK1NYPBOS 2202 F 11FEB-1 [REDACTED]. 03CN/2020
 12 SSR OTHS 1A PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
 13 FA PAX 554-7017350723/USD330.00/310CT00/MI A1S2CA1/10556044
 /S3-6/P1
 14 FA PAX 554-7017350724/USD330.00/310CT00/MI A1S2CA1/10556044
 /S3-6/P2
 15 FB PAX 3100000008 TTP/XED1/RT OK/S3-6/P1
 16 FB PAX 3100000009 TTP/XED1/RT OK PROCESSED/S3-6/P2
 17 FE AMTRAK-RAIL SERVICE 1FULL/S3-6/P1
 18 FE AMTRAK-RAIL SERVICE 1FULL/S3-6/P2
 19 FM *C*08/S3-6/P1
 20 FM *C*08/S3-6/P2
 21 FP *CHECK
 * AK 2V OC4CEF 28NOV 1235Z HLMT-31DEC/USD 660.00

Brgds,

[REDACTED]
 From: [REDACTED]
 Sent: Friday, November 17, 2000 9:41 AM
 To: [REDACTED]
 Subject: RE: Apollo testing of DOB entries

[REDACTED]
 [REDACTED]

> -----Original Message-----

> From: [REDACTED]
 > Sent: Friday, November 17, 2000 9:36 AM
 > To: [REDACTED]
 > Subject: RE: Apollo testing of DOB entries

> [REDACTED],
 >
 > Do we send SSRs to anyone at ET time? In the original
 > design, that was included, but you coded it, so do we do it
 > for anyone?

> -----Original Message-----

> From: [REDACTED]
 > Sent: Friday, November 17, 2000 9:08 AM
 > To: [REDACTED]
 > Subject: RE: Apollo testing of DOB entries

> [REDACTED],
 >
 > Was it your understanding that we should send an SSR to Apollo?
 >

Border Crossing.txt

>
> > -----Original Message-----
> > From: [REDACTED]
> > Sent: Friday, November 17, 2000 8:58 AM
> > To: [REDACTED]
> > Subject: FW: Apollo testing of DOB entries

> >
> > [REDACTED],
> >
> > Are we not sending the SSR message to Apollo?
> >

> > [REDACTED]
> > -----Original Message-----
> > From: [REDACTED]
> > Sent: Friday, November 17, 2000 8:47 AM
> > To: [REDACTED]
> > Subject: FW: Apollo testing of DOB entries

> >
> > FYI

> > -----Original Message-----
> > From: [REDACTED]
> > Sent: Thursday, November 16, 2000 5:17 PM
> > To: [REDACTED]
> > Cc: [REDACTED]
> > Subject: Apollo testing of DOB entries

> >
> > Hi, [REDACTED]:
> >
> > I finished testing Apollo for the DOB entries. Attached
> > you'll find a Word file. One page 1 is the list of PNRs I
> > built, individual notes about each PNR and then general notes
> > at the bottom. The remaining 6 pages of the file are screen
> > prints of each PNR in Apollo. When you no longer need these
> > PNRs to be active please let me know and I will go into
> > Apollo and cancel them. I built all of them with space on 20JAN.
> >
> > Generally it went very well. However one thing I noticed was
> > that Apollo did not send a msg at E/ER (not sure that Apollo
> > can even do this for Amtrak) to the agent warning about DOB
> > nor did Amtrak return an OSI to the PNR saying that DOB was
> > required. Please see my general notes for more.
> >
> > Also [REDACTED] at Galileo will need to build a couple of PNRs to
> > test ticketing because I do not have access to an Apollo
> > ticket printer. Again, see my notes at the bottom of the page.
> >
> > If there are other scenarios you need me to test please let me know.

> > Bye...

> > -- [REDACTED]

> >
> > From: [REDACTED]n
> > Sent: Friday, November 17, 2000 9:08 AM
> > To: [REDACTED]
> > Subject: RE: Apollo testing of DOB entries

Border Crossing.txt

██████,

Was it your understanding that we should send an SSR to Apollo?

██████

> -----Original Message-----
> From: ████████████████████
> Sent: Friday, November 17, 2000 8:58 AM
> To: ████████████████████
> Subject: FW: Apollo testing of DOB entries

>
>
> ████████,
>
> Are we not sending the SSR message to Apollo?

>
> ████████
>
> -----Original Message-----
> From: ████████████████████
> Sent: Friday, November 17, 2000 8:47 AM
> To: ████████████████████k
> Subject: FW: Apollo testing of DOB entries

>
>
> FYI

> -----Original Message-----
> From: ████████████████████
> Sent: Thursday, November 16, 2000 5:17 PM
> To: ████████████████████
> Cc: ████████████████████
> Subject: Apollo testing of DOB entries

>
>
> Hi, ████████:
>
> I finished testing Apollo for the DOB entries. Attached
> you'll find a Word file. One page 1 is the list of PNRs I
> built, individual notes about each PNR and then general notes
> at the bottom. The remaining 6 pages of the file are screen
> prints of each PNR in Apollo. When you no longer need these
> PNRs to be active please let me know and I will go into
> Apollo and cancel them. I built all of them with space on 20JAN.
>
> Generally it went very well. However one thing I noticed was
> that Apollo did not send a msg at E/ER (not sure that Apollo
> can even do this for Amtrak) to the agent warning about DOB
> nor did Amtrak return an OSI to the PNR saying that DOB was
> required. Please see my general notes for more.
>
> Also ████████ at Galileo will need to build a couple of PNRs to
> test ticketing because I do not have access to an Apollo
> ticket printer. Again, see my notes at the bottom of the page.
>
> If there are other scenarios you need me to test please let me know.

>
> Bye...

>
> -- ████████

Border Crossing.txt

>
From: [REDACTED]
Sent: Friday, November 17, 2000 8:47 AM
To: [REDACTED]
Subject: FW: Apollo testing of DOB entries
Attachments: Apollo testing of DOB entries 16NOV00.doc

FYI

-----Original Message-----

From: [REDACTED]
Sent: Thursday, November 16, 2000 5:17 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Apollo testing of DOB entries

Hi, [REDACTED]:

I finished testing Apollo for the DOB entries. Attached you'll find a Word file. One page 1 is the list of PNRs I built, individual notes about each PNR and then general notes at the bottom. The remaining 6 pages of the file are screen prints of each PNR in Apollo. When you no longer need these PNRs to be active please let me know and I will go into Apollo and cancel them. I built all of them with space on 20JAN.

Generally it went very well. However one thing I noticed was that Apollo did not send a msg at E/ER (not sure that Apollo can even do this for Amtrak) to the agent warning about DOB nor did Amtrak return an OSI to the PNR saying that DOB was required. Please see my general notes for more.

Also [REDACTED] at Galileo will need to build a couple of PNRs to test ticketing because I do not have access to an Apollo ticket printer. Again, see my notes at the bottom of the page.

If there are other scenarios you need me to test please let me know.

Bye...

-- [REDACTED]
From: [REDACTED]
Sent: Friday, November 10, 2000 4:11 PM
To: [REDACTED]
Subject: Border Crossing

Hi. Could you verify the interaction for Sabre for entering DOB. I have:

ZZ5D0Bddmmmyyy/cc(/*text)-/Pn

However, it seems that the parenthesis around /*text) should be around the - . If a text message is not added, then the - is not necessary. Is this correct?

From: [REDACTED]
Sent: Friday, November 10, 2000 4:05 PM
To: [REDACTED]
Subject: Border Crossing Reference

I'm not sure who to direct this to, but in the availability display for SEA-VAC, the interaction in Sabre for the agents to access G/POL/CDA is incorrect.

G/POL/CDA is not open for travel agents. They need to access G/TVL/CDA. In Sabre, change the G to a Y. Take out the * between the T and the VL.

Border Crossing.txt

Thanks.

From: [REDACTED]
 Sent: Friday, November 10, 2000 3:07 PM
 To: [REDACTED]
 Subject: Re: Cross Border Testing- Validate the ticketing Error (Thursday, November 9, 1pm-5pm and Friday, November 10, 9am-12noon)

2V RLOC	1A RLOC	TKT NUMBER/COMMENTS
055031	Y9PHKQ	554-7017350276 ** Error OK
055035	Y9PHKR	554-7017350277/8 ** Error OK
055036	Y9PHLA	554-7017350279 ** Error OK
055038	Y9PHLL	554-7017350280 ** Error OK
055039	Y9PHMF	Sent various OS elements with invalid data .. 2v rloc contains multiple OS elements some correct some not.. will not allow me to ticket.
05503E	Y9PHMI	554-7017350281 ** Error OK country code used CA
055041	Y9PHMO	OSI 2V DOB3SEP 1954/MX-BORDER/J single date did not allow ticket
055042	Y9PHMP	554-7017350282 ** Error OK country code used MX
055043	Y9PHMQ	554-7017350283 ** Error OK country code used BR
055044	Y9PHMR	554-7017350284 ** Error OK country code used DE

From: [REDACTED]
 Sent: Friday, November 10, 2000 12:39 PM
 To: [REDACTED]
 Subject: BORDER CROSSING TEST pnrs

Res Numbers for Amadeus:
 054FED; 055018; 05501F; 055023
 054FD4
 054FFB
 05501D
 054faf
 054fcf
 054fd6 (did not use dob interaction)

Border Crossing.txt

054fdc
055021 and 055026

Sabre test pnr's

055013
055016
05501C
054fc2
054fc6
054fcb
054fce

From: [REDACTED]
Sent: Friday, November 10, 2000 8:28 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Cross Border Testing

[REDACTED]
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Thursday, November 09, 2000 3:59 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Cross Border Testing

Hi [REDACTED],

As I mentioned in my voicemail to you here is an example of my testing.

AMK<

OK TAMK

115JANBELVAC<

*** AMTRAK ***BELLINGHAM WA/VANCOUVER BC WELCOME ABOARD
15JAN-MO-1201A BEL VAC ** USE AMTRAK FARE QUOTE FOR FARES **
760 AND 762 ARE TALGO TRAINS ENTER A* TO SEE TRAIN 762
1 2V 760 JY8 JE8 BELVAC 952A 15JAN 1140A MN TRN 1.48 0
JF8 BV6 Y8 YE8 YF8
2 2V8662 T8 BELVAC 805P 15JAN 930P N BUS 1.25 0

01T1<

T INVALID ACCOMMODATION

01T2<

1 2V 8662C BELVAC 805P15JAN 930P15JAN T HK1
TVL AGTS MUST CALL 1-800-TEL-TRAK FOR SPL SVC REQ CONFIRMATION
CROSS BORDER JOURNEY - DOB REQUIRED

120JANVACBEL<

*** AMTRAK ***VANCOUVER BC/BELLINGHAM WA WELCOME ABOARD
20JAN-SA-1201A VAC BEL ** USE AMTRAK FARE QUOTE FOR FARES **
1 2V8661 T8 VACBEL 800A 20JAN 1000A N BUS 2.00 0
2 2V 763 JY8 JE8 VACBEL 600P 20JAN 727P MN TRN 1.27 0
JF8 BV8 Y8 YE8 YF8

01Y2<

2 2V 763C VACBEL 600P20JAN 727P20JAN YD HK1
TVL AGTS MUST CALL 1-800-TEL-TRAK FOR SPL SVC REQ CONFIRMATION
CROSS BORDER JOURNEY - DOB REQUIRED
VCVR TKT OFF CLOS 1750 TKTS FOR 763 MUST BE PURCH BY THEN
-VANCOUVER/TEST<

*

Border Crossing.txt

9 ██████████-B«

*

6P«

*

ZZ3IP1E«

*

*A«

RESV HLNONE CTC- NONE 17.00/

-01▣ 1/VANCOUVER/TEST

1 2V 8662C BELVAC 805P15JAN 930P15JAN T HK1

301▣ R SEG > 1 BASIS 1E

* DOF6 RAIL FARE 8.50

2 2V 763C VACBEL 600P20JAN 727P20JAN YD HK1

302▣ R SEG > 2 BASIS 1E

* DOF6 RAIL FARE 8.50

601▣ CONTACT- P

901▣ AA18 ██████████-B***AAL0244

E▣«

OK - 054F7D - AMT UNTKTD \$17.00 - HL 16NOV
PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
INDEXING ACTIVE... PLEASE WAIT

INDEXING COMPLETE

MERGE/TICKET?

▣TK«

CURRENT ITINERARY

1 RAL 2V 15JAN M BELVAC GK1 805P 930P /TK2V-054F7D

TRAIN 8662 DPT-BELLINGHAM WA ARV-VANCOUVER BC

SI-AMTRAK T BUS

2 RAL 2V 20JAN J VACBEL GK1 600P 727P /TK2V-054F7D

TRAIN 763 DPT-VANCOUVER BC ARV-BELLINGHAM WA

SI-AMTRAK YD COACH

-VANCOUVER/TEST«*

9 ██████████-B\$6PSGR\$5-CASH\$7TAW/\$5. \$5/\$5H-TEST FOR ONE TKT PER

PAX«*

EW‡«

OK 17.00 VANCOUVER/TEST

OK 6.6

ER«

1. 1VANCOUVER/TEST

1 RAL 2V 15JAN M BELVAC GK1 805P 930P /TK2V-054F7D

TRAIN 8662 DPT-BELLINGHAM WA ARV-VANCOUVER BC

SI-AMTRAK T BUS

2 RAL 2V 20JAN J VACBEL GK1 600P 727P /TK2V-054F7D

TRAIN 763 DPT-VANCOUVER BC ARV-BELLINGHAM WA

SI-AMTRAK YD COACH

TKT/TIME LIMIT

1. T-09NOV-OMGO*NBL

PHONES

1. GRR ██████████-B

INVOICED

REMARKS

1. -CASH

2. .

3. /

4. H-TEST FOR ONE TKT PER PAX

5. XXTAW/

ACCOUNTING DATA‡

MB«

2 RAL 2V 20JAN J VACBEL GK1 600P 727P /TK2V-054F7D‡

TRAIN 763 DPT-VANCOUVER BC ARV-BELLINGHAM WA

SI-AMTRAK YD COACH

Border Crossing.txt

TKT/TIME LIMIT

1. T-09NOV-OMGO*NBL

PHONES

1. GRR [REDACTED] -B

INVOICED

REMARKS

1. -CASH

2. .

3. /

4. H-TEST FOR ONE TKT PER PAX

5. XXTAW/

ACCOUNTING DATA

1. 1 2V-[REDACTED] / .85/ 17.00/ .00/ONE/CA 1.1VANCO

UVER TEST/1/D-TK2V-054F7D

RECEIVED FROM - PSGR

OMGO. ATX*NBL 1451/09NOV00 QUUAVV H

As you can see it is allowing me to ticket without the DOB information. I did try different travel months and different city pairs with still the same result.

As I mentioned in my voicemail I will not be in the office tomorrow so please contact [REDACTED] or [REDACTED].

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Thursday, November 09, 2000 3:59 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Cross Border Testing

Hi [REDACTED],

As I mentioned in my voicemail to you here is an example of my testing.

✉AMK<

OK TAMK

115JANBELVAC<

*** AMTRAK ***BELLINGHAM WA/VANCOUVER BC WELCOME ABOARD

15JAN-MO-1201A BEL VAC ** USE AMTRAK FARE QUOTE FOR FARES **

760 AND 762 ARE TALGO TRAINS ENTER A* TO SEE TRAIN 762

1 2V 760 JY8 JE8 BELVAC 952A 15JAN 1140A MN TRN 1.48 0

JF8 BV6 Y8 YE8 YF8

2 2V8662 T8 BELVAC 805P 15JAN 930P N BUS 1.25 0

01T1<

T INVALID ACCOMMODATION

01T2<

1 2V 8662C BELVAC 805P15JAN 930P15JAN T HK1

TVL AGTS MUST CALL 1-800-TEL-TRAK FOR SPL SVC REQ CONFIRMATION

CROSS BORDER JOURNEY - DOB REQUIRED

120JANVACBEL<

*** AMTRAK ***VANCOUVER BC/BELLINGHAM WA WELCOME ABOARD

20JAN-SA-1201A VAC BEL ** USE AMTRAK FARE QUOTE FOR FARES **

1 2V8661 T8 VACBEL 800A 20JAN 1000A N BUS 2.00 0

2 2V 763 JY8 JE8 VACBEL 600P 20JAN 727P MN TRN 1.27 0

JF8 BV8 Y8 YE8 YF8

01Y2<

2 2V 763C VACBEL 600P20JAN 727P20JAN YD HK1

TVL AGTS MUST CALL 1-800-TEL-TRAK FOR SPL SVC REQ CONFIRMATION

CROSS BORDER JOURNEY - DOB REQUIRED

VCVR TKT OFF CLOSING 1750 TKTS FOR 763 MUST BE PURCH BY THEN

Border Crossing.txt

-VANCOUVER/TEST«

*

9 [REDACTED] -B«

*

6P«

*

ZZ3I P1E«

*

*A«

RESV HLNONE CTC- NONE 17.00/

-01 [REDACTED] 1/VANCOUVER/TEST

1 2V 8662C BELVAC 805P15JAN 930P15JAN T HK1

301 [REDACTED] R SEG > 1 BASIS 1E

* DOF6 RAIL FARE 8.50

2 2V 763C VACBEL 600P20JAN 727P20JAN YD HK1

302 [REDACTED] R SEG > 2 BASIS 1E

* DOF6 RAIL FARE 8.50

601 [REDACTED] CONTACT- P

901 [REDACTED] AA1 [REDACTED] -B***AAL0244

E««

OK - 054F7D - AMT UNTKTD \$17.00 - HL 16NOV
PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
INDEXING ACTIVE... PLEASE WAIT

INDEXING COMPLETE

MERGE/TICKET?

[REDACTED]TK«

CURRENT ITINERARY

1 RAL 2V 15JAN M BELVAC GK1 805P 930P /TK2V-054F7D

TRAIN 8662 DPT-BELLINGHAM WA ARV-VANCOUVER BC

SI-AMTRAK T BUS

2 RAL 2V 20JAN J VACBEL GK1 600P 727P /TK2V-054F7D

TRAIN 763 DPT-VANCOUVER BC ARV-BELLINGHAM WA

SI-AMTRAK YD COACH

-VANCOUVER/TEST«*

9 [REDACTED] -B\$6PSGR\$5-CASH\$7TAW/\$5. \$5/\$5H-TEST FOR ONE TKT PER

PAX«*

EW‡«

OK 17.00 VANCOUVER/TEST

OK 6.6

ER«

1. 1VANCOUVER/TEST

1 RAL 2V 15JAN M BELVAC GK1 805P 930P /TK2V-054F7D

TRAIN 8662 DPT-BELLINGHAM WA ARV-VANCOUVER BC

SI-AMTRAK T BUS

2 RAL 2V 20JAN J VACBEL GK1 600P 727P /TK2V-054F7D

TRAIN 763 DPT-VANCOUVER BC ARV-BELLINGHAM WA

SI-AMTRAK YD COACH

TKT/TIME LIMIT

1. T-09NOV-OMGO*NBL

PHONES

1. GRR [REDACTED] -B

INVOICED

REMARKS

1. -CASH

2. .

3. /

4. H-TEST FOR ONE TKT PER PAX

5. XXTAW/

ACCOUNTING DATA‡

MB«

2 RAL 2V 20JAN J VACBEL GK1 600P 727P /TK2V-054F7D‡

Border Crossing.txt
TRAIN 763 DPT-VANCOUVER BC ARV-BELLINGHAM WA
SI-AMTRAK YD COACH
TKT/TIME LIMIT
1. T-09NOV-OMGO*NBL
PHONES
1. GRR8 [REDACTED]-B
INVOICED
REMARKS
1. -CASH
2. .
3. /
4. H-TEST FOR ONE TKT PER PAX
5. XXTAW/
ACCOUNTING DATA
1. 1 2V-[REDACTED]/ .85/ 17.00/ .00/ONE/CA 1.1VANCO
UVER TEST/17D-TK2V-054F7D
RECEIVED FROM - PSGR
OMGO. ATX*NBL 1451/09NOV00 QUUAVV H

As you can see it is allowing me to ticket without the DOB information. I did try different travel months and different city pairs with still the same result.

As I mentioned in my voicemail I will not be in the office tomorrow so please contact [REDACTED] or [REDACTED].

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Wednesday, November 08, 2000 10:50 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Cross Border Testing- Validate the ticketing Error (Thursday, November 9, 1pm-5pm and Friday, November 10, 9am-12noon)

Hello All,

We again are testing Cross Border ticketing Error Message on Thursday, November 9, 1pm-5pm and Friday, November 10, 9am-12noon. So could you please build some reservations with and without the Date of Birth and or Country Field. Please let us know if you get the appropriate responses.

See attached Scripts.

[REDACTED]
From: [REDACTED]
Sent: Wednesday, November 08, 2000 10:46 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Cross Border Testing- Validate the ticketing Error (Thursday, November 9, 1pm-5pm and Friday, November 10, 9am-12noon)

Hello All,

We again are testing Cross Border ticketing Error Message on Thursday, November 9, 1pm-5pm and Friday, November 10, 9am-12noon. So could you please build some reservations with and without the Date of Birth and or Country Field. Please let us know if you get the appropriate responses.

Border Crossing.txt

See attached Scripts.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Wednesday, November 08, 2000 8:41 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Cross Border Testing

Hi [REDACTED],

You called about testing ticketing for Cross Border and said it was Amadeus. Is it not for all of the GDSs. We had problems with the Worldspan as well. Can you clarify what we are testing. We need to make sure the global date is set so that it will force the ticketing response to occur. Let me know ASAP.

[REDACTED]
From: [REDACTED]
Sent: Tuesday, November 07, 2000 9:22 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: International Border Crossing - Live

Good Morning,

I would really like to recognize the International Border Crossing team for a terrific job! International Border Crossing was loaded to production this morning.

Border Crossing had a wonderful start many months ago and then had to be stopped due to funding. When the project was revived it also needed to be modified to meet the Users' new requirements. All of this was done with the highest standards of quality in a very aggressive time frame. Since the distribution channels (GVG and VRU) were unable to meet the same deadline, changes were made by the team to accommodate last minute changes for these distribution channels.

Thank you for all your efforts and for producing a quality product!

[REDACTED]
From: [REDACTED]
Sent: Thursday, November 02, 2000 2:44 PM
To: [REDACTED]
Subject: Load Report

[REDACTED],
Please send some PNR numbers for I/M Req# 00668285.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Thursday, November 02, 2000 2:26 PM
To: [REDACTED]
Subject: Re: User Testing..... Thursday, NOV 2, 1pm-5pm (est) and Friday,
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Border Crossing.txt

From: [REDACTED] on 11/01/2000 09:38 PM GMT

[REDACTED]

To: [REDACTED]

[REDACTED]

[REDACTED]

cc: [REDACTED]

[REDACTED]

Border Crossing.txt
(Document Link: Diane Rinck)

Hi,

I'm wondering if the Canadian border crossing programs are in the test system this morning. I built a PNR for eight people. There was no warning when I booked the PNR, no warning when I ended transaction, and no warning when I ticketed them. Here is the PNR, Amtrak record 1587CF:

```

1P- 773DOS -
1. 1 [REDACTED] *ADT 2. 2 [REDACTED] *2ADT-
3. 2 [REDACTED] *2ADT 4. 2 [REDACTED] *2ADT-
5. 1 [REDACTED] *ADT-
1 TR 2V 79YD23APR MO WIL RGH HK8 806A 412P /0 *
2 TR 2V 80YD29APR SU RGH NYP HK8 1157A 955P /0 *
3 TR 2V 69YD30APR MO NYP MTR HK8 815A 540P /0 *
P- 1. P8K 313 323-4300 AMERICAN EXPRESS [REDACTED] -
T- 1. T/O2NOV0843 1P/P8K/GG*5541021045866-
FOP- 1. CK -
G- 1. SSRTKTL1PHK8 HLD LMT DTE 09NOV-

```

[REDACTED]

[REDACTED]

11/01/00 03:14 PM

[REDACTED]

cc:

Subject: RE: Border crossing

[REDACTED],

Thanks for your note. As for PNR number 77ZM77, please disregard this PNR for now. We had an internal problem during the time this PNR was created which resulted in the first name item having a spurious trailing space character. As a consequence, the name item is never matched with that in the OSI DOB because the lengths are not the same. Sorry for the inconvenience.

Thanks,

[REDACTED]

> -----Original Message-----

> From: [REDACTED]

Border Crossing.txt

> Sent: Wednesday, November 01, 2000 2:55 PM
 > To: [REDACTED]
 > Cc: [REDACTED]
 > [REDACTED]
 > Subject: RE: Border crossing
 >
 >
 > [REDACTED],
 >
 > That explains this one PNR. We'll have to discuss this at our meeting
 > Thursday on how to present that facet to our subscribers how
 > Amtrak may
 > require a different format.
 >
 > I have this example that I forwarded to [REDACTED] yesterday. It is Amtrak
 > record OF5550
 >
 > 1P- 77ZM77 -
 > 1. 1 [REDACTED]*ADT 2. 1 [REDACTED]*ADT-
 > 1 TR 2V 68YD14JAN SU MTR NYP HK2 1010A 750P /O *
 > 2 TR 2V 69YD14FEB WE NYP MTR HK2 815A 540P /O *
 > P- 1. P8K [REDACTED] AMERICAN EXPRESS [REDACTED]-
 > T- 1. TAW/05/01NOV-
 > FOP- 1. CK -
 > G- 1. SSRTKTL1PHK2 HLD LMT DTE 07NOV-
 > 2. OSI 2VDOB12JUL1956/US-[REDACTED]-
 > 3. OSI 2VDOB11AUG1956/US-[REDACTED]-
 > M- 1. T\$2V1F1E-
 > **** ITEMS SUPPRESSED ****/EDT/DR-
 > >EZT -
 > DOB INFORMATION REQUIRED BEFORE TICKETING -
 >
 > The steps that I followed to create the above PNR were
 > similar to those
 > that I used for the single name field. The differences being
 > that I had
 > two name fields and received more error responses before
 > finally correcting
 > the DOB information in the OSI fields. Without being able to see this
 > birthdate information in the Amtrak PNR, our customers must
 > rely on the way
 > their formats appear in 1P once the corrections have been
 > made to our PNR.
 > The assumption is that barring any communications problems,
 > the correction
 > is updated in your PNR.
 >
 > Please let me know if there is any further assistance that I can give
 From: [REDACTED]
 Sent: Thursday, November 02, 2000 8:58 AM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: RE: Border crossing

Hi,

I'm wondering if the Canadian border crossing programs are in the test system this morning. I built a PNR for eight people. There was no warning when I booked the PNR, no warning when I ended transaction, and no warning when I ticketed them. Here is the PNR, Amtrak record 1587CF:

Border Crossing.txt

1P- 773DOS -
 1. 1 [REDACTED] *ADT 2. 2 [REDACTED] *2ADT-
 3. 2 [REDACTED] *2ADT 4. 2 [REDACTED] *2ADT-
 5. 1 [REDACTED] *ADT-
 1 TR 2V 79YD23APR MO WIL RGH HK8 806A 412P /0 *
 2 TR 2V 80YD29APR SU RGH NYP HK8 1157A 955P /0 *
 3 TR 2V 69YD30APR MO NYP MTR HK8 815A 540P /0 *
 P- 1. P8K [REDACTED] AMERICAN EXPRESS [REDACTED] -
 T- 1. T/02NOV0843 1P/P8K/GG* [REDACTED] -
 FOP- 1. CK -
 G- 1. SSRTKTL1PHK8 HLD LMT DTE 09NOV-

[REDACTED]
 email: [REDACTED]

[REDACTED]
 [REDACTED]
 . com>
 11/01/00 03: 14
 PM
 To: [REDACTED]
 cc: [REDACTED]
 Subject: RE: Border crossing

[REDACTED],
 Thanks for your note. As for PNR number 77ZM77, please disregard this PNR for now. We had an internal problem during the time this PNR was created which resulted in the first name item having a spurious trailing space character. As a consequence, the name item is never matched with that in the OSI DOB because the lengths are not the same. Sorry for the inconvenience.
 Thanks,
 [REDACTED]

> -----Original Message-----
 > From: [REDACTED]
 > [REDACTED]
 > Sent: Wednesday, November 01, 2000 2:55 PM
 > To: [REDACTED]
 > Cc: [REDACTED]

Border Crossing.txt

> [REDACTED]
> Subject: RE: Border crossing
>
>
> [REDACTED],
>
> That explains this one PNR. We'll have to discuss this at our meeting
> Thursday on how to present that facet to our subscribers how
> Amtrak may
> require a different format.
>
> I have this example that I forwarded to [REDACTED] yesterday. It is Amtrak
> record 0F5550
>
> 1P- 77ZM77 -
> 1. 1 [REDACTED]*ADT 2. 1 [REDACTED]*ADT-
> 1 TR 2V 68YD14JAN SU MTR NYP HK2 1010A 750P /0 *
> 2 TR 2V 69YD14FEB WE NYP MTR HK2 815A 540P /0 *
> P- 1. P8K [REDACTED] AMERICAN EXPRESS [REDACTED]-
> T- 1. TAW/05/01NOV-
> FOP- 1. CK -
> G- 1. SSRTKTL1PHK2 HLD LMT DTE 07NOV-
> 2. OSI 2VDOB12JUL1956/US-[REDACTED]-
> 3. OSI 2VDOB11AUG1956/US-[REDACTED]-
> M- 1. T\$2V1F1E-
> **** ITEMS SUPPRESSED ****/EDT/DR-
> >EZT -
> DOB INFORMATION REQUIRED BEFORE TICKETING -
>
> The steps that I followed to create the above PNR were
> similar to those
> that I used for the single name field. The differences being
> that I had
> two name fields and received more error responses before
> finally correcting
> the DOB information in the OSI fields. Without being able to see this
> birthdate information in the Amtrak PNR, our customers must
> rely on the way
> their formats appear in 1P once the corrections have been
> made to our PNR.
> The assumption is that barring any communications problems,
> the correction
> is updated in your PNR.
>
> Please let me know if there is any further assistance that I can give
From: [REDACTED]
Sent: Wednesday, November 01, 2000 4:21 PM
To: [REDACTED]
Cc: [REDACTED];
Subject: [REDACTED] RE: Border crossing

[REDACTED], are all the programs out there for testing today? Thanks

[REDACTED]
Quality Control Analyst
[REDACTED]

Border Crossing.txt

[REDACTED]
 [REDACTED] To: [REDACTED]
 [REDACTED]
 cc: [REDACTED],
 11/01/2000 [REDACTED]
 [REDACTED] 03: 14 PM [REDACTED],
 [REDACTED]
 Subject: RE: Border crossing

[REDACTED],
 Thanks for your note. As for PNR number 77ZM77, please disregard this PNR for now. We had an internal problem during the time this PNR was created which resulted in the first name item having a spurious trailing space character. As a consequence, the name item is never matched with that in the OSI DOB because the lengths are not the same. Sorry for the inconvenience.

Thanks,
 [REDACTED]

> -----Original Message-----

> From: [REDACTED]
 > [REDACTED]
 > Sent: Wednesday, November 01, 2000 2:55 PM
 > To: [REDACTED]
 > Cc: [REDACTED]
 > Subject: RE: Border crossing

> [REDACTED],
 > That explains this one PNR. We'll have to discuss this at our meeting Thursday on how to present that facet to our subscribers how Amtrak may require a different format.

> I have this example that I forwarded to [REDACTED] yesterday. It is Amtrak record OF5550

> 1P- 77ZM77 -
 > 1. 1 [REDACTED]*ADT 2. 1 [REDACTED]*ADT-
 > 1 TR 2V 68YD14JAN SU MTR NYP HK2 1010A 750P /0 *
 > 2 TR 2V 69YD14FEB WE NYP MTR HK2 815A 540P /0 *
 > P- 1. P8K [REDACTED] AMERICAN EXPRESS [REDACTED]-

Border Crossing.txt

> T- 1. TAW/05/01NOV-
 > FOP- 1. CK -
 > G- 1. SSRTKTL1PHK2 HLD LMT DTE 07NOV-
 > 2. OSI 2VDOB12JUL1956/US- [REDACTED]-
 > 3. OSI 2VDOB11AUG1956/US- [REDACTED]-
 > M- 1. T\$2V1F1E-
 > **** ITEMS SUPPRESSED ****/EDT/DR-
 > >EZT -
 > DOB INFORMATION REQUIRED BEFORE TICKETING -
 >
 > The steps that I followed to create the above PNR were
 > similar to those
 > that I used for the single name field. The differences being
 > that I had
 > two name fields and received more error responses before
 > finally correcting
 > the DOB information in the OSI fields. Without being able to see this
 > birthdate information in the Amtrak PNR, our customers must
 > rely on the way
 > their formats appear in 1P once the corrections have been
 > made to our PNR.
 > The assumption is that barring any communications problems,
 > the correction
 > is updated in your PNR.
 >
 > Please let me know if there is any further assistance that I can give

From: [REDACTED]
 Sent: Wednesday, November 01, 2000 4:14 PM
 To: [REDACTED]
 Cc: [REDACTED]

Subject: RE: Border crossing

[REDACTED],
 Thanks for your note. As for PNR number 77ZM77, please disregard this PNR for now. We had an internal problem during the time this PNR was created which resulted in the first name item having a spurious trailing space character. As a consequence, the name item is never matched with that in the OSI DOB because the lengths are not the same. Sorry for the inconvenience.

Thanks,
 [REDACTED]

> -----Original Message-----
 > From: [REDACTED]
 > [REDACTED]
 > Sent: Wednesday, November 01, 2000 2:55 PM
 > To: [REDACTED]
 > Cc: [REDACTED]

> Subject: RE: Border crossing

> [REDACTED],
 >
 > That explains this one PNR. We'll have to discuss this at our meeting
 > Thursday on how to present that facet to our subscribers how
 > Amtrak may
 > require a different format.

Border Crossing.txt

>
>
> Hi [REDACTED],
>
> The reason the DOB information was not accepted was that the
> name specified
> in the OSI was not found.
>
> In the name section, you have "SOLE/NAME TEST" while in the
> OSI item you
> have "SOLE/NAME.TEST" (note the '.' separator.) It has to be
> an exact match
> including the spaces.
>
> [REDACTED]
>
>
> > -----Original Message-----
> > From: [REDACTED]
> > [REDACTED]
> > Sent: Wednesday, November 01, 2000 11:46 AM
> > To: [REDACTED]
> > Cc: [REDACTED]
> > Subject: Border crossing
> >
> >
> > [REDACTED] and [REDACTED],
> >
> > I'm still experiencing problems today when I've made an error
> > in initially
> > putting in the DOB.
> >
> > To recap, here are the steps that I followed creating the
> > following PNR:
> >
> > 1) Booked the PNR and ended transaction. I received the Amtrak
> > acknowledgement.
> > 2) I added the DOB incorrectly, i.e., I used only a two digit year
> > 3) I ended transaction once again.
> > 4) Upon ticket attempt, I received the reponse error DOB
> > INFORMATION etc
> > 5) I corrected the DOB information so that it read as in
> > the guidelines
> > 6) A second attempt at ticketing resulted in the error DOB
> > INFORMATION
> > etc.
> >
> > The point is, if a customer makes an error in the DOB
> > information, they
> > need to be able to correct it without having to cancel the
> > PNR and build
> > another one.
> >
> > Here's the PNR I created using the above steps, Amtrak
> record OF5564:
> >
> > 1P- L7Z72N -
> > 1.1SOLE/NAME.TEST*ADT-
> > 1 TR 2V 364YD22JUL SU CHI CBM HK1 930A 536P /O *
> > 2 TR 2V 7088YD22JUL SU CBM TWO HK1 537P 1100P /O *
> > P- 1.P8K [REDACTED] AMERICAN EXPRESS [REDACTED]-
> > T- 1.TAW/05/02NOV-
> > FOP- 1.AR -

Border Crossing.txt

> > G- 1. SSRTKTL1PHK1 HLD LMT DTE 08NOV-
 > > 2. OSI 2VDOB14JUL1955/US-SOLE/NAME. TEST-
 > > **** ITEMS SUPPRESSED ****/EDT/DR-
 > >
 > > >EZT--
 > > DOB INFORMATION REQUIRED BEFORE TICKETING -
 > >
 > > [REDACTED]
 > >
 > > [REDACTED]
 > > email: [REDACTED]
 > >
 >
 >
 >
 >
 >
 From: [REDACTED]
 Sent: Wednesday, November 01, 2000 2: 55 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: RE: Border crossing

[REDACTED],
That explains this one PNR. We'll have to discuss this at our meeting Thursday on how to present that facet to our subscribers how Amtrak may require a different format.

I have this example that I forwarded to Mark yesterday. It is Amtrak record OF5550

1P- 77ZM77 -
 1. 1 [REDACTED] *ADT 2. 1 [REDACTED] *ADT-
 1 TR 2V 68YD14JAN SU MTR NYP HK2 1010A 750P /0 *
 2 TR 2V 69YD14FEB WE NYP MTR HK2 815A 540P /0 *
 P- 1. P8K 313 323-4300 AMERICAN EXPRESS [REDACTED] -
 T- 1. TAW/05/01NOV-
 FOP- 1. CK -
 G- 1. SSRTKTL1PHK2 HLD LMT DTE 07NOV-
 2. OSI 2VDOB12JUL1956/US- [REDACTED] -
 3. OSI 2VDOB11AUG1956/US- [REDACTED] -
 M- 1. T\$2V1F1E-
 **** ITEMS SUPPRESSED ****/EDT/DR-
 >EZT -
 DOB INFORMATION REQUIRED BEFORE TICKETING -

The steps that I followed to create the above PNR were similar to those that I used for the single name field. The differences being that I had two name fields and received more error responses before finally correcting the DOB information in the OSI fields. Without being able to see this birthdate information in the Amtrak PNR, our customers must rely on the way their formats appear in 1P once the corrections have been made to our PNR. The assumption is that barring any communications problems, the correction is updated in your PNR.

Please let me know if there is any further assistance that I can give.

[REDACTED]
email: [REDACTED]

Border Crossing.txt

[REDACTED]
[REDACTED] To: [REDACTED]
[REDACTED] [REDACTED]
[REDACTED] [REDACTED]
11/01/00 11:34 [REDACTED]
AM cc: [REDACTED]
[REDACTED]
Subject: RE: Border crossing

Hi [REDACTED],

The reason the DOB information was not accepted was that the name specified in the OSI was not found.

In the name section, you have "SOLE/NAME TEST" while in the OSI item you have "SOLE/NAME.TEST" (note the '.' separator.) It has to be an exact match including the spaces.

[REDACTED]

> -----Original Message-----

> From: [REDACTED]
> [REDACTED]
> Sent: Wednesday, November 01, 2000 11:46 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: Border crossing

>
>
> [REDACTED] and [REDACTED],

>
> I'm still experiencing problems today when I've made an error
> in initially
> putting in the DOB.

>
> To recap, here are the steps that I followed creating the
> following PNR:

- >
> 1) Booked the PNR and ended transaction. I received the Amtrak
> acknowledgement.
> 2) I added the DOB incorrectly, i.e., I used only a two digit year
> 3) I ended transaction once again.
> 4) Upon ticket attempt, I received the reponse error DOB
> INFORMATION etc
> 5) I corrected the DOB information so that it read as in
> the guidelines

Border Crossing.txt

> 6) A second attempt at ticketing resulted in the error DOB
 > INFORMATION
 > etc.
 >
 > The point is, if a customer makes an error in the DOB
 > information, they
 > need to be able to correct it without having to cancel the
 > PNR and build
 > another one.
 >
 > Here's the PNR I created using the above steps, Amtrak record OF5564:
 >
 > 1P- L7Z72N -
 > 1. 1SOLE/NAME. TEST*ADT-
 > 1 TR 2V 364YD22JUL SU CHI CBM HK1 930A 536P /O *
 > 2 TR 2V 7088YD22JUL SU CBM TWO HK1 537P 1100P /O *
 > P- 1. P8K [REDACTED] AMERICAN EXPRESS [REDACTED]-
 > T- 1. TAW/05/02NOV-
 > FOP- 1. AR -
 > G- 1. SSRTKTL1PHK1 HLD LMT DTE 08NOV-
 > 2. OSI 2VDOB14JUL1955/US-SOLE/NAME. TEST-
 > **** ITEMS SUPPRESSED ****/EDT/DR-
 >
 > >EZT--
 > DOB INFORMATION REQUIRED BEFORE TICKETING -
 >
 > [REDACTED]
 > [REDACTED]
 > [REDACTED]
 > email: [REDACTED]
 >

From: [REDACTED]
 Sent: Wednesday, November 01, 2000 12:34 PM
 To: [REDACTED]
 Cc: [REDACTED]
 Subject: RE: Border crossing

Hi [REDACTED],

The reason the DOB information was not accepted was that the name specified in the OSI was not found.

In the name section, you have "SOLE/NAME TEST" while in the OSI item you have "SOLE/NAME.TEST" (note the '.' separator.) It has to be an exact match including the spaces.

[REDACTED]

> -----Original Message-----
 > From: [REDACTED]
 > [REDACTED]
 > Sent: Wednesday, November 01, 2000 11:46 AM
 > To: [REDACTED]
 > Cc: [REDACTED]
 > Subject: Border crossing
 >
 >
 > [REDACTED] and [REDACTED],
 >

Border Crossing.txt

> I'm still experiencing problems today when I've made an error in initially putting in the DOB.

> To recap, here are the steps that I followed creating the following PNR:

- > 1) Booked the PNR and ended transaction. I received the Amtrak acknowledgement.
- > 2) I added the DOB incorrectly, i.e., I used only a two digit year
- > 3) I ended transaction once again.
- > 4) Upon ticket attempt, I received the reponse error DOB INFORMATION etc
- > 5) I corrected the DOB information so that it read as in the guidelines
- > 6) A second attempt at ticketing resulted in the error DOB INFORMATION etc.

> The point is, if a customer makes an error in the DOB information, they need to be able to correct it without having to cancel the PNR and build another one.

> Here's the PNR I created using the above steps, Amtrak record OF5564:

```

> 1P- L7Z72N -
> 1. 1SOLE/NAME. TEST*ADT-
> 1 TR 2V 364YD22JUL SU CHI CBM HK1 930A 536P /O *
> 2 TR 2V 7088YD22JUL SU CBM TWO HK1 537P 1100P /O *
> P- 1. P8K ██████████ AMERICAN EXPRESS ██████████
> T- 1. TAW/05/02NOV-
> FOP- 1. AR -
> G- 1. SSRTKTL1PHK1 HLD LMT DTE 08NOV-
> 2. OSI 2VDOB14JUL1955/US-SOLE/NAME. TEST-
> **** ITEMS SUPPRESSED ****/EDT/DR-
>
> >EZT--
> DOB INFORMATION REQUIRED BEFORE TICKETING -

```

> ██████████

> ██████████

> email: ██████████

```

From: ██████████
Sent: Wednesday, November 01, 2000 11:46 AM
To: ██████████
Cc: ██████████
Subject: Border crossing

```

██████ and ██████,

I'm still experiencing problems today when I've made an error in initially putting in the DOB.

To recap, here are the steps that I followed creating the following PNR:

- 1) Booked the PNR and ended transaction. I received the Amtrak acknowledgement.
- 2) I added the DOB incorrectly, i.e., I used only a two digit year
- 3) I ended transaction once again.

Border Crossing.txt

>
> My understanding is that you will get the DOB message if any
> of the passengers in the PNR do not have DOB information at
> ticketing. I would assume that this PNR did not get any of
> you DOB fields added.
>
> I'll pass the second item on to Erwin to investigate.
>
> [REDACTED]
>
> -----Original Message-----
> From: [REDACTED]
> [REDACTED]
> Sent: Tuesday, October 31, 2000 3:18 PM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: Cross Border Questions
>
>
> [REDACTED],
>
> [REDACTED] and I have a couple of questions regarding error
> responses and the
> Cross-Border. We are doing some negative testing and the
> first PNR came
> back with the error of DOB INFORMATION REQUIRED BEFORE
> TICKETING. It has 3
> DOB OSIs in the PNR which is not correct, but shouldn't it
> come back w/ a
> different error?
>
> 1P- 77VF66 -
> 1. 2S [REDACTED]*2ADT-
> 1 TR 2V 364YD23DEC SA CHI CBM HK2 930A 536P /0 *
> 2 TR 2V 7088YD23DEC SA CBM TWO HK2 537P 1100P /0 *
> P- 1. Z3T TEST-
> T- 1. T/31OCT1125 1P/Z3T/CE*5541021111676-
> G- 1. SSRTKTL1PKK2 HLD LMT DTE 07NOV-
> 2. OSI 2VDOB [REDACTED]/US- [REDACTED]-
> 3. OSI 2VDOB [REDACTED]5/US- [REDACTED]-
> 4. OSI 2VDOB [REDACTED]7/US- [REDACTED]-
> **** ITEMS SUPPRESSED ****/DH/DR-
> >EZT|\$CK--
> DOB INFORMATION REQUIRED BEFORE TICKETING -
>
>
> -----
> Example 2: [REDACTED] created and attempted to issue this ticket,
> the error was
> AP*SEND ERR, When I attempt to issue this
> PNR I receive the DOB INFORMATION REQUIRED BEFORE TICKETING error.
>
> 1P- 77ZIM7 -
> 1. 1TRANS/BORDER*ADT-
> 1 TR 2V 364YD23JUL MO CHI CBM HK1 930A 536P /0 *
> 2 TR 2V 7088YD23JUL MO CBM TWO HK1 537P 1100P /0 *
> P- 1. Z3T -
> 2. P8K [REDACTED] AMERICAN EXPRESS [REDACTED]-
> T- 1. TAW/05/01NOV-
> G- 1. SSRTKTL1PHK1 HLD LMT DTE 07NOV-
> 2. OSI 2VDOB19JUL54/US-TRANS/BORDER-
> 3. SSROTHS1PUN1 INVALID DATE OF BIRTH -
> 4. OSI 2VDOB19JUL1954/US-TRANS/BORDER-
> **** ITEMS SUPPRESSED ****/EDT/DR-

Border Crossing.txt

> >EZT|\$CK
> AP*SEND ERR
>
> ██████████
> Quality Control Analyst
> ██████████
> ██████████
>

From: ██████████
Sent: Tuesday, October 31, 2000 4:33 PM
To: ██████████
Cc: ██████████
Subject: Border Crossing

████████,

I'm not sure if your PNR is being updated following this scenario:

- 1) I built a PNR beginning in MTR round trip for a party of two.
- 2) I received the ackn
- 3) I attempted to ticket and received the error DOB INFORMATION etc
- 4) I added DOB info for the first name and ended transaction.
- 5) I attempted to ticket again but received the DOB INFORMATION etc error.
- 6) I added the DOB info for the second name and ended transaction.
- 7) Once again, I attempted to ticket but received the DOB INFORMATION etc. error.

Here is the record, Amtrak record 0F5550:

```

1P- 77ZM77 -
  1. 1 ██████████ *ADT  2. 1 ██████████ *ADT-
  1 TR  2V  68YD14JAN SU  MTR  NYP HK2  1010A  750P  /0 *
  2 TR  2V  69YD14FEB WE  NYP  MTR HK2   815A  540P  /0 *
P- 1. P8K ██████████ AMERI CAN EXPRESS ██████████ -
T- 1. TAW/05/01NOV-
FOP- 1. CK -
G- 1. SSRTKTL1PHK2 HLD LMT DTE 07NOV-
  2. OSI 2VDOB12JUL1956/US- ██████████ -
  3. OSI 2VDOB11AUG1956/US- ██████████ -
M- 1. T$2V1F1E-
**** ITEMS SUPPRESSED ****/EDT/DR-

```

>EZT--
DOB INFORMATION REQUIRED BEFORE TICKETING -

████████

email: ██████████
From: ██████████
Sent: Tuesday, October 31, 2000 3:18 PM
To: ██████████
Cc: ██████████
Subject: Cross Border Questions

████████,

████████ and I have a couple of questions regarding error responses and the Cross-Border. We are doing some negative testing and the first PNR came back with the error of DOB INFORMATION REQUIRED BEFORE TICKETING. It has 3

Border Crossing.txt

DOB OSIs in the PNR which is not correct, but should n't it come back w/ a different error?

```

1P- 77VF66 -
  1. 2 ██████████ *2ADT-
  1 TR 2V 364YD23DEC SA CHI CBM HK2 930A 536P /O *
  2 TR 2V 7088YD23DEC SA CBM TWO HK2 537P 1100P /O *
P- 1. Z3T TEST-
T- 1. T/31OCT1125 1P/Z3T/CE*5541021111676-
G- 1. SSRTKTL1PKK2 HLD LMT DTE 07NOV-
  2. OSI 2VDOB ██████████ /US-SUMPTER/J-
  3. OSI 2VDOB ██████████ /US-SUMPTER/K-
  4. OSI 2VDOB ██████████ /US-SUMPTER/J-
**** ITEMS SUPPRESSED ****/DH/DR-
>EZT|$CK-
DOB INFORMATION REQUIRED BEFORE TICKETING -

```

Example 2: ██████████ created and attempted to issue this ticket, the error was AP*SEND ERR, ██████████ When I attempt to issue this PNR I receive the DOB INFORMATION REQUIRED BEFORE TICKETING error.

```

1P- 77ZIM7 -
  1. 1TRANS/BORDER*ADT-
  1 TR 2V 364YD23JUL MO CHI CBM HK1 930A 536P /O *
  2 TR 2V 7088YD23JUL MO CBM TWO HK1 537P 1100P /O *
P- 1. Z3T -
  2. P8K ██████████ AMERICAN EXPRESS ██████████
T- 1. TAW/05/01NOV-
G- 1. SSRTKTL1PHK1 HLD LMT DTE 07NOV-
  2. OSI 2VDOB19JUL54/US-TRANS/BORDER-
  3. SSROTHS1PUN1 INVALID DATE OF BIRTH -
  4. OSI 2VDOB19JUL1954/US-TRANS/BORDER-
**** ITEMS SUPPRESSED ****/EDT/DR-
>EZT|$CK
AP*SEND ERR

```

██████████r
Quality Control Analyst

From: ██████████
Sent: Tuesday, October 31, 2000 2:35 PM
To: ██████████
Cc: ██████████
Subject: Amtrak Border Crossing - INFO Readiness.

██████████ & ██████████,
Thanks for your help INFO Readiness is finally out there.

From: ██████████
Sent: Tuesday, October 31, 2000 11:35 AM
To: ██████████
Cc: ██████████
Subject: RE: DOB Error on Test.

Thanks ██████████.

Border Crossing.txt

[Redacted]

To: [Redacted]
cc: [Redacted]

10/31/00 10:11 AM

Subject: RE: DOB Error on Test.

Hello [Redacted],

My understanding is that it is now on the system.

[Redacted]

-----Original Message-----

From: [Redacted]

Sent: Tuesday, October 31, 2000 10:53 AM

To: [Redacted]

Cc: [Redacted]

[Redacted]

Subject: RE: DOB Error on Test.

Please can someone get the ticketing piece out there so we can test this? As I've explained some many times...I've got to put an INFO Readiness out there to advise Worldspan subscribers I see. Normally we've give them 90 days notice. with todays date it's exactly 31 days notice....not sure that is even going to happen.

Who can I address this to so I get this done and out to our subscribers?

[Redacted]

To: [Redacted]

cc: [Redacted]

10/31/00 08:54

[Redacted]

Subject: RE: DOB Error on

Test.

Border Crossing.txt

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, October 31, 2000 9:10 AM
To: [REDACTED]
Subject: DOB Error on Test.

[REDACTED],
Is this going to be out there today, so I can get this INFO Readiness written up and submitted?

From: [REDACTED]
Sent: Tuesday, October 31, 2000 10:53 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: DOB Error on Test.

Please can someone get the ticketing piece out there so we can test this? As I've explained some many times...I've got to put an INFO Readiness out there to advise Worldspan subscribers I see. Normally we've give them 90 days notice. with todays date it's exactly 31 days notice....not sure that is even going to happen.

Who can I address this to so I get this done and out to our subscribers?

[REDACTED]
10/31/00 08:54 AM

To: [REDACTED]
cc: [REDACTED]
Subject: RE: DOB Error on Test.

Don't know if the ticketing changes are out there!

[REDACTED]?
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, October 31, 2000 9:51 AM
To: [REDACTED]

Border Crossing.txt

Cc: [REDACTED]
Subject: RE: DOB Error on Test.

[REDACTED],
just ran a ticket on a border train and we didn't have the 'OSI' in the PNR. We didn't get an error. He was able to issue a ticket.

1P- L7VEFQ -
1. 1 [REDACTED]*ADT-
1 TR 2V 63YB10DEC SU NYP CBN HK1 715A 404P /O *
2 TR 2V 7098YD10DEC SU CBN TWO HK1 515P 714P /O *
P- 1. P8K0809808098-
T- 1. T/31OCT0949 1P/P8K/GG*5541021045862-
G- 1. SSRTKTL1PKK1 HLD LMT DTE 07NOV-
**** ITEMS SUPPRESSED ****/DH/EDT/DR

Please let me know, when this is going to be out there. I'd like to have today.

[REDACTED]
[REDACTED]
[REDACTED]

To: [REDACTED]
cc: [REDACTED]

Test. 10/31/00 08:12 AM

Subject: RE: DOB Error on

It should be there [REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Tuesday, October 31, 2000 9:10 AM
To: [REDACTED]
Subject: DOB Error on Test.

[REDACTED],
Is this going to be out there today, so I can get this INFO Readiness written up and

Border Crossing.txt

submitted?

From: [REDACTED]
Sent: Tuesday, October 31, 2000 10:11 AM
To: [REDACTED]
Subject: RE: DOB Error on Test.

[REDACTED],

I have just finally reloaded the module into TPF20. I had to undergo the same problems you and [REDACTED] apparently encountered yesterday. It would have been helpful if you guys emailed a warning note about it. It would have saved us some time. Anyway, the stuff is loaded and you can tell the GDSes to resume testing.

[REDACTED]

> -----Original Message-----

> From: [REDACTED]
> Sent: Tuesday, October 31, 2000 9:55 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: RE: DOB Error on Test.

> Don't know if the ticketing changes are out there!

> [REDACTED]?

> -----Original Message-----

> From: [REDACTED]
> Sent: Tuesday, October 31, 2000 9:51 AM
> To: [REDACTED]
> Cc: [REDACTED]
> Subject: RE: DOB Error on Test.

> [REDACTED],
> just ran a ticket on a border train and we didn't have
> the 'OSI' in
> the PNR.
> We didn't get an error. He was able to issue a ticket.

> 1P- L7VEFQ -
> 1. 1 [REDACTED] *ADT-
> 1 TR 2V 63YB10DEC SU NYP CBN HK1 715A 404P /O *
> 2 TR 2V 7098YD10DEC SU CBN TWO HK1 515P 714P /O *
> P- 1. P8K0809808098-
> T- 1. T/31OCT0949 1P/P8K/GG*5541021045862-
> G- 1. SSRTKTL1PKK1 HLD LMT DTE 07NOV-
> ***** ITEMS SUPPRESSED *****/DH/EDT/DR

Border Crossing.txt
 1 TR 2V 63YB10DEC SU NYP CBN HK1 715A 404P /O *
 2 TR 2V 7098YD10DEC SU CBN TWO HK1 515P 714P /O *
 P- 1. P8K0809808098-
 T- 1. T/31OCT0949 1P/P8K/GG*5541021045862-
 G- 1. SSRTKTL1PKK1 HLD LMT DTE 07NOV-
 ***** ITEMS SUPPRESSED *****/DH/EDT/DR

Please let me know, when this is going to be out there. I'd like to have today.

[Redacted]

10/31/00 08:12 AM

To: [Redacted]
 cc: [Redacted]
 Subject: RE: DOB Error on Test.

It should be there [Redacted]

-----Original Message-----

From: [Redacted]
 Sent: Tuesday, October 31, 2000 9:10 AM
 To: [Redacted]
 Subject: DOB Error on Test.

[Redacted],
Is this going to be out there today, so I can get this INFO Readiness written up and submitted?

From: [Redacted]
 Sent: Tuesday, October 31, 2000 9:10 AM
 To: [Redacted]
 Subject: DOB Error on Test.

[Redacted],
Is this going to be out there today, so I can get this INFO Readiness written up and submitted?

From: [Redacted]
 Sent: Thursday, October 26, 2000 6:15 PM
 To: [Redacted]
 Subject: Border Crossings Error Reponse.

[Redacted],
This information is only for passengers taking trains crossing the border correct.

It's not on each and every train. I'm thinking someone going to CHI KCY this info does not need to be in the PNR, but I want to make sure I'm not

Border Crossing.txt

assuming
anything.

Also,
This error response of 'DOB INFORMATION REQUIRED BEFORE TICKETING'
is this etched in stone, because if I release an INFO Readiness I need to
make sure.
that when we announce to the subscribers it won't be changing.

From: [REDACTED]
Sent: Thursday, October 26, 2000 2:36 PM
To: [REDACTED]
Subject: DOB Programmi ng.

[REDACTED],
We are going to have to do an INFO Readiness for this new error response.
We've
got to get it out there ASAP. I need to know when the DOB programs will be
on test
again. Will it be out there this Friday. For the INFO Readiness there needs
to be
examples with the error response.

From: [REDACTED]
Sent: Thursday, October 26, 2000 2:04 PM
To: [REDACTED]
Subject: Border Crossing DRS pages.

I'm I making the right entry?

@2V@G/POL/CDA
ERROR

RESTRICTED INPUT - ENTRY REJECTED

This is all that is there now

From: [REDACTED]
Sent: Wednesday, October 25, 2000 4:59 PM
To: [REDACTED]
Subject: Border Crossing on TPF20

ZDSMG MT 5C8 BXING DSN-GRSS. OLD. BXING

ZOLDR LOAD BXING

ZOLDR ACT BXING

Thanks!

From: [REDACTED]
Sent: Wednesday, October 25, 2000 3:19 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: OPR-01F116 on TPF20

[REDACTED],

Just in case you don't already know. The following FMSG dump is taken today
Page 783

Border Crossing.txt

* End Transaction

*icketing restriction global set to: 10/24/2000

Please let me know if you have any questions or concerns.

[Redacted email header]

From: [Redacted]
Sent: Wednesday, October 25, 2000 10:46 AM
To: [Redacted]
Cc: [Redacted]
Subject: Cross Border Testing

Hello All,

I have been informed by our test coordinator that the programs for cross border will be loaded 12noon (EST). Sorry for any inconvenience.

Thanks,

[Redacted]
From: [Redacted]
Sent: Wednesday, October 25, 2000 9:03 AM
To: [Redacted]
Subject: FW: Cross Border Testing Script
Attachments: Microsoft Word 4; Microsoft Word 4

Can either of you clarify the issue with the asterisk?

-----Original Message-----

From: [Redacted]
Sent: Tuesday, October 24, 2000 4:15 PM
To: [Redacted]
Cc: [Redacted]
Subject: Re: Cross Border Testing Script

[Redacted] called and he answered my questions.

The format should be
Without any text - 30SI 2VDOBDDMMYYYY/CC -lastname/firstname

With text - 30SI 2VDOBDDMMYYYY/CC/*text-lastname/firstname

(My concern here is the special characters in the OSI, slash is ok, but the asterisk is not AIRIMP standard). Per AIRIMP 'SSR/OSI' can handle (/), (.), and (-).

(Sometimes these special characters cause problems in other systems.

Examples
(in AIRIMP don't show (*) asterisks).

The slash should be before the country code, and if including text e.g., spelling out the country name or whatever the text might be. We should not use

30SI 2VDOBDDMMYYYY/CC -1.1

The message of 'CROSS BORDER JOURNEY - DOB REQUIRED' we should only see with interactive sell, which we don't have at this time. You should not see this

Border Crossing.txt

message.

Message of PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING' might be returned in an 'SSROTHS', if Amtrak doesn't receive an 'OSI' from us.

Message of ' DOB INFORMATION REQUIRED BEFORE TICKETING' Will be seen at ticketing time, so user has to add 'OSI' to Worldspan PNR, end transaction and run ticket again.

This is due to go into effect December 1, 2001.

██████ will probably touch base with us tomorrow regarding testing. If I'm not around he'll call ██████ or ██████.

----- Forwarded by ██████████/EHN/WSP on 10/24/00 02:56 PM -----

██████████
10/24/00 02:38
PM

To: ██████████"
██████████
cc: ██████████,
██████████,
██████████
Subject: Re: Cross Border Testing
Script(Document Link: ██████████)

So,
I'm looking at the formatand I have some questions

The format of:

30SI 2VDOBDDMMMYYYY/CC (*text) - Passenger/name

Some of the special characters above aren't part of the format are they?

Here is what I'm thinking it should look like.

30SI 2VDOB11NOV1989US - Lastname/firstname

Is this correct?

Everything is run together - right? In the example format you've got a slash after the year and country name. It's not shown as a separator in the explanation below.

Is the slash supposed to be there? Freeflow would come after the two character country code, I understand that.

On passenger/name you mention Passenger name or association. Shouldn't it be lastname/firstname for the passenger name?

Not sure what you mean by association. Are you talking about adding -.1.1 to the end of the entry?

If I add an 'OSI' today and add name 1.1 to the end of the entry, it's not really a name associated OSI. Below is how it looks in tty-out.

Border Crossing.txt

..... below is what tty-out sends.

OSI 2VDOB11NOV1989US-1.1

If we add the lastname/first name below is what you get sent to you.

OSI 2VDOB11NOV1989US-TEST/JOE

On the messages received at sell time, end transaction, and ticketing. When is the effective date on this?

I want to make sure I understand here. The messages received at sell time, and end transaction. Are the subscribers going to see these in Worldspan. I know we could see the one for ticketing - because your PNR would have to have it. Today, at sell time I just get the Train segment back at me...without any information. Are you saying you'll be appending 'Cross Border Journey - DOB REQUIRED' when a user sells one of these border city pairs? At end transaction Worldspan wouldn't be editing for the 'OSI' in our PNR either.

[Redacted]
10/24/00 09:51 AM

To: [Redacted]
cc: [Redacted]
Subject: Cross Border Testing Script

Hello All,

Starting Wednesday the 25th we will be testing a government required date of birth, country code transaction. This testing will be available for 2 weeks.

See attachments.

<<BCPoints.doc>> <<wspBORDER.doc>>

(See attached file: BCPoints.doc)
(See attached file: wspBORDER.doc)

From: [Redacted]

Border Crossing.txt

Sent: Tuesday, October 24, 2000 4:15 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Cross Border Testing Script
Attachments: Microsoft Word 4; Microsoft Word 4

[REDACTED] called and he answered my questions.

The format should be
Without any text - 30SI 2VDOBDDMMYYYY/CC -lastname/firstname

With text - 30SI 2VDOBDDMMYYYY/CC/*text-lastname/firstname

(My concern here is the special characters in the OSI, slash is ok, but the asterisk is not AIRIMP standard). Per AIRIMP 'SSR/OSI' can handle (/), (.) , and (-).

(Sometimes these special characters cause problems in other systems.

Examples

(in AIRIMP don't show (*) asterisks).

The slash should be before the country code, and if including text e.g., spelling out the country name or whatever the text might be. We should not use

30SI 2VDOBDDMMYYYY/CC -1.1

The message of 'CROSS BORDER JOURNEY - DOB REQUIRED' we should only see with interactive sell, which we don't have at this time. You should not see this message.

Message of 'PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING' might be returned in an 'SSR0THS', if Amtrak doesn't receive an 'OSI' from us.

Message of 'DOB INFORMATION REQUIRED BEFORE TICKETING' Will be seen at ticketing time, so user has to add 'OSI' to Worldspan PNR, end transaction and run ticket again.

This is due to go into effect December 1, 2001.

[REDACTED] will probably touch base with us tomorrow regarding testing. If I'm not around he'll call [REDACTED] or [REDACTED].

----- Forwarded by [REDACTED]/EHN/WSP on 10/24/00 02:56 PM -----

[REDACTED]
10/24/00 02:38 PM

To: [REDACTED]
CC: [REDACTED]
Subject: Re: Cross Border Testing Script(Document Link: Diane Rnick)

So, I'm looking at the formatand I have some questions

Border Crossing.txt

The format of:

30SI 2VDOBDDMMYYYY/CC (*text) - Passenger/name

Some of the special characters above aren't part of the format are they?

Here is what I'm thinking it should look like.

30SI 2VDOB11NOV1989US - Lastname/firstname

Is this correct?

Everything is run together - right? In the example format you've got a slash after the year and country name. It's not shown as a separator in the explanation below.

Is the slash supposed to be there? Freeflow would come after the two character country code, I understand that.

On passenger/name you mention Passenger name or association. Shouldn't it be lastname/firstname for the passenger name?

Not sure what you mean by association. Are you talking about adding -.1.1 to the end of the entry?

If I add an 'OSI' today and add name 1.1 to the end of the entry, it's not really

a name associated OSI. Below is how it looks in tty-out.

..... below is what tty-out sends.

OSI 2VDOB11NOV1989US-1.1

If we add the lastname/first name below is what you get sent to you.

OSI 2VDOB11NOV1989US-TEST/JOE

On the messages received at sell time, end transaction, and ticketing. When is the effective date on this?

I want to make sure I understand here. The messages received at sell time, and end transaction.

Are the subscribers going to see these in Worldspan. I know we could see the one for ticketing - because your PNR would have to have it. Today, at sell time I just get the

Train segment back at me... without any information. Are you saying you'll be appending

'Cross Border Journey - DOB REQUIRED' when a user sells one of these border city pairs? At end transaction Worldspan wouldn't be editing for the 'OSI'

in our PNR either.

[REDACTED]

To:

[REDACTED]

Border Crossing.txt
10/24/00 09:51 AM
cc: [REDACTED]
Subject: Cross Border Testing Script

Hello All,

Starting Wednesday the 25th we will be testing a government required date of birth, country code transaction. This testing will be available for 2 weeks.

See attachments.

<<BCPoints.doc>> <<wspBORDER.doc>>

(See attached file: BCPoints.doc)
(See attached file: wspBORDER.doc)

From: [REDACTED]
Sent: Tuesday, October 24, 2000 3:38 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Cross Border Testing Script
Attachments: Microsoft Word 4; Microsoft Word 4

So,
I'm looking at the formatand I have some questions

The format of:

30SI2VD0BDDMMYYYY/CC (*text) - Passenger/name

Some of the special characters above aren't part of the format are they?

Here is what I'm thinking it should look like.

30SI2VD0B11NOV1989US - Lastname/firstname

Is this correct?

Everything is run together - right? In the example format you've got a slash after the year and country name. It's not shown as a separator in the explanation below.

Is the slash supposed to be there? Freeflow would come after the two character country code, I understand that.

On passenger/name you mention Passenger name or association.
Shouldn't it be lastname/firstname for the passenger name?

Not sure what you mean by association. Are you talking about adding

Border Crossing.txt

-.1.1 to the end of the entry?

If I add an 'OSI' today and add name 1.1 to the end of the entry, it's not really a name associated OSI. Below is how it looks in tty-out.
..... below is what tty-out sends.

OSI 2VDOB11NOV1989US-1.1

If we add the lastname/first name below is what you get sent to you.

OSI 2VDOB11NOV1989US-TEST/JOE

On the messages received at sell time, end transaction, and ticketing. When is the effective date on this?

I want to make sure I understand here. The messages received at sell time, and end transaction. Are the subscribers going to see these in Worldspan. I know we could see the one for ticketing - because your PNR would have to have it. Today, at sell time I just get the Train segment back at me... without any information. Are you saying you'll be appending 'Cross Border Journey - DOB REQUIRED' when a user sells one of these border city pairs? At end transaction Worldspan wouldn't be editing for the 'OSI' in our PNR either.

[Redacted]
[Redacted]
[Redacted].com>
10/24/00 09:51 AM

To: [Redacted]
[Redacted]
[Redacted]
cc: [Redacted]
[Redacted]
Subject: Cross Border Testing Script

Hello All,

Starting Wednesday the 25th we will be testing a government required date of birth, country code transaction. This testing will be available for 2 weeks.

See attachments.

<<BCPoints.doc>> <<wspBORDER.doc>>

Border Crossing.txt

(See attached file: BCPoi nts.doc)
(See attached file: wspBORDER.doc)

From: [REDACTED]
Sent: Tuesday, October 24, 2000 2: 25 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Cross Border Testing Script
Attachments: Mi crosoft Word 4; Mi crosoft Word 4

[REDACTED] and [REDACTED],
When I launched I just saw the first page...didn't see the second page. I
apologize. I printed
it and have both pages.

[REDACTED]
10/24/00 09: 51
AM

To: [REDACTED]
cc: [REDACTED]
Subject: Cross Border Testing Script

Hello All ,

Starting Wednesday the 25th we will be testing a government required date
of
birth, country code transaction. This testing will be available for 2
weeks.

See attachments.

<<BCPoi nts.doc>> <<wspBORDER.doc>>

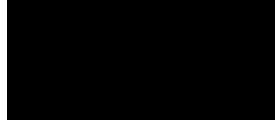
(See attached file: BCPoi nts.doc)
(See attached file: wspBORDER.doc)

From: [REDACTED]
Sent: Tuesday, October 24, 2000 11: 39 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Cross Border Testing Script
Attachments: Mi crosoft Word 4; Mi crosoft Word 4

Don't we need to know what the format is for this information that we put
into the PNR?
I know we talked about an 'OSI' being added to the PNR, but we don't have
Page 792

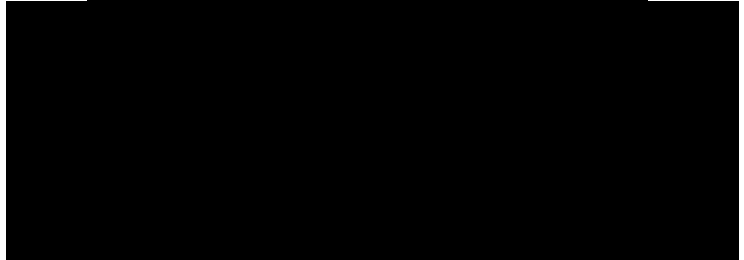
Border Crossing.txt

any entries from you. Do they not need to test with the 'OSI' information yet?



10/24/00 09:51 AM

To:



Subject: Cross Border Testing Script

Hello All,

Starting Wednesday the 25th we will be testing a government required date of birth, country code transaction. This testing will be available for 2 weeks.

See attachments.

<<BCPoi nts. doc>> <<wspBORDER. doc>>

(See attached file: BCPoi nts. doc)
(See attached file: wspBORDER. doc)

From: [Redacted]
Sent: Tuesday, October 24, 2000 10:52 AM
To: [Redacted]
Cc: [Redacted]
Subject: Cross Border Testing Script

Hello All,

Starting Wednesday the 25th we will be testing a government required date of birth, country code transaction. This testing will be available for 2 weeks.

See attachments.

From: [Redacted]
Sent: Tuesday, October 24, 2000 10:49 AM
To: [Redacted]
Cc: [Redacted]
Subject: Cross Border Testing Scripts

Hello All,

Starting Wednesday the 25th we will be testing a government required date of birth, country code transaction. This testing will be available for 2 weeks.

Border Crossing.txt

See attachments.

From: [REDACTED]
Sent: Tuesday, October 24, 2000 10:47 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Cross Border Testing Script

Hello All,

Starting Wednesday the 25th we will be testing a government required date of birth, country code transaction. This testing will be available for 2 weeks.

See attachments.

From: [REDACTED]
Sent: Tuesday, October 24, 2000 10:44 AM
To: [REDACTED]
Planque [REDACTED]
Cc: [REDACTED]
Subject: Cross Border- Date of Birth / Country Code Test Plan

Hello All,

Starting Wednesday the 25th we will be testing a government required date of birth, country code transaction. This testing will be available for 2 weeks.

See attachments.

From: [REDACTED]
Sent: Tuesday, October 17, 2000 5:33 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Minutes of Country Code Issue Meeting

Attached is a copy of the minutes of today's country code issue meeting. Please let me know if I have missed anything. Thanks.

From: [REDACTED]
Sent: Tuesday, October 17, 2000 4:25 PM
To: [REDACTED]
Cc: [REDACTED] Sam
Subject: Border Crossing - External Design

[REDACTED],

Attached is the external design which lists the following programmed prompts:
Sell time: 'CROSS BORDER JOURNEY - DOB REQUIRED'

End Transaction: 'PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING'

Ticketing error: 'DOB INFORMATION REQUIRED BEFORE TICKETING'

Additionally, user facts may appear during availability and sell.

Thank you, [REDACTED]

Border Crossing.txt

From: [REDACTED]
Sent: Tuesday, October 17, 2000 3:07 PM
To: [REDACTED]
Cc: [REDACTED]

Subject: Re: Border Crossing- Country Codes

[REDACTED],
Sabre Country Code Decode / Encode Formats are as follows:

HCCC/FR Response - FR FRANCE
HCCC/FRANCE Response - FR FRANCE

Regards,

[REDACTED] wrote:

> Hello Everyone,
>
> Well we had you test our record management entry RM*CY for country codes and
> found out it didn't work. In lieu of asking you to do any coding I need to
> know if we can just piggy back off of your country code transaction. We
> are using the IATA standard country code list. It will probably be easier
> for the your agents to use a transaction they are currently using with you.
>
> Please send me what your entry is and we will include it on the quick
> reference material we are producing for new cross border regulations
> required by the government.
>
> Thanks,

> [REDACTED]
From: [REDACTED]
Sent: Tuesday, October 17, 2000 12:43 PM
To: [REDACTED]

Cc: [REDACTED]
Subject: Border Crossing- Country Codes

Hello Everyone,

Well we had you test our record management entry RM*CY for country codes and found out it didn't work. In lieu of asking you to do any coding I need to know if we can just piggy back off of your country code transaction. We are using the IATA standard country code list. It will probably be easier for the your agents to use a transaction they are currently using with you.

Please send me what your entry is and we will include it on the quick reference material we are producing for new cross border regulations required by the government.

Thanks,
Paul a

From: [REDACTED]
Sent: Friday, October 13, 2000 4:47 PM
To: [REDACTED]
Cc: [REDACTED]

Border Crossing.txt
Subject: FW: Country Code Testing

Hi [REDACTED],

I think it might be a good idea to have a meeting with you, [REDACTED] me, [REDACTED] and [REDACTED] to clarify the GDS issues for Border Crossing.

Thank you, [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Friday, October 13, 2000 4:36 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Country Code Testing

As I stated before, some GDSs cannot do this without programming. If it works on the Amtrak side go ahead and load it, but, I want it stated at the AUC that I never received any requirements on record management entries related to GDSs. I just got them, upon request, yesterday, from [REDACTED]. I will have to put together a project definition paper for the GDSs so they can submit it for sizing. I have no idea when or if the GDSs will support this. I guess on the short-term we can put it on a DRS page or when the quick reference material is produced the country codes can be added.

[REDACTED]
From: [REDACTED]
Sent: Friday, October 13, 2000 4:36 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Country Code Testing

As I stated before, some GDSs cannot do this without programming. If it works on the Amtrak side go ahead and load it, but, I want it stated at the AUC that I never received any requirements on record management entries related to GDSs. I just got them, upon request, yesterday, from [REDACTED]. I will have to put together a project definition paper for the GDSs so they can submit it for sizing. I have no idea when or if the GDSs will support this. I guess on the short-term we can put it on a DRS page or when the quick reference material is produced the country codes can be added.

[REDACTED]
From: [REDACTED]
Sent: Thursday, October 12, 2000 5:13 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: New Country format

[REDACTED]
still does not work, still getting a dump

-----Original Message-----
From: [REDACTED]
Sent: Thursday, October 12, 2000 3:20 PM
To: [REDACTED]
Subject: RE: New Country format

Could you try it again [REDACTED]... thanks.

-----Original Message-----

Border Crossing.txt

From: [REDACTED]
Sent: Thursday, October 12, 2000 1:38 PM
To: [REDACTED]
Subject: New Country format

This new format I@2v-RM*CY does not work. Gives us a dump.

[REDACTED]
Sr. Product Analyst
Galileo International
* Phone: [REDACTED]
* Fax: [REDACTED]

From: [REDACTED]
Sent: Thursday, October 12, 2000 1:38 PM
To: [REDACTED]
Subject: New Country format

This new format I@2v-RM*CY does not work. Gives us a dump.

[REDACTED]
Sr. Product Analyst
Galileo International
* Phone: [REDACTED]
* Fax: [REDACTED]
** [REDACTED]

From: [REDACTED]
Sent: Thursday, October 12, 2000 10:54 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: A-02-RM

FYI

My best guess is that Worldspan will need to program, but I am having all GDSs test the simple RM*CY entry to see how fare each one gets.

[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Thursday, October 12, 2000 10:23 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: A-02-RM

Hi [REDACTED],

Sorry I didn't have you on this initial note.

Thanks, [REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Tuesday, October 03, 2000 3:49 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: A-02-RM

Hi ,

Border Crossing.txt

The following documents have been updated and checked in. There are for IM 65515 (██████████' load) which is targeted for load to production on 10/17/2000. We plan to have this on TPF20 beginning on Thursday 10/05/2000.

Thank you, ██████████

<< File: A02rmcv.doc >> << File: A02rmi.doc >> << File: A02rm+46.doc >> << File: A02rmA18.doc >> << File: A02rmX16.doc >>
From: ██████████
Sent: Tuesday, October 10, 2000 3:37 PM
To: ██████████
Subject: Border Crossing - A02 for GDS

Hi,

I am trying to put together a list of the A02 that will need to be updated for Border Crossing. Could you guys let me know which GDS A02's need to be updated?

Thanks, ██████████
From: ██████████
Sent: Tuesday, October 10, 2000 11:36 AM
To: ██████████
Cc: ██████████
Subject: RE: Country code testing is completed

██████████, please do not add this to TPF20 today, wait until tomorrow. We are doing our last end to end test for the Loyalty program today.
Thanks... ██████████

-----Original Message-----
From: ██████████
Sent: Tuesday, October 10, 2000 11:13 AM
To: ██████████
Cc: ██████████
Subject: FW: Country code testing is completed

Hi ██████████,

██████████'s pre-testing went very well. Could you coordinate with ██████████ to have this loaded to TPF20. Could you also load this on TPFT.

Good work ██████████!

Thank you, ██████████

-----Original Message-----
From: ██████████
Sent: Monday, October 09, 2000 7:12 PM
To: ██████████
Subject: Country code testing is completed

I didn't run into any problems during the testing. Attached is fyi.

Thanks, ██████████ << File: Country_Codes.txt >>
From: ██████████
Sent: Tuesday, October 10, 2000 11:28 AM
To: ██████████
Cc: ██████████
Subject: FW: Country code testing is completed

Hi ██████████,

Border Crossing.txt

Could you please activate this load in TPF20, also could you test RM*CY entries for GDS.

Thanks

Zdsmg mt 5c8 v0afload DSN-grss. old.v0af
Zol dr load v0afload
Zol dr activate v0afccod

Segments included: RME1, RME4, RME6, RME8, RMC1, UF97, TASF

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, October 10, 2000 11:13 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Country code testing is completed

Hi [REDACTED],

[REDACTED]'s pre-testing went very well. Could you coordinate with Mark to have this loaded to TPF20. Could you also load this on TPFT.

Good work [REDACTED]!

Thank you, [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, October 09, 2000 7:12 PM
To: [REDACTED]
Subject: Country code testing is completed

I didn't run into any problems during the testing. Attached is fyi.

Thanks,

From: [REDACTED]
Sent: Tuesday, October 10, 2000 11:13 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Country code testing is completed

Hi [REDACTED],

[REDACTED]'s pre-testing went very well. Could you coordinate with Mark to have this loaded to TPF20. Could you also load this on TPFT.

Good work [REDACTED]!

Thank you, [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, October 09, 2000 7:12 PM
To: [REDACTED]
Subject: Country code testing is completed

I didn't run into any problems during the testing. Attached is fyi.

Thanks,

From: [REDACTED]

Border Crossing.txt

Sent: Friday, October 06, 2000 11:24 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Country Code Table Testing

Hi [REDACTED],

How did the testing go? Are we okay to start loading this on TPF20 on Monday 10/09/2000?

Thanks, [REDACTED]
From: [REDACTED]
Sent: Friday, October 06, 2000 11:21 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: International Border Crossing - GDS testing

Hi [REDACTED],

We are planning to be on TPF20 and ready to test with the GDS partners on 10/23/2000. Our production load is planned for 11/07/2000.

What information do you need from us for GDS testing. Please let us know and we will provide whatever you need.

Thank you, [REDACTED]
From: [REDACTED]
Sent: Wednesday, October 04, 2000 11:35 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: International Border Crossing - Country Code Table (GDS update in RM table)

Hi [REDACTED],

I think we are okay to allow the GDS to display the table. The following is in the GDS section of the external design document.

Thanks, [REDACTED]

4.16.2.3 GDS Country code table display

Offer the GDS participants access to the country code table in a similar way to the city code table. Discussion with each GDS participant on this will be required.

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, October 04, 2000 11:14 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: International Border Crossing - Country Code Table (GDS update in RM table)

Hi [REDACTED],

I think GDS should have access to this table, in order to verify the country code during 5DOB creation, but External design says Arrow users; so I think we should ask the users what do they expect.

3.1 New data bases

Border Crossing.txt

ITSC shall provide a new TPFDF C* table to provide the Arrow users with the country code data for validation and display. The ability to display, add, modify or delete items from within the table will be supported.

Thanks

██████████

-----Original Message-----

From: ██████████
Sent: Wednesday, October 04, 2000 10:23 AM
To: ██████████
Cc: ██████████
Subject: RE: International Border Crossing - Country Code Table (GDS update in RM table)

Need to modify TASF to either allow or disallow RM*CY. This is required prior to load of the CY table. I would expect the GDS to require access to this table.

██████████

-----Original Message-----

From: ██████████
Sent: Wednesday, October 04, 2000 10:04 AM
To: ██████████
Cc: ██████████
Subject: International Border Crossing - Country Code Table (GDS update in RM table)

Hi ██████████,

██████████ was wondering if the RM table for the GDS been for the new RM*CY entries?

Thanks,

From: ██████████
Sent: Wednesday, October 04, 2000 11:14 AM
To: ██████████
Cc: ██████████
Subject: RE: International Border Crossing - Country Code Table (GDS update in RM table)

Hi ██████████,

I think GDS should have access to this table, in order to verify the country code during 5DOB creation, but External design says Arrow users; so I think we should ask the users what do they expect.

3.1 New data bases

ITSC shall provide a new TPFDF C* table to provide the Arrow users with the country code data for validation and display. The ability to display, add, modify or delete items from within the table will be supported.

Thanks

██████████

-----Original Message-----

From: ██████████
Sent: Wednesday, October 04, 2000 10:23 AM
To: ██████████
Cc: ██████████
Subject: RE: International Border Crossing - Country Code Table (GDS update

Border Crossing.txt

in RM table)

Need to modify TASF to either allow or disallow RM*CY. This is required prior to load of the CY table. I would expect the GDS to require access to this table.

██████████

-----Original Message-----

From: ██████████
Sent: Wednesday, October 04, 2000 10:04 AM
To: ██████████
Cc: ██████████
Subject: International Border Crossing - Country Code Table (GDS update in RM table)

Hi ██████████,

██████████ was wondering if the RM table for the GDS been for the new RM*CY entries?

Thanks,
From: ██████████
Sent: Wednesday, October 04, 2000 10:04 AM
To: ██████████
Cc: ██████████
Subject: International Border Crossing - Country Code Table (GDS update in RM table)

Hi ██████████,

██████████ was wondering if the RM table for the GDS been for the new RM*CY entries?

Thanks,
From: ██████████
Sent: Tuesday, October 03, 2000 4:29 PM
To: ██████████
Cc: ██████████
Subject: RE: International Border Crossing - Pre-User Test (TPF20)

██████████, when do you plan on adding your programs to TPF20? I think my group and Stacey need to do a mini test on another partition first to ensure there are no conflicts with the 5Fl ds (i.e. Loyalty program.)

-----Original Message-----

From: ██████████
Sent: Tuesday, October 03, 2000 10:43 AM
To: ██████████
Cc: ██████████
Subject: International Border Crossing - Pre-User Test (TPF20)

Hi,

We have a target implementation date of 11/07/2000 for International Border Crossing. How much time would you like for testing of this on TPF20? Is a week enough?

Testing Items:

- New 5DOB format
- End transaction regression testing
- Ticketing restrictions for cross border segments
- Ticketing regression testing
- QuikTrak should not be able to retrieve a PNR with cross border segments when all

Border Crossing.txt

DOB/CC requirements are not met

- Sell of Cross Border Segment
- History display with old and new 5DOB
- Name cancel with associated 5DOB
- Segment cancel of cross border segment
- Manifest Display
- GDS processing

Note: We plan to add the new Country Code Table (that will store the valid country codes for input in the 5DOB entry) 'early' on 10/17/2000 we will plan to get that out on TPF20 this week for your availability.

Thanks,

From:

Sent: Tuesday, October 03, 2000 3:49 PM

To:

Cc:

Subject: A-02-RM

Hi,

The following documents have been updated and checked in. There are for IM 65515 (Fernando Avalos' load) which is targeted for load to production on 10/17/2000. We plan to have this on TPF20 beginning on Thursday 10/05/2000.

Thank you,

From:

Sent: Tuesday, October 03, 2000 3:01 PM

To:

Cc:

Subject: FW: International Border Crossing - Country Code Table - TPF20

Hi,

Could you please include the following loadset to populate the country code table, that is part of International Boarding Crossing Project. It is scheduled to be loaded in live system on : 10/07/00

Zdsmg mt 5c8 v0afload DSN-grss. old. v0af
Zol dr load v0afload
Zol dr activate v0afccod

Segments included: RME1, RME4, RME6, RME8, RMC1, UF2C

Thanks

-----Original Message-----

From:

Sent: Tuesday, October 03, 2000 2:01 PM

To:

Cc:

Subject: International Border Crossing - Country Code Table - TPF20

Hi,

Could you touch base with [redacted] to coordinate loading the Border Crossing country Code Table to TPF20. I think if we plan to have it on TPF20 beginning on this Thursday (10/05/2000), then [redacted] can run his macro to populate the table. This will give us the opportunity for the users to do some pre-testing and to also assure

Border Crossing.txt

that the table entries are correct and complete.

Have the A02RM documents been updated? Let me know if you want me to help with that.

Thanks, [REDACTED]
From: [REDACTED]
Sent: Tuesday, October 03, 2000 2:01 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: International Border Crossing - Country Code Table - TPF20

Hi [REDACTED],

Could you touch base with [REDACTED] to coordinate loading the Border Crossing country Code Table to TPF20. I think if we plan to have it on TPF20 beginning on this Thursday (10/05/2000), then [REDACTED] can run his macro to populate the table. This will give us the opportunity for the users to do some pre-testing and to also assure that the table entries are correct and complete.

Have the A02RM documents been updated? Let me know if you want me to help with that.

Thanks, [REDACTED]
From: [REDACTED]
Sent: Tuesday, October 03, 2000 1:54 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Technical Input on 'new' display indicator

Hi,

I would like to get some input from you all before sharing this suggestion with the user community.

This new indicator will be needed on the following displays:

- * Availability
- * Schedule
- * Low Fare Finder/Fare Shopper
- * PNR

It will indicate which segments are Border Crossing Segments. It is actually needed for our new distribution channels, such as the Internet and Corporate Booking tools. This indicator is not planned to be used for the GDS partner's displays.

The suggestion:
A period two bytes prior to the board city code.

Benefits of this suggestion:

- * This would be a consistent location in each of these displays.
- * It is a low profile character which should not be too distracting to the human eye.

Attachment with examples:

Please share any concerns or suggestions by the COB on Wednesday 10/04/2000.

Thank you, [REDACTED]
From: [REDACTED]

Border Crossing.txt

Sent: Tuesday, October 03, 2000 10:43 AM
To: [REDACTED]
Cc: [REDACTED]

Subject: International Border Crossing - Pre-User Test (TPF20)

Hi,

We have a target implementation date of 11/07/2000 for International Border Crossing. How much time would you like for testing of this on TPF20? Is a week enough?

Testing Items:

- New 5DOB format
- End transaction regression testing
- Ticketing restrictions for cross border segments
- Ticketing regression testing
- Qui kTrak should not be able to retrieve a PNR with cross border segments when all DOB/CC requirements are not met
- Sell of Cross Border Segment
- History display with old and new 5DOB
- Name cancel with associated 5DOB
- Segment cancel of cross border segment
- Manifest Display
- GDS processing

Note: We plan to add the new Country Code Table (that will store the valid country codes for input in the 5DOB entry) 'early' on 10/17/2000 we will plan to get that out on TPF20 this week for your availability.

Thanks,

From: [REDACTED]
Sent: Thursday, September 14, 2000 11:48 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: International Border Crossing - GDS Resource

[REDACTED],

[REDACTED] will be your GDS resource for Border Crossing. Estimate calls for 120 hours in GDS area.

Regards,

[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, September 11, 2000 10:19 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: International Border Crossing - GDS Resource

Hi,

We have GDS modifications required for Border Crossing. I would like to request a GDS resource for this effort. The identified GDS changes needed are:

- Capture 5DOB fields via OSI entries from GDS
- Validate 5DOB existence during Ticketing
- Send OSI message to GDS if DOB is not entered or bad
- Display Country Code Table for GDS

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Thank you, [REDACTED]

From: [REDACTED]
Sent: Monday, September 11, 2000 10:19 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: International Border Crossing - GDS Resource

Hi,

We have GDS modifications required for Border Crossing. I would like to request a GDS resource for this effort. The identified GDS changes needed are:

Capture 5DOB fields via OSI entries from GDS
Validate 5DOB existence during Ticketing
Send OSI message to GDS if DOB is not entered or bad
Display Country Code Table for GDS

Thank you, [REDACTED]

From: [REDACTED]
Sent: Thursday, March 02, 2000 11:16 AM
To: [REDACTED]
Subject: RE: International Border Crossing

Great, the manifest work would be minimal. Pat asked me why the cost is still the same.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, March 02, 2000 9:17 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: International Border Crossing

Hello All,

Just wanted to let you know that the emergency manifest 'SOL*E63/3marbuf' already shows DOB. I don't know if we caught that in the detailed design.

[REDACTED]
From: [REDACTED]
Sent: Tuesday, February 08, 2000 3:35 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Border Crossing - External Design

Please review and make suggestions....

[REDACTED]

From: [REDACTED]
Sent: Monday, February 07, 2000 10:22 AM
To: [REDACTED]
Subject: FW: Cross Border Requirements
Attachments: REDLIN~1.DOT; DOB_RQM.DOT

Border Crossing.txt

please read the document and prepare for the discussion. Let's try to meet today after 2PM.

-----Original Message-----

From: [REDACTED]
Sent: Friday, February 04, 2000 1:13 PM
To: [REDACTED]
Subject: FW: Cross Border Requirements

as info

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, February 02, 2000 7:08 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Cross Border Requirements

[REDACTED]: GOD KNOWS, I HATE TO NAG. BUT THE FACT IS, I HAVE A NATURAL PROCLIVITY FOR IT. ANY NEWS ON GETTING SIGNOFF? PLEASE??

THANKS

[REDACTED]

Attached, please find the latest version of the Requirements document. For your convenience, I have included both a red-lined and non-redlined copy. I ask that you review this document thoroughly and get back to me with any changes. Alternatively, you may make your changes directly in the document using red lining.

If this document satisfies you, please forward to [REDACTED] for final signoff. We can then finalize the costing and develop the implementation schedule.

If you have any questions, please don't hesitate to contact me.

Note to [REDACTED], [REDACTED], [REDACTED], and [REDACTED]: This advance copy is provided for your information only. The requirements are not final until signoff from the sponsor has been received.

Thanks a lot.

[REDACTED]

From: [REDACTED]
Sent: Thursday, February 03, 2000 4:21 PM
To: [REDACTED]
Subject: FW: Cross Border Project

Something fun to read.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, February 03, 2000 3:59 PM
To: [REDACTED]
Subject: Cross Border Project

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Hello, sunshine.

I understand that you drew the short straw and will be working on the Cross Border External Design. [REDACTED] indicated to me that she is expecting the external design and the costing from you by around the 2/21, and that she should be able to get it to me by 2/25. For your information, I am telling my user that the document will be delivered to her by 2/28. This gives me an opportunity to review it first. Of course, if there are any questions at any time, feel free to contact me. And I would happily receive the document earlier from [REDACTED]. (You know, it is part of my job description to try to compress timelines and decrease cost...)

Also, if for any reason (e.g., production problems, load problems, etc.) you are not able to make the date, please contact me as soon as possible. Apparently, we (meaning [REDACTED]'s group) have a reputation of not being supportive of this project. I want to make sure that we treat this with kid gloves from here on out. I think if we constantly keep [REDACTED] in the loop, this will go a long way to proving our commitment to the project. I know, of course, that I don't need to worry about you guys, but anything could happen, and the more notice I am given, the better.

I will check with you from time to time, because it is my nature to cajole, whine, complain, and be a nuisance. If you find it too offensive, just keep in mind that I will be gone at the end of March. Surely, you can stand my whining for less than two months.

Thanks again, and I look forward to getting the external design and detailed costing on 2/25/00

Cheers,

[REDACTED]
From: [REDACTED]
Sent: Thursday, February 03, 2000 4:20 PM
To: [REDACTED]
Subject: FW: Cross Border Requirements: Next Steps

as info.

-----Original Message-----

From: [REDACTED]
Sent: Thursday, February 03, 2000 3:45 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Cross Border Requirements: Next Steps

[REDACTED]: Thanks a lot for getting the signoff to me. I have submitted the completed requirements to IT so that they can begin the External Design phase of the project. As we discussed today, External Design in which IT begins to architect the solution in more detail, and in doing so, is able to provide a much more accurate cost estimate than that which was provided during the Business Justification phase.

The External Design and costing should be completed and available for distribution to you by February 28, 2000. At that point, you and I (along with any relevant users from your shop) will need to review this document and, later, meet with IT to thoroughly walk through the design. This review is critical because this is our opportunity to ensure that there has been no misunderstanding, misinterpretation, or omission of functionality. I will

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assume that this review can be completed by March 6, 2000.

You had indicated that the users from the SBUs had questions about the functionality and costing associated with this project. After we have reviewed the External Design and all corrections are made, we can meet with the users to resolve any issues or concerns. I will leave it up to you to coordinate that meeting if it is necessary.

One caveat: we are in the process of loading many, many projects concurrently. Any significant problems with the loads will impact IT's ability to deliver the External Design and costing. So that you can plan your workload, I will notify you immediately if we are not able to meet the 2/28 date.

█, you have been absolutely great to work with on this project. I appreciate your cooperation and willingness to resolve the functional and technical issues. I certainly helps us to expedite the implementation.

Thanks again, and contact me if you have any questions.

Thanks

█
From: █
Sent: Friday, January 28, 2000 12:05 PM
To: █
Subject: FW: Cross Border Requirements
Attachments: REDLIN~1.DOT; DOB_RQM.DOT

Read it in your free time. We can not work on this until we receive the "OK".

-----Original Message-----

From: █
Sent: Friday, January 28, 2000 7:51 AM
To: █
Subject: FW: Cross Border Requirements

as info... these requirements are not signed off but have bbeen made available for your review.

-----Original Message-----

From: █
Sent: Thursday, January 27, 2000 3:42 PM
To: █
Cc: █
Subject: Cross Border Requirements

Attached, please find the latest version of the Requirements document. For your convenience, I have included both a red-lined and non-redlined copy. I ask that you review this document thoroughly and get back to me with any changes. Alternately, you may make your changes directly in the document using redlining.

If this document satisfies you, please forward to Joe for final signoff. We can then finalize the costing and develop the implementation schedule.

If you have any questions, please don't hesitate to contact me.

Border Crossing.txt

Note to [REDACTED]: This advance copy is provided for your information only. The requirements are not final until signoff from the sponsor has been received.

Thanks a lot.

[REDACTED]
From: [REDACTED]
Sent: Tuesday, December 14, 1999 10:24 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Business Justification for Cross Border -Reply -Forwarded
Attachments: ENCLOSURE.TXT; IBCP_SCS.DOT

[REDACTED],
Would you provide me a sizing cost for any impacted areas based on the Arrow changes. Can you do this by today. And sorry for the short notice.

Thanks.

[REDACTED]
From: [REDACTED]
Sent: Wednesday, December 08, 1999 1:23 PM
To: [REDACTED]

[REDACTED] - your hours through detailed sizing should be roughly 1/2 of your total hours. Look at your graph at the bottom of the estimator.

Thanks,

[REDACTED]
From: [REDACTED]
Sent: Tuesday, December 07, 1999 1:51 PM
To: [REDACTED]
Subject: IBCP Estimates

[REDACTED],
Check the 2nd spread sheet for IBCP - it's the best I could do in the time. Also updated the doc,
but you still have some cleaning up to do. Still think the 1500 hours is too high!

Anyway, have fun and have a great holiday season.

Thank You,

[REDACTED])
From: [REDACTED]
Sent: Thursday, December 02, 1999 6:30 PM
To: [REDACTED]
Subject: Business Justification for Cross Border -Forwarded
Attachments: ENCLOSURE.TXT

Please read the attached e-mail from [REDACTED] regards to the sizing. Don't spend too much time trying to make our estimates sound... This is not a project yet so we don't have a project number to charge our time against it. All your time will be charged against [REDACTED]'s operating budget so let not spend more than 2 hours of your time to write a paragraph and estimate of your assigned area.

